							UI F	Y TREN	IDS - FO	0			•••			
				Pro	ogram Coo	les 1, 2, 3,	4, 5, 6, 8,	23, 24, 28,	29, 30, 3 1	, 33, 34, 3	5, 36, 37, 3	8, 41, 42				
							NEW	OPENE	D CASE	S						
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	20,036	18,448	17,611	19,209	16,111	17,146	16,472	15,966	18,071	18,348	17,340	18,040	212,798	17,733		
16/17	16,201	18,807	16,775	16,025	15,343	15,199	16,461	14,507	18,941	16,700	17,147	16,497	198,603	16,550	93%	-1,183
17/18	16,356	18,284	15,336	16,639	14,510	13,998	15,414	14,300	17,337	15,874	16,007	14,989	189,044	15,754	95%	-797
18/19	14,542	17,300	13,829	15,165	13,754	12,565	13,671						100,826	14,404	91%	-1,350
Aulti						2	2						17/18	91%	91%	
						lown 129							16/17	87%	88%	
JI regi	strations	monthly	average	is down	9% from	17/18, d	own 13%	6 from 16	/17, and	down 19	% from 1	5/16	15/16	81%	81%	
	·													chg 18/19 avg	chg 18/19 YTD	
							<u> </u>	OSED	CASES							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChç
15/16	19,666	17,767	17,577	18,931	15,488	17,087	15,904	17,321	19,541	15,807	17,320	17,645	210,054	17,505		
16/17	15,409	18,700	16,349	17,115	.15,625	17,438	16,421	17,230	19,012	14,983	16,195	16,790	201,267	16,772	96%	-732
17/18	14,141	18,445	14,896	16,632	16,005	15,369	15,784	14,819	17,977	15,411	16,819	14,212	190,510	15,876	95%	-896
18/19	13,969	16,394	13,201	16,919	13,905	12,952	14,672						102,012	14,573	92%	-1,303
fulti													17/18	92%	92%	
JI disp	ositions	to date a	re down	8% from	17/18, d	own 13%	from 16	5/17, and	down 17	'% from 1	5/16		16/17	87%	87%	
JI disp	ositions	monthly	average	is down 8	8% from	17/18, do	wn 13%	from 16/	/17, and (down 179	% from 1	5/16	15/16	83%		
														chg 18/19 avg	chg 18/19 YTD	
							BALA	NCE OP	EN CAS	ES						
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	15,571	16,198	16,183	16,430	17,047	17,067	17,568	16,169	14,610	17,117	17,104	17,469		16,544		
16/17	18,206	18,246	18,640	17,514	17,208	14,922				13,743				15,553	94%	-992
17/18	16,526	16,327	16,750	,	15,209		13,389	12,815	12,136	12,566	11,723	12,461		14,202	91%	-1,351
18/19	12,995	13,868	14,456	12,658	12,485	12,074	11,026							12,795	90%	-1,407
Aulti						2	6						17/18	90%	82%	
						25% froi							16/17	82%	75%	
UI bala	ance mor	nthly ave	rage is de	own 10%	from 17	/18, dowi	n 18% fro	om 16/17	, and do	wn 23% 1	from 15/1	6	15/16	77%	77%	
														chg 18/19 avg	chg 18/19 YTD	

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		····	-				NEW	OPENI	D CAS	SES						
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	1,205	1,158	1,004	992	871	921	861	995	1,140	979	944	974	12,044	1,004		
16/17	790	1,013	884	850	857	856	1,039	911	1,046	1,085	1,003	1,068	11,402	950	95%	-54
17/18	822	997	926	997	833	778	761	669	883	735	818	873	10,092	841	89%	-109
8/19	779	.1,042	754	907	736	764	845						5,827	832	99%	-9
													17/18	99%	95%	
-	strations							-					16/17	88%	93%	
OI regis	trations m	onthly a	verage is	down 19	% from 1	7/18, dov	wn 12% t	from 16/*	17, and d	own 17%	6 from 15	5/16	15/16	83%	83%	
									04050				ł	chg 18/19 avg	chg 18/19 YTD	
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	1,149	1,052	906	1,034	850	964	927	964	852	1,111	1,096	1,062	11,967	997		
16/17	864	967	789	854	873	1,031	1,225	932	998	884	1,240	826	11,483	957	96%	-40
17/18	940	910	865	974	797	884	1,069	857	1,040	789	749	636	10,510	876	92%	-81
18/19	680	880	767	883	923	684	992		1,010	100	1.10	000	5,809	830	95%	-46
							002						17/18	95%	90%	-10
JI disp	ositions	to date a	are dowr	n 10% fr	om 17/1	8, dowr	12% fr	om 16/1	7, and d	own 169	% from 1	5/16	16/17	87%	88%	
	ositions m												15/16	83%	84%	
		*												chg 18/19 avg	chg 18/19 YTD	
	r	·				-	BALA	NCE OF	PEN CA	SES						
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jūn		Avg.	% Chg of Ava	Yr-Yr AvgCh
15/16	1,534	1,639	1,737	1,694	1,715	1,672	1,605	1,636	1,924	1,791	1,638	1,549		1,678		
16/17	1,475	1,520	1,614	1,609	1,593	1,417	1,232	1,210	1,257	1,458	1,220	1,463		1,422	85%	-256
17/18	1,342	1,429	1,490	1,511	1,547	1,441	1,133	945	787	732	801	1,038		1,183	83%	-239
18/19	1,136	1,298	1,284	1,304	1,117	1,197	1,050						 4	1,198	101%	15
													17/18	101%	85%	
	nce to da												16/17	84%	80%	
	nce mor											15/16	15/16	71%	72%	
								-				I I		chg 18/19 avg	chg 18/19 YTD	

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							NEW	OPEN	D CAS	ES				,		
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	58	19	25	65	168	201	147	156	96	198	28	53	1,214	101		
6/17	64	51	19	9	78	176	261	49	242	198	25	73	1,245	104	103%	3
17/18	104	31	17	87	46	92	226	89	100	120	67	188	1,167	97	94%	-7
8/19	99	27	85	544	312	488	178						1,733	248	255%	150
													17/18	255%	287%	
	ling regis			•		-			•	•			16/17	_239%	263%	
ax Ruli	ing registr	rations m	onthly av	rerage is	up 155%	from 17/	18, up 13	39% from	i 16/17, a	and up 14	5% from	15/16	15/16	245%	254%	
									<u></u>					chg 18/19 avg	chg 18/19 YTD	
	1	T		<u> </u>			CL	OSED	CASES	j 						V- V-
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChç
15/16	145	95	116	98	96	42	46	38	108	102	49	160	1,095	91		
6/17	135	213	144	78	· 116	98	75	453	105	180	212	154	1,963	164	179%	72
7/18	163	162	149	136	148	56	98	107	198	293	277	277	2,064	172	105%	8
8/19	222	369	165	143	85	78	168						1,230	176	102%	4
		,											17/18	102%	135%	
	ling disp												16/17	107%	143%	
fax Ruli	ing dispo	sitions m	onthly av	erage is	up 2% fr	om 17/18	8, up 7%	from 16	/17, and	up 93%	from 15/	16	15/16	193%	193%	
							DAL 4							chg 18/19 avg	chg 18/19 YTD	
	۱ -۳	·····		·	r	T	BALAN	NCE OF	EN CA	SES	I	1			0/ 0 1	Yr-Yr
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Avg.	% Chg of Avg	AvgChg
5/16	3,182	3,105	3,014	2,980	3,052	3,211	3,312	3,430	3,417	3,513	3,490	3,383		3,257		
16/17	3,311	3,142	3,009	2,941	2,903	2,980	3,166	2,762	2,898	2,917	2,730	2,649		2,951	91%	-307
17/18	2,579	2,449	2,317	2,268	2,166	2,202	2,330	2,313	2,215	2,042	1,832	1,743		2,205	75%	-746
18/19	1,620	1,277	1,197	1,598	1,825	2,235	2,245					·		1,714	78%	-491
				·		Ī			<u>`</u>		/		17/18	78%	74%	
Fax Rul	ing balar	nce to da	ate is dov	vn 26% t	from 17/	18, dowi	n 44% fr	om 16/1	7, and de	own 45%	ہ from 1	5/16	16/17	58%	56%	
fax Ruli	ng balano	e month	ly averag	e is dowr	n 22% fro	m 17/18,	down 42	2% from	16/17, an	id down 4	17% from	15/16	15/16	53%	55%	
														chg 18/19 avg	chg 18/19 YTD	

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							NEW	OPENE	D CASE	S	· · ·			•		
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yı AvgCh
15/16	247	235	177	136	268	270	127	244	253	141	254	170	2,522	210		
16/17	169	269	281	213	178	282	122	187	189	127	233	222	2,472	206	98%	-4
17/18	162	246	143	191	247	297	128	215	234	156	256	228	2,503	209	101%	3
18/19	142	213	137	160	260	144	177						1,233	176	84%	-32
†													17/18	84%	87%	
Tax rec	gistrations	s to date	are dowr	13% from	n 17/18, d	lown 19%	6 from 16	6/17, and	down 16	% from 1	5/16	•	16/17	86%	81%	
Tax reg	gistrations	s monthly	/ average	is down 1	6% from	17/18, d	own 14%	from 16/	(17, and d	down 16%	% from 15	5/16	15/16	84%	84%	
			-						·					chg 18/19 avg	chg 18/19 YTD	
							CL	OSED (CASES							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	Total	Avg.	% Chg of Avg	Yr-۱ AvgC
15/16	196	93	64	76	81	139	121	73	141	164	160	285	1,593	133		
16/17	512	264	178	161	138	171	· 316	247	280	247	265	362	3,141	262	197%	129
17/18	377	423	388	392	389	382	357	293	440	350	217	278	4,286	357	136%	95
18/19	316	277	214	190	248	213	212						1,670	239	67%	-11
	<u></u>	<u> </u>	t					<u>_</u>	1				17/18	67%	62%	
Tax dis	positions	to date a	are down	38% from	17/18, de	own 4%	frqm 16/1	7, and u	p 117% f	rom 15/10	6	ľ	16/17	91%	96%	
				is down 3								· •	15/16	180%	217%	
														chg 18/19 avg	chg 18/19 YTD	
							BALA	NCE OP	EN CAS	ES						
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	·	Avg.	% Chg of Avg	Yr-Y AvgC
15/16	3,969	4,112	4,223	4,283	4,470	4,574	4,580	4,742	4,853	4,830	4,918	4,802		4,530		
16/17	4,458	4,453	4,547	4,598	4,638	4,749	4,555	4,494	4,403	4,278	4,243	4,101		4,460	.98%	-70
17/18	3,879	3,702	3,455	3,255	3,111	3,026	2,792	2,713	2,507	2,313	2,353	2,301		2,951	66%	-1,5
18/19	2,127	2,063	1,986	1,956	1,968	1,899	1,864							1,980	67%	-97
	_												17/18	67%	60%	
		lata ie de	wn 40%	from 17/1:	R down 5	7% from	16/17 9	nd down	54% from	15/16		r	16/17	44%	43%	
	lance to c											. L				
				own 33%							m 15/16	·	15/16	44%	43% 46%	

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		· ·			- •		NEW	OPENE	D CASE	S			•	• • •		· · · ·
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	189	235	98	79	60	179	169	93	114	220	120	176	1,732	144		
16/17	250	111	220	239	194	116	95	149	165	212	339	360	2,450	204	141%	60
7/18	255	186	219	177	90	166	152	126	212	194	266	260	2,303	192	94%	-12
18/19	218	180	131	185	73	165	175						1,127	161	84%	-31
	•••••				·				I		_ _	i	17/18	84%	91%	
Ruling/	Other reg	gistrations	s to date	are down 9	9% from	17/18, do	wn 8% fi	rom 16/1	7, and up) 12% fro	m 15/16	· ·	16/17	79%	92%	
Ruling/	Other reg	gistrations	s monthly	/ average i	s down 1	6% from	17/18, de	own 21%	from 16	(17, and u	up 12% fr	om 15/16	15/16	112%	112%	
														chg 18/19 avg	chg 18/19 YTD	
							CL	OSED	CASES					_		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	126	81	80	95	90	53	74	80	112	117	189	148	1,245	104		
16/17	155	120	67	129	238	246	259	477	303	225	133	127	2,479	207	199%	103
17/18	114	221	98	82	177	218	237	287	222	330	416	234	2,636	220	106%	13
8/19	202	206	227	183	223	136	171						1,348		88%	-27
													17/18	88%	118%	
Ruling/	Other dis	positions	to date a	are up 18%	6 from 17	/18, up 1	1% from	16/17, a	nd up 12	5% from	15/16		16/17	93%	111%	
Ruling/	Other dis	positions	monthly	average is	down 12	2% from	17/18, do	<mark>wn 7% f</mark>	rom 16/1	7, and up	86% from	n 15/16 [15/16	186%	225%	
														chg 18/19 avg	chg 18/19 YTD	
		,					BALA	NCE OP	EN CAS	ES						
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun		Avg.	% Chg of Avg	Yr-Yr AvgChç
5/16	1,214	1,368	1,384	1,369	1,335	1,462	1,557	1,570	1,572	1,673	1,601	1,628		1,478		
6/17	1,724	1,717	1,869	1,979	1,935	1,807	1,643	1,316	1,178	1,166	1,370	1,602		1,609	109%	131
7/18	1,743	1,708	1,829	1,924	1,837	1,783	1,698	1,537	1,525	1,388	1,236	1,264		1,623	101%	14
8/19	1,282	1,255	1,159	1,159	1,009	1,035	1,039							1,134	70%	-489
													· 17/18	10/0	63%	
				wn 37% fr								[16/17	70%	63%	
Ruling/	Other ba	lance mo	nthly ave	rage is dov	wn 30% f	rom 17/1	8, down	30% fron	n 16/17, a	and dowr	n 23% froi	m 15/16	15/16	77%	82%	
				-										chg 18/19 avg	chg 18/19 YTD	1

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ALL PROGRAM FY TRENDS - FO

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							NEW	OPENE	D CASE	IS						
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Ava	Yr-Yr AvgChg
15/16	21,735	20,095	18,915	20,481	17,478	18,717	17,776	17,454	19,674	19,886	18,686	19,413	230,310	19,193		
16/17	17,474	20,251	18,179	17,336	16,650	16,629	17,978	15,803	20,583	18,322	18,747	18,220	216,172	18,014	94%	-1,178
17/18	17,699	19,744	16,641	18,091	15,726	15,331	16,681	15,399	18,766	17,079	17,414	16,538	205,109	17,092	95%	-922
18/19	15,780	18,762	14,936	16,961	15,135	14,126	15,046						110,746	15,821	93%	-1,272
Multi					· · · ·	2	2					-	17/18	93%	92%	
		gistrations											16/17	88%	89%	
All Pro	grams reg	gistrations	monthly a	verage is	down 7%	6 from 17/	18, down	12% fror	n 16/17, a	and down	18% fron	n 15/16	15/16	82%	82%	
			.											chg 18/19 avg	chg 18/19 YTD	
	r			· · · · · · · · · · · · · · · · · · ·	1		CL	OSED (JASES							Yr-Yr
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	AvgChg
15/16	21,282	19,088	18,743	20,234	16,605	18,285	17,072	18,476	20,754	17,301	18,814	19,300	225,954	18,830		
16/17	17,075	20,264	17,527	18,337	16,990	18,984	18,296	19,339	20,698	16,519	18,045	18,259	220,333	18,361	98%	-468
17/18	15,735	20,161	16,396	18,216	17,516	16,909	17,545	16,363	19,877	17,173	18,478	15,637	210,006	17,501	95%	-861
18/19	15,389	18,126	14,574	18,318	15,384	14,063	16,215					· · ·	112,069	16,010	91%	-1,491
Multi													17/18	91%	92%	
		spositions											16/17	87%	88%	
All Pro	grams dis	spositions	average	is down \$	9% from	17/18, do	wn 13%	from 16/'	17, and d	own 15%	from 15/	/16	15/16	85%	85%	
							B 41 44							chg 18/19 avg	chg 18/19 YTD	
T	r				<u> </u>		BALA	NCE OP	EN CAS	ES						Yr-Yr
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Avg.	% Chg of Avg	AvgChg
15/16	25,470	26,422	26,541	26,756	27,619	27,986	28,622	27,547	26,376	28,924	28,751	28,831		27,487		
16/17	29,174	29,078	29,679	28,641	_28,277	25,875	25,526	21,957	21,803	23,562	_24,217	24,144		25,994	95%	-1,493
17/18	26,069	25,615	25,841	25,678	23,870	22,250	21,342	20,323	19,170	19,041	17,945	18,807		22,163	85%	-3,832
18/19	19,160	19,761	20,082	18,675	18,404	18,440	17,224						<i>,</i>	18,821	85%	-3,342
Multi						2	6						17/18	85%	77%	
		lance to d											16/17	72%	67%	
All Pro	grams ba	lance mor	nthly aver	age is do	wn 15% f	from 17/1	8, down 2	28% from	i 16/17, a	nd down	32% from	n 15/16	15/16	68%	70%	·····
	_							-12						chg 18/19 avg	chg 18/19 YTD	

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					•		REGI	STRAT	IONS							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	Мау	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211	960	1,322	14,130	1,178	M	
6/17	996	986	1,248	964	775	1,010	825	784	1,046	923	962	1,216	11,735	978	83%	-200
7/18	1,122	1,068	806	833	1,062	904	1,206	851	1,005	1,004	1,134	926	11,921	993	100%	16
8/19	872	998	796	826	889	849	840	929					6,999	875	78%	-119
									<u> </u>				17/18	88%	89%	
									and dowr				16/17	89%	92%	
JI regis	stration n	nonthly av	/erage is	down 12	2% from	17/18, do	wn 11%	from 16/	17, and d	own 26%	from 15/	16	15/16	74%	75%	
														chg 14/15 avg	chg 14/15 YTD	
<u> </u>		- ····		<u>г</u> т			DISI	POSITIC		· · · · · · · · · · · · · · · · · · ·		1	1	1		
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgCh
5/16	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919	1,221	678		1,180		
6/17	923	1,325	1,219	1,243	1,035	924	886	975	963	957	1,081	1,065	12,596	1,050	89%	-131
7/18	949	965	831	931	937	1,037	1,123	978	950	758	1,012	1,142	11,613	968	92%	-82
8/19	1,236	1,047	796	961	821	737	686	1,086					7,370	921	95%	-47
													17/18	95%	95%	
									and dow				16/17	88%	86%	
JI disp	osition m	onthly av	erage is	down 5	% as 17/	18, down	12% fro	m 16/17 a	and down	22% fro	m 15/16		15/16	78%	74%	
_										_				chg 14/15 avg	chg 14/15 YTD	
						B/	ALANC		CASE	5		· ·		·		
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	Мау	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
5/16	1,394	1,342	1,021	949	1,161	943	713	878	902	1,185	917	1,560	12,965	1,080		
6/17	1,631	1,291	1,317	1,033	773	862	797	606	688	651	533	681	10,863	905	84%	175
7/18	853	953	922	821	944	807	889	759	818	1,069	1,184	962	10,981	915	101%	10
8/19	640	546	545	408	474	586	740	584					4,523	565	62%	-350
													17/18	62%	73%	
											from 15/1	6	16/17	62%	59%	
川 bala	nce mon	thly avera	age is do	wn 38%	from 17/	18, down	38% fro	m 16/17,	and dow	n 48% fro	m 15/16		15/16	52%	60%	
														chg 14/15 avg	chg 14/15 YTD	

	July	Aug	Sept	Oct	Nov	Dec	RE(GISTR/ Feb	ATION Mar	S April	May	June	Total	Avg.	% Chg	Yr-Yr
			-											ļ	of Avg	AvgChg
15/16	52	91	72	37	38	54	41	33	60	44	46	60	628	52	ļ	
6/17	41	51	46	34	40	44	47 .	56	58	37	32	50	536	45	85%	-8
17/18	37	49	23	43	30	33	57	46	56	48	53	32	507	42	95%	-2
8/19	34	31	31	58	42	31	35	35					297	37	88%	-5
													17/18	88%	93%	
l regisi	trations.	July to da	ate are do	wn 7% f	rom 17/1	8, down	17% fror	n 16/17,	and dow	m 29% fr	om 15/16		16/17	83%	83%	
l regist	tration m	onthly av	/erage is	down 12	2% from '	17/18, do	wn 17%	from 16/	17, and (down 299	% from 15	/16.	15/16	71%	71%	
									TIONO				· · · · · ·	chg 14/15 avg	chg to 14/15 YTD	
			·····		· · · · · ·			SPOSI	TIONS	· · · · · · · · · · · · · · · · · · ·						
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgCh
	~~	56	101	87	34	55	39	31	61	37	48	47	676	56		
5/16	80	- 50														
	80 31	65	35	25	56	35	56	59	76	44	39	27	548	46	81%	-11
6/17			35 19	25 30	56 41	35 36	56 44	59 43	76 55	44 53	39 42	27 53	548 525	46 44	81% 96%	-11 -2
6/17 7/18	31	65														
6/17 7/18	31 54	65 55	19	30	41	36	44	43					525	44	96%	-2
6/17 7/18 8/19	31 54 44	65 55 33	19 30	30 42	41 39	36 32	44 25	43 60	55	53			525 305	44 38 87%	96% 87% 95%	-2
16/17 17/18 18/19 1 dispo	31 54 44 sitions J	65 55 33 uly to da	19 30 te are do	30 42 wn 5% t	41 39 from 17/1	36 32 8 ,down	44 25 16% fror	43 60 n 16/17 a	55 and dowr	53	42	53	525 305 17/18	44 38	96% 87%	-2
16/17 17/18 18/19	31 54 44 sitions J	65 55 33 uly to da	19 30 te are do	30 42 wn 5% t	41 39 from 17/1	36 32 8 ,down 7/18, dow	44 25 16% fror /n 17% fi	43 60 n 16/17 a rom 16/1	55 and dowr 7, and do	53 n 37% frc own 32%	42 pm 15/16.	53	525 305 17/18 16/17	44 38 87% 83%	96% 87% 95% 84%	-2
	31 54 44 sitions J	65 55 33 uly to da	19 30 te are do	30 42 wn 5% t	41 39 from 17/1	36 32 8 ,down 7/18, dow	44 25 16% fror	43 60 n 16/17 a rom 16/1	55 and dowr 7, and do	53 n 37% frc own 32%	42 pm 15/16.	53	525 305 17/18 16/17	44 38 87% 83% 68%	96% 87% 95% 84% 63%	-2
16/17 17/18 18/19 1 dispo 1 dispo	31 54 44 sitions J sition me	65 55 33 uly to da	19 30 te are do erage is o Sept	30 42 wn 5% t	41 39 from 17/1 % from1 Nov	36 32 8 ,down 7/18, dow	44 25 16% fror /n 17% fi	43 60 n 16/17 a rom 16/1	55 and dowr 7, and do	53 n 37% frc own 32%	42 pm 15/16.	53	525 305 17/18 16/17	44 38 87% 83% 68%	96% 87% 95% 84% 63%	-2
16/17 17/18 18/19 1 dispo 1 dispo	31 54 44 sitions J	65 55 33 uly to da onthly av	19 30 te are do erage is o	30 42 wn 5% f down 13	41 39 from 17/1 % from1	36 32 8 ,down 7/18, dow	44 25 16% fror /n 17% fi 3ALAN	43 60 n 16/17 a rom 16/1 CE OP	55 and dowr 7, and do EN CA	53 n 37% frc own 32%	42 pm 15/16. from 15/	53	525 305 17/18 16/17 15/16	44 38 87% 83% 68% chg 14/15 avg	96% 87% 95% 84% 63% chg to 14/15 YTD	-2 -6 Yr-Yr
16/17 17/18 18/19	31 54 44 sitions J sition me	65 55 33 uly to da onthly av	19 30 te are do erage is o Sept	30 42 wn 5% f down 13 Oct	41 39 from 17/1 % from1 Nov	36 32 8 ,down 7/18, dow E Dec	44 25 16% fror /n 17% fi 3ALAN Jan	43 60 n 16/17 a rom 16/1 CE OP Feb	55 and dowr 7, and do EN CA Mar	53 n 37% frc own 32% ASES April	42 pm 15/16. from 15/ May	53 16 June	525 305 17/18 16/17 15/16 Total	44 38 87% 83% 68% chg 14/15 avg Avg.	96% 87% 95% 84% 63% chg to 14/15 YTD	-2 -6 Yr-Yr
6/17 7/18 8/19 I dispo I dispo	31 54 44 sitions J sition mo July 77	65 55 33 uly to da onthly av Aug 112	19 30 te are do erage is Sept 82	30 42 wn 5% f down 13 Oct 32	41 39 from 17/1 % from1 Nov 37	36 32 8 ,down 7/18, dow E Dec 34	44 25 16% fror vn 17% fr 3ALAN Jan 36	43 60 rom 16/17 a rom 16/1 CE OP Feb 38	55 and down 7, and do EN CA Mar 38	53 n 37% frc own 32% XSES April 44	42 pm 15/16. from 15/ May 43	53 16 June 55	525 305 17/18 16/17 15/16 Total 628	44 38 87% 83% 68% chg 14/15 avg Avg. 52	96% 87% 95% 84% 63% chg to 14/15 YTD % Chg of Avg	-2 -6 Yr-Yr
6/17 7/18 8/19 I dispo I dispo I dispo 5/16 6/17	31 54 44 sitions J sition me July 77 65	65 55 33 uly to da onthly av Aug 112 51	19 30 te are do erage is o Sept 82 62	30 42 wn 5% f down 13 Oct 32 71	41 39 from 17/1 % from1 Nov 37 55	36 32 8 ,down 7/18, dow Dec 34 70	44 25 16% fror /n 17% fi 3ALAN Jan 36 61	43 60 n 16/17 a rom 16/1 CE OP Feb 38 58	55 and dowr 7, and do EN CA Mar 38 40	53 n 37% frc own 32% ASES April 44 33	42 pm 15/16. from 15/ May 43 27	53 16 June 55 49	525 305 17/18 16/17 15/16 Total 628 642	44 38 87% 83% 68% chg 14/15 avg Avg. 52 54	96% 87% 95% 84% 63% chg to 14/15 YTD % Chg of Avg 102%	-2 -6 Yr-Yr AvgChu
6/17 7/18 8/19 I dispo I dispo I dispo 5/16 6/17 7/18	31 54 44 sitions J sition mo July 77 65 32	65 55 33 uly to da onthly av Aug 112 51 26	19 30 te are do erage is o Sept 82 62 28	30 42 wn 5% f down 13 Oct 32 71 43	41 39 from 17/1 % from1 Nov 37 55 34	36 32 8 ,down 7/18, dow Dec 34 70 29	44 25 16% fror yn 17% fr 3ALAN Jan 36 61 41	43 60 n 16/17 a rom 16/1 CE OP Feb 38 58 44	55 and dowr 7, and do EN CA Mar 38 40	53 n 37% frc own 32% ASES April 44 33	42 pm 15/16. from 15/ May 43 27	53 16 June 55 49	525 305 17/18 16/17 15/16 Total 628 642 447	44 38 87% 83% 68% chg 14/15 avg Avg. 52 54 37 30	96% 87% 95% 84% 63% chg to 14/15 YTD % Chg of Avg 102% 70% 80%	-2 -6 Yr-Yr AvgCh 1 -16
6/17 7/18 8/19 dispo dispo dispo 5/16 6/17 7/18 8/19	31 54 44 sitions J sition me July 77 65 32 20	65 55 33 uly to da onthly av Aug 112 51 26 18	19 30 te are do erage is o Sept 82 62 28 19	30 42 wn 5% f down 13 Oct 32 71 43 36	41 39 from 17/1 % from1 Nov 37 55 34 38	36 32 8 ,down 7/18, dow Dec 34 70 29 37	44 25 16% fror yn 17% fr BALAN Jan 36 61 41 47	43 60 n 16/17 a rom 16/1 CE OP Feb 38 58 44 22	55 and dowr 7, and do EN CA Mar 38 40 45	53 a 37% frc own 32% ASES April 44 33 42	42 pm 15/16. from 15/ May 43 27	53 16 June 55 49 31	525 305 17/18 16/17 15/16 Total 628 642 447 237	44 38 87% 83% 68% chg 14/15 avg Avg. 52 54 37	96% 87% 95% 84% 63% chg to 14/15 YTD % Chg of Avg 102% 70%	-2 -6 Yr-Yr AvgCh 1 -16

								Program	NG TRE Codes		0					
						···	REG	ISTRAT	IONS						· .	· · · ·
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	6	5	10	5	2	4	3	3	5	1	2	3	49	4		
16/17	15	15	17	10	7	9	3	2	2	3	4	1	88	7	180%	3
17/18	3	2	2	3	4	1	3	0	4	2	6	4	34	3	39%	-5
18/19	3	5	8	8	2	3	1	5					35	4	154%	2
Tax Ru Tax Ru	ling regis	strations .	July to dat	te are up	94% from	n 17/18,c	lown 55%	6 from 16	/17, dowi	n 8% fror	n 15/16 ⁄6 from 15/	46	17/18 16/17	154% 60% 107%	194% 45% 92%	
	ing regie	auonin	ionally av	erage is	up 04781		5, uuwii	40 /0 11011	1 10/17, a	nu up 77	% IIUIII 15/	10	15/16	chg 14/15 avg	92 70 chg 14/15 YTD	I
							DIS	POSITI	ONS							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	0	1	0	0	0	0	2	1.	0	2	2	1	9	1		
16/17	1	1	2	0	0	. 0	2	3	3	1	3	2	18	2	200%	1
17/18	2	6	7	3	1	5	2	1	1	5	1 .	8	42	4	233%	2
18/19	6	0	8	7	7	1	2	4					35	4	125%	1
											om 15/16 % from 15/	16.	17/18 16/17 15/16	125% 292% 583% chg 14/15 avg	130% 389% 875% chg 14/15 YTD	
						B	ALANC	E OPE	N CASE	S						· · · · ·
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	June		Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	1	0	0	2	2	3	4	6	11	2	12	14	57	5		
16/17	3	3	1	1	3	3	2	1	0	2	3	- 2	24	2	42%	-3
17/18	2	8	4	1	4	1	3	2	5	2	7	3	42	4	175%	2
18/19	0	5	5	6	1	3	2	3					25	3	89%	0
Րax Rul Гax Rul	ling bala ling bala	nce of op nce mont	en cases hly avera	to date i ge is dov	s the san vn 11% fr	ne from 1 rom 17/18	7/18, up 3, up 56%	47% from 6 from 16	n16/17,ar /17 and 0	nd up 399 Jown 349	% from 15 % from 15	/16 5/16	17/18 16/17 15/16	89% 156% 66%	100% 147% 139%	
														chg 14/15 avg		1

							REGIS	TRATIC	NS							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	6	5	10	5	2	4	9	1	6	4	8	11	71	6		
16/17	15	15	17	10	7	9	8	6	12	9	14	8	130	11	183%	5
7/18	21	54	20	23	22	7	14	8	16	20	99	8	312	26	240%	15
8/19	13	23	24	17	8	16	7	• 7					115	14	55%	-12
													17/18	55%	68%	
			date are										16/17	133%	132%	
ax reg	istration	monthiy	average i	s down 4	5% from	17/18, u <u>r</u>	5.33% from $33%$ fr	om 16/17	, and up	143% fro	m 15/16		15/16	243% chg 14/15 avg	274% chg 14/15 YTD	
	· · ·						DISPO	SITION	IS					cily 14/15 avg		
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgCh
5/16	7	9	4	11	4	4	9	11	6	1	3	-5	74	6		<u> </u>
6/17	7	3	4	5	9	- 5	13	18	16	13	20	6	119	10	161%	4
7/18	8	14	12	11	-70	32	30	9	5	9	18	15	233	19	196%	10
8/19	15	11	6	14	25	18	25	11					125	16	80%	-4
					· · · · · · ·				•	•	•	· · · · · · · · · · · · · · · · · · ·	17/18	80%	67%	
	positions	July to d	late are d	own 33%	from 17	/18, up 9	5% from	16/17 and	d up 1129	% from 15	5/16.		16/17	158%	195%	
		monthly a	average is	s down 20	0% from	17/18, up	58% froi	m 16/17,	and up 1	53% from	15/16.		15/16	253%	212%	
	position	*												chg 14/15 avg	chg 14/15 YTD	
	position	·····				RA1	LANCE	ODEN	CACEC.							
	position							OPEN	CASES	-		· · · · ·	· · · · -	· ·		
ax dis	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	June		Avg.	% Chg of Avg	Yr-Yr AvgCh
ax dis	July 24	Aug 20	26	20	19	Dec 19	Jan 19	Feb 9	Mar 9	12	17	23	217	Avg. 18		
ax dis 5/16 6/17	July 24 32	Aug 20 44	26 57	20 63	19 60	Dec 19 64	Jan 19 59	Feb 9 47	Mar 9 45	<u> </u>	17 35		217 584			
ax dis 5/16 6/17 7/18	July 24 32 50	Aug 20 44 94	26 57 100	20 63 114	19 60 66	Dec 19 64 37	Jan 19 59 21	Feb 9 47 20	Mar 9	12	17	23	· · · · · · · · · · · · · · · · · · ·	18	of Avg	AvgCh 31 4
ax dis 5/16 6/17	July 24 32	Aug 20 44	26 57	20 63	19 60	Dec 19 64	Jan 19 59	Feb 9 47	Mar 9 45	12 41	17 35	23 37	584	18 49	of Avg 269%	AvgCh
5/16 5/17 6/17 7/18 8/19	July 24 32 50 24	Aug 20 44 94 36	26 57 100	20 63 114 56	19 60 66 40	Dec 19 64 37 38	Jan 19 59 21 20	Feb 9 47 20 16	Mar 9 45 30	12 41 41	17 35 32	23 37	584 631	18 49 53	of Avg 269% 108%	AvgCt 31 4

							REG	ISTRA	TIONS							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	Мау	June	Total	Avg.	% Chg of Avg	Yr-Yi AvgCl
15/16	0	6	3	0	1	5	0	1	1	1	2	4	24	2		
6/17	4	4	2	1	0	5	0	1	1	1	2	4	25	2	104%	0
17/18	3	2	1	0	5	5	3	5	4	2	· 8	9	47	4	188%	2
8/19	3	5	0	3	6	1	2	2					22	3	70%	-1
													17/18	70%	92%	
											om 15/16		16/17	132%	129%	
other re	egistratio	n monthl	y average	is down :	30% fro	m 17/18,	up 32%	from 16/1	7, and u	p 38% fro	m 15/16		15/16	138%	138%	
				<u></u>			nie	POSITI						chg 14/15 avg	chg 14/15 YTD	
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	Мау	June	Total	Avg.	% Chg of Avg	Yr-Y AvgC
5/16	16	5	6	2	0	6	0	0	1	1	1	2	40	3		
6/17	2	7	3	1	2	1	5	10	16	5	5	4	61	5	153%	2
7/18	4	8	2	2	2	0	7	2	4	4	3	11	49	4	80%	-1
8/19	7	5	1	3	4	3	0	3	-	-	<u> </u>		26	3	80%	-1
A		······						<u> </u>			<u> </u>		17/18	80%	96%	
Other di	sposition	s July to (date are o	Jown 4%	from 17/1	8. down 1	16% from	i 16/17. ar	nd down 2	26% from	15/16.		16/17			
			date are o / average								15/16. from 15/1	6	16/17 15/16	64%	84%	
						n 17/18, c	lown 36%	% from16/	/17, and (down 2%		6				
						n 17/18, c	lown 36%		/17, and (down 2%		6		64% 98%	84% 74%	
Other di	sposition July	n monthly Aug	/ average Sept	is down Oct		n 17/18, c	lown 36%	% from16/	/17, and (down 2%		6 June		64% 98%	84% 74%	Yr-Y AvgC
2010 Dther di	sposition July 3	n monthly Aug 5	/ average Sept 2	is down Oct 0	20% fron Nov 1	n 17/18, c E Dec 0	lown 369 BALANC	% from 16/	17, and o N CASE Mar 1	down 2% E S April	from 15/1 May 2		15/16	64% 98% chg 14/15 avg	84% 74% chg 14/15 YTD % Chg of	
0ther di 5/16 6/17	July	n monthly Aug 5 3	/ average Sept 2 2	is down Oct 0 2	20% fron Nov 1 0	Dec 0 20	lown 36% B ALANC Jan	6 from16/ CE OPE Feb	(17, and o N CASE Mar	down 2% E S April	from 15/1 May	June	15/16 Total	64% 98% chg 14/15 avg Avg .	84% 74% chg 14/15 YTD % Chg of	AvgC
5/16 6/17 7/18	July 3 6 6	n monthly Aug 5	/ average Sept 2	is down Oct 0	20% fron Nov 1	n 17/18, c E Dec 0	down 36% B ALANC Jan 0	% from16/ CE OPE Feb	17, and o N CASE Mar 1	down 2% E S April	from 15/1 May 2	June 4	15/16 Total 20	64% 98% chg 14/15 avg Avg. 2	84% 74% chg 14/15 YTD % Chg of Avg	
5/16 6/17	July	n monthly Aug 5 3	/ average Sept 2 2	is down Oct 0 2	20% fron Nov 1 0	Dec 0 20	down 36% B ALANC Jan 0 6	% from16/ CE OPE Feb 1 6	/17, and (N CASE Mar 1 5	down 2% ES April 1 5	from 15/1 May 2 4	June 4 6	15/16 Total 20 65	64% 98% chg 14/15 avg Avg. 2 5	84% 74% chg 14/15 YTD % Chg of Avg 325%	AvgC
5/16 6/17 7/18	July 3 6 6	n monthly Aug 5 3 1	/ average Sept 2 2 0	is down Oct 0 2 0	20% from Nov 1 0 3	Dec 0 20 6	down 36% BALANC Jan 0 6 1	6 from 16/ CE OPE Feb 1 6 4	/17, and (N CASE Mar 1 5	down 2% ES April 1 5	from 15/1 May 2 4	June 4 6	15/16 Total 20 65 39	64% 98% chg 14/15 avg Avg. 2 5 3	84% 74% chg 14/15 YTD % Chg of Avg 325% 60%	AvgC 4 -2
5/16 5/16 6/17 7/18 8/19	July 3 6 1 alance o	Aug 5 3 1 1 f open ca	/ average Sept 2 2 0 0 0	is down Oct 0 2 0 0 0 wn 62% ⁻	20% from Nov 1 0 3 2 from 17/1	Dec 0 20 6 0 8, down	Jown 36% BALANC Jan 0 6 1 2 82% fron	% from16/ CE OPE Feb 1 6 4 2 n 16/17, a	N CASE Mar 1 5 4 and down	down 2% S April 1 5 2 33% fror	from 15/1 May 2 4 7	June 4 6 5	15/16 Total 20 65 39 8	64% 98% chg 14/15 avg Avg. 2 5 3 1	84% 74% chg 14/15 YTD % Chg of Avg 325% 60% 31%	AvgC 4 -2

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FY ALL PROGRAM TRENDS-AO

					·····		REGIS	<u>TRATIO</u>	NS						• · · ·	
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yi AvgCl
5/16	1,642	1,586	1,088	1,114	1,156	1,206	989	1,003	1,412	1,260	1,018	1,397	14,871	1,239		
6/17	1,059	1,059	1,318	1,010	824	1,071	886	851	1,134	974	1,016	1,283	12,485	1,040	84%	-19
17/18	1,186	1,171	852	900	1,118	950	1,283	910	1,085	1,076	1,147	977	12,655	1,055	101%	14
8/19	925	1,062	859	912	947	900	885	978					7,468	934	89%	-12
		-											17/18	89%	89%	
													16/17	90%	92%	
-	ations Jul	-						-			-		15/16	75%	76%	
egisti	ation mor	nthly ave	rage dow	<u>'n 11% fr</u>	om 17/18	3 , down 1				25% from	ו 15/16.		-	chg 14/15 avg	chg 14/15 YTD	
			<u> </u>				DISPO	SITION	IS							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Y AvgC
5/16	1,888	1,597	1,432	1,242	947	1,413	1,217	842	1,429	958	1,273	732	14,970	1,248		
6/17	965	1,401	1,261	1,274	1,104	959	961	1,062	1,078	1,022	1,146	1,107	13,340	1,112	89%	-13
7/18	1,017	1,401	1,038	867	972	1,110	1,206	1,033	1.016	829	1,076	1,229	12,794	1,066	96%	-4(
8/19	1,308	1,096	841	1,028	896	791	738	1,163	,		- 1 +		7,861	983	92%	-84
													17/18	92%	91%	
													16/17	88%	87%	:
ispos	itions July	to date	are down	9% from	n 17/18, c	lown 13%	6 from 16	6/17, and	down 26	% from 1	5/16.		15/16	79%	74%	
innaa	ition mon	thly avera	age is do	wn 8% 11	7/18, dow	/n 12% fr	om 16/17	7, and do	wn 21%	from 15/	16,	L		chg 14/15 avg	chg 14/15 YTD	
ispos						BAL	ANCE	OPEN (CASES							
nspos			T		Nov	Dec	Jan	Feb	Mar	April	May	June		Avg.	% Chg of Avg	Yr-Y AvgC
	July	Aug	Sept	Oct												
	July 1,499	Aug 1,483	Sept 1,137	Oct 1,006	1,222	998	771	929	951	1,243	982	1,645	13,866	1,156		
5/16							771 936	929 725	951 782	1,243 731	982 603	1,645 775	13,866 12,231	1,156 1,019	88%	-13
5/16 6/17 7/18	1,499	1,483	1,137	1,006	1,222	998				731	603	775		1,019	88% 99%	
5/16 6/17 7/18	1,499 1,738	1,483 1,395	1,137 1,449	1,006 1,181	1,222 900	998 1,016	936	725	782				12,231	1,019 1,010	99%	-1
5/16 6/17 7/18	1,499 1,738 943	1,483 1,395 1,073	1,137 1,449 1,052	1,006 1,181 978	1,222 900 1,046	998 1,016 880	936 955	725 829	782	731	603	775	12,231 12,115 4,987	1,019 1,010 623	99% 62%	-13 -1(-38
5/16 6/17	1,499 1,738 943	1,483 1,395 1,073	1,137 1,449 1,052	1,006 1,181 978	1,222 900 1,046	998 1,016 880	936 955	725 829	782	731	603	775	12,231 12,115 4,987 17/18	1,019 1,010 623 62%	99% 62% 64%	-1
5/16 5/17 7/18 3/19	1,499 1,738 943 595	1,483 1,395 1,073 606	1,137 1,449 1,052 623	1,006 1,181 978 506	1,222 900 1,046 555	998 1,016 880 664	936 955 811	725 829 627	782 903	731 1,156	603 1,276	775	12,231 12,115 4,987 17/18 16/17	1,019 1,010 623 62% 61%	99% 62% 64% 53%	-1
5/16 6/17 7/18 8/19 pen B	1,499 1,738 943	1,483 1,395 1,073 606	1,137 1,449 1,052 623 erage is d	1,006 1,181 978 506	1,222 900 1,046 555	998 1,016 880 664 18, down	936 955 811 47% from	725 829 627	782 903 nd down	731 1,156 45% from	603 1,276 15/16.	775 1,024	12,231 12,115 4,987 17/18	1,019 1,010 623 62%	99% 62% 64%	-1

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	···· ·· ······························			AP	PELLATE	OPERAT	IONS TL	& Case A	ging TRE	NDS				
		Арг	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standa E	Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
	Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
0	ard 150- Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
A	ard Case	40	40	40	40	40	40	40	40	40	40	40	40	40
12/13	45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13	75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13	150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Çaşe A	r	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14	45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14	75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14	150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Çaşe A	ging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15	45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15	75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15	150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
<u>Çase A</u>	ging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16	45-Day	43.2%	21.1%	35.1%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16	75-Day	92.4%	94.6%	87.9%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16	150-Day	99.6%	99.8%	99.8%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
<u>Case A</u>		37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17	45-Day	77.4%	78.9%	62.1%	47.7%	27.8%	52.6%	68.7%	77.2%	73.4%	53.3%	72.1%	82.1%	64.4%
16/17	75-Day	98.0%	95.2%	92.3%	95.1%	91.1%	90.2%	93.8%	95.4%	96.9%	93.9%	97.3%	96.8%	94.7%
16/17 Casa: A	150-Day	99.7% 29.0	<u>99.4%</u> 33.4	99.7%	100.0%	100.0%	99.6%	99.9%	99.3%	99.6%	100.0%	100.0%	99.8%	99.7%
Case A				32.3	40.1	37.7	34.0	31.5	31.7	32.4	32.5	30.4	27.9	32.7
17/18	45-Day	88.6%	79.0%	69.2%	71.43%	73.15%	81.77%	72.1%	75.27%	82.46%	87.14%	87.13%	90.16%	79.8%
17/18	75-Day	98.0%	99.2%	96.2%	95.90%	95.54%	96.71%	98.4%	96.02%	96.62%	96.83%	95.57%	98.05%	96.9%
17/18	150-Day	99.8%	100.0%	100.0%	100.00%	99.89%	100.00%	99.6%	99.68%	99.59%	99.63%	99.68%	99.68%	99.8%
Case A	· · · · · · · · · · · · · · · · · · ·	25.4	30.3	25.8	27.0	27.4	32,9	36.9	30.1	30.8	23:2	21.2	21.5	27.7
18/19	45-Day	87.2%	88.0%	944%	88.1%	93.5%	94.5%	90.0%	91.0%	98.0%	94.1%	96.9%		92.1%
18/19	75-Day	99.3%	96.9%	98.9%	99.0%	97.5%	99.0%	93.0%	99.0%	100.0%	99.4%	99.4%		98.3%
18/19	150-Day	99.9%	99.3%	99.8%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	-	99.9%
<u>Caşe A</u>	ging	25.6	24.0	23.0	22.9	23.3	28.4	19.8	11.4	15.5	23.2	16.1		21.2

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Monthly Board Meeting Litigation Report - February 2019

AGENDA ITEM 9

LITIGATION CASES PENDIN	IG TOTAL = 88	
SUPERIOR COURT:	Claimant Petitions	62
	Employer Petitions	8
	EDD Petitions	1
	Non-benefit Court Cases	2
APPELLATE COURT:	Claimant Appeals	8
	Employer Appeals	3
	EDD Appeals	0
	Non-benefit Court Cases	1
ISSUES:	UI	67
	DI	12
	Тах	3
	Non-benefit Court Cases	6

2019 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases								
LITIGATION CASES FILED	,	<u>YTD</u>	<u>February</u>					
SUPERIOR COURT	: Claimant Petitions	2	1					
	Employer Petitions	0	0					
	EDD Petitions	0	0					
APPELLATE COURT	: Claimant Appeals	0	0					
	Employer Appeals	0	0					
	EDD Appeals	0	0					
LITIGATION CASES CLOSE		<u>YTD</u>	<u>February</u>					
		<u>YTD</u> 4	February 3					
	ED .		•					
	ED : Claimant Petitions	4	3					
SUPERIOR COURT	ED : Claimant Petitions Employer Petitions	4	3 2					
SUPERIOR COURT	ED : Claimant Petitions Employer Petitions EDD Petitions	4 2 0	3 2 0					
SUPERIOR COURT	ED : Claimant Petitions Employer Petitions EDD Petitions Claimant Appeals	4 2 0	3 2 0 0					

2019 Decision Summary

Claimant Appeals		Employe	r Appeals	CUIAB Decisions			
Win: 0	Loss: 4	Win: 0	Loss: 2	Affirmed: 6	Reversed: 0	Remanded: 0	



MEETING DOL STANDARDS UI TIMELAPSE CASES

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD FEBRUARY 2019 PERFORMANCE INDICATORS

FIELD OPERATIONS

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

Closed Cases % Closed in <= 30 Days % Closed in <= 45 Days Pending Cases Case Aging	Month <u>Closed</u> 73.1% 88.3% <u>Avg. Days</u> 17.8	DOL Eval <u>Year to Date*</u> 65.3% 89.2% DOL <u>Standard</u> ≤30	DOL <u>Standard</u> ≥60% ≥80%	Closed Cases % Closed in <= 45 Days % Closed in <= 75 Days Pending Cases Case Aging	<u>Closed</u> 92.9% 99.4% <u>Avg. Davs</u> 16.1	DOL Eval <u>Year to Date</u> * 90.2% 98.2% DOL <u>Standard</u> ≲40	DOL <u>Guideline</u> ≥50% ≥80%
WORKLOAD Opened Closed Balance of Open Cases	<u>UI</u> 11,936 14,156 - 8,793	<u>ALL</u> 13,174 15,990 14,392		WORKLOAD Opened Closed Balance of Open Cases	<u>UI</u> 929 1,086 584	<u>ALL</u> 978 1,163 627	·
CYCLE TIME: AVERAGE DAY UI Timelapse Appeals DI Appeals (including PFL) All Programs	S TO CLOSE <u>Days</u> 34 62 53	APPEALS		CYCLE TIME: AVERAGE DAY UI Timelapse Appeals DI Appeals (including PFL) All Programs	S TO CLOSE <u>Days</u> 29 59 32	APPEALS	
Pending Cases Case Aging Avg. Days 17.3 DOL Standard ≤30 WORKLOAD UI ALL 0pened 11,936 13,174 Closed 14,156 15,990 Balance of Open Cases 8,793 14,392 Days Balance of Open Cases 8,793 14,392 CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS UI Timelapse Appeals 34 DI Appeals (including PFL) 62 All Programs 53 UWORKLOAD COMPOSITION AT INTAKE (OPENED) Regular UI Appeals as % of All UI 99% UI Extensions as % of All UI 1% UWORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:				UI WORKLOAD COMPOSITIO	N AT INTAKE	(OPENED)	
	All UI	/ -		Regular UI Appeals as % of A UI Extensions as % of All UI	All UI	98% 2%	
OPEN BALANCE:	N AT END OF	MONTH		UI WORKLOAD COMPOSITIO	N AT END OF	MONTH	

UI Extensions made up 1% of UI Open Balance, and Regular UI cases made up 99%.

UI Extensions made up 1% of UI Open Balance, and Regular UI cases made up 99%.

* DOL reviews our performance toward the DOL standards each April, and looks at the cumulative performance for the prior 12-month period.

California Unemployment Insurance Appeals Board FO Cycle Time Summary Report For Cases Closed in February 2019

	OVERALL	By Step in Process							
UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date		Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date				
Jurisdiction	Average	Average	Average	Average	Average				
Bay Area	31	5	5	13	1				
Fresno	37	4	13	14	0				
Inglewood	32	4	8	11	3				
Inland	34	4	6	16					
Los Angeles	33	3	8	13	2 2				
Orange County	37	4	8	15	2				
Oxnard	35	4	11	12	1				
Pasadena	36	3	11	12	3				
Sacramento	35	4	9	15	1				
San Diego	34	4	7	15	1				
San Jose	33	3	11	14	0				
Statewide	34	4	8	14	2				

	OVERALL		By Step in Process							
ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	AND	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date					
Jurisdiction	Average	Average	Average	Average	Average					
Bay Area	34	5	6	14	1					
Fresno	43	4	15	16	1					
Inglewood	61	5	25	14	3					
Inland	42	4	6	19	3 3					
Los Angeles	53	4	12	14						
Orange County	75	5	11	17	2					
Oxnard	74	4	34	13	1					
Pasadena	40	4	12	13	3					
Sacramento	49	4	9	18	2					
San Diego	44	4	8	19	2					
San Jose	40	3	15	14	0					
Tax Office	597	N/A	N/A	172	414					
Statewide	53	4	14	16	2					

California Unemployment Insurance Appeals Board FO Cycle Time Summary Report For Cases Closed in February 2019

	OVERALL	By Step in Process						
PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date			
Jurisdiction	Average	Average	Average	Average	Average			
Bay Area	46	9	3	13	3			
Fresno	100	6	59	14	2			
Inglewood	36	5	2	11	1			
Inland	49	6	5	15	10			
Los Angeles	65	8	13	13	6			
Orange County	63	10	26	15	6 6			
Oxnard	38	8	6	12				
Pasadena	155	7	22	11	3 4			
Sacramento	54	6	6	15	16			
San Diego	43	6	1	13	3			
San Jose	66	7	28	14	3			
Statewide	59	7	13	13	6			

	OVERALL	By Step in Process						
DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date			
Jurisdiction	Average	Average	Average	Average	Average			
Bay Area	48	10	7	14	4			
Fresno	91	8	60	14	3			
Inglewood	45	9	5	11	8			
Inland	54	7	12	16	7			
Los Angeles	66	8	26 .	14	3			
Orange County	82	10	38	16	6			
Oxnard	60	9	10	11	2			
Pasadena	66	8	12	13	3			
Sacramento	56	5	9	16	6			
San Diego	56	4	20	16	4			
San Jose	70	5	37	14	2			
Statewide	62	8	20	14	5			

CUIAB 18/19 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report July 2018 through January 2019

			18/19 Fiscal Yea	r-to-Date Overtime	Expenditure			
Branch - Paid OT	FY Y-T-D Decis	sion Typing	FY Y-T-D CTU Typing		FY Y-T-D Regist	ration	FY Y-T-D Other	
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0	0.00	\$0	0.00	\$0
Admin	0.00	\$0.00	0.00	\$0	0.00	\$0	49.50	\$2,668
IT. A galler and galler	0.00	\$0.00	0.00	\$0	0.00	\$0	100.25	\$4,350
Exec	0.00	\$0.00	0.00	\$0	0.00	\$0	0.00	\$0
Field Field	487.50	\$19,407.85	0.00	\$0	0.00	\$0	0.00	\$0
Total	487.50	\$19,407.85	0.00	\$0	0.00	\$0	149.75	\$7,017

	18/19 Fiscal Yea	r-to-Date Total Ov	ertime Expenditur	es	Service Large 1	CTO Exp	enditures	FY 18/19 FY Projections
Branch	18/19 FY Allocation	Year-to Date Hours	Year-to-Date Position Equivalent	Year-to Date Pay	Allocation Balance	Hours	Estimated Pay	Estimated Expenditures Over-/Under
Appellate	\$13,765	0.00	0.00	\$0	\$13,765	4.50	\$184	\$13,450
Admin	\$4,527	49.50	0.04	\$2,668	\$1,859	5.00	\$234	-\$446
IT	\$29,604	100.25	0.08	\$4,350	\$25,254	15.50	the second s	\$20,839
Exec	\$0	0.00	0.00	\$0	\$0	0.00	the second s	\$0
Field Operations	\$53,401	487.50	0.40	\$19,408	\$33,993	79.00	\$2,800	\$15,331
Total	\$101,297	637.25	0.53	\$26,425	\$74,872	104.00	\$3,980	\$49,173
Actual Mont	hly Average Personnel Yea	ar	0.31				+0,000	<i>\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\</i>

	18/:	19 Fiscal Year-to-Date July 2018 through J				
Branch	Year-to Date Hours	Year-to-Date Position Equivalent	Year-to Date Pay	18/19 Allocation	Allocation Balance	Estimated Over/Under
Appellate	690.30	0.57	\$16,425	\$48,630	\$32,205	\$20,472
Admin	0.00	0.00	\$0	\$5,000	\$5,000	\$5,000
IT IN THE REAL PROPERTY OF	1,107.50	0.91	\$56,757	\$18,239	-\$38,518	-\$38,518
Exec	826.00	0.68	\$60,768	\$5,000	-\$55,768	-\$55,768
Field Operations	3,404.90	2.81	\$168,924	\$309,260	\$140,336	\$19,675.43
Total	6,028.70	4.97	\$302,876	\$386,129	\$83,253	-\$49,139

3/11/19 vg