

WORKLOAD NARRATIVE

FIELD OPERATIONS

January 2015

Workload: In January, intake for all programs [18,740] was down about 2,700 cases from December and represented 14% fewer appeals than an average month this fiscal year. Dispositions [20,925] rose for the second straight month, but were still 9% below the monthly average during this fiscal year. The open balance [29,381] fell below 30,000 for the first time since November 2013.

UI. In January, the number of new UI cases [17,415 cases; 10,553 appellants] was 15% below the average for this fiscal year. Closed cases [19,584 cases; 11,868 appellants] were the most since October, but still 9% below the fiscal year norm. The open balance [19,211 cases; 11,642 appellants] fell by more than 2,200 cases to reach its lowest level since **June 2006**. The number of regular UI cases is actually lower than in June 2006 as 11.3% of the current total represents extension cases.

DI. In January, intake [1,104] was 2% greater than the average this fiscal year. The number of new DI cases has been relatively static during the last six months, except for November when all work fell off. Dispositions [1,144] were 4% greater than the average and outnumbered new cases for the sixth straight month. As a result, the open inventory [1,782] is at its lowest level since March 2014.

Tax, Rulings, Other. Although there was the fewest new tax petitions since May 2012, January was the seventh straight month in which the number of verifications [124] exceeded the number of dispositions [81]. The open inventory [3,808] rose to its highest level since September 2013. The ruling inventory [4,531] rose by exactly two cases last month.

Case Aging and Time Lapse. January was the first time in almost three years in which all of the DOL timeliness mandates were missed. This was the second straight month in which 30-day time lapse [51.7%] fell below the 60% requirement. It was the third straight month in which the average case age [32.4 days] rose above the 30 day threshold. 45-day time lapse [75.4%] also missed the mark.

Cycle Time. The time lapse cycle time for time lapse cases [44 days] rose by three days. The delays were in verifying and scheduling the cases for hearing. The time to process extension appeals [69 days] also rose by three days from the December figures. Finally, the average time to process disability cases [79 days] went up by five days over the previous month. All of these numbers reflect the very low production during the last two weeks of December and should show improvement in February.

FY ALL PROGRAM TRENDS - FO

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	34,470	40,374	41,888	38,682	32,388	33,369	35,262	32,109	38,944	35,539	36,576	34,012	433,613	36,134		
12/13	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	409,803	34,150	95%	-1,984
13/14	31,649	31,789	26,509	29,993	24,703	26,488	30,651	25,592	27,945	32,463	28,565	26,278	342,625	28,552	84%	-5,598
14/15	26,130	23,655	23,363	22,861	17,201	21,439	18,740						153,389	21,913	77%	-6,639
Multi: 4													13/14	77%	76%	
All Programs registrations Jan to date are down 24% from 13/14, down 37% from 12/13, and down 40% from 11/12													12/13	64%	63%	
All Programs registrations monthly average is down 23% from 13/14, down 36% from 12/13, and down 39% from 11/12													11/12	61%	60%	
													chg 14-15 avg			chg 14-15 YTD

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	35,714	39,116	44,083	36,128	35,054	36,169	35,665	39,521	46,692	30,554	36,743	33,437	448,876	37,406		
12/13	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	409,040	34,087	91%	-3,320
13/14	37,227	35,005	31,214	29,718	25,437	24,098	27,304	26,789	28,051	28,143	28,600	26,672	348,258	29,022	85%	-5,065
14/15	27,086	25,897	22,225	25,206	18,498	20,377	20,925						160,214	22,888	79%	-6,134
Multi: 2/4													13/14	79%	76%	
All Programs dispositions Jan to date are down 24% from 13/14, down 35% from 12/13, and down 39% from 11/12													12/13	67%	65%	
All Programs dispositions average is down 21% from 13/14, down 33% from 12/13, and down 39% from 11/12													11/12	61%	61%	
													chg 14-15 avg			chg 14-15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	60,107	61,211	58,886	61,349	58,553	55,653	55,113	47,540	39,388	44,228	43,982	44,458	52,539			
12/13	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875	43,001	82%	-9,538	
13/14	38,202	34,844	30,062	30,217	29,380	31,701	34,463	33,209	33,026	37,269	37,183	36,725	33,857	79%	-9,144	
14/15	35,656	33,331	34,401	31,980	30,632	31,633	29,381						32,431	96%	-1,426	
Multi: 4													13/14	96%	99%	
All Programs balance Jan to date is down 1% from 13/14, down 29% from 12/13, and down 45% from 11/12													12/13	75%	71%	
All Programs balance monthly average is down 4% from 13/14, down 25% from 12/13, and down 38% from 11/12													11/12	62%	55%	
													chg 14-15 avg			chg 14-15 YTD

FY UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	32,527	38,079	39,828	36,161	30,799	31,448	33,339	30,233	36,391	33,590	34,531	31,871	408,797	34,066		
12/13	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	391,555	32,630	96%	-1,437
13/14	29,941	30,154	24,997	28,576	23,320	25,020	29,259	24,091	26,279	30,284	26,654	24,702	323,277	26,940	83%	-5,690
14/15	24,330	22,177	21,805	21,462	16,062	19,991	17,415						143,242	20,463	76%	-6,477
Multi ⁴ ₁₁ ²													13/14	76%	75%	
UI registrations Jan to date are down 25% from 13/14, down 38% from 12/13, and down 41% from 11/12													12/13	63%	62%	
UI registrations monthly average is down 24% from 13/14, down 37% from 12/13, and down 40% from 11/12													11/12	60%	59%	
													chg 14-15 avg		chg 14-15 YTD	

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	33,797	36,979	41,802	33,663	33,076	34,301	33,604	37,167	44,615	28,383	34,802	31,915	424,104	35,342		
12/13	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	389,561	32,463	92%	-2,879
13/14	35,658	33,322	29,065	27,591	24,375	22,868	26,057	25,250	26,573	26,957	27,140	25,221	330,077	27,506	85%	-4,957
14/15	25,688	24,541	20,520	23,658	17,228	18,900	19,584						150,119	21,446	78%	-6,061
Multi ^{2/4} _{2/11}													13/14	78%	75%	
UI dispositions Jan to date are down 25% from 13/14, down 36% from 12/13, and down 39% from 11/12													12/13	66%	64%	
UI dispositions monthly average is down 22% from 13/14, down 34% from 12/13, and down 39% from 11/12													11/12	61%	61%	
													chg 14-15 avg		chg 14-15 YTD	

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	49,805	50,755	48,650	51,057	48,653	45,715	45,315	38,225	29,603	34,674	34,327	34,188	42,581			
12/13	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851	33,628	79%	-8,953	
13/14	29,038	25,729	21,580	22,445	21,288	23,364	25,994	24,779	24,421	27,670	27,131	26,548	24,999	74%	-8,629	
14/15	25,113	22,670	23,888	21,619	20,404	21,447	19,211						22,050	88%	-2,949	
Multi ⁴ _{4 ⁷}													13/14	88%	91%	
UI balance Jan to date is down 9% from 13/14, down 39% from 12/13, and down 55% from 11/12													12/13	66%	61%	
UI balance monthly average is down 12% from 13/14, down 34% from 12/13, and down 48% from 11/12													11/12	52%	45%	
													chg 14-15 avg		chg 14-15 YTD	

FY DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,405	1,575	1,489	1,392	1,094	1,268	1,395	1,490	1,611	1,256	1,362	1,382	16,719	1,393		
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987	71%	-406
13/14	1,043	991	1,046	1,086	941	945	1,004	958	979	1,158	1,088	1,131	12,370	1,031	104%	44
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104						7,575	1,082	105%	51
DI registrations Jan to date are up 7% from 13/14, up 5% from 12/13, and down 21% from 11/12													13/14	105%	107%	
DI registrations monthly average is up 5% from 13/14, up 10% from 12/13, and down 22% from 11/12													12/13	110%	105%	
													11/12	78%	79%	
													chg 14-15 avg			chg 14-15 YTD

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,365	1,462	1,426	1,579	1,266	1,270	1,334	1,547	1,456	1,424	1,460	1,140	16,729	1,394		
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021	73%	-373
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144						7,713	1,102	111%	109
DI dispositions Jan to date are up 9% from 13/14, down 1% from 12/13, and down 21% from 11/12													13/14	111%	109%	
DI dispositions monthly average is up 11% from 13/14, up 8% from 12/13, and down 21% from 11/12													12/13	108%	99%	
													11/12	79%	79%	
													chg 14-15 avg			chg 14-15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	1,943	2,054	2,117	1,930	1,757	1,755	1,815	1,757	1,905	1,734	1,636	1,877	1,857			
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462	1,535	83%	-321	
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922	1,468	96%	-67	
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782						1,985	135%	517	
DI balance Jan to date is up 55% from 13/14, up 15% from 12/13, and up 4% from 11/12													13/14	135%	155%	
DI balance monthly average is up 35% from 13/14, up 29% from 12/13, and up 7% from 11/12													12/13	129%	115%	
													11/12	107%	104%	
													chg 14-15 avg			chg 14-15 YTD

FY TAX TRENDS - FO
Program Codes 15, 17, 18, 32, 46, 47, 48

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	112	266	364	147	248	402	346	141	196	117	78	335	2,752	229		
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241	105%	12
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124						1,514	216	81%	-51
													13/14	81%	78%	
													12/13	90%	95%	
													11/12	94%	80%	
														chg 14-15 avg	chg 14-15 YTD	

Tax registrations Jan to date are down 22% from 13/14, down 5% from 12/13, and down 20% from 11/12
Tax registrations monthly average is down 19% from 13/14, down 10% from 12/13, and down 6% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	168	278	325	293	323	247	227	352	322	492	267	217	3,511	293		
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322	110%	29
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81						1,064	152	65%	-80
													13/14	65%	66%	
													12/13	47%	56%	
													11/12	52%	57%	
														chg 14-15 avg	chg 14-15 YTD	

Tax dispositions Jan to date are down 34% from 13/14, down 44% from 12/13, and down 43% from 11/12
Tax dispositions monthly average is down 35% from 13/14, down 53% from 12/13, and down 48% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	4,643	4,630	4,666	4,520	4,445	4,593	4,711	4,498	4,371	3,995	3,803	3,918	4,399			
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525	80%	-874	
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363	3,185	90%	-340	
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808						3,585	113%	400	
													13/14	113%	118%	
													12/13	102%	96%	
													11/12	81%	78%	
														chg 14-15 avg	chg 14-15 YTD	

Tax balance Jan to date is up 18% from 13/14, down 4% from 12/13, and down 22% from 11/12
Tax balance monthly average is up 13% from 13/14, up 2% from 12/13, and down 19% from 11/12

FY RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	426	454	207	982	247	251	182	245	746	576	605	424	5,345	445		
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293	66%	-153
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97						1,058	151	48%	-163
													13/14	48%	69%	
													12/13	52%	65%	
													11/12	34%	38%	
														chg 14-15 avg	chg 14-15 YTD	

Ruling/Other registrations Jan to date are down 31% from 13/14, down 35% from 12/13, and down 62% from 11/12
Ruling/Other registrations monthly average is down 52% from 13/14, down 48% from 12/13, and down 66% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	384	397	530	593	389	351	500	455	299	255	214	165	4,532	378		
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281	74%	-97
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116						1,318	188	65%	-102
													13/14	65%	55%	
													12/13	67%	69%	
													11/12	50%	42%	
														chg 14-15 avg	chg 14-15 YTD	

Ruling/Other dispositions Jan to date are down 45% from 13/14, down 31% from 12/13, and down 58% from 11/12
Ruling/Other dispositions monthly average is down 35% from 13/14, down 33% from 12/13, and down 50% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	3,716	3,772	3,453	3,842	3,698	3,590	3,272	3,060	3,509	3,825	4,216	4,475	3,702			
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613	4,313	116%	611	
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892	4,204	97%	-109	
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580						4,810	114%	606	
													13/14	114%	115%	
													12/13	112%	110%	
													11/12	130%	133%	
														chg 14-15 avg	chg 14-15 YTD	

Ruling/Other balance Jan to date is up 15% from 13/14, up 10% from 12/13, and up 33% from 11/12
Ruling/Other balance monthly average is up 14% from 13/14, up 12% from 12/13, and up 30% from 11/12

AO REPORT TO BOARD -- MONTH OF JANUARY 2015

	# Cases	Last Mo.	Calendar Yr Avg	Last Yr Avl	2011
REGISTRATIONS	1095	1417	1095	1680	3021
DISPOSITIONS	1415	1637	1415	1662	2361
OPEN BALANCE	1783	2106	1783	2306	6020

CASE AGING (40days)

41.5

38.8 Days

TIME LAPSE

45 Days (50%)	45.00%	42%
75 Days (80%)	68.00%	82.00%
150 Days (95%)	100.00%	99.00%

OTHER INFORMATION

FO to AO Transfer Rate	1.65 days
FO ALJs working in AO	1
Appeal Rate FO to AO	unknown

California Unemployment Insurance Appeals Board
Board Appeal Summary Report

Average Days in Transfer from FO Received Date to Date Received at AO

	December, 2014	November, 2014	October, 2014	September, 2014
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	1.15	1.34	1.30	0.46
Ing	1.07	2.16	2.47	1.39
Inl	0.84	1.66	0.51	1.36
LA	1.09	0.80	1.03	1.44
Oak	2.37	1.29	2.68	1.31
OC	0.37	0.55	0.60	0.62
Ox	0.13	0.49	0.40	0.34
Pas	6.50	4.43	5.07	5.29
Sac	1.92	0.86	1.91	2.45
SD	3.10	5.78	4.89	5.86
SF	1.13	1.49	1.34	1.40
SJ	1.09	0.72	2.55	0.69
Tax	3.40	1.00	0.33	
Total	1.39	1.77	1.92	2.13

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from Date Received at AO to Board Appeal Event Date

	December, 2014	November, 2014	October, 2014	September, 2014
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	2.44	4.04	3.41	6.98
Ing	2.54	3.75	3.08	8.33
Inl	2.33	2.92	3.21	7.68
LA	3.30	3.01	3.47	7.53
Oak	2.60	2.72	5.81	9.09
OC	2.38	3.03	3.30	8.11
Ox	3.04	3.18	3.92	6.78
Pas	2.20	4.21	2.99	9.78
Sac	3.86	3.77	5.26	11.52
SD	2.94	1.97	3.69	8.72
SF	2.82	3.69	4.85	9.22
SJ	2.84	2.27	3.68	8.69
Tax	10.40	6.44	10.00	
Total	2.79	3.25	3.78	8.69

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556		
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	1,680	70%	-725
2015	1,095												1,095	1,095	65%	-585
													2014	65%	65%	
													2013	46%	39%	
													2012	43%	39%	
														chg to '14 avg	chg to '14 YTD	

Registrations Jan to date down 35% from 2014 , down 51% from 2013, and down 51% from 2012.
 Registration monthly average down 35% from 2014, down 54% from 2013, and down 57% from 2012.

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669		
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	1,662	69%	-751
2015	1,415												1,415	1,415	85%	-247
													2014	85%	93%	
													2013	59%	48%	
													2012	53%	49%	
														chg to '14 avg	chg to '14 YTD	

Dispositions Jan to date down 7% from 2014, down 52% from 2013, and down 51% from 2012.
 Disposition monthly average down 15% from 2014, down 41% from 2013, and down 47% from 2012.

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2012	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047			
2013	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134	
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607	
2015	1,783													1,783	77%	-523	
														2014	77%	87%	
														2013	61%	49%	
														2012	35%	46%	
															chg to '14 avg	chg to '14 YTD	

Open Balance Jan to date is down 13% from 2014, down 51% from 2013, and down 54% from 2012.
 Open Balance monthly average down 23% from 2014, down 39% from 2013, and down 65% from 2012.

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		2014-2015												AO		Appellants		
WORKLOAD		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.	TOTAL	Current Mo.	Appellants
Registrations																		
UI TL	1,790	1,676	1,563	1,795	1,234	1,332	1,027	59						1,488	69%	10,417		
DI	55	39	59	69	52	71	4	2						58	102%	404		
Ruling & T-R	1	7	4	2	0	4	3							3	70%	20		
Tax	0	5	10	5	11	9	3							6	49%	43		
Other	1	2	0	2	1	1	4							2	255%	11		
Total	1,847	1,729	1,636	1,873	1,298	1,417	1,095	0						1,556	70%	10,895		?
Multi Cases																		
Dispositions																		
UI TL	1,518	1,752	1,871	1,503	1,381	1,571	1,348							1,563	86%	10,944		
DI	45	50	50	55	45	56	59							51	115%	360		
Ruling & T-R	6	1	2	4	5	4	1							3	30%	23		
Tax	14	10	0	5	7	5	5							7	76%	46		
Other	0	0	2	1	0	1	2							1	233%	6		
Total	1,583	1,813	1,925	1,568	1,438	1,637	1,415	0						1,626	87%	11,379		?
Multi Case/CI																		
Balance - Open Cases																		
UI TL	2,432	2,349	2,047	2,340	2,181	1,937	1,613							2,128	76%			
DI	92	81	91	106	112	127	127							105	121%			
Ruling & T-R	2	8	10	8	3	4	5							6	88%			
Tax	22	18	28	27	31	35	33							28	119%			
Other	1	3	1	2	3	3	5							3	194%			
Total	2,549	2,459	2,177	2,483	2,330	2,106	1,783	0						2,270	79%			1,203
Multi Cases																		Estimate
FO to AO Appeal Rate																		
UI TL	7.1%	6.5%	6.4%	8.7%	5.2%	7.7%	5.4%							6.7%	81%			
DI	5.3%	3.8%	5.4%	5.6%	4.5%	7.4%	5.5%							5.3%	103%			
Ruling & T-R	1.0%	4.4%	4.0%	0.8%	0.0%	2.9%	0.7%							2.0%	37%			
Tax	0.0%	2.5%	6.7%	2.6%	6.3%	6.2%	2.5%							3.8%	65%			
Other	8.3%	13.3%	0.0%	8.3%	7.1%	4.5%	36.4%							11.2%	326%			
Overall Rate	6.8%	6.4%	6.3%	8.4%	5.1%	7.7%	5.4%							6.6%	82%			

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		2014-2015												Average	AO			
		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Current Mo.			
TIME LAPSE																		
	45 Day-50 %	42	49	57	39	40	42	45						45	101%			
	75 Day- 80 %	96	91	93	91	89	82	68						87	78%			
	150 Day- 95 %	100	100	100	99	100	99	100						100	100%			
CASE AGE																		
	Avg Days-UI (mean)	35.2	35.9	37.6	36.0	41.1	38.8	41.5						38.0	109%			
	Avg Days-UI (median)	31.0	31.0	34.0	32.0	34.0	37.0	36.5						33.6	108%			
Over 120 days old																		
	UI Cases	21	19	15	13	16	5	6						14	44%			
	UI %	1%	1%	1%	1%	1%	0%	0%						1%	48%			
	UI % w/out Multis	1%	1%	1%	1%	1%	0%	0%						1%	48%			
NET PYS USED																		
	ALJ	12.58	13.82	11.70	11.72	9.54	9.09							11.4	80%			
	AO Non ALJ	24.25	25.42	23.76	25.50	20.81	22.79							23.8	96%			
	CTU Non ALJ	3.46	3.97	4.15	4.20	2.44	2.09							3.4	62%			
	Net Pys	40.29	43.21	39.61	41.42	32.79	33.97	0.00	0.00	0.00	0.00	0.00		38.5	88%			
RATIOS																		
	AO w/o transcribers	1.93	1.84	2.03	2.18	2.18	2.51							2.08	120%			
	AO with transcribers	2.20	2.13	2.39	2.53	2.44	2.74							2.38	115%			
TRANSCRIPTS																		
	PAGES	55	58	49	42	28	34	39						44	90%			305
	AVG PGS Per T/S	3,148	3,824	2,909	3,092	1,882	2,462	2,555						2,839	90%			19,872
		57	66	59	74	67	72	66						66	99%			
PRODUCTIVITY																		
	ALJ Disp/wk	30.0	29.8	39.2	30.4	39.7	40.9							35.0	117%			
	Trans Pgs/day	43.33	43.78	33.38	33.46	40.60	53.55							41.3	129%			

APPELLATE OPERATIONS ~ REPORT SUMMARY

2014

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE														
45 Day-50 %	45												45	100%
75 Day- 80 %	68												68	100%
150 Day- 95 %	100												100	100%
CASE AGE														
Avg Days-UI (mean)	41.5												41.5	100%
Avg Days-UI (median)	36.5												36.5	100%
Over 120 days old														
UI Cases	6												6	100%
UI %	0%												0%	100%
UI % w/out Mullis	0%												0%	100%
NET PYS USED														
ALJ														
AO Non ALJ														
CTU Non ALJ														
Net Pys	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
RATIOS														
AO w/o transcribers														
AO with transcribers														
TRANSCRIPTS														
PAGES	39												39	100%
AVG PGS Per T/S	2,555												2,555	100%
	66												66	100%
PRODUCTIVITY														
ALJ Disp/ck														
Trans Pgs/day	#DIV/0!													

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	1,790	1,676	1,563	1,795	1,234	1,332							1,565	85%	9,390	
DI	55	39	59	69	52	71							58	123%	345	
Ruling & T-R	1	7	4	2	0	4							3	133%	18	
Tax	0	5	10	5	11	9							7	135%	40	
Other	1	2	0	2	1	1							1	86%	7	
Total	1,847	1,729	1,636	1,873	1,298	1,417	0	0	0	0	0	0	1,633	87%	9,800	900
Multi Cases																
Dispositions																
UI TL	1,518	1,752	1,871	1,503	1,381	1,571							1,599	98%	9,596	
DI	45	50	50	55	45	56							50	112%	301	
Ruling & T-R	6	1	2	4	5	4							4	109%	22	
Tax	14	10	0	5	7	5							7	73%	41	
Other	0	0	2	1	0	1							1	150%	4	
Total	1,583	1,813	1,925	1,568	1,438	1,637	0	0	0	0	0	0	1,661	99%	9,964	952
Multi Case/Ch																
Balance - Open Cases																
UI TL	2,432	2,349	2,047	2,340	2,181	1,937							2,214	87%		
DI	92	81	91	106	112	127							102	125%		
Ruling & T-R	2	8	10	8	3	4							6	69%		
Tax	22	18	28	27	31	35							27	130%		
Other	1	3	1	2	3	3							2	138%		
Total	2,549	2,459	2,177	2,483	2,330	2,106	0	0	0	0	0	0	2,351	90%		1,203
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	7.1%	6.5%	6.4%	8.7%	5.2%	7.7%							6.9%	111%		
DI	5.3%	3.8%	5.4%	5.6%	4.5%	7.4%							5.3%	139%		
Ruling & T-R	1.0%	4.4%	4.0%	0.8%	0.0%	2.9%							2.2%	132%		
Tax	0.0%	2.5%	6.7%	2.6%	6.3%	6.2%							4.1%	153%		
Other	8.3%	13.3%	0.0%	8.3%	7.1%	4.5%							6.9%	65%		
Overall Rate	6.8%	6.4%	6.3%	8.4%	5.1%	7.7%							6.8%	113%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE												2014-2015												AO					
												July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.				
TIME LAPSE																													
45 Day-50 %												42	49	57	39	40	42							45	95%				
75 Day- 80 %												96	91	93	91	89	82							90	91%				
150 Day- 95 %												100	100	100	99	100	99							100	99%				
CASE AGE																													
Avg Days-UI (mean)												35.2	35.9	37.6	36.0	41.1	38.8							37.4	104%				
Avg Days-UI (median)												31.0	31.0	34.0	32.0	34.0	37.0							33.2	112%				
Over 120 days old																													
UI Cases												21	19	15	13	16	5							15	34%				
UI %												1%	1%	1%	1%	1%	0%							1%	29%				
UI % w/out Multis												1%	1%	1%	1%	1%	0%							1%	29%				
NET PYS USED																													
ALJ												12.58	13.82	11.70	11.72	9.54								11.9	80%				
AO Non ALJ												24.25	25.42	23.76	25.50	20.81								23.9	87%				
CTU Non ALJ												3.46	3.97	4.15	4.20	2.44								3.6	67%				
Net Pys												40.29	43.21	39.61	41.42	32.79	0.00	0.00	0.00	0.00	0.00	0.00		39.5	83%				
RATIOS																													
AO w/o transcribers												1.93	1.84	2.03	2.18	2.18	#DIV/0!							2.02	108%				
AO with transcribers												2.20	2.13	2.39	2.53	2.44	#DIV/0!							2.32	105%				
TRANSCRIPTS																													
PAGES												55	58	49	42	28	34							44	77%	266			
AVG PGS Per T/S												3,148	3,824	2,909	3,092	1,882	2,462							2,886	85%	17,317			
AVG PGS Per T/S												57	66	59	74	67	72							66	110%				
PRODUCTIVITY																													
ALL Disp/wk												28.6	29.8	43.3	29.1	41.9								34.5	121%				
Trans Pgs/day												41.36	43.78	36.89	32.01	42.85								39.4	109%				

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	2014												Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.	
	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec					
WORKLOAD																	
Registrations																	
UI TL	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	1,615	83%	19,374		
DI	35	45	36	60	48	57	55	39	59	69	52	71	52	136%	626		
Ruling & T-R	2	0	8	7	2	4	1	7	4	2	0	4	3	117%	41		
Tax	24	11	18	9	1	8	0	5	10	5	11	9	9	97%	111		
Other	0	2	0	0	0	0	1	2	0	2	1	1	1	133%	9		
Total	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	1,680	84%	20,161	900	
Multi Cases																	
Dispositions																	
UI TL	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	1,599	96%	19,182		
DI	59	37	38	50	45	46	45	50	50	55	45	56	48	117%	576		
Ruling & T-R	5	4	4	2	4	8	6	1	2	4	5	4	4	98%	49		
Tax	8	16	12	7	13	32	14	10	0	5	7	5	11	47%	129		
Other	2	2	0	1	0	0	0	0	2	1	0	1	1	133%	9		
Total	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	1,662	98%	19,945	952	
Multi Case/CI																	
Balance - Open Cases																	
UI TL	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	2,121	91%			
DI	52	61	60	68	71	82	92	81	91	106	112	127	84	152%			
Ruling & T-R	2	4	8	13	11	7	2	8	10	8	3	4	7	60%			
Tax	74	63	69	71	59	35	22	18	28	27	31	35	44	79%			
Other	1	1	1	0	0	0	1	3	1	2	3	3	1	225%			
Total	2,123	2,235	2,074	2,138	2,120	2,290	2,549	2,459	2,177	2,483	2,330	2,106	2,257	93%		1,203	
Multi Cases																Estimate	
FO to AO Appeal Rate																	
UI TL	7.1%	6.2%	6.2%	7.0%	5.8%	6.4%	7.1%	6.5%	6.4%	8.7%	5.2%	7.7%	6.7%	115%			
DI	4.3%	5.4%	4.0%	6.3%	5.2%	5.4%	5.3%	3.8%	5.4%	5.6%	4.5%	7.4%	5.2%	141%			
Ruling & T-R	0.9%	0.0%	2.2%	2.6%	1.6%	3.0%	1.0%	4.4%	4.0%	0.8%	0.0%	2.9%	1.9%	149%			
Tax	13.0%	5.3%	6.8%	3.9%	0.8%	3.1%	0.0%	2.5%	6.7%	2.6%	6.3%	6.2%	4.8%	130%			
Other	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	8.3%	13.3%	0.0%	8.3%	7.1%	4.5%	4.8%	96%			
Overall Rate	7.0%	6.1%	6.0%	7.0%	5.8%	6.3%	6.8%	6.4%	6.3%	8.4%	5.1%	7.7%	6.6%	116%			

Monthly Board Meeting Litigation Report - January 2015

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 275
SUPERIOR COURT: Claimant Petitions.....	222
Employer Petitions.....	33
EDD Petitions.....	2
Non-benefit Court Cases	4
APPELLATE COURT: Claimant Appeals.....	8
Employer Appeals.....	3
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	241
DI.....	16
Tax.....	11
Non-benefit Court Cases	7

2015 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>January</u>
SUPERIOR COURT: Claimant Petitions.....	1	1
Employer Petitions.....	0	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	0	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>January</u>
SUPERIOR COURT: Claimant Petitions.....	13	13
Employer Petitions.....	3	3
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	0	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2015 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 0	Loss: 13	Win: 0	Loss: 2	Affirmed: 15	Reversed: 0	Remanded: 0

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

JANUARY 2015 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	51.7%	≥60%
% Closed in <= 45 Days	75.4%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	32.4	≤30

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	17,415	18,740
Closed	19,584	20,925
Balance of Open Cases	19,211	29,381

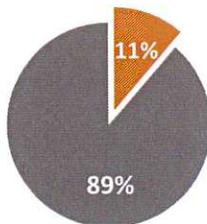
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	46 days
DI Appeals (including PFL)	79 days
All Programs	51 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	92%
UI Extensions as % of All UI	8%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 11% of UI Open Balance, and Regular UI cases made up 89%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	45.1%	≥50%
% Closed in <= 75 Days	67.8%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	41.5	≤40

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	1,027	1,095
Closed	1,348	1,415
Balance of Open Cases	1,613	1,783

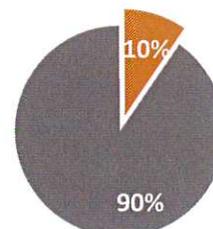
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	56 days
DI Appeals (including PFL)	76 days
All Programs	58 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	89%
UI Extensions as % of All UI	11%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 10% of UI Open Balance, and Regular UI cases made up 90%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in January 2015

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	59	9	21	16	9
Inglewood	62	12	23	19	3
Inland	55	8	36	14	3
Los Angeles	52	5	17	14	11
Oakland	69	8	47	17	2
Orange County	84	5	57	21	16
Oxnard	107	7	66	13	0
Pasadena	74	4	43	15	5
Sacramento	71	6	36	16	11
San Diego	76	15	39	15	2
San Francisco	87	9	37	14	4
San Jose	65	5	37	25	2
Statewide	72	7	38	16	6

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	73	9	35	15	5
Inglewood	65	11	19	15	7
Inland	71	8	31	15	9
Los Angeles	72	7	36	15	6
Oakland	90	8	40	14	14
Orange County	95	9	43	15	11
Oxnard	91	8	55	15	1
Pasadena	94	6	59	14	3
Sacramento	89	6	44	16	4
San Diego	83	11	40	16	6
San Francisco	74	9	39	13	4
San Jose	73	8	40	14	2
Statewide	80	8	39	15	6

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in January 2015

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	45	6	20	14	1
Inglewood	45	7	15	14	2
Inland	37	4	11	15	1
Los Angeles	42	3	13	16	3
Oakland	49	5	21	13	2
Orange County	49	5	20	15	3
Oxnard	37	4	12	15	0
Pasadena	50	3	25	14	2
Sacramento	49	4	18	16	3
San Diego	57	6	27	15	3
San Francisco	44	4	20	13	1
San Jose	41	4	19	13	1
Tax Office	N/A	N/A	N/A	N/A	N/A
Statewide	46	5	18	15	2

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	47	6	21	14	1
Inglewood	49	8	18	15	2
Inland	42	4	12	16	2
Los Angeles	45	4	15	16	4
Oakland	54	5	22	14	4
Orange County	52	5	21	15	3
Oxnard	42	5	17	15	0
Pasadena	53	3	27	14	2
Sacramento	50	5	19	16	3
San Diego	60	7	28	16	3
San Francisco	47	5	22	13	1
San Jose	44	4	20	13	1
Tax Office	662	N/A	N/A	42	24
Statewide	51	5	20	15	2

CUIAB 14/15 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
July 2014 through December 2014

Branch	FY Y-T-D Decision Typing		FY Y-T-D CTU Typing		FY Y-T-D Registration		FY Y-T-D Other	
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	3.50	\$83.83
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	111.75	\$4,635.02
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	9.00	\$365.91
Total	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	124.25	\$5,084.76

Branch	14/15 Fiscal Year-to-Date Total Overtime Expenditures				FY 14/15 FY Projections		CTO Expenditures	
	14/15 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Estimated Expenditures Over-/Under	Hours	Estimated Pay
Appellate	\$3,975.00	3.50	0.01	\$83.83	\$3,891.17	\$3,807.34	0.00	\$0.00
Admin	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	26.50	\$1,268.86
IT	\$39,211.00	111.75	0.32	\$4,635.02	\$34,575.98	\$29,940.96	552.55	\$27,551.69
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00
Field Operations	\$38,648.00	9.00	0.03	\$365.91	\$38,282.09	\$37,916.18	6.60	\$174.47
Total	81,834.00	124.25	0.12	\$5,084.76	\$76,749.24	\$71,664.48	585.65	\$28,995.02
Actual Monthly Average Personnel Year								

Branch	14/15 Fiscal Year-to-Date Lump Sum Payout						14/15	
	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation	Estimated Over/Under	Estimated Over/Under		
Appellate	4,748.70	2.28	\$263,394	\$126,443.00	-\$400,345.94			
Admin	0.00	0.00	\$0	\$14,192.00	\$14,192.00			
IT	132.20	0.06	\$4,544	\$39,547.00	\$30,458.86			
Exec	0.00	0.00	\$0	\$12,441.00	\$12,441.00			
Field Operations	13,546.80	6.51	\$749,827	\$949,757.00	-\$549,897.42			
Total	18,427.70	8.86	\$1,017,766	\$1,142,380.00	-\$893,152			

2/5/15 v8