

WORKLOAD NARRATIVE

FIELD OPERATIONS

February 2014

Workload: It appears that uptick in work in January may have been the anomaly. Verifications for all cases in February [25,592] were below 26,000 for only the second time in six years and as a result, intake was 10% below the average for the fiscal year. The number of closed cases [26,789] was higher than November or December but still 9% smaller than the fiscal year average. This was the first month since November in which there were more dispositions than verifications. The open balance [33,209] fell by more than 1,200 cases but remains 1% above the fiscal year average.

UI. In February, the number of new UI cases [24,091 cases; 13,756 appellants] was 11% below the average for the fiscal year and represented the second lowest intake in six years. Closed cases [25,250 cases; 14,418 appellants] were 10% below average level but exceeded intake. The open inventory [24,779 cases; 14,149 appellants] remains 2% above fiscal year averages.

DI. The number of new DI cases [958] was 4% below the fiscal year average, but in reality, intake for the past year has been relatively consistent. The number of dispositions in February [891] was the most since October, but was still 10% below average levels for the fiscal year. This was the fourth straight month in which the open DI inventory [1,536] went up. It is now the largest it has been since November 2012 and is 17% larger than its average size this fiscal year.

Tax, Rulings, Other. The ruling and tax workloads continue to go opposite directions. In rulings, we verified 201 new cases, which was a five month high, but still below average intake for the fiscal year. Meanwhile, dispositions [371 cases] were 11% above the norm. This was the 6th straight month of falling inventory [3,533], which is at its lowest level since March 2012. In tax, both intake [320 petitions] and production [265 dispositions] were 13% greater than average for the fiscal year. This was the fifth consecutive month, and the eighth time in the last nine months, in which the open inventory [3,328] has increased. It is now at its highest level since last March.

Case Aging and Time Lapse. 30-day time lapse [77.9%] made a strong rebound from January. This was the 13th consecutive month in which CUIAB has met this DOL standard. 45-day time lapse [90.3%] fell for the fourth straight month, but remains more than ten percentage points above federal requirements. February was the 23rd straight month of meeting that goal. Average case age [22.6 days] improved during the month and was below the 30 day threshold for the 25th consecutive time. The percentage of extension cases resolved in 30 and 45 days jumped last month to 22.4% and 44.9% respectively. Ironically, the average case age of extensions rose by one day to 39 days.

Cycle Time. The UI time lapse cycle time in February [33 days] fell by two days from the January results. The decreases were in the time to verify the appeal and schedule the hearing. The time to process an extension appeal fell by six days from January to 56 days and the cycle time for disability cases remained constant at 69 days.

UI TRENDS - FO
 Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	38,676	34,399	39,494	35,519	36,159	35,785	32,527	38,079	39,828	36,161	30,799	31,448	428,874	35,740		
2012	33,339	30,233	36,391	33,590	34,531	31,871	32,132	37,791	33,363	36,746	31,266	26,393	397,646	33,137	93%	-2,602
2013	33,691	31,654	33,967	32,876	33,258	28,418	29,941	30,154	24,997	28,576	23,320	25,020	355,872	29,656	89%	-3,481
2014	29,259	24,091											53,350	26,675	90%	-2,981
Multi	391												2013	90%	82%	
UI registrations Feb to date are down 18% from 2013, down 16% from 2012, and down 27% from 2011																
UI registration monthly average is down 10% from 2013, down 20% from 2012, and down 25% from 2011																

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	34,029	37,998	50,124	35,054	32,103	38,117	33,797	36,979	41,802	33,663	33,076	34,301	441,043	36,754		
2012	33,604	37,167	44,615	28,383	34,802	31,915	30,672	35,346	30,299	38,963	32,844	32,269	410,879	34,240	93%	-2,514
2013	33,153	33,375	37,440	29,390	29,752	26,058	35,658	33,322	29,065	27,591	24,375	22,868	362,047	30,171	88%	-4,069
2014	26,057	25,250											51,307	25,654	85%	-4,517
Multi	1/2												2013	85%	77%	
UI registrations Feb to date are down 23% from 2013, down 28% from 2012, and down 29% from 2011																
UI registration monthly average is down 15% from 2013, down 25% from 2012, and down 30% from 2011																

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	63,632	59,909	49,088	49,435	53,389	50,926	49,805	50,755	48,650	51,057	48,653	45,715		51,751		
2012	45,315	38,225	29,603	34,674	34,327	34,188	35,578	37,843	40,820	38,495	36,792	30,853		36,393	70%	-15,358
2013	31,303	29,396	25,859	29,169	32,572	34,851	29,038	25,729	21,580	22,445	21,288	23,364		27,216	75%	-9,177
2014	25,994	24,779												25,387	93%	-1,830
Multi	502												2013	93%	84%	
UI registrations Feb to date are down 16% from 2013, down 39% from 2012, and down 59% from 2011																
UI registration monthly average is down 7% from 2013, down 30% from 2012, and down 51% from 2011																

DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1,537	1,651	1,411	1,691	1,360	1,428	1,405	1,575	1,489	1,392	1,094	1,268	17,301	1,442		
2012	1,395	1,490	1,611	1,256	1,362	1,382	1,206	1,122	1,233	1,069	845	754	14,725	1,227	85%	-215
2013	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	79%	-255
2014	1,004	958											1,962	981	101%	9
													2013	101%	109%	
													2012	80%	68%	
													2011	68%	62%	
																chg to '14 avg
																chg to '14 YTD

UI registrations Feb to date are up 9% from 2013, down 32% from 2012, and down 38% from 2011
 UI registration monthly average is up 1% from 2013, down 20% from 2012, and down 32% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1,295	1,576	1,925	1,512	1,441	1,567	1,365	1,462	1,426	1,579	1,266	1,270	17,684	1,474		
2012	1,334	1,547	1,456	1,424	1,460	1,140	1,079	1,220	999	1,452	938	1,039	15,088	1,257	85%	-216
2013	1,083	906	1,186	734	758	860	1,026	1,098	1,223	1,298	749	822	11,743	979	78%	-279
2014	835	891											1,726	863	88%	-116
													2013	88%	87%	
													2012	69%	60%	
													2011	59%	60%	
																chg to '14 YTD

UI registrations Feb to date are down 13% from 2013, down 40% from 2012, and down 40% from 2011
 UI registration monthly average is down 12% from 2013, down 31% from 2012, and down 41% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2011	2,390	2,465	1,951	2,126	2,046	1,905	1,943	2,054	2,117	1,930	1,757	1,755		2,037		
2012	1,815	1,757	1,905	1,734	1,636	1,877	2,005	1,906	2,139	1,755	1,663	1,379		1,798	88%	-239
2013	1,277	1,182	991	1,227	1,437	1,462	1,481	1,374	1,198	986	1,177	1,300		1,258	70%	-540
2014	1,469	1,536												1,503	119%	245
													2013	119%	122%	
													2012	84%	84%	
													2011	74%	62%	
																chg to '14 YTD

UI registrations Feb to date are up 22% from 2013, down 16% from 2012, and down 38% from 2011
 UI registration monthly average is up 19% from 2013, down 16% from 2012, and down 26% from 2011

TAX TRENDS - FO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	134	168	144	261	140	180	112	266	364	147	248	402	2,566	214		
2012	346	141	196	117	78	335	253	229	254	200	215	214	2,578	215	100%	1
2013	223	245	299	199	243	321	233	264	247	242	307	411	3,234	270	125%	55
2014	232	320											552	276	102%	7
UI registrations Feb to date are up 18% from 2013, up 13% from 2012, and up 83% from 2011 UI registrations monthly average is up 2% from 2013, up 28% from 2012, and up 29% from 2011																

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	139	173	193	252	176	277	168	278	325	293	323	247	2,844	237		
2012	227	352	322	492	267	217	236	290	284	357	234	195	3,473	289	122%	52
2013	299	222	475	590	375	301	214	263	352	231	151	185	3,658	305	105%	15
2014	208	265											473	237	78%	-68
UI registrations Feb to date are down 9% from 2013, down 18% from 2012, and up 52% from 2011 UI registration monthly average is down 22% from 2013, down 18% from 2012, and even with 2011																

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4,880	4,874	4,824	4,833	4,797	4,700	4,643	4,630	4,666	4,520	4,445	4,593		4,700		
2012	4,711	4,498	4,371	3,995	3,803	3,918	3,931	3,871	3,841	3,683	3,664	3,683		3,997	85%	-703
2013	3,606	3,629	3,453	3,062	2,930	2,949	2,967	2,965	2,861	2,872	3,028	3,253		3,131	78%	-866
2014	3,276	3,328												3,302	105%	171
UI registrations Feb to date are down 9% from 2013, down 28% from 2012, and down 32% from 2011 UI registration monthly average is up 5% from 2013, down 17% from 2012, and down 30% from 2011																

RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	64	97	92	739	526	510	426	454	207	982	247	251	4,595	383		
2012	182	245	746	576	605	424	229	418	209	315	51	108	4,108	342	89%	-41
2013	292	280	201	234	589	585	432	380	219	89	135	112	3,548	296	86%	-47
2014	156	223											379	190	64%	-106
UI registrations Feb to date are down 34% from 2013, down 11% from 2012, and up 135% from 2011 UI registration monthly average is down 36% from 2013, down 45% from 2012, and down 51% from 2011																
CLOSED CASES																
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	442	399	728	390	424	631	384	397	530	593	389	351	5,658	472		
2012	500	455	299	255	214	165	239	323	170	334	434	171	3,559	297	63%	-175
2013	242	250	424	278	254	248	329	322	574	598	162	223	3,904	325	110%	29
2014	204	383											587	294	90%	-32
UI registrations Feb to date are up 19% from 2013, down 39% from 2012, and down 30% from 2011 UI registration monthly average is down 10% from 2013, down 1% from 2012, and down 38% from 2011																

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg			
2011	4,281	3,977	3,340	3,692	3,792	3,672	3,716	3,772	3,453	3,842	3,698	3,590		3,735					
2012	3,272	3,060	3,509	3,825	4,216	4,475	4,466	4,563	4,602	4,582	4,199	4,133		4,075	109%	340			
2013	4,182	4,212	3,988	3,943	4,275	4,613	4,716	4,776	4,423	3,914	3,887	3,776		4,225	104%	150			
2014	3,724	3,566												3,645	86%	-580			
UI registrations Feb to date are down 13% from 2013, up 15% from 2012, and down 12% from 2011 UI registration monthly average is down 14% from 2013, down 11% from 2012, and down 2% from 2011																			
2013																2013	86%	87%	
2012																2012	89%	115%	
2011																2011	98%	88%	
																chg to '14 avg		chg to '14 YTD	

ALL PROGRAM TRENDS - FO

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	40,411	36,315	41,141	38,210	38,185	37,903	34,470	40,374	41,888	38,682	32,388	33,369	453,336	37,778		
2012	35,262	32,109	38,944	35,539	36,576	34,012	33,820	39,560	35,059	38,330	32,377	27,469	419,057	34,921	92%	-2,857
2013	35,188	32,990	35,462	34,280	35,060	30,208	31,649	31,789	26,509	29,993	24,703	26,488	374,319	31,193	89%	-3,728
2014	30,651	25,592											56,243	28,122	90%	-3,072
Multi	391	4														
UI registrations Feb to date are down 18% from 2013, down 17% from 2012, and down 27% from 2011																
UI registration monthly average is down 10% from 2013, down 19% from 2012, and down 26% from 2011																

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	35,905	40,146	52,970	37,208	34,144	40,592	35,714	39,116	44,083	36,128	35,054	36,169	467,229	38,936		
2012	35,665	39,521	46,692	30,554	36,743	33,437	32,226	37,179	31,752	41,106	34,450	33,674	432,999	36,083	93%	-2,853
2013	34,777	34,753	39,525	30,992	31,139	27,467	37,227	35,005	31,214	29,718	25,437	24,098	381,352	31,779	88%	-4,304
2014	27,304	26,789											54,093	27,047	85%	-4,733
Multi	1/2															
UI registrations Feb to date are down 22% from 2013, down 28% from 2012, and down 29% from 2011																
UI registration monthly average is down 15% from 2013, down 25% from 2012, and down 31% from 2011																

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	75,183	71,225	59,203	60,086	64,024	61,203	60,107	61,211	58,886	61,349	58,553	55,653		62,224		
2012	55,113	47,540	39,388	44,228	43,982	44,458	45,980	48,183	51,402	48,515	46,318	40,048		46,263	74%	-15,961
2013	40,368	38,419	34,291	37,401	41,214	43,875	38,202	34,844	30,062	30,217	29,380	31,701		35,831	77%	-10,432
2014	34,463	33,209												33,836	94%	-1,995
Multi	502	502														
UI registrations Feb to date are down 14% from 2013, down 34% from 2012, and down 54% from 2011																
UI registration monthly average is down 6% from 2013, down 27% from 2012, and down 46% from 2011																

	2013	2012	2011
2013	94%	86%	
2012	73%	66%	
2011	54%	46%	
	chg to '14 avg	chg to '14 YTD	

FIELD OPERATIONS - REPORT SUMMARY

OTP	2013-2014												Average	OTP		Appellants				
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		% of Avg.	Total	Current Mo.	Average	Total		
WORKLOAD	New Opened Cases																			
	UI TL	2	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	2	
	DI	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Ruling&T-R	236	225	127	15	9	2	11	58											
	Tax	231	257	243	241	304	403	228	314											
	Other	0	0	0	0	0	0	0	0											
	Total	469	482	370	256	314	405	239	372	0	0	0	0	0	0	0	0	0	0	0
	Closed Cases																			
	UI TL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	DI	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ruling&T-R	56	76	118	115	50	56	36	23												
Tax	194	237	317	192	119	156	193	240												
Other	0	0	0	0	0	0	0	0												
Total	250	313	435	307	169	212	229	263	0	0	0	0	0	0	0	0	0	0	0	
Balance - Open Cases																				
UI TL	2	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DI	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Ruling&T-R	2,324	2,473	2,484	2,384	2,343	2,089	1,914	1,949												
Tax	2,357	2,338	2,256	2,282	2,462	2,693	2,661	2,691												
Other	4	4	4	4	4	4	4	4												
Total	4,687	4,815	4,744	4,670	4,810	4,786	4,579	4,644	0	0	0	0	0	0	0	0	0	0	0	
NET PYs USED																				
ALJ	4.39	4.70	4.16	4.39	3.65	3.85	4.18													
Non ALJ	7.91	7.86	7.84	7.96	7.21	7.74	7.33													
Net PYs	12.30	12.56	12.00	12.35	10.86	11.59	11.51													
Ratio 1 /	1.80	1.67	1.88	1.81	1.98	2.01	1.75													
PRODUCTIVITY																				
Weekly Dispos per PY	4.6	5.7	9.1	5.4	4.3	4.4	4.7													
Weekly Dispos per ALJ	12.9	15.1	26.1	15.2	12.9	13.1	13.0													
Average																				
	4.2			4.2	4.2	4.2	4.2													
	7.7			7.7	7.7	7.7	7.7													
	11.9			11.9	11.9	11.9	11.9													
	1.84			1.84	1.84	1.84	1.84													
	87%			87%	87%	87%	87%													
	84%			84%	84%	84%	84%													

FIELD OPERATIONS ~ REPORT SUMMARY

RSU	2013-2014												Average	RSU SAC		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Current Mo. % of Avg.	Total	
WORKLOAD	New Opened Cases															
	UI TL	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	DI	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	Ruling	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	Tax	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	Other	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	Balance - Open Cases															
	UI TL	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
	DI	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0
Ruling	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0	
Tax	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0	
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0	
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0	
NET PYS USED	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average			
All RSUs	18.64	20.30	20.08	21.88	17.47	17.84	18.46						19.24	96%		

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from Date Received at AO to Board Appeal Event Date

	February, 2014	January, 2014	December, 2013	November, 2013
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	2.01	2.15	3.49	3.20
Ing	1.65	3.00	3.79	3.04
Inl	2.12	2.68	3.28	3.46
LA	1.97	2.89	5.60	2.07
Oak	1.93	2.05	4.00	3.09
OC	2.18	2.70	4.25	7.14
Ox	1.53	3.62	2.43	3.27
Pas	1.92	1.85	2.58	2.01
Sac	3.08	3.31	4.12	3.92
SD	2.21	2.35	3.75	4.52
SF	1.68	2.65	3.45	4.95
SJ	2.04	2.30	3.40	3.50
Tax	11.67	6.00	5.73	6.26
Total	2.16	2.67	3.75	3.92

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

	February, 2014	January, 2014	December, 2013	November, 2013
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	0.36	0.24	0.90	0.59
Ing	3.05	1.08	3.64	3.28
Inl	1.71	1.27	1.89	1.78
LA	1.10	0.79	1.56	1.52
Oak	0.50	1.69	1.99	2.47
OC	0.05	0.44	0.33	0.39
Ox	0.03	1.23	0.54	0.03
Pas	3.57	5.44	4.74	5.64
Sac	1.43	2.00	2.02	1.71
SD	3.37	6.36	5.49	3.31
SF	1.17	0.76	1.97	0.99
SJ	1.02	2.28	1.18	3.91
Tax	1.50	0.67	5.27	0.47
Total	1.54	2.18	2.35	1.97
	1323	1511	1601	1631

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608					1,856	87%	14,844	
DI	37	61	74	88	55	43	35	45					55	82%	438	
Ruling & T-R	6	3	2	13	6	3	2	0					4	0%	35	
Tax	12	12	5	42	9	27	24	11					18	62%	142	
Other	5	1	2	1	1	1	0	2					2	123%	13	
Total	2,057	2,055	2,359	2,377	1,612	1,665	1,681	1,666					1,934	86%	15,472	992
Multi Cases																
Dispositions																
UI TL	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490					1,900	78%	15,200	
DI	53	69	52	44	56	78	59	37					56	66%	448	
Ruling & T-R	3	4	9	1	8	7	5	4					5	78%	41	
Tax	28	38	18	20	13	39	8	16					23	71%	180	
Other	1	3	1	1	1	1	2	2					2	133%	12	
Total	2,258	2,716	2,120	1,853	1,660	2,208	1,517	1,549					1,985	78%	15,881	897
Multi Cases/CH		1/13														
Balance - Open Cases																
UI TL	2,329	1,694	1,923	2,373	2,360	1,827	1,994	2,106					2,075	102%		
DI	55	49	71	116	115	79	52	61					75	82%		
Ruling & T-R	13	12	5	17	17	11	2	4					10	40%		
Tax	82	58	48	67	68	51	74	63					64	99%		
Other	5	1	2	2	2	2	1	1					2	50%		
Total	2,484	1,804	2,049	2,575	2,562	1,970	2,123	2,235					2,225	100%		1,212
Multi Cases						47	47									Estimate
FO to AO Appeal Rate																
UI TL	7.7%	5.5%	6.8%	7.7%	5.6%	6.5%	6.6%	6.2%					6.6%	94%		
DI	4.3%	5.9%	6.7%	7.2%	4.2%	5.7%	4.7%	5.4%					5.5%	97%		
Ruling & T-R	2.5%	1.0%	0.7%	2.3%	1.0%	2.0%	1.3%	0.0%					1.4%	0%		
Tax	4.0%	5.6%	1.9%	11.9%	3.9%	17.9%	15.9%	5.3%					8.3%	64%		
Other	41.7%	4.3%	9.1%	5.9%	8.3%	10.0%	0.0%	1.0%					10.0%	10%		
Overall Rate	7.5%	5.5%	6.7%	7.6%	5.4%	6.5%	6.6%	6.1%					6.5%	94%		

APPELLATE OPERATIONS - REPORT SUMMARY

2013-2014												AO		
APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.
TIME LAPSE														
45 Day-50 %	57	77	81	74	52	52	51	59					63	94%
75 Day-80 %	90	95	96	97	93	92	92	93					94	100%
150 Day-95 %	100	100	100	100	99	100	99	100					100	100%
CASE AGE														
Avg Days-UI (mean)	30.1	28.4	28.0	31.1	35.0	33.8	31.8	27.8					30.8	90%
Avg Days-UI (median)	26.0	24.0	24.0	27.0	31.0	28.0	28.0	23.0					26.4	87%
Over 120 days old														
UI Cases	11	12	14	13	10	10	14	10					12	85%
UI %	1%	1%	1%	1%	1%	1%	1%	1%					1%	119%
UI % w/out Multis	1%	1%	1%	1%	1%	1%	1%	1%					1%	119%
NET PYS USED														
ALJ	17.31	19.28	18.15	16.64	13.92	16.26							16.9	0%
AO Non ALJ	34.25	33.03	28.85	31.94	24.49	27.53							30.0	0%
CTU Non ALJ	3.35	4.20	3.77	4.16	4.00	3.54							3.8	0%
Net Pys	54.91	56.51	50.77	52.74	42.41	47.33							50.8	0%
RATIOS														
AO w/o transcribers	1.98	1.71	1.59	1.92	1.76	1.69							1.77	0%
AO with transcribers	2.17	1.93	1.80	2.17	2.05	1.91							2.00	0%
TRANSCRIPTS														
PAGES	72	77	48	59	40	53	64						59	0%
AVG PGS Per T/S	4,417	5,278	3,644	4,125	3,042	4,250	4,194						4,136	0%
	61	69	76	70	76	80	66						71	0%
PRODUCTIVITY														
ALJ Disp/wk	29.6	32.0	30.7	24.2	33.1	32.3							30.3	0%
Trans Pgs/day	59.93	57.12	50.87	43.11	42.25	57.17							51.7	0%

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																	
Registrations																	
UI TL		1,620	1,608											1,614	100%	3,228	
DI		35	45											40	113%	80	
Ruling & T-R		2	0											1	0%	2	
Tax		24	11											18	63%	35	
Other		0	2											1	200%	2	
Total		1,681	1,666	0	0	0	0	0	0	0	0	0	0	1,674	100%	3,347	992
	Multi Cases																
Dispositions																	
UI TL		1,443	1,490											1,467	102%	2,933	
DI		59	37											48	77%	96	
Ruling & T-R		5	4											5	89%	9	
Tax		8	16											12	133%	24	
Other		2	2											2	100%	4	
Total		1,517	1,549	0	0	0	0	0	0	0	0	0	0	1,533	101%	3,066	897
	Multi Case/CR																
Balance - Open Cases																	
UI TL		1,994	2,106											2,050	103%		
DI		52	61											57	108%		
Ruling & T-R		2	4											3	133%		
Tax		74	63											69	92%		
Other		1	1											1	100%		
Total		2,123	2,235	0	0	0	0	0	0	0	0	0	0	2,179	103%		1,276
	Multi Cases																Estimate
FO to AO Appeal Rate																	
UI TL		5.0%	6.2%											5.6%	110.3%		
DI		3.4%	5.4%											4.4%	123.1%		
Ruling & T-R		1.4%	0.0%											0.7%	0.0%		
Tax		12.3%	5.3%											8.8%	60.1%		
Other		0.0%	1.0%											0.5%	200.0%		
Overall Rate		5.0%	6.1%											5.5%	110.0%		

UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,389	2,509	3,616	2,882	3,165	2,850	2,858	3,104	3,115	3,121	2,223	2,405	34,237	2,853		
2012	2,661	2,205	3,383	2,517	2,307	1,875	2,319	2,824	2,338	2,632	2,260	2,091	29,412	2,451	86%	-402
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309	94%	-142
2014	1,620	1,608											3,228	1,614	70%	-695
													2013	70%	61%	
													2012	66%	66%	
													2011	57%	66%	

UI registrations Jan to date are down 39% from 2013, down 34% from 2012, and down 34% from 2011

UI registration monthly average is down 30% from 2013, down 34% from 2012, and down 43% from 2011

chg to '14 avg

chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,476	2,459	2,464	2,442	2,859	3,265	2,252	2,722	3,951	3,595	2,976	2,884	34,345	2,862		
2012	2,780	2,960	3,237	2,626	2,211	1,747	2,538	2,958	2,582	2,235	2,247	2,512	30,633	2,553	89%	-309
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2,602	2,040	1,787	1,582	2,083	27,821	2,318	91%	-234
2014	1,443	1,490											2,933	1,467	63%	-852
													2013	63%	58%	
													2012	57%	51%	
													2011	51%	58%	

UI dispositions Jan to date are down 42% from 2013, down 49% from 2012, and up 42% from 2011

UI disposition monthly average is down 37% from 2013, down 43% from 2012, and down 49% from 2011

chg to '14 avg

chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	3,619	3,668	4,738	5,237	5,489	5,090	5,700	6,077	5,243	4,766	4,009	3,518	3,518	4,763		
2012	3,398	2,671	2,785	2,703	2,784	2,910	2,744	2,578	2,363	2,727	2,722	2,199	2,199	2,715	57%	-2,048
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148	79%	-567
2014	1,994	2,106	2,106											2,069	96%	-79
													2013	96%	97%	
													2012	76%	68%	
													2011	43%	56%	

UI balance of open cases Jan to date is up 3% from 2013, down 32% from 2012, and down 44% from 2011

UI balance monthly average is down 4% from 2013, down 24% from 2012, and down 57% from 2011

chg to '14 avg

chg to '14 YTD

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	91	94	135	114	105	112	131	130	124	118	87	108	1,349	112		
2012	99	82	120	66	74	62	85	92	78	85	65	57	965	80	72%	-32
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70	86%	-11
2014	35	45											80	40	58%	-30
													2013	58%	46%	
													2012	50%	44%	
													2011	36%	43%	

DI registrations Jan to date down 54% from 2013, down 56% from 2012, down 57% from 2011.
DI registration monthly average down 42% from 2013, down 50% from 2012, and down 64% from 2011.

2013	58%	46%
2012	50%	44%
2011	36%	43%

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	100	128	93	91	95	132	86	100	133	162	118	111	1,349	112		
2012	113	116	140	88	73	55	79	95	79	87	77	71	1,073	89	80%	-23
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69	77%	-21
2014	59	37											96	48	70%	-21
													2013	70%	74%	
													2012	54%	42%	
													2011	43%	42%	

DI dispositions Jan to date down 26% from 2013, down 48% from 2012, down 48% from 2011.
DI disposition monthly average down 30% from 2013, down 46% from 2012, and down 57% from 2011.

2013	70%	74%
2012	54%	42%
2011	43%	42%

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	167	133	175	198	208	188	234	265	254	210	180	177	177	199		
2012	163	130	109	87	89	97	102	97	97	95	82	68	68	101	51%	-98
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78	77%	-23
2014	52	61												57	72%	-22
													2013	72%	70%	
													2012	56%	39%	
													2011	28%	38%	

Open Balance of DI Jan to date down 30% from 2013, down 61% from 2012, and down 62% from 2011.
Open Balance monthly average down 28% from 2013, down 44% from 2012, and down 72% from 2011.

2013	72%	70%
2012	56%	39%
2011	28%	38%

chg to '14 avg chg to '14 YTD

TAX TRENDS-AO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	25	18	21	33	32	2	23	23	6	43	25	41	292	24		
2012	22	20	39	23	34	21	2	13	11	9	44	6	244	20	84%	-4
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19	93%	-1
2014	24	11											35	18	92%	-2
													2013	92%	130%	
													2012	86%	83%	
													2011	72%	81%	

Tax registrations Jan to date are up 30% from 2013, down 17% from 2012, and down 19% from 2011
Tax registration monthly average down 8% from 2013, down 14% from 2012, and down 18% from 2011

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	15	34	21	12	34	30	16	31	19	33	19	17	281	23		
2012	15	23	21	24	17	13	35	34	43	16	2	18	261	22	93%	-2
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21	95%	-1
2014	8	16											24	12	58%	-9
													2013	58%	67%	
													2012	55%	63%	
													2011	51%	49%	

Tax dispositions Jan to date are down 33% from 2013, down 37% from 2012 and up 51% from 2011
Tax disposition monthly average down 42% from 2013, down 45% from 2012, and down 49% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	82	66	66	87	86	59	66	58	45	55	61	85	85	68		
2012	92	89	108	107	124	132	100	78	46	39	82	70	70	89	131%	21
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69	77%	-20
2014	74	63												69	100%	0
													2013	100%	103%	
													2012	77%	76%	
													2011	101%	93%	

Tax balance of open cases Jan to date is up 3% from 2013, down 24% from 2012, and down 7% from 2011
Tax balance monthly average up 0% from 2013, down 23% from 2012, and up 1% from 2011

End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	68		
2012	89	131%	21
2011	69	77%	-20
2013	69	100%	0
2012	77%	76%	
2011	101%	93%	

chg to '14 avg

chg to '14 YTD

OTHER TRENDS-AO
 Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1	4	7	17	16	7	9	10	14	16	6	7	114	10		
2012	7	9	13	2	3	0	1	3	3	2	7	2	52	4	46%	-5
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7	160%	3
2014	2	2											4	2	29%	-5
Other registrations Jan to date are down 33% from 2013, down 75% from 2012, and down 20% from 2011 Other registration monthly average down 71% from 2013, down 54% from 2012, and down 79% from 2011																

2013	29%	67%
2012	46%	25%
2011	21%	80%
chg to '14 avg chg to '14 YTD		

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	10	5	5	1	6	20	7	7	13	14	17	10	115	10		
2012	9	7	9	9	9	1	1	0	5	3	1	7	61	5	53%	-5
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6	116%	1
2014	7	2											9	5	76%	-1
Other dispositions Jan to date are up 29% from 2013, down 44% from 2012, and down 30% from 2011 Other disposition monthly average up 24% from 2013, down 11% from 2012, and down 53% from 2011																

2013	76%	129%
2012	89%	56%
2011	47%	60%
chg to '14 avg chg to '14 YTD		

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4	3	5	21	31	19	20	23	24	26	15	12	12	17		
2012	10	12	16	9	3	2	2	5	3	2	8	1	1	6	36%	-11
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9	152%	3
2014	1	1												1	11%	-8

2013	11%	100%
2012	16%	9%
2011	6%	29%
chg to '14 avg chg to '14 YTD		

Other balance of open cases Jan to date up 0% from 2013, down 91% from 2012, and down 71% from 2011
 Other balance monthly average down 89% from 2013, down 84% from 2012, and down 94% from 2011

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,506	2,625	3,779	3,046	3,318	2,971	3,021	3,267	3,259	3,298	2,341	2,561	35,992	2,999		
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556	85%	-443
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666											3,347	1,674	70%	-731
													2013	70%	61%	
													2012	65%	66%	
													2011	56%	65%	

Registrations Jan to date down 39% from 2013, down 34% from 2012, and down 35% from 2011.

Registration monthly average down 30% from 2013, down 35% from 2012, and down 44% from 2011.

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,601	2,626	2,583	2,546	2,994	3,447	2,361	2,860	4,116	3,804	3,130	3,022	36,090	3,008		
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669	89%	-339
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549											3,066	1,533	64%	-881
													2013	64%	59%	
													2012	57%	51%	
													2011	51%	59%	

Dispositions Jan to date down 41% from 2013, down 49% from 2012, and down 41% from 2011.

Disposition monthly average down 36% from 2013, down 43% from 2012, and down 49% from 2011.

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047		
2012	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2013	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2014	2,123	2,235												2,179	95%	-127
													2013	95%	97%	
													2012	75%	66%	
													2011	43%	56%	

Open Balance Jan to date down 3% from 2013, down 34% from 2012, and down 44% from 2011.

Open Balance monthly average down 5% from 2013, down 25% from 2012, and down 57% from 2011.

chg to '14 avg chg to '14 YTD

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Stand and	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Stand and	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Stand and	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
08/09 45-Day	52.2%	37.8%	38.4%	33.2%	16.1%	4.7%	13.8%	20.6%	38.7%	30.8%	43.2%	60.0%	32.4%
08/09 75-Day	93.2%	94.9%	92.3%	90.4%	91.2%	87.3%	88.2%	90.6%	93.9%	75.3%	86.7%	92.7%	89.7%
08/09 150-Day	99.6%	99.7%	98.9%	99.0%	99.1%	99.6%	99.1%	99.8%	100.0%	99.4%	99.8%	97.6%	99.3%
Case Aging	30	34	34	32	38	37	33	39	39	37	44	59	38
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%		65.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%		93.3%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%		99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8		30.5

Monthly Board Meeting Litigation Report - February 2014

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 364
SUPERIOR COURT: Claimant Petitions.....	292
Employer Petitions.....	41
EDD Petitions.....	3
Non-benefit Court Cases	6
APPELLATE COURT: Claimant Appeals.....	11
Employer Appeals.....	7
EDD Appeals.....	0
Non-benefit Court Cases	2
ISSUES: UI.....	312
DI.....	26
Tax.....	16
Non-benefit Court Cases	10

2014 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>February</u>
SUPERIOR COURT: Claimant Petitions.....	11	5
Employer Petitions.....	3	2
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	1	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>February</u>
SUPERIOR COURT: Claimant Petitions.....	7	2
Employer Petitions.....	1	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2014 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 1	Loss: 8	Win: 0	Loss: 1	Affirmed: 9	Reversed: 0	Remanded: 1

CUIAB 13/14 Fiscal Year Overtime/Lump Sum Payout - SCO Report
July 2013 through January 2014

Branch	13/14 Fiscal Year-to-Date Overtime Expenditure		FY Y-T-D Registration		FY Y-T-D Other	
	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	108.25	\$3,424.55
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	1,027.75	\$45,847.52
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Project	0.00	\$0.00	0.00	\$0.00	6.00	\$190.68
Field	0.00	\$0.00	0.00	\$0.00	1,067.75	\$32,583.55
Total	0.00	\$0.00	0.00	\$0.00	2,209.75	\$82,046.30

Branch	13/14 Fiscal Year-to-Date Total Overtime Expenditures		Year-to-Date		FY 13/14 FY Projections	
	13/14 FY Allocation	Year-to-Date Hours	Position Equivalent	Year-to-Date Pay	Allocation Balance	Estimated Expenditures Over-/Under
Appellate	\$90,097.00	108.25	0.05	\$3,424.55	\$86,672.45	\$84,226.34
Admin	\$5,590.00	0.00	0.00	\$0.00	\$5,590.00	\$5,590.00
IT	\$97,891.00	1,027.75	0.49	\$45,847.52	\$52,043.48	\$19,295.25
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00
Project	\$1,897.00	10.50	0.01	\$405.20	\$1,491.80	\$1,202.37
Field Operations	\$213,698.00	1,405.00	0.68	\$37,754.78	\$175,943.22	\$148,975.52
Total	409,173.00	2,551.50	2.10	\$87,432.05	\$321,740.95	\$259,289.49

Actual Monthly Average Personnel Year 1.23

13/14 Fiscal Year-to-Date Lump Sum Payout July 2013 through January 2014						
Branch	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	13/14 Allocation	Estimated Over-/Under	
Appellate	1,313.50	0.63	\$37,569.61	\$144,987.00	\$80,581.95	
Admin	658.00	0.32	\$20,592.40	\$5,000.00	-\$15,592.40	
IT	258.00	0.12	\$10,625.28	\$5,000.00	-\$13,214.77	
Exec	48.50	0.02	\$926.46	\$93,867.00	\$92,278.78	
Project	0.00	0.00	\$0.00	\$5,000.00	\$5,000.00	
Field Operations	2,057.60	0.99	\$61,453.95	\$465,441.00	\$360,091.37	
Total	4,335.60	2.08	\$131,167.70	\$719,295.00	\$509,144.94	

February 2014 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	77.9%	≥60%
% Closed in <= 45 Days	90.3%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	22.6	≤30

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	24,091	25,592
Closed	25,250	26,789
Balance of Open Cases	24,779	33,209

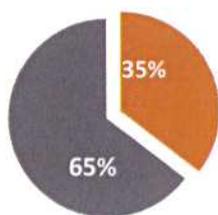
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	33 days
DI Appeals (including PFL)	69 days
All Programs	50 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	79%
UI Extensions as % of All UI	21%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 35% of UI Open Balance, and Regular UI cases made up 65%.

FED-ED UI Extensions made up 0.4% of the FO open balance. These are the extensions that ended in late May 2012. In 2011, they were 3% of the workload.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	59.0%	≥50%
% Closed in <= 75 Days	93.2%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	27.8	≤40

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	1,608	1,666
Closed	1,490	1,549
Balance of Open Cases	2,108	2,237

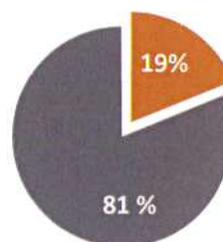
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	48 days
DI Appeals (including PFL)	55 days
All Programs	48 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	81%
UI Extensions as % of All UI	19%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 19% of UI Open Balance, and Regular UI cases made up 81%.

FED-ED UI Extensions made up 0.0% of the AO open balance.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in February 2014

UI CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	29	4	6	13	1
Inglewood	36	6	8	13	2
Inland	28	3	3	14	1
Los Angeles	31	3	7	12	2
Oakland	32	5	7	12	1
Orange County	30	4	3	14	2
Oxnard	32	4	8	13	0
Pasadena	29	3	5	12	2
Sacramento	39	6	10	14	2
San Diego	34	4	8	13	2
San Francisco	33	4	10	12	1
San Jose	36	4	12	13	1
Statewide	33	4	7	13	2

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	40	4	18	13	1
Inglewood	45	6	16	14	3
Inland	40	3	12	14	2
Los Angeles	36	3	10	13	3
Oakland	45	5	18	12	2
Orange County	43	6	14	14	3
Oxnard	46	4	14	17	1
Pasadena	35	4	7	13	3
Sacramento	42	6	12	14	3
San Diego	41	4	14	13	2
San Francisco	71	6	49	13	2
San Jose	88	4	18	14	1
Tax Office	360	N/A	N/A	69	52
Statewide	50	5	16	14	3

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in February 2014

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	74	8	57	15	1
Inglewood	44	9	6	11	5
Inland	58	5	36	14	2
Los Angeles	28	4			
Oakland	72	7	37	12	11
Orange County	42	5	6	14	2
Oxnard	36	3		13	0
Pasadena	46	6	17	13	2
Sacramento	45	8	8	14	3
San Diego	60	5	55	11	13
San Francisco	61	8	40	12	1
San Jose	65	9	44	14	2
Statewide	56	7	26	13	4

DI CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	86	11	52	15	2
Inglewood	63	10	23	12	6
Inland	71	6	37	15	4
Los Angeles	81	8	38	13	7
Oakland	83	8	45	13	8
Orange County	62	8	9	14	7
Oxnard	75	13	36	14	3
Pasadena	57	9	22	12	3
Sacramento	58	8	12	15	5
San Diego	70	7	46	13	3
San Francisco	71	8	32	12	4
San Jose	85	8	48	13	3
Statewide	71	9	31	13	5