

## WORKLOAD NARRATIVE

### FIELD OPERATIONS

#### February 2016

**Workload:** In February, intake for all cases [17,454] was 9% below the average for this fiscal year. This was the third time in four months in which there were fewer than 18,000 new cases verified, whereas we were below that threshold only one other time in the previous 11 years. Meanwhile, dispositions [18,476] hit a four month high and were just under the average for the fiscal year. The open balance [27,556] fell by more than 1000 cases and is now 2% higher than the fiscal year average.

**UI.** In February, the number of new UI cases [15,966 cases; 9,675 appellants] was 9% below the average for the fiscal year. This was first time since 2005 in which there were fewer than 16,000 new UI cases verified. The number of closed cases [17,321 cases; 10,497 appellants] was 1% below the norm for the fiscal year. The open balance [16,169 cases; 9,798 appellants] fell to its lowest level since July. Ironically, there was a slight bump in extension cases which represented 5.2% of the month's UI intake, but only 3.7% of the dispositions.

**DI.** In February, intake [995] was under 1000 for the fifth consecutive month but just 1% below the monthly average for the fiscal year. Dispositions [964] were 2% below the average. The open inventory [1,636] grew slightly but remained 1% smaller than the norm this fiscal year.

**Tax, Rulings, Other.** February was the ninth straight month in which the number of new tax cases [244] exceeded the number of dispositions [73]. The open inventory [4,742] is at its highest level since May 2011. Despite the smallest intake of ruling cases [230] since November, and the greatest output [101] in three months, the open inventory [4,970] rose for the fourth straight month and is 9% greater than the average for the fiscal year.

**Case Aging and Time Lapse.** All of the timeliness measures improved in February from their levels in January. 30-day time lapse [61.4%] rose back over 60% for the first time in three months. Average case age [28.2 days] fell back below 30 days for the first time in three months. While the 45-day time lapse [77.3%] percentage also improved, it remained below the 80% mandate from DOL. March will be the last month for the DOL

reporting year. We are certain to meet the time lapse standards and will meet the average case age standard if we remain on our current path.

The time lapse figures for extension cases continued to improve with 58.2% of those cases resolved within 30 days and 79.3% resolved within 45 days. Ironically, that last figure was actually slightly higher than the percentage for regular UI cases.

## BAY AREA

New UI cases [3,172 cases; 1,922 appellants] were the least since November and 12% fewer than the average for the fiscal year. UI dispositions [3,735 cases; 2,263 appellants] were the most since August and 9% above the monthly average for the fiscal year. With this aggressive production, together with sending cases to other offices, these offices reduced their open inventory [3,710 cases; 2,248 appellants] by more than 800 cases. The caseload is now actually smaller than the fiscal year average. As the offices concentrated on UI, the open inventory for DI cases [293] rose to a three month high and is now 7% larger than the average this fiscal year. As a group, these offices missed both time lapse measures with the 30-day figure at 45.0% and 45-day cases at 64.0%. However, the average case age [29.8 days] was dropped by more than five days from January and was below the mandated limit for the first time in four months.

**Oakland**: February was basically a mirror image of January. The number of new UI cases [972 cases; 589 appellants] was the lowest in three months and 16% below the average for the fiscal year. Meanwhile, dispositions [1,220 cases; 739 appellants] were the highest since July and 10% above the norm. The open inventory [1,066 cases; 646 appellants] fell by more than 400 cases and is 11% smaller than the fiscal year average. Work was slow in DI as both intake and output were at least 15% below fiscal year averages. As the office sent some DI cases out, the open inventory [69 cases] fell to its lowest level since September and is now 16% below the average for the fiscal year. As the office caught up on its workload, time lapse suffered. Both the 30-day [38.6%] and 45-day [65.0%] were well below DOL standards. At the same time, however, average case age [28.9 days] fell by 7½ days.

**San Francisco**: In February, San Francisco had exactly the same number of UI verifications [991 cases; 601 appellants] as in January. Meanwhile, dispositions [1,072 cases; 650 appellants] exceeded intake for the second straight month. The open inventory [1,035 cases; 627 appellants] hit a six month low and is 7% below the fiscal year average. There was very little activity on DI cases, and the open inventory [59] remained 18% below average size for the fiscal year. Time lapse was missed for the third consecutive month with 58.1% of the UI cases resolved within 30 days and 72.6% within 45 day. However, the average case age [29.9 days] fell by almost four days and is back below the required level.

**San Jose:** San Jose caught a break in February as the number of new UI cases [1,209 cases; 733 appellants] was the lowest since **September 2006**. Meanwhile, dispositions [1,443 cases; 874 appellants] were at their highest level in six months and 14% greater than the fiscal year average. Additionally, the office sent cases out for hearing. As a result the open inventory for UI [1,609 cases; 975 appellants] hit a three month low. Nevertheless, it remained 11% larger than the fiscal year average. In DI, intake was 20% higher than the fiscal year average and exceeded output for the sixth time in seven months. As a result, the open inventory [165] is now 39% greater than its average size for the fiscal year. This office missed all timeliness measures in January with 30-day time lapse at 38.3%; 45-day time lapse at 54.4%; and an average case age of 30.5 days.

## CENTRAL

In February, the number of new UI cases [3,227 cases; 1,956 appellants] was 11% below the average for the fiscal year and represented the smallest intake since February 2015. The number of closed cases [3,626 cases; 2,197 appellants] was 3% below the fiscal year norm but exceeded intake by just under 400 cases. The open inventory [3,290 cases; 1,994 appellants] did not fall that dramatically as Pasadena took on cases from other offices, but did fall below the average level for the fiscal year. In DI, intake was down and output was up, and when the dust settled, the open inventory [271] fell back to where it was at the end of 2015. In February, this group just missed the 45-day time lapse standard [79.8%], but was above the 30-day mandate [60.7%] for the first time in three months. The group met the average case age requirement [28.2 days] for the thirteenth consecutive month.

**Fresno:** New UI cases [997 cases; 604 appellants] were 8% fewer than the fiscal year average and below 1,000 for the first time in one year. Dispositions [1,035 cases; 627 appellants] were also 8% below the norm, but exceeded intake for the first time since October. The open inventory [1,176 cases; 713 appellants] fell slightly but remains 13% greater than the fiscal year average. With the highest DI production since August, the open inventory for those cases [76] also fell, but remains 45% above the average. The office missed all timeliness measures with 30-day time lapse at 54.3%; 45-day time lapse at 74.7%; and average case age at 30.9 days.

**Oxnard:** In February, the number of new UI appeals [1,065 cases; 645 appellants] was 8% below the fiscal year average, whereas dispositions

[1,262 cases; 765 appellants] were 9% above the norm. This was the first time in four months in which the open inventory [1,034 cases; 627 appellants] was reduced, and it is now 7% smaller than the average for the fiscal year. The DI inventory [143] fell by one case and is 17% smaller than average for the fiscal year. 30-day time lapse [58.9%] improved from January but remain below DOL requirements. 45-day time lapse [81.3%] rose back over mandates after a month's slippage. Average case age [24.6 days] remained in compliance.

**Pasadena:** The number of new cases [1,165 cases; 706 appellants] was 14% below the average for the fiscal year and represented the lowest intake in a year. Dispositions [1,329 cases; 805 appellants] were 9% below the norm and but exceeded intake as well as cases taken from other offices. The open inventory [1,080 cases; 654 appellants] is 10% below the fiscal year average. With only 63% of the average number of new DI appeals, that inventory [52] is 53% smaller than the fiscal year average. Pasadena met all timelines standards for the fifth straight month with 30-day time lapse at 68.8%; 45-day time lapse at 83.3%; and average case age at 29.1 days.

## BASIN

The number of new UI cases [4,928 cases; 2,986 appellants] hit a four month high and yet were still 4% below the monthly average for this fiscal year. The number of closed UI cases [5,605 cases; 3,397 appellants] also hit a four month high. Despite the fact that production exceeded intake by more than 600 cases, the open inventory [4,755 cases; 2,882 appellants] rose because these offices took on work from other offices. The inventory is right at the fiscal year average. In DI, verifications [349] were 13% over the fiscal year average and represented the greatest intake since June. At the same time, dispositions [369] were 22% over the norm and represented the largest production since last March. The open inventory [507] fell to its lowest level since July and 8% below the fiscal year average. This group met all timeliness standards with 30-day time lapse at 70.1%; 45-day time lapse at 81.1%; and average case age at 29.9 days.

**Inglewood:** New UI cases [1,714 cases; 1,039 appellants] were the most numerous in four months and yet 9% below the fiscal year average. Closed UI cases [2,030 cases; 1,230 appellants] exceeded 2000 for the first time in four months. Despite taking cases from other offices, the open UI caseload [1,517 cases; 919 appellants] fell to its lowest level since June. In DI, output [126] was the highest since October 2014 and 34%

greater than the fiscal year average. The open inventory [96] fell below 100 for the first time since June. All of the timeliness measures improved from January, but 45-day time lapse [79.5%] did not quite meet the DOL measure. 30-day time lapse [69.1%] and average case age [29.5 days] were back in compliance.

**Los Angeles:** In February, the number of both new UI cases [1,794 cases; 1,087 appellants] and closed UI cases [1,871 cases; 1,134 appellants] hit four month highs. Production surpassed intake for the third straight month, but Los Angeles continues to help out other more impacted offices. The open UI inventory [1,918 cases; 1,162 appellants] rose by more than 200 cases and is now 7% above the average this fiscal year. Intake for disability cases was one-third higher than average causing that inventory [260] to hit a five month high. Like its sister city offices, Los Angeles has received a significant number of older cases for hearing. Despite substantial improvement from the prior month, 45-day time lapse [79.3%] and average case age [30.1 days] both missed DOL standards. Meanwhile, 30-day time lapse [67.4%] jumped by more than 20 percentage points and exceeded the required 60%.

**Orange County:** Unlike its sister cities, Orange County did not see a rise in new UI cases [1,420 cases; 861 appellants]. However, there was a significant bump in dispositions [1,704 cases; 1,033 appellants], which were 11% above the norm and represented the highest production since July. The open inventory [1,320 cases; 800 appellants] is 1% lower than the fiscal year average but has essentially treaded water for the past six months. The DI inventory [151] has fallen for three straight months and is now 21% below the fiscal year average. The office met all timelines measures with 30-day time lapse at 73.9%; 45-day time lapse at 84.4%; and average case age at 30.0 days.

## **CORNERS**

The number of new UI cases [4,639 cases; 2,811 appellants] was 12% smaller than the average for the fiscal year and represented the smallest intake since **February 2005**. Dispositions [4,355 cases, 2,639 appellants] were 14% below normal and represented the smallest output since **July 2006**. The disparity between new and closed cases was offset by the transfer of cases to other offices. As a result, the open inventory [4,414 cases, 2,675 appellants] fell to a seven month low and is 5% below the fiscal year average. Intake of disability cases [289] was average but exceeded production for the first time in three months. The open inventory

[565] rose for the fifth time this fiscal year and is now the largest it has been since September 2012. This was the 12<sup>th</sup> consecutive month in which this group collectively met all timeliness measures with average case age at 25.0 days; 30-day time lapse at 64.5%; and 45-day time lapse at 81.4%.

**Inland:** Inland has been a beacon of consistency this fiscal year. Although there have been some ups and downs in both intake and output, the open inventory of UI cases [1,679 cases; 1,017 appellants] has changed very little over the past eight months and is currently 2% above the fiscal year average. In February, new UI cases [1,917 cases; 1,162 appellants] were 7% smaller than the fiscal year average but exceeded the number of dispositions [1,860 cases; 1,127 appellants] for the second straight month. With much higher than normal intake, the DI inventory [265] jumped in February, has risen for seven straight months and is now at its highest level since October 2014. Inland met all DOL timeliness requirements for the 13<sup>th</sup> straight month with an average case age of 20.7 days, 30-day time lapse at 68.9% and 45-day time lapse at 86.9%.

**Sacramento:** Like San Jose, Sacramento had a dramatic drop off in new UI appeals [1,246 cases; 755 appellants] which was 21% below the average for the fiscal year and represented the smallest intake since the advent of **CATS**. Unfortunately, dispositions [1,038 cases; 629 appellants] were 24% below the fiscal year average and also set a new all-time low. Although this was the 8<sup>th</sup> consecutive month in which there was more work coming in than going out, the open inventory [1,434 cases; 869 appellants] fell to an eight month low and is now 11% smaller than average for the fiscal year. DI inventory [226] fell to a four month low as the office works its way through a significant number of fraud cases. Sacramento met average case age [28.1 days] for the first time since November, but at the cost of time lapse as both the 30-day [55.9%] and 45-day [72.0%] measures fell below required levels.

**San Diego:** Although February was a bit busier than January, UI cases continue to be down in San Diego. The number of new UI cases [1,476 cases; 894 appellants] was 8% below the fiscal year average. The number of closed UI cases [1,457 cases; 883 appellants] was 11% below the fiscal year average. The open inventory [1,301 cases; 788 appellants] rose for the first time in four months, but only slightly, and remains 8% smaller than the fiscal year average. The DI inventory [74] also rose for the first time in four months, but is still 6% smaller than the average for the fiscal year. In January, San Diego met all timeliness standards with an average case age of 26.3 days; 30-day time lapse of 68.7%; and 45-day time lapse at 85.2%.

**ALL PROGRAM FY TRENDS - FO**

**NEW OPENED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	409,803	<b>34,150</b>		
13/14	31,649	31,789	26,509	29,993	24,703	26,488	30,651	25,592	27,945	32,463	28,565	26,278	342,625	<b>28,552</b>	84%	-5,598
14/15	26,130	23,655	23,363	22,861	17,201	21,439	18,740	17,502	21,282	23,417	19,659	21,153	256,402	<b>21,367</b>	75%	-7,185
15/16	21,735	20,095	18,915	20,481	17,478	18,717	17,776	17,454					152,651	<b>19,081</b>	89%	-2,285
Multi:	47	6														
														14/15	89%	89%
														13/14	67%	67%
														12/13	56%	56%
															chg 15-16 avg	chg 15-16 YTD

All Programs registrations to date are down 11% from 14/15, down 33% from 13/14, and down 44% from 12/13  
 All Programs registrations monthly average is down 11% from 14/15, down 33% from 13/14, and down 44% from 12/13

**CLOSED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	409,040	<b>34,087</b>		
13/14	37,227	35,005	31,214	29,718	25,437	24,098	27,304	26,789	28,051	28,143	28,600	26,672	348,258	<b>29,022</b>	85%	-5,065
14/15	27,086	25,897	22,225	25,206	18,498	20,377	20,925	22,273	22,494	21,249	20,206	20,759	267,195	<b>22,266</b>	77%	-6,755
15/16	21,282	19,088	18,743	20,234	16,605	18,285	17,072	18,476					149,785	<b>18,723</b>	84%	-3,543
Multi:			7/20		6/38											
														14/15	84%	82%
														13/14	65%	63%
														12/13	55%	54%
															chg 15-16 avg	chg 15-16 YTD

All Programs dispositions to date are down 18% from 14/15, down 37% from 13/14, and down 46% from 12/13  
 All Programs dispositions average is down 16% from 14/15, down 35% from 13/14, and down 45% from 12/13

**BALANCE OPEN CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875		<b>43,001</b>		
13/14	38,202	34,844	30,062	30,217	29,380	31,701	34,463	33,209	33,026	37,269	37,183	36,725		<b>33,857</b>	79%	-9,144
14/15	35,656	33,331	34,401	31,980	30,632	31,633	29,381	24,557	23,290	25,400	24,815	25,127		<b>29,184</b>	86%	-4,673
15/16	25,470	26,422	26,541	26,756	27,619	27,986	28,622	27,547						<b>27,120</b>	93%	-2,063
Multi:	69	64	43	43	1		9	9								
														14/15	93%	86%
														13/14	80%	83%
														12/13	63%	60%
															chg 15-16 avg	chg 15-16 YTD

All Programs balance to date is down 14% from 14/15, down 17% from 13/14, and down 40% from 12/13  
 All Programs balance monthly average is down 7% from 14/15, down 20% from 13/14, and down 37% from 12/13

**RULING-OTHER FY TRENDS - FO**  
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

**NEW OPENED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	<b>293</b>		
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	<b>314</b>	107%	21
14/15	231	217	190	119	71	133	97	152	329	464	396	294	2,693	<b>224</b>	71%	-90
15/16	247	254	123	144	228	380	316	249					1,941	<b>243</b>	108%	18
													14/15	108%	160%	
													13/14	77%	111%	
													12/13	83%	102%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other registrations to date are up 60% from 14/15, up 11% from 13/14, and up 2% from 12/13  
Ruling/Other registrations monthly average is up 8% from 14/15, down 23% from 13/14, and down 17% from 12/13

**CLOSED CASES**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	<b>281</b>		
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	<b>290</b>	103%	10
14/15	174	106	269	209	160	284	116	139	915	243	286	206	3,107	<b>259</b>	89%	-31
15/16	271	176	196	193	186	95	120	118					1,355	<b>169</b>	65%	-90
													14/15	65%	93%	
													13/14	58%	48%	
													12/13	60%	63%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other dispositions to date are down 7% from 14/15, down 52% from 13/14, and down 37% from 12/13  
Ruling/Other dispositions monthly average is down 35% from 14/15, down 42% from 13/14, and down 40% from 12/13

**BALANCE OPEN CASES**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613		<b>4,313</b>		
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892		<b>4,204</b>	97%	-109
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221	4,332	4,420		<b>4,603</b>	109%	399
15/16	4,396	4,473	4,398	4,349	4,387	4,673	4,869	5,000						<b>4,568</b>	99%	-35
														14/15	99%	96%
														13/14	109%	111%
														12/13	106%	105%
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other balance to date is down 4% from 14/15, up 11% from 13/14, and up 5% from 12/13  
Ruling/Other balance monthly average is down 1% from 14/15, up 9% from 13/14, and up 6% from 12/13

**TAX FY TRENDS - FO**  
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49

**NEW OPENED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	<b>241</b>		
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	<b>268</b>	111%	26
14/15	217	234	255	178	253	253	124	197	271	194	189	300	2,665	<b>222</b>	83%	-45
15/16	247	235	177	136	268	270	127	244					1,704	<b>213</b>	96%	-9
													14/15	96%	100%	
													13/14	80%	76%	
													12/13	88%	93%	

Tax registrations to date are even with 14/15, down 24% from 13/14, and down 7% from 12/13  
 Tax registrations monthly average is down 4% from 14/15, down 20% from 13/14, and down 12% from 12/13

**CLOSED CASES**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	<b>322</b>		
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	<b>232</b>	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212	252	272	2,093	<b>174</b>	75%	-58
15/16	196	93	64	76	81	139	121	73					843	<b>105</b>	60%	-69

Tax dispositions to date are down 31% from 14/15, down 55% from 13/14, and down 60% from 12/13  
 Tax dispositions monthly average is down 40% from 14/15, down 55% from 13/14, and down 67% from 12/13

**BALANCE OPEN CASES**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949		<b>3,525</b>		
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363		<b>3,185</b>	90%	-340
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961	3,897	3,923		<b>3,726</b>	117%	541
15/16	3,969	4,112	4,223	4,283	4,470	4,574	4,580	4,742						<b>4,369</b>	117%	643

Tax balance to date is up 21% from 14/15, up 42% from 13/14, and up 17% from 12/13  
 Tax balance monthly average is up 17% from 14/15, up 37% from 13/14, and up 24% from 12/13

14/15	117%	121%
13/14	137%	142%
12/13	124%	117%
	chg 15-16 avg	chg 15-16 YTD

**DI FY TRENDS - FO**  
Program Codes 7, 10, 11, 12, 16 & 20

**NEW OPENED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	<b>987</b>		
13/14	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	<b>972</b>	99%	-15
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085	1,019	1,141	12,845	<b>1,070</b>	110%	98
15/16	1,205	1,158	1,004	992	871	921	861	995					8,007	<b>1,001</b>	94%	-70
													14/15	94%	93%	
													13/14	103%	105%	
													12/13	101%	100%	
														chg 15-16 avg	chg 15-16 YTD	

DI registrations to date are down 7% from 14/15, up 5% from 13/14, and even with 12/13  
DI registrations monthly average is down 6% from 14/15, up 3% from 13/14, and up 1% from 12/13

**CLOSED CASES**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	<b>1,021</b>		
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	<b>993</b>	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045	939	978	13,281	<b>1,107</b>	111%	114
15/16	1,149	1,052	906	1,034	850	964	927	964					7,846	<b>981</b>	89%	-126
													14/15	89%	88%	
													13/14	99%	99%	
													12/13	96%	90%	
														chg 15-16 avg	chg 15-16 YTD	

DI dispositions to date are down 12% from 14/15, down 1% from 13/14, and down 10% from 12/13  
DI dispositions monthly average is down 11% from 14/15, down 1% from 13/14, and down 4% from 12/13

**BALANCE OPEN CASES**

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462	<b>1,535</b>			
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922	<b>1,468</b>	96%	-67	
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237	1,318	1,480	<b>1,723</b>	117%	255	
15/16	1,534	1,639	1,737	1,694	1,715	1,672	1,605	1,636					<b>1,654</b>	96%	-69	
													14/15	96%	86%	
													13/14	113%	126%	
													12/13	108%	99%	
														chg 15-16 avg	chg 15-16 YTD	

DI balance to date is down 14% from 14/15, up 26% from 13/14, and down 1% from 12/13  
DI balance monthly average is down 4% from 14/15, up 13% from 13/14, and up 8% from 12/13

**UI FY TRENDS - FO**

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

**NEW OPENED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	391,555	<b>32,630</b>		
13/14	29,941	30,154	24,997	28,576	23,320	25,020	29,259	24,091	26,279	30,284	26,654	24,702	323,277	<b>26,940</b>	83%	-5,690
14/15	24,330	22,177	21,805	21,462	16,062	19,991	17,415	16,163	19,647	21,674	18,055	19,418	238,199	<b>19,850</b>	74%	-7,090
15/16	20,036	18,448	17,611	19,209	16,111	17,146	16,472	15,966					140,999	<b>17,625</b>	89%	-2,225
Multi	47	6												14/15	89%	88%
														13/14	65%	65%
														12/13	54%	54%
														chg 15-16 avg	chg 15-16 YTD	

**CLOSED CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	389,561	<b>32,463</b>		
13/14	35,658	33,322	29,065	27,591	24,375	22,868	26,057	25,250	26,573	26,957	27,140	25,221	330,077	<b>27,506</b>	85%	-4,957
14/15	25,688	24,541	20,520	23,658	17,228	18,900	19,584	20,754	20,060	19,749	18,729	19,303	248,714	<b>20,726</b>	75%	-6,780
15/16	19,666	17,767	17,577	18,931	15,488	17,087	15,904	17,321					139,741	<b>17,468</b>	84%	-3,259
Multi			7/20		6/38									14/15	84%	82%
														13/14	64%	62%
														12/13	54%	52%
														chg 15-16 avg	chg 15-16 YTD	

**BALANCE OPEN CASES**

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851		<b>33,628</b>		
13/14	29,038	25,729	21,580	22,445	21,288	23,364	25,994	24,779	24,421	27,670	27,131	26,548		<b>24,999</b>	74%	-8,629
14/15	25,113	22,670	23,888	21,619	20,404	21,447	19,211	14,570	14,111	15,981	15,268	15,304		<b>19,132</b>	77%	-5,867
15/16	15,571	16,198	16,183	16,430	17,047	17,067	17,568	16,169						<b>16,529</b>	86%	-2,603
Multi	69	64	43	43	1		9	9						14/15	86%	78%
														13/14	66%	68%
														12/13	49%	47%
														chg 15-16 avg	chg 15-16 YTD	

UI balance to date is down 22% from 14/15, down 32% from 13/14, and down 53% from 12/13

UI balance monthly average is down 14% from 14/15, down 34% from 13/14, and down 51% from 12/13

AO REPORT TO BOARD -- MONTH OF FEBRUARY 2016

	# Cases	Last Month	Cal Yr 2015 Avg	2014 Avg	2011 Avg
REGISTRATIONS	1003	989	1331	1680	3318
DISPOSITIONS	842	1217	1420	1662	2994
OPEN BALANCE	929	771	1610	2306	5814

CASE AGING (40days) 29.2

TIME LAPSE

45 Days (50%) 78.00%  
 75 Days (80%) 93.00%  
 150 Days (95%) 99.00%

OTHER INFORMATION

FO to AO Transfer Rate 1.79  
 FO ALJs working in AO 0  
 Appeal Rate FO to AO 5.90%

**California Unemployment Insurance Appeals Board  
Board Appeal Summary Report**

**Average Days in Transfer from FO Received Date to Date Received at AO**

	<b>February, 2016</b>	<b>January, 2016</b>	<b>December, 2015</b>	<b>November, 2015</b>
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	2.33	2.01	2.11	2.97
Ing	3.99	1.29	4.47	2.20
Inl	0.30	2.32	2.73	4.90
LA	0.90	2.74	1.75	1.90
Oak	1.45	3.45	4.85	8.68
OC	0.11	0.92	1.72	1.26
Ox	0.55	1.06	0.31	1.10
Pas	4.84	6.66	9.75	10.48
Sac	1.08	2.43	1.66	1.26
SD	2.37	3.12	6.07	4.20
SF	1.40	2.35	2.22	2.49
SJ	0.71	3.18	4.85	1.00
Tax	0.00	2.00		
<b>Total</b>	1.49	2.61	3.58	3.80
	639	904	1072	1185

**APPELLATE OPERATIONS TL & Case Aging TRENDS**

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avq.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
<b>Case Aging</b>													
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
<b>Case Aging</b>	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
<b>Case Aging</b>	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
<b>Case Aging</b>	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
<b>Case Aging</b>	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
<b>Case Aging</b>	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
<b>Case Aging</b>	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.1%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%		60.4%
15/16 75-Day	92.4%	94.6%	87.9%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%		94.1%
15/16 150-Day	99.6%	99.8%	99.8%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%		99.5%
<b>Case Aging</b>	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2		33.5

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
<b>WORKLOAD</b>																
<b>Registrations</b>																
UI TL	937	967											952	102%	1,904	
DI	41	33											37	89%	74	
Ruling & T-R	2	2											2	100%	4	
Tax	9	1											5	20%	10	
Other	0	0											0	0%	0	
Total	989	1,003	0	0	0	0	0	0	0	0	0	0	996	101%	1,992	600
Multi Cases																
<b>Dispositions</b>																
UI TL	1,168	799											984	81%	1,967	
DI	39	31											35	89%	70	
Ruling & T-R	1	1											1	100%	2	
Tax	9	11											10	110%	20	
Other	0	0											0	0%	0	
Total	1,217	842	0	0	0	0	0	0	0	0	0	0	1,030	82%	2,059	207
Multi Case/Ch																
<b>Balance - Open Cases</b>																
UI TL	713	878											796	110%		
DI	36	38											37	103%		
Ruling & T-R	3	4											4	114%		
Tax	19	9											14	64%		
Other	0	0											0	0%		
Total	771	929	0	0	0	0	0	0	0	0	0	0	850	109%		530
Multi Cases																Estimate
<b>FO to AO Appeal Rate</b>																
UI TL	5.5%	6.1%											5.8%	105%		
DI	4.3%	3.6%											3.9%	91%		
Ruling & T-R	2.8%	2.2%											2.5%	89%		
Tax	6.5%	0.8%											3.7%	23%		
Other	0.0%	0.0%											0.0%	0%		
Overall Rate	5.4%	5.9%											5.6%	104%		



**ALL PROGRAM TRENDS-AO**

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	<b>2,405</b>		
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	<b>1,680</b>	70%	-725
2015	1,095	1,288	1,605	1,608	1,470	1,116	1,642	1,586	1,088	1,114	1,156	1,206	15,974	<b>1,331</b>	79%	-349
2016	989	1,003											1,992	<b>996</b>	75%	-335
													2015	75%	84%	
													2014	59%	60%	
													2013	41%	36%	

Registrations Jan to date down 16% from 2015, down 40% from 2014, and down 64% from 2013  
 Registration monthly average down 25% from 2015, down 41% from 2014, and down 59% from 2013

chg to '14 avg

chg to '14 YTD

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	<b>2,414</b>		
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	<b>1,662</b>	69%	-751
2015	1,415	1,377	1,269	1,346	1,320	1,798	1,888	1,597	1,432	1,242	947	1,413	17,044	<b>1,420</b>	85%	-242
2016	1,217	842											2,059	<b>1,030</b>	72%	-391
													2015	72%	39%	
													2014	62%	65%	
													2013	43%	39%	

Dispositions Jan to date are down 61% from 2015, down 35% from 2014, and down 61% from 2013  
 Disposition monthly average down 28% from 2015, down 38% from 2014, and down 57% from 2013

chg to '14 avg

chg to '14 YTD

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	<b>2,913</b>		
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	<b>2,306</b>	79%	-607
2015	1,783	1,690	2,028	2,290	2,436	1,752	1,499	1,483	1,137	1,006	1,222	998	998	<b>1,610</b>	70%	-695
2016	771	929												<b>850</b>	53%	-760
													2015	53%	49%	
													2014	37%	38%	
													2013	29%	26%	

Open Balance Jan to date is down 51% from 2015, down 62% from 2014, and down 74% from 2013  
 Open Balance monthly average down 47% from 2015, down 63% from 2014, and down 71% from 2013

chg to '14 avg

chg to '14 YTD

**OTHER TRENDS-AO**  
Program Codes 9,13, 14, 19, 21,22, 40, 44

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7		
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13	14	8	1	10	7	2	2	6	75	6	150%	2
2016	2	2											4	2	32%	-4
													2015	32%	57%	
													2014	48%	100%	
													2013	29%	67%	

Other registrations Jan to date are down 43% from 2015 and equal to 2014, and down 33% from 2013  
Other registration monthly average down 68% from 2015, down 52% from 2014, and down 71% from 2013

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6		
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4	5	10	19	5	9	5	2	9	80	7	148%	2
2016	1	1											2	1	15%	-6
													2015	15%	25%	
													2014	22%	22%	
													2013	17%	29%	

Other dispositions Jan to date are down 75% from 2015, down 78% from 2014, and down 71% from 2013  
Other disposition monthly average down 85% from 2015, down 78% from 2014, and down 83% from 2013

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9		
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15	24	22	4	9	8	5	5	2	2	10	130%	2
2016	3	4												4	36%	-6
													2015	36%	44%	
													2014	47%	350%	
													2013	38%	350%	

Other balance of open cases is down 56% from 2015, up 250% from 2014, and up 250% from 2013  
Other balance monthly average down 64% from 2015, down 53% from 2014, and up 62% from 2013

**TAX TRENDS-AO**  
**Program Codes 15, 17, 18, 32, 45, 46, 47, 48**

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19		
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6	1	6	5	10	5	2	4	64	5	58%	-4
2016	9	1											10	5	94%	0
													2015	94%	91%	
													2014	54%	29%	
													2013	26%	37%	

Tax registrations Jan to date are down 9% from 2015, down 71% from 2014, and down 63% from 2013  
 Tax registration monthly average down 6% from 2015, down 46% from 2014, and down 74% from 2013

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21		
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10	3	7	9	4	11	4	4	82	7	68%	-3
2016	8	11											19	10	139%	3
													2015	139%	106%	
													2014	94%	79%	
													2013	46%	53%	

Tax dispositions Jan to date are up 6% from 2015, down 21% from 2014 and down 47% from 2013  
 Tax disposition monthly average up 39% from 2015, down 6% from 2014, and down 54% from 2013

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69		
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9												14	55%	-12
													2015	55%	46%	
													2014	32%	20%	
													2013	20%	21%	

Tax balance of open cases Jan to date is down 54% from 2015, down 80% from 2014, and down 79% from 2013  
 Tax balance monthly average is down 45% from 2015, down 68% from 2014, and down 80% from 2013

	2015	2014	2013	chg to '14 avg	chg to '14 YTD
End of yr Total	51	35	19		
Avg.	69	44	26		
% Chg of Avg		64%	58%		
Yr-Yr AvgChg		-24	-19		

**DI TRENDS-AO**  
Program Codes 7, 10, 11, 12, 16 & 20

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70		
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33											74	37	64%	-21
													2015	64%	65%	
													2014	71%	93%	
													2013	53%	43%	

DI registrations Jan to date down 35% from 2015, down 7% from 2014, down 57% from 2013.

DI registration monthly average down 36% from 2015, down 29% from 2014, and down 47% from 2013.

	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2015	79	78		
2014	127	84	107%	6
2015	34	88	106%	5
2016		37	42%	-51

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69		
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31											70	35	54%	-30
													2015	54%	53%	
													2014	73%	73%	
													2013	51%	54%	

DI dispositions Jan to date down 47% from 2015, down 27% from 2014, down 46% from 2013.

DI disposition monthly average down 46% from 2015, down 27% from 2014, and down 49% from 2013.

	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2015	79	78		
2014	127	84	107%	6
2015	34	88	106%	5
2016		37	42%	-51

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78		
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	5
2016	36	38												37	42%	-51
													2015	42%	32%	
													2014	44%	65%	
													2013	47%	46%	

Open Balance of DI Jan to date down 68% from 2015, down 35% from 2014, and down 54% from 2013.

Open Balance monthly average down 58% from 2015, down 56% from 2014, and down 53% from 2013.

	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2015	79	78		
2014	127	84	107%	6
2015	34	88	106%	5
2016		37	42%	-51

**UI TRENDS-AO**  
**Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42**

**REGISTRATIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309		
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967											1,904	952	75%	-310
UI registrations Jan to date are down 15% from 2015, down 41% from 2014, and down 64% from 2013 UI registration monthly average is down 25% from 2015, down 41% from 2014, and down 59% from 2013													2015	75%	85%	
													2014	59%	59%	
													2013	41%	36%	
													chg to '14 avg		chg to '14 YTD	

**DISPOSITIONS**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2602	2040	1787	1582	2083	27,821	2,318		
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231	1,733	1,782	1,527	1,318	1,139	907	1,345	16,098	1,342	84%	-257
2016	1,168	799											1,967	984	73%	-358
UI dispositions Jan to date are down 25% from 2015, down 33% from 2014, and down 61% from 2013 UI disposition monthly average is down 27% from 2015, down 38% from 2014, and down 58% from 2013													2015	73%	75%	
													2014	62%	67%	
													2013	42%	39%	
													chg to '14 avg		chg to '14 YTD	

**BALANCE OPEN CASES**

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148		
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878											1,591	796	53%	-709
UI balance of open cases Jan to date are down 50% from 2015, down 61% from 2014, and down 62% from 2013 UI balance monthly average is down 47% from 2015, down 62% from 2014, and down 63% from 2013													2015	53%	50%	
													2014	38%	39%	
													2013	37%	38%	
													chg to '14 avg		chg to '14 YTD	



**FY OTHER TRENDS-AO**  
Program Codes 9,13, 14, 19, 21,22, 40, 44

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1	3	3	2	7	2	2	4	6	9	13	5	57	5		
13/14	11	4	4	14	7	4	2	2	8	7	2	4	69	6	121%	1
14/15	2	9	4	4	1	5	6	1	5	13	14	8	72	6	104%	0
15/16	1	10	7	2	2	6	2	2					32	4	67%	-2
													14/15	67%	100%	
													13/14	70%	67%	
													12/13	84%	133%	

Other registrations Jan to date is are up 3% from 14/15, down 35% from 13/14, and up 50% from 12/13.  
Other registration monthly average is down 29% from 14/15, down 25% from 13/14, and down 10% from 12/13.

**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1	0	5	3	1	7	4	3	3	2	15	4	48	4		
13/14	4	7	10	2	9	8	7	2	4	3	4	8	68	6	142%	2
14/15	6	1	4	5	5	5	3	5	4	4	5	10	57	5	84%	-1
15/16	19	5	9	5	2	9	1	1					51	6	134%	2
													14/15	134%	150%	
													13/14	113%	104%	
													12/13	159%	213%	

Other dispositions Jan to date are up 72% from 14/15, up 6% from 13/14, and up 138% from 12/13.  
Other disposition monthly average up 50% from 14/15, up 26% from 13/14, and up 79% from 12/13.

**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2	5	3	2	8	1	0	2	2	5	2	11		4		
13/14	18	13	7	19	19	13	1	1	9	13	11	7		11	305%	7
14/15	3	11	11	10	6	7	10	6	7	15	24	22		11	101%	0
15/16	4	9	8	5	5	2	3	4						5	45%	-6
														14/15	45%	63%
														13/14	46%	44%
														12/13	140%	174%

Other balance of open cases is down 38% from 14/15, down 60% from 13/14, and up 71% from 12/13.  
Other balance monthly average is down 53% from 14/15, down 53% from 13/14, and up 44% from 12/13.

**FY TAX TRENDS-AO**  
**Program Codes 15, 17, 18, 32, 45, 46, 47, 48**

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2	13	11	9	44	6	27	0	0	53	24	17	206	17		
13/14	12	12	5	42	9	27	24	11	18	9	1	8	178	15	86%	-2
14/15	0	5	10	5	11	9	3	8	9	5	6	1	72	6	40%	-9
15/16	6	5	10	5	2	4	9	1					42	5	88%	-1
													14/15	88%	82%	
													13/14	35%	30%	
													12/13	31%	38%	

Tax registrations Jan to date are 5% down from 14/15, down 69% from 13/14, and down 63% from 12/13  
 Tax registration monthly average is down 2% from 14/15, down 61% from 13/14, and down 66% from 12/13

chg 14/15 avg	chg 14/15 YTD
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**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	35	34	43	16	2	18	25	11	15	16	15	10	240	20		
13/14	28	38	18	20	13	39	8	16	12	7	13	32	244	20	102%	0
14/15	6	10	0	5	7	5	5	13	0	12	10	3	76	6	31%	-14
15/16	7	9	4	11	4	4	9	11					59	7	116%	1
													14/15	116%	116%	
													13/14	36%	33%	
													12/13	37%	32%	

Tax dispositions Jan to date are up 26% from 14/15, down 71% from 13/14 and down 72% from 12/13.  
 Tax disposition monthly average is up 8% from 14/15, down 66% from 13/14, and down 66% from 12/13.

chg 14/15 avg	chg 14/15 YTD
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**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	100	78	46	39	82	70	72	61	46	83	92	97		72		
13/14	82	58	48	67	68	51	74	63	69	71	59	35		62	86%	-10
14/15	22	18	28	27	31	35	33	28	37	30	26	25		28	46%	-34
15/16	24	20	26	20	19	19	19	9						20	69%	-9
													14/15	69%	70%	
													13/14	31%	31%	
													12/13	27%	28%	

Tax balance of open cases to date is down 24% from 14/15, down 67% from 13/14, and down 70% from 12/13  
 Tax balance monthly average is down 26% from 14/15, down 66% from 13/14, and down 71% from 12/13

chg 14/15 avg	chg 14/15 YTD
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**FY DI TRENDS-AO**  
Program Codes 7, 10, 11, 12, 16 & 20

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	85	92	78	85	65	57	52	121	55	118	84	46	938	78		
13/14	37	61	74	88	55	43	35	45	36	60	48	57	639	53	68%	-25
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58	109%	5
15/16	52	91	72	37	38	54	41	33					418	52	90%	-6
													14/15	90%	91%	
													13/14	98%	95%	
													12/13	67%	66%	

DI registrations Jan to date are down 5% from 14/15, down 2% from 13/14, down 25% from 12/13.  
DI registration monthly average is down 5% from 14/15, up 3% from 13/14, and down 30% from 12/13.

chg 14/15 avg chg to 14/15 YTD

**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	79	95	79	87	77	71	69	60	117	88	71	65	958	80		
13/14	53	69	52	44	56	78	59	37	38	50	45	46	627	52	65%	-28
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56	107%	4
15/16	80	56	101	87	34	55	39	31					483	60	1268%	4
													14/15	108%	111%	
													13/14	116%	108%	
													12/13	76%	78%	

DI dispositions Jan to date are up 26% from 14/15, up 10% from 13/14, down 19% from 12/13.  
DI disposition monthly average is up 15% from 14/15, up 24% from 13/14, and down 19% from 12/13.

chg 14/15 avg chg to 14/15 YTD

**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	102	97	97	95	82	68	51	110	50	78	91	72	83		
13/14	55	49	71	116	115	79	52	61	60	68	71	82	73	89%	-10
14/15	92	81	91	106	112	82	127	107	111	125	109	106	104	89%	31
15/16	77	112	82	32	37	34	36	38					56	28%	-48
													14/15	54%	56%
													13/14	76%	75%
													12/13	68%	64%

Open Balance of DI case to date is down 41% from 14/15, up 24% from 13/14, and down 31% from 12/13.  
Open Balance monthly average down 44% from 14/15, down 20% from 13/14, and down 29% from 12/13.

chg 14/15 avg chg to 14/15 YTD

**FY UI TRENDS-AO**

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

**REGISTRATIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	30,561	2,547		
13/14	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	21,600	1,800	71%	-747
14/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	17,144	1,429	79%	-371
15/16	1,583	1,480	999	1,070	1,114	1,142	937	967					9,292	1,162	81%	-267
													14/15	81%	80%	
													13/14	65%	63%	
													12/13	46%	47%	
														chg 14/15 avg	chg 14/15 YTD	

UI registrations Jan to date are down 20% from 14/15, down 37% from 13/14, and down 52% from 12/13

UI registration monthly average is down 17% from 14/15, down 34% from 13/14, and down 53% from 12/13

**DISPOSITIONS**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2,240	3,363	2,704	2,504	1,920	30,626	2,552		
13/14	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	21,853	1,821	71%	-731
14/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733	17,676	1,473	81%	-348
15/16	1,782	1,527	1,318	1,139	907	1,345	1,168	799					9,985	1,248	85%	-225
													14/15	85%	82%	
													13/14	69%	66%	
													12/13	49%	50%	
														chg 14/15 avg	chg 14/15 YTD	

UI dispositions Jan to date are down 16% from 14/15, down 33% from 13/14, and down 49% from 12/13

UI disposition monthly average is down 11% from 14/15, down 28% from 13/14, and down 49% from 12/13

**BALANCE OPEN CASES**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384			
13/14	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	86%	-329	
14/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	2,026	99%	-29	
15/16	1,394	1,342	1,021	949	1,161	943	713	878					1,050	52%	-976	
													14/15	52%	51%	
													13/14	51%	51%	
													12/13	44%	43%	
														chg 14/15 avg	chg 14/15 YTD	

UI balance of open cases to date are down 50% from 14/15, down 48% from 13/14, and down 56% from 12/13

UI balance monthly average is down 47% from 14/15, down 48% from 13/14, and down 55% from 12/13

# Monthly Board Meeting Litigation Report - February 2016

AGENDA ITEM 9

**LITIGATION CASES PENDING**

**TOTAL = 147**

<b>SUPERIOR COURT:</b>	Claimant Petitions.....	108
	Employer Petitions.....	15
	EDD Petitions.....	0
	Non-benefit Court Cases .....	6
<b>APPELLATE COURT:</b>	Claimant Appeals.....	13
	Employer Appeals.....	2
	EDD Appeals.....	0
	Non-benefit Court Cases .....	1
<b>ISSUES:</b>	UI.....	118
	DI.....	15
	Tax.....	5
	Non-benefit Court Cases .....	9

**2016 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases**

**LITIGATION CASES FILED**

**YTD**

**February**

<b>SUPERIOR COURT:</b>	Claimant Petitions.....	6	2
	Employer Petitions.....	1	1
	EDD Petitions.....	0	0
<b>APPELLATE COURT:</b>	Claimant Appeals.....	1	1
	Employer Appeals.....	1	0
	EDD Appeals.....	0	0

**LITIGATION CASES CLOSED**

**YTD**

**February**

<b>SUPERIOR COURT:</b>	Claimant Petitions.....	6	3
	Employer Petitions.....	2	2
	EDD Petitions.....	0	0
<b>APPELLATE COURT:</b>	Claimant Appeals.....	0	0
	Employer Appeals.....	0	0
	EDD Appeals.....	0	0

**2016 Decision Summary**

<b><u>Claimant Appeals</u></b>	<b><u>Employer Appeals</u></b>	<b><u>CUIAB Decisions</u></b>
Win: 0      Loss: 6	Win: 0      Loss: 2	Affirmed: 8      Reversed: 0      Remanded: 0

CUIAB 15/16 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report  
July 2015 through January 2016

15/16 Fiscal Year-to-Date Overtime Expenditure									
Branch	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay	FY Y-T-D Registration Hours	Pay	FY Y-T-D Other Hours	Pay	
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	6.40	\$129.80	
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	189.50	\$9,487.04	
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	
Field	0.00	\$0.00	0.00	\$0.00	5.60	\$119.22	0.00	\$0.00	
Total	0.00	\$0.00	0.00	\$0.00	5.60	\$119.22	195.90	\$9,616.84	

15/16 Fiscal Year-to-Date Total Overtime Expenditures										CTO Expenditures		FY 15/16 FY Projections	
Branch	15/16 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Hours	Estimated Pay	Estimated Expenditures Over-/Under	Actual Monthly Average Personnel Year	0.10	0.12	Estimated Expenditures Over-/Under	
Appellate	\$124.00	6.40	0.01	\$129.80	-\$5.80	0.00	\$0.00	-\$98.51					
Admin	\$1,269.00	0.00	0.00	\$0.00	\$1,269.00	9.00	\$446.37	\$503.79					
IT	\$33,057.00	189.50	0.27	\$9,487.04	\$23,569.96	232.50	\$12,883.58	-\$5,292.63					
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00					
Field Operations	\$1,044.00	5.60	0.01	\$119.22	\$924.78	0.00	\$0.00	\$839.62					
Total	35,494.00	201.50	0.17	\$9,736.06	\$25,757.94	241.50	\$13,329.95	-\$4,047.73					

15/16 Fiscal Year-to-Date Lump Sum Payout July 2015 through January 2016									
Branch	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	15/16 Allocation	Allocation Balance	Estimated Over/Under			
Appellate	358.10	0.17	\$14,985	\$164,018	\$149,033	\$138,330			
Admin	0.00	0.00	\$0	\$3,459	\$3,459	\$3,459			
IT	-1,383.00	-0.67	-\$68,923	\$7,544	\$76,467	\$74,769			
Exec	986.00	0.47	\$22,211	\$58,482	\$36,271	\$20,406			
Field Operations	11,152.30	5.36	\$614,471	\$775,228	\$160,757	-\$278,151			
Total	11,113.40	5.34	\$582,744	\$1,008,730	\$425,986	-\$41,187			

**CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD  
FEBRUARY 2016 PERFORMANCE INDICATORS**

**FIELD OPERATIONS**

**MEETING DOL STANDARDS**

**UI TIMELAPSE CASES**

	<u>Closed</u>	DOL <u>Standard</u>
<b>Closed Cases</b>		
% Closed in <= 30 Days	61.4%	≥60%
% Closed in <= 45 Days	77.3%	≥80%

	<u>Avg. Days</u>	DOL <u>Standard</u>
<b>Pending Cases</b>		
Case Aging	28.2	≤30

<b>WORKLOAD</b>	<u>UI</u>	<u>ALL</u>
Opened	15,966	17,454
Closed	17,321	18,476
Balance of Open Cases	16,169	27,556

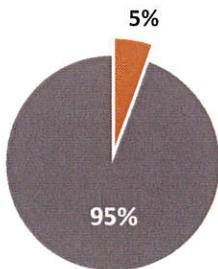
**CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS**

	<u>Days</u>
UI Timelapse Appeals	41
DI Appeals (including PFL)	76
All Programs	48

**UI WORKLOAD COMPOSITION AT INTAKE (OPENED)**

Regular UI Appeals as % of All UI	95%
UI Extensions as % of All UI	5%

**UI WORKLOAD COMPOSITION AT END OF MONTH  
OPEN BALANCE:**



UI Extensions made up 5% of UI Open Balance, and Regular UI cases made up 95%.

**APPELLATE OPERATIONS**

**MEETING DOL GUIDELINES & STANDARDS**

**UI TIMELAPSE CASES**

	<u>Closed</u>	DOL <u>Guideline</u>
<b>Closed Cases</b>		
% Closed in <= 45 Days	77.7%	≥50%
% Closed in <= 75 Days	93.4%	≥80%

	<u>Avg. Days</u>	DOL <u>Standard</u>
<b>Pending Cases</b>		
Case Aging	29.2	≤40

<b>WORKLOAD</b>	<u>UI</u>	<u>ALL</u>
Opened	967	1,003
Closed	799	842
Balance of Open Cases	878	929

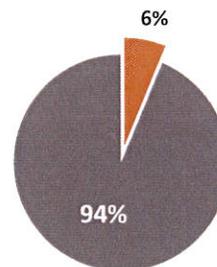
**CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS**

	<u>Days</u>
UI Timelapse Appeals	51
DI Appeals (including PFL)	34
All Programs	52

**UI WORKLOAD COMPOSITION AT INTAKE (OPENED)**

Regular UI Appeals as % of All UI	92%
UI Extensions as % of All UI	8%

**UI WORKLOAD COMPOSITION AT END OF MONTH  
OPEN BALANCE:**



UI Extensions made up 6% of UI Open Balance, and Regular UI cases made up 94%.

**California Unemployment Insurance Appeals Board**  
**FO Cycle Time Summary Report**  
**For Cases Closed in February 2016**

<b>PFL CASES</b>	<b>Average Days to Process an Appeal</b>	<b>Case Creation Date to Verified Date</b>	<b>Verified Date to Scheduled Date</b>	<b>Scheduled Date to Hearing Date</b>	<b>Hearing Date to Decision Mailed Date</b>
<b>Jurisdiction</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>
Fresno	56	7	31	10	0
Inglewood	57	5	20	11	8
Inland	58	5	43	15	2
Los Angeles	90	7	53	15	6
Oakland	52	7	55	15	11
Orange County	59	7	33	13	4
Oxnard	60	8	55	13	4
Pasadena	55	5	16	12	8
Sacramento	42	4	46	15	8
San Diego	63	6	23	13	6
San Francisco	60	5	37	14	9
San Jose	56	6	36	15	2
<b>Statewide</b>	<b>59</b>	<b>6</b>	<b>37</b>	<b>14</b>	<b>5</b>

<b>DI CASES (No PFL)</b>	<b>Average Days to Process an Appeal</b>	<b>Case Creation Date to Verified Date</b>	<b>Verified Date to Scheduled Date</b>	<b>Scheduled Date to Hearing Date</b>	<b>Hearing Date to Decision Mailed Date</b>
<b>Jurisdiction</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>
Fresno	82	7	47	13	1
Inglewood	55	11	14	12	5
Inland	80	6	46	14	4
Los Angeles	82	8	47	14	4
Oakland	73	10	30	16	3
Orange County	82	12	34	15	8
Oxnard	93	9	47	14	1
Pasadena	54	11	6	14	4
Sacramento	118	5	72	25	2
San Diego	65	8	16	15	8
San Francisco	68	10	28	14	6
San Jose	76	7	31	14	3
<b>Statewide</b>	<b>77</b>	<b>9</b>	<b>35</b>	<b>15</b>	<b>4</b>

**California Unemployment Insurance Appeals Board**  
**FO Cycle Time Summary Report**  
**For Cases Closed in February 2016**

<b>UI Timelapse CASES</b>	<b>Average Days to Process an Appeal</b>	<b>Case Creation Date to Verified Date</b>	<b>Verified Date to Scheduled Date</b>	<b>Scheduled Date to Hearing Date</b>	<b>Hearing Date to Decision Mailed Date</b>
<b>Jurisdiction</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>
Fresno	42	3	21	12	1
Inglewood	37	5	11	12	3
Inland	34	3	9	16	1
Los Angeles	41	4	14	14	3
Oakland	49	6	19	15	1
Orange County	37	4	10	15	2
Oxnard	39	4	15	14	0
Pasadena	37	3	13	12	3
Sacramento	46	3	21	16	2
San Diego	39	5	12	14	2
San Francisco	46	4	22	14	2
San Jose	51	3	27	15	1
<b>Statewide</b>	<b>41</b>	<b>4</b>	<b>15</b>	<b>14</b>	<b>2</b>

<b>ALL CASES</b>	<b>Average Days to Process an Appeal</b>	<b>Case Creation Date to Verified Date</b>	<b>Verified Date to Scheduled Date</b>	<b>Scheduled Date to Hearing Date</b>	<b>Hearing Date to Decision Mailed Date</b>
<b>Jurisdiction</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>	<b>Average</b>
Fresno	50	4	22	13	1
Inglewood	56	6	15	13	3
Inland	37	3	11	16	1
Los Angeles	45	4	16	14	3
Oakland	51	7	20	15	1
Orange County	40	5	11	15	2
Oxnard	43	4	19	14	0
Pasadena	40	3	13	12	3
Sacramento	50	3	24	16	2
San Diego	54	5	12	16	2
San Francisco	49	4	22	15	2
San Jose	52	3	27	15	1
Tax Office	469	N/A	N/A	37	318
<b>Statewide</b>	<b>48</b>	<b>4</b>	<b>17</b>	<b>15</b>	<b>2</b>