

WORKLOAD NARRATIVE

FIELD OPERATIONS

April 2016

Workload: In April, intake for all cases [19,886] was 3% above the average for this fiscal year for the second straight month and represented the greatest number of new cases in six months. Dispositions [17,301] were 8% below the average for the fiscal year and represented the smallest output since January. The open balance [28,924] rose for the first time in three months and is slightly larger than was true at the end of January.

UI. In April, the number of new UI cases [18,348 cases; 11,119 appellants] was up slightly from March and represented the highest intake since October. The increase appears to be due in part to an increase in larger splits resulting from the federal income tax refund intercept program. The number of closed cases [15,807 cases; 9,579 appellants] was 10% below the norm for the fiscal year and represented the smallest output since November. The decrease was due in part to the concentration on non-UI cases in April [see below]. The open balance [17,117 cases; 10,373 appellants] is 4% higher than the fiscal year average and basically back to where it was at the beginning of the year. In March, there was a big jump in extension cases. In April, the bubble deflated with 5% of the month's UI intake for extension cases. With 7% of the UI dispositions for EUC and Fed-Ed, the open inventory is back below 1000 cases.

DI. In April, intake [979] was the smallest in three months and 3% below the fiscal year average. Meanwhile, dispositions [1,111] were 13% above the fiscal year average and hit a nine month high. As a result, the open inventory [1,791] fell by 7% last month, although it remains 6% above the fiscal year average.

Tax, Rulings, Other. April was the first time in eleven months in which the number of tax case dispositions [164] exceeded the number of verifications [141]. This was possible for two reasons. First, intake [141] was the lowest since October. More importantly, however, was the effort in the field to pick up its efforts in tax. The number of dispositions [164] was the highest since the last line judge at OTP retired. From August through March, the regular field offices of appeals collectively averaged 39 tax dispositions per month. In April, those offices resolved 86 tax cases. Additionally, all twelve offices closed at least one tax case. The open

inventory [4,830] is still 8% greater than the fiscal year average. Although ruling dispositions [200] were 24% higher than the fiscal year average, they were dwarfed by the onrush of new cases [413], which were 72% greater than the norm. It should be noted that this was the third consecutive year in which April was the month with the largest number of new ruling cases. The ruling inventory [5,172] is now 11% greater than the average for the fiscal year.

Case Aging and Time Lapse. All of the timeliness measures were met for the second straight month. 30-day time lapse [64.2%] was at its highest percentage since November and the 45-day time lapse [87.8%] at its highest percentage since October. Average case age rose slightly but at 24.7 days is well below federal requirements.

The April results for extension cases were mixed. 46.9% of those cases were resolved within 30 days, which is down slightly from March. However, 87.6% were resolved within 45 days, which is comfortably above time lapse mandates. Average case age grew to 34 days, in part to the number of large splits resulting from the refund intercept program.

RULING-OTHER FY TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293		
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97	152	329	464	396	294	2,693	224	71%	-90
15/16	247	254	123	144	228	380	316	249	210	418			2,569	257	114%	32
													14/15	114%	128%	
													13/14	82%	87%	
													12/13	88%	110%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other registrations to date are up 28% from 14/15, down 13% from 13/14, and up 10% from 12/13
Ruling/Other registrations monthly average is up 14% from 14/15, down 18% from 13/14, and down 12% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281		
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116	139	915	243	286	206	3,107	259	89%	-31
15/16	271	176	196	193	186	95	120	118	220	219			1,794	179	69%	-80
													14/15	69%	69%	
													13/14	62%	56%	
													12/13	64%	63%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other dispositions to date are down 31% from 14/15, down 44% from 13/14, and down 37% from 12/13
Ruling/Other dispositions monthly average is down 31% from 14/15, down 38% from 13/14, and down 36% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613		4,313			
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892		4,204	97%	-109	
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221	4,332	4,420		4,603	109%	399	
15/16	4,396	4,473	4,398	4,349	4,387	4,673	4,869	5,000	4,989	5,186				4,672	102%	69	
														14/15	102%	101%	
														13/14	111%	115%	
														12/13	108%	109%	
															chg 15-16 avg	chg 15-16 YTD	

Ruling/Other balance to date is up 1% from 14/15, up 15% from 13/14, and up 9% from 12/13
Ruling/Other balance monthly average is up 2% from 14/15, up 11% from 13/14, and up 8% from 12/13

TAX FY TRENDS - FO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241		
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124	197	271	194	189	300	2,665	222	83%	-45
15/16	247	235	177	136	268	270	127	244	253	141			2,098	210	94%	-12
													14/15	94%	96%	
													13/14	78%	76%	
													12/13	87%	90%	
														chg 15-16 avg	chg 15-16 YTD	

Tax registrations to date are down 4% from 14/15, down 24% from 13/14, and down 10% from 12/13
 Tax registrations monthly average is down 6% from 14/15, down 22% from 13/14, and down 13% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322		
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212	252	272	2,093	174	75%	-58
15/16	196	93	64	76	81	139	121	73	141	164			1,148	115	66%	-60
													14/15	66%	73%	
													13/14	49%	51%	
													12/13	36%	36%	
														chg 15-16 avg	chg 15-16 YTD	

Tax dispositions to date are down 27% from 14/15, down 49% from 13/14, and down 64% from 12/13
 Tax dispositions monthly average is down 34% from 14/15, down 51% from 13/14, and down 64% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525			
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363	3,185	90%	-340	
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961	3,897	3,923	3,726	117%	541	
15/16	3,969	4,112	4,223	4,283	4,470	4,574	4,580	4,742	4,853	4,830			4,464	120%	738	
													14/15	120%	121%	
													13/14	140%	142%	
													12/13	127%	123%	
														chg 15-16 avg	chg 15-16 YTD	

Tax balance to date is up 21% from 14/15, up 42% from 13/14, and up 23% from 12/13
 Tax balance monthly average is up 20% from 14/15, up 40% from 13/14, and up 27% from 12/13

DI FY TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987		
13/14	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	99%	-15
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085	1,019	1,141	12,845	1,070	110%	98
15/16	1,205	1,158	1,004	992	871	921	861	995	1,140	979			10,126	1,013	95%	-58
														14/15	95%	95%
														13/14	104%	104%
														12/13	103%	101%
															chg 15-16 avg	chg 15-16 YTD

DI registrations to date are down 5% from 14/15, up 4% from 13/14, and up 1% from 12/13
DI registrations monthly average is down 5% from 14/15, up 4% from 13/14, and up 3% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021		
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045	939	978	13,281	1,107	111%	114
15/16	1,149	1,052	906	1,034	850	964	927	964	852	1,111			9,809	981	89%	-126
														14/15	89%	86%
														13/14	99%	100%
														12/13	96%	92%
															chg 15-16 avg	chg 15-16 YTD

DI dispositions to date are down 14% from 14/15, even with 13/14, and down 8% from 12/13
DI dispositions monthly average is down 11% from 14/15, down 1% from 13/14, and down 4% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462				
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922				
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237	1,318	1,480				
15/16	1,534	1,639	1,737	1,694	1,715	1,672	1,605	1,636	1,924	1,791						
														14/15	98%	95%
														13/14	115%	122%
														12/13	110%	109%
															chg 15-16 avg	chg 15-16 YTD

DI balance to date is down 5% from 14/15, up 22% from 13/14, and up 9% from 12/13
DI balance monthly average is down 2% from 14/15, up 15% from 13/14, and up 10% from 12/13

WEEKLY AO WORKLOAD REPORT
April 2016

Week	Ending	Unreg total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
	4/1/2016	315	83	69	6	1007	63
	4/8/2016	279	238	299	191	1117	110
	4/15/2016	218	297	334	271	1182	65
	4/22/2016	274	284	250	134	1294	112
	4/29/2016	258	297	309	356	1245	-49

4/1-4/30/2016
Running Total

1199 1261 958

Week	Ending	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
	4/1/2016	25.8	50.00%	100.00%	100.00%
	4/8/2016	26.5	75.88%	97.65%	100.00%
	4/15/2016	26.4	82.23%	98.35%	100.00%
	4/22/2016	27.8	83.05%	92.37%	98.31%
	4/29/2016	28	85.30%	99.36%	99.68%
	4/1-4/30/2016	29	81.98%	97.76%	99.65%

AO REPORT TO BOARD -- MONTH OF APRIL 2016

	# Cases	Last Month	Cal Yr 2016 Avg	2015AVG	2011 Avg
REGISTRATIONS	1260	1412	1246	1331	3318
DISPOSITIONS	958	1429	1297	1420	2994
OPEN BALANCE	1243	951	1124	1610	5814

CASE AGING (40days) 29

TIME LAPSE	
45 Days (50%)	77.00%
75 Days (80%)	98.00%
150 Days (95%)	100.00%

OTHER INFORMATION

FO to AO Transfer Rate	1.79
FO ALLs working in AO	0
Appeal Rate FO to AO	6.10%

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

	April, 2016	March, 2016	February, 2016	January, 2016
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	1.15	2.09	3.01	2.01
Ing	1.53	2.34	6.05	1.44
Inl	0.59	1.50	0.85	2.32
LA	1.60	2.10	1.95	2.61
Oak	1.78	1.84	4.65	3.45
OC	0.29	0.70	0.59	1.83
Ox	0.94	0.33	1.09	1.06
Pas	4.31	5.53	6.76	6.78
Sac	1.92	3.78	2.39	2.43
SD	3.97	3.83	3.59	3.48
SF	0.63	1.33	1.65	2.35
SJ	3.25	2.71	0.72	3.24
Tax				40.00
Total	1.79	2.25	2.72	2.84
	737	1310	1131	915

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7		
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13	14	8	1	10	7	2	2	6	75	6	150%	2
2016	2	2	1	1									6	2	24%	-5
													2015	24%	24%	
													2014	36%	32%	
													2013	22%	29%	

Other registrations Jan to date are down 76% from 2015 and down 68% from 2014, and down 71% from 2013
Other registration monthly average down 76% from 2015, down 64% from 2014, and down 78% from 2013

2015	24%	24%
2014	36%	32%
2013	22%	29%

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6		
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4	5	10	19	5	9	5	2	9	80	7	148%	2
2016	1	1	3	1									6	2	23%	-5
													2015	23%	38%	
													2014	33%	38%	
													2013	25%	50%	

Other dispositions Jan to date are down 62% from 2015, down 62% from 2014, and down 50% from 2013
Other disposition monthly average down 77% from 2015, down 67% from 2014, and down 75% from 2013

2015	23%	38%
2014	33%	38%
2013	25%	50%

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9		
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15	24	22	4	9	8	5	5	2	2	10	130%	2
2016	3	4	2	2										3	28%	-7
													2015	28%	29%	
													2014	37%	46%	
													2013	30%	122%	

Other balance of open cases is down 71% from 2015, down 54% from 2014, and up 22% from 2013
Other balance monthly average down 72% from 2015, down 63% from 2014, and down 70% from 2013

2015	28%	29%
2014	37%	46%
2013	30%	122%

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19		
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6	1	6	5	10	5	2	4	64	5	58%	-4
2016	9	1	6	4									20	5	94%	0
Tax registrations Jan to date are down 20% from 2015, down 68% from 2014, and down 75% from 2013 Tax registration monthly average is down 6% from 2015, down 46% from 2014, and down 74% from 2013																
DISPOSITIONS																
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21		
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10	3	7	9	4	11	4	4	82	7	68%	-3
2016	8	11	6	1									26	7	95%	0
Tax dispositions Jan to date are up 13% from 2015, down 40% from 2014 and down 61% from 2013 Tax disposition monthly average is down 5% from 2015, down 36% from 2014, and down 69% from 2013																

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69		
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9	9	12										12	48%	-13
Tax balance of open cases Jan to date is down 62% from 2015, down 82% from 2014, and down 81% from 2013 Tax balance monthly average is down 52% from 2015, down 62% from 2014, and down 82% from 2013																

	2015	2014	2013
End of yr Total	51	35	19
Avg.	48%	28%	18%
% Chg of Avg	38%	18%	19%
Yr-Yr AvgChg			

chg to '14 avg chg to '14 YTD

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70		
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33	60	44									178	45	77%	-13
													2015	77%	74%	
													2014	85%	101%	
													2013	64%	51%	

DI registrations Jan to date down 26% from 2015, up 1% from 2014, down 49% from 2013.
DI registration monthly average down 23% from 2015, down 15% from 2014, and down 36% from 2013.

	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2015	79	78		
2014	127	84	107%	6
2013	34	88	106%	5
2016	36	39	44%	-49

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69		
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31	61	37									168	42	64%	-23
													2015	64%	69%	
													2014	88%	91%	
													2013	61%	50%	

DI dispositions Jan to date down 21% from 2015, down 9% from 2014, down 50% from 2013.
DI disposition monthly average down 36% from 2015, down 12% from 2014, and down 39% from 2013.

	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2015	79	78		
2014	127	84	107%	6
2013	34	88	106%	5
2016	36	39	44%	-49

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78		
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	5
2016	36	38	38	44										39	44%	-49
													2015	44%	33%	
													2014	47%	65%	
													2013	50%	54%	

Open Balance of DI Jan to date down 67% from 2015, down 35% from 2014, and down 46% from 2013.
Open Balance monthly average down 56% from 2015, down 53% from 2014, and down 50% from 2013.

	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2015	79	78		
2014	127	84	107%	6
2013	34	88	106%	5
2016	36	39	44%	-49

UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309		
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967	1,345	1,211									4,460	1,115	88%	-147
													2015	88%	84%	
													2014	69%	67%	
													2013	48%	39%	

UI registrations Jan to date are down 16% from 2015, down 33% from 2014, and down 61% from 2013
 UI registration monthly average is down 12% from 2015, down 31% from 2014, and down 52% from 2013

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2602	2040	1787	1582	2083	27,821	2,318		
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231	1,733	1,782	1,527	1,318	1,139	907	1,345	16,098	1,342	84%	-257
2016	1,168	799	1,359	919									4,245	1,061	79%	-280
													2015	79%	83%	
													2014	66%	66%	
													2013	46%	38%	

UI dispositions Jan to date are down 17% from 2015, down 34% from 2014, and down 62% from 2013
 UI disposition monthly average is down 21% from 2015, down 34% from 2014, and down 54% from 2013

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148		
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878	902	1,185									3,678	920	61%	-585
													2015	61%	51%	
													2014	43%	46%	
													2013	43%	44%	

UI balance of open cases Jan to date are down 49% from 2015, down 54% from 2014, and down 56% from 2013
 UI balance monthly average is down 39% from 2015, down 57% from 2014, and down 57% from 2013

chg to '14 avg chg to '14 YTD

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405		
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	1,680	70%	-725
2015	1,095	1,288	1,605	1,608	1,470	1,116	1,642	1,586	1,088	1,114	1,156	1,206	15,974	1,331	79%	-349
2016	989	1,003	1,345	1,260									4,597	1,149	86%	-182
													2015	86%	82%	
													2014	68%	66%	
													2013	48%	39%	

Registrations Jan to date down 18% from 2015, down 34% from 2014, and down 61% from 2013
 Registration monthly average down 14% from 2015, down 32% from 2014, and down 52% from 2013

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414		
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	1,662	69%	-751
2015	1,415	1,377	1,269	1,346	1,320	1,798	1,888	1,597	1,432	1,242	947	1,413	17,044	1,420	85%	-242
2016	1,217	842	1,359	958									4,376	1,094	77%	-326
													2015	77%	38%	
													2014	66%	66%	
													2013	45%	38%	

Dispositions Jan to date are down 62% from 2015, down 34% from 2014, and down 62% from 2013
 Disposition monthly average down 23% from 2015, down 34% from 2014, and down 55% from 2013

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913		
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2015	1,783	1,690	2,028	2,290	2,436	1,752	1,499	1,483	1,137	1,006	1,222	998	998	1,610	70%	-695
2016	771	929	902	1,243										961	60%	-649
													2015	60%	49%	
													2014	42%	43%	
													2013	33%	31%	

Open Balance Jan to date is down 51% from 2015, down 57% from 2014, and down 69% from 2013
 Open Balance monthly average down 40% from 2015, down 58% from 2014, and down 67% from 2013

chg to '14 avg chg to '14 YTD

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7		
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13	14	8	1	10	7	2	2	6	75	6	150%	2
2016	2	2	1	1									6	2	24%	-5
													2015	24%	24%	
													2014	36%	32%	
													2013	22%	29%	

Other registrations Jan to date are down 76% from 2015 and down 68% from 2014, and down 71% from 2013
Other registration monthly average down 76% from 2015, down 64% from 2014, and down 78% from 2013

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6		
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4	5	10	19	5	9	5	2	9	80	7	148%	2
2016	1	1	3	1									6	2	23%	-5
													2015	23%	38%	
													2014	33%	38%	
													2013	25%	50%	

Other dispositions Jan to date are down 62% from 2015, down 62% from 2014, and down 50% from 2013
Other disposition monthly average down 77% from 2015, down 67% from 2014, and down 75% from 2013

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9		
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15	24	22	4	9	8	5	5	2	2	10	130%	2
2016	3	4	2	2										3	28%	-7
													2015	28%	29%	
													2014	37%	46%	
													2013	30%	122%	

Other balance of open cases is down 71% from 2015, down 54% from 2014, and up 22% from 2013

Other balance monthly average down 72% from 2015, down 63% from 2014, and down 70% from 2013

chg to '14 avg chg to '14 YTD

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19		
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6	1	6	5	10	5	2	4	64	5	58%	-4
2016	9	1	6	4									20	5	94%	0
Tax registrations Jan to date are down 20% from 2015, down 68% from 2014, and down 75% from 2013 Tax registration monthly average is down 6% from 2015, down 46% from 2014, and down 74% from 2013													2015	94%	80%	
													2014	54%	32%	
													2013	26%	25%	
													chg to '14 avg		chg to '14 YTD	

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21		
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10	3	7	9	4	11	4	4	82	7	68%	-3
2016	8	11	6	1									26	7	95%	0
Tax dispositions Jan to date are up 13% from 2015, down 40% from 2014 and down 61% from 2013 Tax disposition monthly average is down 5% from 2015, down 36% from 2014, and down 69% from 2013													2015	95%	87%	
													2014	64%	60%	
													2013	31%	39%	
													chg to '14 avg		chg to '14 YTD	

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69		
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9	9	12										12	48%	-13
Tax balance of open cases Jan to date is down 62% from 2015, down 82% from 2014, and down 81% from 2013 Tax balance monthly average is down 52% from 2015, down 62% from 2014, and down 82% from 2013													2015	48%	38%	
													2014	28%	18%	
													2013	18%	19%	
													chg to '14 avg		chg to '14 YTD	

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70		
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33	60	44									178	45	77%	-13
													2015	77%	74%	
													2014	85%	101%	
													2013	64%	51%	

DI registrations Jan to date down 26% from 2015, up 1% from 2014, down 49% from 2013.
DI registration monthly average down 23% from 2015, down 15% from 2014, and down 36% from 2013.

chg to '14 avg	chg to '14 YTD
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DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69		
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31	61	37									168	42	64%	-23
													2015	64%	69%	
													2014	88%	91%	
													2013	61%	50%	

DI dispositions Jan to date down 21% from 2015, down 9% from 2014, down 50% from 2013.
DI disposition monthly average down 36% from 2015, down 12% from 2014, and down 39% from 2013.

chg to '14 avg	chg to '14 YTD
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BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78		
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	5
2016	36	38	38	44										39	44%	-49
													2015	44%	33%	
													2014	47%	65%	
													2013	50%	54%	

Open Balance of DI Jan to date down 67% from 2015, down 35% from 2014, and down 46% from 2013.
Open Balance monthly average down 56% from 2015, down 53% from 2014, and down 50% from 2013.

chg to '14 avg	chg to '14 YTD
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UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309		
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967	1,345	1,211									4,460	1,115	88%	-147
													2015	88%	84%	
													2014	69%	67%	
													2013	48%	39%	

UI registrations Jan to date are down 16% from 2015, down 33% from 2014, and down 61% from 2013
 UI registration monthly average is down 12% from 2015, down 31% from 2014, and down 52% from 2013

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2602	2040	1787	1582	2083	27,821	2,318		
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231	1,733	1,782	1,527	1,318	1,139	907	1,345	16,098	1,342	84%	-257
2016	1,168	799	1,359	919									4,245	1,061	79%	-280
													2015	79%	83%	
													2014	66%	66%	
													2013	46%	38%	

UI dispositions Jan to date are down 17% from 2015, down 34% from 2014, and down 62% from 2013
 UI disposition monthly average is down 21% from 2015, down 34% from 2014, and down 54% from 2013

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148		
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878	902	1,185									3,678	920	61%	-585
													2015	61%	51%	
													2014	43%	46%	
													2013	43%	44%	

UI balance of open cases Jan to date are down 49% from 2015, down 54% from 2014, and down 56% from 2013
 UI balance monthly average is down 39% from 2015, down 57% from 2014, and down 57% from 2013

chg to '14 avg chg to '14 YTD

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.0%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	88.0%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	100.0%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%												
16/17 75-Day	98.0%												
16/17 150-Day	99.7%												
Case Aging	29.0												

FY OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1	3	3	2	7	2	2	4	6	9	13	5	57	5		
13/14	11	4	4	14	7	4	2	2	8	7	2	4	69	6	121%	1
14/15	2	9	4	4	1	5	6	1	5	13	14	8	72	6	104%	0
15/16	1	10	7	2	2	6	2	2	1	1			34	3	57%	-3
													14/15	57%	68%	
													13/14	59%	54%	
													12/13	72%	87%	

Other registrations Jan to date is are up 32% from 14/15, down 46% from 13/14, and down 13% from 12/13.
 Other registration monthly average is down 43% from 14/15, down 41% from 13/14, and down 28% from 12/13.

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1	0	5	3	1	7	4	3	3	2	15	4	48	4		
13/14	4	7	10	2	9	8	7	2	4	3	4	8	68	6	142%	2
14/15	6	1	4	5	5	5	3	5	4	4	5	10	57	5	84%	-1
15/16	19	5	9	5	2	9	1	1	3	1			55	6	116%	1
													14/15	116%	131%	
													13/14	97%	98%	
													12/13	138%	190%	

Other dispositions Jan to date are up 31% from 14/15, down 2% from 13/14, and up 90% from 12/13.
 Other disposition monthly average up 16% from 14/15, down 3% from 13/14, and up 38% from 12/13.

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2	5	3	2	8	1	0	2	2	5	2	11		4		
13/14	18	13	7	19	19	13	1	1	9	13	11	7		11	305%	7
14/15	3	11	11	10	6	7	10	6	7	15	24	22		11	101%	0
15/16	4	9	8	5	5	2	3	4	2	2				4	40%	-7
													14/15	40%	51%	
													13/14	40%	39%	
													12/13	123%	147%	

Other balance of open cases is down 49% from 14/15, down 61% from 13/14, and up 47% from 12/13.
 Other balance monthly average is down 60% from 14/15, down 60% from 13/14, and up 23% from 12/13.

14/15	40%	51%
13/14	40%	39%
12/13	123%	147%

chg 14/15 avg

chg 14/15 YTD

FY TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2	13	11	9	44	6	27	0	0	53	24	17	206	17		
13/14	12	12	5	42	9	27	24	11	18	9	1	8	178	15	86%	-2
14/15	0	5	10	5	11	9	3	8	9	5	6	1	72	6	40%	-9
15/16	6	5	10	5	2	4	9	1	6	4			52	5	87%	-1
													14/15	87%	80%	
													13/14	35%	31%	
													12/13	30%	32%	
														chg 14/15 avg	chg 14/15 YTD	

Tax registrations Jan to date are 20% down from 14/15, down 69% from 13/14, and down 68% from 12/13
 Tax registration monthly average is down 13% from 14/15, down 65% from 13/14, and down 70% from 12/13

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	35	34	43	16	2	18	25	11	15	16	15	10	240	20		
13/14	28	38	18	20	13	39	8	16	12	7	13	32	244	20	102%	0
14/15	6	10	0	5	7	5	5	13	0	12	10	3	76	6	31%	-14
15/16	7	9	4	11	4	4	9	11	6	1			66	7	104%	0
													14/15	104%	105%	
													13/14	32%	33%	
													12/13	33%	31%	
														chg 14/15 avg	chg 14/15 YTD	

Tax dispositions Jan to date are up 5% from 14/15, down 67% from 13/14 and down 69% from 12/13.
 Tax disposition monthly average is up 4% from 14/15, down 68% from 13/14, and down 66% from 12/13.

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	100	78	46	39	82	70	72	61	46	83	92	97	72			
13/14	82	58	48	67	68	51	74	63	69	71	59	35	62	86%	-10	
14/15	22	18	28	27	31	35	33	28	37	30	26	25	28	46%	-34	
15/16	24	20	26	20	19	19	19	9	9	12			18	62%	-11	
													14/15	62%	61%	
													13/14	29%	27%	
													12/13	25%	26%	
														chg 14/15 avg	chg 14/15 YTD	

Tax balance of open cases to date is down 39% from 14/15, down 73% from 13/14, and down 74% from 12/13
 Tax balance monthly average is down 38% from 14/15, down 71% from 13/14, and down 75% from 12/13

FY DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	85	92	78	85	65	57	52	121	55	118	84	46	938	78		
13/14	37	61	74	88	55	43	35	45	36	60	48	57	639	53	68%	-25
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58	109%	5
15/16	52	91	72	37	38	54	41	33	60	44			522	52	90%	-6
													14/15	90%	89%	
													13/14	98%	98%	
													12/13	67%	65%	

DI registrations Jan to date are down 11% from 14/15, down 2% from 13/14, down 35% from 12/13.
DI registration monthly average is down 10% from 14/15, down 2% from 13/14, and down 33% from 12/13.

chg 14/15 avg chg to 14/15 YTD

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	79	95	79	87	77	71	69	60	117	88	71	65	958	80		
13/14	53	69	52	44	56	78	59	37	38	50	45	46	627	52	65%	-28
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56	107%	4
15/16	80	56	101	87	34	55	39	31	61	37			581	58	1268%	2
													14/15	104%	106%	
													13/14	111%	108%	
													12/13	73%	71%	

DI dispositions Jan to date are up 6% from 14/15, up 8% from 13/14, down 29% from 12/13.
DI disposition monthly average is up 4% from 14/15, up 11% from 13/14, and down 27% from 12/13.

chg 14/15 avg chg to 14/15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	102	97	97	95	82	68	51	110	50	78	91	72		83		
13/14	55	49	71	116	115	79	52	61	60	68	71	82		73	89%	-10
14/15	92	81	91	106	112	82	127	107	111	125	109	106		104	89%	31
15/16	77	112	82	32	37	34	36	38	38	44				53	28%	-51
													14/15	51%	51%	
													13/14	72%	73%	
													12/13	64%	64%	

Open Balance of DI case to date is down 49% from 14/15, down 27% from 13/14, and down 36% from 12/13.
Open Balance monthly average down 49% from 14/15, down 28% from 13/14, and down 36% from 12/13.

chg 14/15 avg chg to 14/15 YTD

FY UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
12/13	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	30,561	2,547				
13/14	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	21,600	1,800	71%	-747		
14/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	17,144	1,429	79%	-371		
15/16	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211			11,848	1,185	83%	-244		
UI registrations Jan to date are down 19% from 14/15, down 35% from 13/14, and down 54% from 12/13 UI registration monthly average is down 17% from 14/15, down 34% from 13/14, and down 53% from 12/13													14/15	83%	81%			
													13/14	66%	65%			
													12/13	47%	46%			
													chg 14/15 avg			chg 14/15 YTD		

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
12/13	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2240	3363	2704	2504	1920	30,626	2,552				
13/14	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	21,853	1,821	71%	-731		
14/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733	17,676	1,473	81%	-348		
15/16	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919			12,263	1,226	83%	-247		
UI dispositions Jan to date are down 17% from 14/15, down 34% from 13/14, and down 53% from 12/13 UI disposition monthly average is down 17% from 14/15, down 33% from 13/14, and down 52% from 12/13													14/15	83%	83%			
													13/14	67%	66%			
													12/13	48%	47%			
													chg 14/15 avg			chg 14/15 YTD		

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg			
12/13	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384					
13/14	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	86%	-329			
14/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	2,026	99%	-29			
15/16	1,394	1,342	1,021	949	1,161	943	713	878	902	1,185			1,049	52%	-978			
UI balance of open cases to date are down 49% from 14/15, down 49% from 13/14, and down 56% from 12/13 UI balance monthly average is down 48% from 14/15, down 49% from 13/14, and down 56% from 12/13													14/15	52%	51%			
													13/14	51%	51%			
													12/13	44%	44%			
													chg 14/15 avg			chg 14/15 YTD		

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.1%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	87.9%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	99.8%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%												77.4%
16/17 75-Day	98.0%												98.0%
16/17 150-Day	99.7%												99.7%
Case Aging	29.0												29.0

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE												2016				
WORKLOAD	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
Registrations																
UI TL	937	967	1,345	1,211									1,115	109%	4,460	
DI	41	33	60	44									45	99%	178	
Ruling & T-R	2	2	0	1									1	80%	5	
Tax	9	1	6	4									5	80%	20	
Other	0	0	1	0									0	0%	1	
Total	989	1,003	1,412	1,260	0	0	0	0	0	0	0	0	1,166	108%	4,664	652
Multi Cases																
Dispositions																
UI TL	1,168	799	1,359	919									1,061	87%	4,245	
DI	39	31	61	37									42	88%	168	
Ruling & T-R	1	1	3	0									1	0%	5	
Tax	9	11	6	1									7	15%	27	
Other	0	0	0	1									0	400%	1	
Total	1,217	842	1,429	958	0	0	0	0	0	0	0	0	1,112	86%	4,446	544
Multi Case/Clk																
Balance - Open Cases																
UI TL	713	878	902	1,185									920	129%		
DI	36	38	38	44									39	113%		
Ruling & T-R	3	4	1	2									3	80%		
Tax	19	9	9	12									12	98%		
Other	0	0	1	0									0	0%		
Total	771	929	951	1,243	0	0	0	0	0	0	0	0	974	128%		710
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	5.5%	6.1%	7.8%	6.2%									6.4%	97%		
DI	4.3%	3.6%	6.2%	5.2%									4.8%	108%		
Ruling & T-R	2.8%	2.2%	0.0%	0.5%									1.4%	36%		
Tax	6.5%	0.8%	8.2%	2.8%									4.6%	62%		
Other	0.0%	0.0%	5.9%	0.0%									1.5%	0%		
Overall Rate	5.4%	5.9%	7.6%	6.1%									6.2%	97%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE															
	45 Day-50 %	73	78	80	77									77	101%
	75 Day- 80 %	97	93	95	98									96	102%
	150 Day- 95 %	100	99	100	100									100	100%
CASE AGE															
	Avg Days-UI (mean)	31.2	29.2	25.0	29.0									28.6	101%
	Avg Days-UI (median)	27.0	26.0	22.0	26.0									25.3	103%
Over 120 days old															
	UI Cases	3	0	1	1									1	
	UI %	0%	0%	0%	0%									0%	
	UI % without Multis	0%	0%	0%	0%									0%	
NET PYS USED															
	ALJ	9.74	7.94	7.30										8.3	88%
	AO Non ALJ	17.33	19.30	19.29										18.6	103%
	CTU Non ALJ	3.33	2.52	2.89										2.9	99%
	Net PYS	30.40	29.76	29.48	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		99%
RATIOS															
	AO w/o transcribers	1.78	2.43	2.64										2.24	118%
	AO with transcribers	2.12	2.75	3.04										2.59	117%
TRANSCRIPTS															
	PAGES	37	49	38	38									41	94%
	AVG PGS Per T/S	2,917	2,683	2,749	1,955									2,576	76%
		79	55	72	51									64	80%
PRODUCTIVITY															
	ALJ Disp/wk	32.9	26.5	46.6										32.9	142%
	Trans Pgs/day	46.10	53.23	45.30										46.1	0.9824693

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE												AO		Appellants		
2015-2016												Current Mo. % of Avg.	TOTAL	Current Mo.	Estimate	
WORKLOAD	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average			
Registrations																
UI TTL	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211			1,185	102%	11,848	
DI	52	91	72	37	38	54	41	33	60	44			52	84%	522	
Ruling & T-R	0	9	7	2	2	5	2	2	0	1			3	33%	30	
Tax	6	5	10	5	2	4	9	1	6	4			5	77%	52	
Other	1	1	0	0	0	1	0	0	1	0			0	0%	4	
Total	1,642	1,586	1,088	1,114	1,156	1,206	989	1,003	1,412	1,260			1,246	101%	12,456	652
Multi Cases																
Dispositions																
UI TTL	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919			1,226	75%	12,263	
DI	80	56	101	87	34	55	39	31	61	37			58	64%	581	
Ruling & T-R	18	4	6	5	2	8	1	1	3	0			5	0%	48	
Tax	7	9	4	11	4	4	9	11	6	1			7	15%	66	
Other	1	1	3	0	0	1	0	0	0	1			1	143%	7	
Total	1,888	1,597	1,432	1,242	947	1,413	1,217	842	1,429	958			1,297	74%	12,965	544
Multi Case/Ch																
Balance - Open Cases																
UI TTL	1,394	1,342	1,021	949	1,161	943	713	878	902	1,185			1,049	113%		
DI	77	112	82	32	37	34	36	38	38	44			53	83%		
Ruling & T-R	2	7	8	5	5	2	3	4	1	2			4	51%		
Tax	24	20	26	20	19	19	19	9	9	12			18	68%		
Other	2	2	0	0	0	0	0	0	1	0			1	0%		
Total	1,499	1,483	1,137	1,006	1,222	998	771	929	951	1,243			1,124	111%		710
Multi Cases																
FO to AO Appeal Rate																
UI TTL	8.2%	7.5%	5.6%	6.1%	5.9%	7.4%	5.5%	6.1%	7.8%	6.2%			6.6%	94%		
DI	5.3%	7.9%	6.8%	4.1%	3.7%	6.4%	4.3%	3.6%	6.2%	5.2%			5.3%	97%		
Ruling & T-R	0.0%	3.5%	4.2%	1.1%	1.1%	2.9%	2.8%	2.2%	0.0%	0.5%			1.8%	27%		
Tax	2.2%	2.6%	10.8%	7.8%	2.6%	4.9%	6.5%	0.8%	8.2%	2.8%			4.9%	58%		
Other	6.3%	6.3%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	5.9%	0.0%			2.5%	0%		
Overall Rate	7.9%	7.5%	5.7%	5.9%	5.7%	7.3%	5.4%	5.9%	7.6%	6.1%			6.5%	93%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

2015-2016												Average	AO Current Mo. % of Avg.						
APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May								
TIME LAPSE	45 Day-50 %	40	69	68	82	81	73	73	78	80	77		72	107%					
	75 Day- 80 %	89	95	95	96	97	98	97	93	95	98		95	103%					
	150 Day- 95 %	99	100	99	99	100	100	100	99	100	100		100	100%					
CASE AGE																			
Avg Days-Jul (mean)	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	29.0			30.2	96%					
Avg Days-Jul (median)	31.0	28.0	26.0	29.0	29.0	28.0	27.0	26.0	22.0	26.0			27.2	96%					
Over 120 days old																			
UI Cases	9	3	16	7	2	6	3	0	1	1			5	21%					
UI %	1%	0%	2%	1%	0%	0%	0%	0%	0%	0%			0%						
UI % w/out Multis	1%	0%	2%	1%	0%	0%	0%	0%	0%	0%			0%						
NET PYS USED																			
ALJ	11.97	10.46	10.72	9.90	8.70	8.40	9.74	7.94	7.30				9.5	77%					
AO Non ALJ	20.06	20.42	19.90	20.50	17.59	18.79	17.33	19.30	19.29				19.2	100%					
CTU Non ALJ	3.68	3.16	3.67	2.93	3.58	2.22	3.33	2.52	2.89				3.1	93%					
Net PYS	35.71	34.04	34.29	33.33	29.87	29.41	30.40	29.76	29.48	0.00			31.8	93%					
RATIOS																			
AO w/o transcribers	1.68	1.95	1.86	2.07	2.02	2.24	1.78	2.43	2.64				2.03	130%					
AO with transcribers	1.98	2.25	2.20	2.37	2.43	2.50	2.12	2.75	3.04				2.36	129%					
TRANSCRIPTS																			
PAGES	52	39	40	39	33	33	37	49	38	38			40	95%	398				
AVG PGS Per T/S	3,539	3,676	3,845	3,445	2,576	1,901	2,917	2,683	2,749	1,955			2,929	67%	29,286				
	68	94	96	88	78	58	79	79		51			77	66%					
PRODUCTIVITY																			
ALJ Displ/wk	35.8	34.7	35.2	27.3	30.2	40.1	29.7	27.9	48.9				34.4	142%					
Trans Pgs/day	43.71	52.88	55.14	51.12	39.98	40.78	41.71	56.04	47.56				47.7	100%					

Monthly Board Meeting Litigation Report - April 2016

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 131
SUPERIOR COURT: Claimant Petitions.....	91
Employer Petitions.....	14
EDD Petitions.....	0
Non-benefit Court Cases	7
APPELLATE COURT: Claimant Appeals.....	14
Employer Appeals.....	2
EDD Appeals.....	0
Non-benefit Court Cases	0
ISSUES: UI.....	103
DI.....	14
Tax.....	4
Non-benefit Court Cases	10

2016 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>April</u>
SUPERIOR COURT: Claimant Petitions.....	9	1
Employer Petitions.....	1	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	1	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>April</u>
SUPERIOR COURT: Claimant Petitions.....	25	9
Employer Petitions.....	3	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	0	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2016 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 0	Loss: 23	Win: 0	Loss: 2	Affirmed: 25	Reversed: 0	Remanded: 0

**CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD
APRIL 2016 PERFORMANCE INDICATORS**

FIELD OPERATIONS

MEETING DOL STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Standard</u>
% Closed in <= 30 Days	64.2%	≥60%
% Closed in <= 45 Days	87.8%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	24.7	≤30

WORKLOAD

	<u>UI</u>	<u>ALL</u>
Opened	18,348	19,886
Closed	15,807	17,301
Balance of Open Cases	17,117	28,924

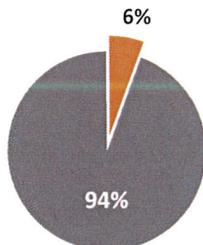
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	36
DI Appeals (including PFL)	79
All Programs	56

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	95%
UI Extensions as % of All UI	5%

**UI WORKLOAD COMPOSITION AT END OF MONTH
OPEN BALANCE:**



UI Extensions made up 6% of UI Open Balance, and Regular UI cases made up 94%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Guideline</u>
% Closed in <= 45 Days	77.4%	≥50%
% Closed in <= 75 Days	98.0%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	29.0	≤40

WORKLOAD

	<u>UI</u>	<u>ALL</u>
Opened	1,211	1,260
Closed	919	958
Balance of Open Cases	1,185	1,243

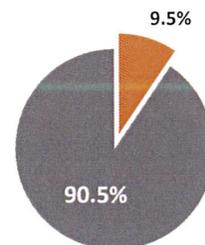
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	43
DI Appeals (including PFL)	38
All Programs	42

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	90%
UI Extensions as % of All UI	10%

**UI WORKLOAD COMPOSITION AT END OF MONTH
OPEN BALANCE:**



UI Extensions made up 9.5% of UI Open Balance, and Regular UI cases made up 90.5%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in April 2016

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	39	3	17	13	1
Inglewood	34	5	8	12	2
Inland	33	3	8	16	1
Los Angeles	34	3	8	15	2
Oakland	40	5	13	13	1
Orange County	35	4	10	14	1
Oxnard	29	2	7	13	0
Pasadena	39	3	13	14	2
Sacramento	38	3	13	15	1
San Diego	36	5	11	13	1
San Francisco	35	3	10	14	1
San Jose	41	3	17	14	1
Statewide	36	4	11	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	41	3	18	13	1
Inglewood	85	6	15	14	2
Inland	41	3	11	16	1
Los Angeles	46	4	14	16	2
Oakland	51	6	14	18	1
Orange County	68	4	11	15	1
Oxnard	64	4	41	13	0
Pasadena	41	3	13	14	2
Sacramento	57	4	23	18	1
San Diego	46	5	12	14	1
San Francisco	38	4	11	14	1
San Jose	45	3	20	14	1
Tax Office	530	N/A	N/A	109	940
Statewide	56	4	16	15	2

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in April 2016

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	70	5	33	13	4
Inglewood	56	6	14	13	1
Inland	80	6	42	16	0
Los Angeles	90	6	59	15	6
Oakland	58	7	30	12	3
Orange County	86	8	44	15	25
Oxnard	54	6	20	12	8
Pasadena	58	7	39	10	1
Sacramento	95	3	68	15	
San Diego	56	6	14	13	1
San Francisco	49	7	23	14	2
San Jose	58	6	28	13	3
Statewide	65	6	34	14	4

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	68	9	32	14	2
Inglewood	53	10	14	12	4
Inland	75	6	43	15	3
Los Angeles	84	8	48	15	3
Oakland	72	7	32	14	2
Orange County	84	8	42	14	6
Oxnard	65	9	18	14	1
Pasadena	67	8	16	16	2
Sacramento	174	5	107	50	2
San Diego	67	7	22	14	6
San Francisco	65	8	23	17	3
San Jose	74	7	34	14	3
Statewide	80	8	38	17	3

CUIAB 15/16 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
July 2015 through March 2016

Branch	FY Y-T-D Decision Typing ¹		FY Y-T-D CTU Typing		FY Y-T-D Registration		FY Y-T-D Other	
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	6.40	\$129.80
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	189.50	\$9,487.04
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	0.00	\$118.56	0.00	\$0.00	5.60	\$119.22	0.00	\$0.00
Total	0.00	\$118.56	0.00	\$0.00	5.60	\$119.22	195.90	\$9,616.84

¹pay adjustment SFY 2012-13

Branch	15/16 Fiscal Year-to-Date Total Overtime Expenditures				CTO Expenditures		FY 15/16 FY Projections Estimated Expenditures Over-/Under
	15/16 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Hours	Estimated Pay	
Appellate	\$124.00	6.40	0.01	\$129.80	0.04	\$15.25	-\$69.40
Admin	\$1,269.00	0.00	0.00	\$0.00	14.00	\$691.81	\$346.59
IT	\$33,057.00	189.50	0.27	\$9,487.04	238.00	\$13,132.67	\$2,897.39
Exec	\$0.00	0.00	0.00	\$0.00	0.00	\$0.00	\$0.00
Field Operations	\$1,044.00	5.60	0.01	\$237.78	0.00	\$0.00	\$726.96
Total	35,494.00	201.50	0.13	\$9,854.62	252.04	\$13,839.73	\$3,901.53
Actual Monthly Average Personnel Year							
0.10							

Branch	15/16 Fiscal Year-to-Date Lump Sum Payout July 2015 through March 2016						
	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	15/16 Allocation	Allocation Balance	Estimated Over-/Under	
Appellate	358.10	0.17	\$15,098	\$164,018	\$148,921	\$143,888.02	
Admin	0.00	0.00	\$0	\$3,459	\$3,459	\$3,458.57	
IT	-1,383.00	-0.67	-\$68,923	\$7,544	\$76,467	\$75,674	
Exec	986.00	0.47	\$22,211	\$58,482	\$36,271	\$28,867.64	
Field Operations	12,090.30	5.81	\$648,335	\$775,228	\$126,893	-\$89,218.03	
Total	12,051.40	5.80	\$616,720	\$1,008,730	\$392,010	\$162,671	

5/31/16 v8