

WORKLOAD NARRATIVE

FIELD OPERATIONS

May 2015

Workload: It appears that April may have been something of a bubble as in May the number of new cases for all programs [19,659] was down 16% from the previous month and only slightly higher than the average for the period November 2014 through March 2015. Although dispositions [20,206] were at a six month low, they exceeded verifications for the fourth time so far in 2015. The open balance [24,815] is now 16% below the average for the fiscal year.

UI. In May, the number of new UI cases [18,055 cases; 10,941 appellants] was down 17% from April and 9% below the fiscal year average. Closed cases [18,729 cases; 11,350 appellants] were the fewest since November and 10% below the norm. The open balance [15,268 cases; 9,252 appellants] is 22% smaller than the fiscal year average.

DI. In May, verifications of disability cases [1,019] were 4% below the average for the fiscal year. However, dispositions [939] were 16% below the norm and represented the smallest output since April 2014. The open inventory [1,318] hit a three month high, but is still 24% below its fiscal year norm.

Tax, Rulings, Other. In tax, new petitions [189] were 12% below the average for the fiscal year. Meanwhile, as field offices are starting to ramp up in this area, dispositions [252] were 52% above the norm and represented the largest output since last June. The open inventory [3,897] fell for the second straight month but remains 5% greater than the fiscal year average. The number of new ruling cases [386] was almost twice as many as the fiscal year average, which is not unusual as the vast majority of these appeals are filed in the March through July time frame. Dispositions [278] were 14% above the norm. Although the inventory [4,309] grew for the second straight month, it remains 6% smaller than the fiscal year average.

Case Aging and Time Lapse. Although slightly lower than April's figures, all of the timeliness measures were crushed again in May. Average case age was 22.2 days; 30-day time lapse was at 74.0%; and 45-day time lapse was at 94.0%. This was the third consecutive month in which all measures were achieved.

Cycle Time. The cycle time for time lapse cases [32 days] was the same as in April and just two days shy of the time frame DOL expects just 60% of the cases to be resolved. The time to process extension appeals [42 days] was also the same as in April, while it fell for the fourth straight month for disability cases [57 days].

FY ALL PROGRAM TRENDS - FO

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	34,470	40,374	41,888	38,682	32,388	33,369	35,262	32,109	38,944	35,539	36,576	34,012	433,613	36,134		
12/13	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	409,803	34,150	95%	-1,984
13/14	31,649	31,789	26,509	29,993	24,703	26,488	30,651	25,592	27,945	32,463	28,565	26,278	342,625	28,552	84%	-5,598
14/15	26,130	23,655	23,363	22,861	17,201	21,439	18,740	17,502	21,282	23,417	19,659		235,249	21,386	75%	-7,166
Multi	4				11				2				13/14	75%	74%	
	4				11				2				12/13	63%	62%	
	4				11				2				11/12	59%	59%	
	4				11				2					chg 14-15 avg	chg 14-15 YTD	

All Programs registrations May to date are down 26% from 13/14, down 38% from 12/13, and down 41% from 11/12
 All Programs registrations monthly average is down 25% from 13/14, down 37% from 12/13, and down 41% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	35,714	39,116	44,083	36,128	35,054	36,169	35,665	39,521	46,692	30,554	36,743	33,437	448,876	37,406		
12/13	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	409,040	34,087	91%	-3,320
13/14	37,227	35,005	31,214	29,718	25,437	24,098	27,304	26,789	28,051	28,143	28,600	26,672	348,258	29,022	85%	-5,065
14/15	27,086	25,897	22,225	25,206	18,498	20,377	20,925	22,273	22,494	21,249	20,206		246,436	22,403	77%	-6,618
Multi	2/4				2/11				1/4				13/14	77%	77%	
	2/4				2/11				1/4				12/13	66%	65%	
	2/4				2/11				1/4				11/12	60%	59%	
	2/4				2/11				1/4					chg 14-15 avg	chg 14-15 YTD	

All Programs dispositions May to date are down 23% from 13/14, down 35% from 12/13, and down 41% from 11/12
 All Programs dispositions average is down 23% from 13/14, down 34% from 12/13, and down 40% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	60,107	61,211	58,886	61,349	58,553	55,653	55,113	47,540	39,388	44,228	43,982	44,458	52,539			
12/13	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875	43,001	82%	-9,538	
13/14	38,202	34,844	30,062	30,217	29,380	31,701	34,463	33,209	33,026	37,269	37,183	36,725	33,857	79%	-9,144	
14/15	35,656	33,331	34,401	31,980	30,632	31,633	29,381	24,557	23,290	25,400	24,815		29,552	87%	-4,304	
Multi	4				4				7				13/14	87%	88%	
	4				4				7				12/13	69%	69%	
	4				4				7				11/12	56%	55%	
	4				4				7					chg 14-15 avg	chg 14-15 YTD	

All Programs balance May to date is down 12% from 13/14, down 31% from 12/13, and down 45% from 11/12
 All Programs balance monthly average is down 13% from 13/14, down 31% from 12/13, and down 44% from 11/12

FY RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	426	454	207	982	247	251	182	245	746	576	605	424	5,345	445		
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293	66%	-153
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97	152	329	464	396		2,399	218	69%	-96
													13/14	69%	68%	
													12/13	75%	82%	
													11/12	49%	49%	

Ruling/Other registrations May to date are down 32% from 13/14, down 18% from 12/13, and down 51% from 11/12
Ruling/Other registrations monthly average is down 31% from 13/14, down 25% from 12/13, and down 51% from 11/12

	chg 14-15 avg	chg 14-15 YTD
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CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	384	397	530	593	389	351	500	455	299	255	214	165	4,532	378		
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281	74%	-97
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116	139	915	243	286		2,901	264	91%	-26

Ruling/Other dispositions May to date are down 14% from 13/14, down 7% from 12/13, and down 34% from 11/12
Ruling/Other dispositions monthly average is down 9% from 13/14, down 6% from 12/13, and down 30% from 11/12

	13/14	91%	86%
	12/13	94%	93%
	11/12	70%	66%
	chg 14-15 avg		chg 14-15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	3,716	3,772	3,453	3,842	3,698	3,590	3,272	3,060	3,509	3,825	4,216	4,475		3,702		
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613		4,313	116%	611
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892		4,204	97%	-109
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221	4,332			4,619	110%	416

Ruling/Other balance May to date is up 12% from 13/14, up 8% from 12/13, and up 27% from 11/12
Ruling/Other balance monthly average is up 10% from 13/14, up 7% from 12/13, and up 25% from 11/12

	13/14	110%	112%
	12/13	107%	108%
	11/12	125%	127%
	chg 14-15 avg		chg 14-15 YTD

FY TAX TRENDS - FO
 Program Codes 15, 17, 18, 32, 46, 47, 48

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	112	266	364	147	248	402	346	141	196	117	78	335	2,752	229		
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241	105%	12
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124	197	271	194	189		2,365	215	80%	-53
													13/14	80%	79%	
													12/13	89%	92%	
													11/12	94%	98%	
														chg 14-15 avg	chg 14-15 YTD	

Tax registrations May to date are down 21% from 13/14, down 8% from 12/13, and down 2% from 11/12
 Tax registrations monthly average is down 20% from 13/14, down 11% from 12/13, and down 6% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	168	278	325	293	323	247	227	352	322	492	267	217	3,511	293		
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322	110%	29
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212	252		1,821	166	71%	-67
													13/14	71%	73%	
													12/13	51%	51%	
													11/12	57%	55%	
														chg 14-15 avg	chg 14-15 YTD	

Tax dispositions May to date are down 27% from 13/14, down 49% from 12/13, and down 45% from 11/12
 Tax dispositions monthly average is down 29% from 13/14, down 49% from 12/13, and down 43% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	4,643	4,630	4,666	4,520	4,445	4,593	4,711	4,498	4,371	3,995	3,803	3,918	4,399			
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525	80%	-874	
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363	3,185	90%	-340	
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961	3,897		3,708	116%	523	
													13/14	116%	117%	
													12/13	105%	104%	
													11/12	84%	83%	
														chg 14-15 avg	chg 14-15 YTD	

Tax balance May to date is up 17% from 13/14, up 4% from 12/13, and down 17% from 11/12
 Tax balance monthly average is up 16% from 13/14, up 5% from 12/13, and down 16% from 11/12

FY DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,405	1,575	1,489	1,392	1,094	1,268	1,395	1,490	1,611	1,256	1,362	1,382	16,719	1,393		
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987	71%	-406
13/14	1,043	991	1,046	1,086	941	945	1,004	958	979	1,158	1,088	1,131	12,370	1,031	104%	44
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085	1,019		11,704	1,064	103%	33
														13/14	103%	104%
														12/13	108%	107%
														11/12	76%	76%
															chg 14-15 avg	chg 14-15 YTD

CLOSED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,365	1,462	1,426	1,579	1,266	1,270	1,334	1,547	1,456	1,424	1,460	1,140	16,729	1,394		
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021	73%	-373
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045	939		12,303	1,118	113%	126
														13/14	113%	113%
														12/13	110%	108%
														11/12	80%	79%
															chg 14-15 avg	chg 14-15 YTD

DI dispositions May to date are up 13% from 13/14, up 8% from 12/13, and down 21% from 11/12
DI dispositions monthly average is up 13% from 13/14, up 10% from 12/13, and down 20% from 11/12

BALANCE OPEN CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	1,943	2,054	2,117	1,930	1,757	1,755	1,815	1,757	1,905	1,734	1,636	1,877		1,857		
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462		1,535	83%	
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922		1,468	96%	
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237	1,318			1,745	119%	
														13/14	119%	
														12/13	114%	
														11/12	94%	
															chg 14-15 avg	
																chg 14-15 YTD

DI balance May to date is up 22% from 13/14, up 13% from 12/13, and down 6% from 11/12
DI balance monthly average is up 19% from 13/14, up 14% from 12/13, and down 6% from 11/12

FY UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg																																																																				
11/12	32,527	38,079	39,828	36,161	30,799	31,448	33,339	30,233	36,391	33,590	34,531	31,871	408,797	34,066																																																																						
12/13	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	391,555	32,630	96%	-1,437																																																																				
13/14	29,941	30,154	24,997	28,576	23,320	25,020	29,259	24,091	26,279	30,284	26,654	24,702	323,277	26,940	83%	-5,690																																																																				
14/15	24,330	22,177	21,805	21,462	16,062	19,991	17,415	16,163	19,647	21,674	18,055		218,781	19,889	74%	-7,051																																																																				
Multi:					4			11			2																																																																									
UI registrations May to date are down 27% from 13/14, down 40% from 12/13, and down 42% from 11/12																																																																																				
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CLOSED CASES

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11/12	33,797	36,979	41,802	33,663	33,076	34,301	33,604	37,167	44,615	28,383	34,802	31,915	424,104	35,342																																																																						
12/13	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	389,561	32,463	92%	-2,879																																																																				
13/14	35,658	33,322	29,065	27,591	24,375	22,868	26,057	25,250	26,573	26,957	27,140	25,221	330,077	27,506	85%	-4,957																																																																				
14/15	25,688	24,541	20,520	23,658	17,228	18,900	19,584	20,754	20,060	19,749	18,729		229,411	20,856	76%	-6,651																																																																				
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BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg																																																																					
11/12	49,805	50,755	48,650	51,057	48,653	45,715	45,315	38,225	29,603	34,674	34,327	34,188	42,581																																																																							
12/13	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851	33,628	79%	-8,953																																																																					
13/14	29,038	25,729	21,580	22,445	21,288	23,364	25,994	24,779	24,421	27,670	27,131	26,548	24,999	74%	-8,629																																																																					
14/15	25,113	22,670	23,888	21,619	20,404	21,447	19,211	14,570	14,111	15,981	15,268		19,480	78%	-5,519																																																																					
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UI balance May to date is down 22% from 13/14, down 42% from 12/13, and down 55% from 11/12																																																																																				
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AO REPORT TO BOARD -- MONTH OF MAY 2015

	# Cases	Last Mo.	Calendar Yr Avg	Last Yr Avg	2012
REGISTRATIONS	1470	1608	1413	1680	2418
DISPOSITIONS	1,320	1346	1345	1662	2310
OPEN BALANCE	2,436	2290	2045	2306	5814

CASE AGING (40days) 40.9 37.3

TIME LAPSE
 45 Days (50%) 21.00% 58.00%
 75 Days (80%) 95.00% 94.00%
 150 Days (95%) 100.00% 100.00%

OTHER INFORMATION

FO to AO Transfer Rate 1.31 days
 FO ALLs working in AO 1
 Appeal Rate FO to AO 6.90%

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

	May, 2015	April, 2015	March, 2015	February, 2015
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	0.45	0.59	0.53	0.47
Ing	1.91	2.76	3.32	2.66
Inl	0.65	1.81	1.40	1.62
LA	0.49	1.78	2.06	1.16
Oak	2.77	1.64	2.61	3.58
OC	0.98	0.52	0.82	0.49
Ox	0.28	0.38	0.33	1.11
Pas	5.23	6.37	5.23	6.87
Sac	0.88	1.45	2.05	1.28
SD	2.09	4.30	4.26	5.10
SF	1.85	0.92	3.45	1.32
SJ	0.97	1.77	2.67	1.60
Tax	2.00	0.50	0.00	1.00
Total	1.31	2.02	2.52	2.20
	831	1478	1713	1465

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from Date Received at AO to Board Appeal Event Date

	May, 2015	April, 2015	March, 2015	February, 2015
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	3.38	10.46	8.78	6.94
Ing	4.10	6.78	6.08	6.77
Inl	4.82	9.26	8.52	7.91
LA	4.78	10.48	8.00	6.47
Oak	5.26	12.04	13.92	10.69
OC	3.96	7.37	13.25	10.30
Ox	5.00	6.67	8.20	7.86
Pas	4.34	12.65	10.08	7.11
Sac	3.86	11.69	12.38	12.01
SD	6.76	7.66	9.29	9.65
SF	8.00	11.53	5.92	8.46
SJ	5.34	9.71	9.16	6.82
Tax	5.00	7.50	13.50	12.00
Total	4.65	9.41	9.41	8.45

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE	2014												Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.				
	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec								
WORKLOAD																				
Registrations																				
UI TL	1,027	1,225	1,534	1,518	1,394												1,340	104%	6,698	
DI	59	54	57	72	56												60	94%	298	
Ruling & T-R	2	0	2	12	13												6	224%	29	
Tax	3	8	9	5	6												6	97%	31	
Other	4	1	3	1	1												2	50%	10	
Total	1,095	1,288	1,605	1,608	1,470	0	0	0	0	0	0	0	0	0	0		1,413	104%	7,066	853
Multi Cases																				
Dispositions																				
UI TL	1,348	1,285	1,212	1,271	1,231												1,269	97%	6,347	
DI	59	74	53	59	74												64	116%	319	
Ruling & T-R	1	4	0	2	5												2	208%	12	
Tax	5	13	0	12	10												8	125%	40	
Other	2	1	4	2	0												2	0%	9	
Total	1,415	1,377	1,269	1,346	1,320	0	0	0	0	0	0	0	0	0	0		1,345	98%	6,727	753
Multi Cases/Ck																				
Balance - Open Cases																				
UI TL	1,613	1,549	1,873	2,120	2,277												1,886	121%		
DI	127	107	111	125	109												116	94%		
Ruling & T-R	5	1	3	12	20												8	244%		
Tax	33	28	37	30	26												31	84%		
Other	5	5	4	3	4												4	95%		
Total	1,783	1,690	2,028	2,290	2,436	0	0	0	0	0	0	0	0	0	0		2,045	119%		1,391
Multi Cases																				Estimate
FO to AO Appeal Rate																				
UI TL	5.4%	6.3%	7.4%	7.6%	7.1%												6.7%	105%		
DI	5.5%	4.7%	4.6%	5.2%	5.4%												5.1%	105%		
Ruling & T-R	0.7%	0.0%	1.9%	1.3%	6.1%												2.0%	305%		
Tax	2.5%	9.9%	6.0%	3.5%	2.8%												4.9%	57%		
Other	36.4%	2.4%	9.7%	4.3%	3.2%												11.2%	29%		
Overall Rate	5.4%	6.2%	7.2%	7.1%	6.9%												6.6%	105%		

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE												2014		AO		
TIME LAPSE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	Current Mo. % of Avg.		
45 Day-50 %	45	21	58	43	21								37	56%		
75 Day-80 %	68	77	94	92	95								85	111%		
150 Day-95 %	100	100	100	100	100								100	100%		
CASE AGE																
Avg Days-UI (mean)	41.5	33.4	33.9	37.3	40.9								37.4	109%		
Avg Days-UI (median)	36.5	30.0	32.0	37.0	39.0								34.9	112%		
Over 120 days old																
UI Cases	6	4	5	5	7								5	130%		
UI %	0%	0%	0%	0%	0%								0%	115%		
UI % w/out Multis	0%	0%	0%	0%	0%								0%	1%		
NET PYS USED																
ALJ	9.67	12.61	10.74												98%	
AO Non ALJ	21.19	21.73	21.34												100%	
CTU Non ALJ	2.79	2.69	2.76												100%	
Net Pys	33.65	37.03	34.84	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			99%	
RATIOS																
AO w/o transcribers	2.19	1.72	1.99										1.95	102%		
AO with transcribers	2.48	1.94	2.24										2.20	102%		
TRANSCRIPTS																
	39	32	49	40	23								37	63%	183	
PAGES																
	2,555	2,011	3,828	3,258	1,660								2,662	62%	13,312	
AVG PGS Per T/S																
	66	63	78	81	72								66	110%		
PRODUCTIVITY																
ALJ Disp/clk	38.5	27.3	28.1										38.5	73%		
Trans Pgs/day	48.20	37.38	66.05										48.2	1.37		

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																	
Registrations																	
UI TL		1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394		1,463	95%	16,088	
DI		55	39	59	69	52	71	59	54	57	72	56		58	96%	643	
Ruling & T-R		1	7	4	2	0	4	2	0	2	12	13		4	304%	47	
Tax		0	5	10	5	11	9	3	8	9	5	6		6	93%	71	
Other		1	2	0	2	1	1	4	1	3	1	1		2	65%	17	
Total		1,847	1,729	1,636	1,873	1,298	1,417	1,095	1,288	1,605	1,608	1,470	0	1,533	96%	16,866	853
Multi Cases																	
Dispositions																	
UI TL		1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231		1,449	85%	15,943	
DI		45	50	50	55	45	56	59	74	53	59	74		56	131%	620	
Ruling & T-R		6	1	2	4	5	4	1	4	0	2	5		3	162%	34	
Tax		14	10	0	5	7	5	5	13	0	12	10		7	136%	81	
Other		0	0	2	1	0	1	2	1	4	2	0		1	0%	13	
Total		1,583	1,813	1,925	1,568	1,438	1,637	1,415	1,377	1,269	1,346	1,320	0	1,517	87%	16,691	753
Multi Cases/Ch																	
Balance - Open Cases																	
UI TL		2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277		2,065	110%		
DI		92	81	91	106	112	127	127	107	111	125	109		108	101%		
Ruling & T-R		2	8	10	8	3	4	5	1	3	12	20		7	289%		
Tax		22	18	28	27	31	35	33	28	37	30	26		29	91%		
Other		1	3	1	2	3	3	5	5	4	3	4		3	129%		
Total		2,549	2,459	2,177	2,483	2,330	2,106	1,783	1,690	2,028	2,290	2,436	0	2,212	110%		1,391
Multi Cases																	Estimate
FO to AO Appeal Rate																	
UI TL		7.1%	6.5%	6.4%	8.7%	5.2%	7.7%	5.4%	6.3%	7.4%	7.6%	7.1%		6.9%	103%		
DI		5.3%	3.8%	5.4%	5.6%	4.5%	7.4%	5.5%	4.7%	4.6%	5.2%	5.4%		5.2%	103%		
Ruling & T-R		1.0%	4.4%	4.0%	0.8%	0.0%	2.9%	0.7%	0.0%	1.9%	1.3%	6.1%		2.1%	291%		
Tax		0.0%	2.5%	6.7%	2.6%	6.3%	6.2%	2.5%	9.9%	6.0%	3.5%	2.8%		4.5%	64%		
Other		8.3%	13.3%	0.0%	8.3%	7.1%	4.5%	36.4%	2.4%	9.7%	4.3%	3.2%		8.9%	36%		
Overall Rate		6.8%	6.4%	6.3%	8.4%	5.1%	7.7%	5.4%	6.2%	7.2%	7.1%	6.9%		6.7%	103%		

APPELLATE OPERATIONS - REPORT SUMMARY

2014-2015												AO				
APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.		
TIME LAPSE																
45 Day-50 %	42	49	57	39	40	42	45	21	58	43	21		41	51%		
75 Day- 80 %	96	91	93	91	89	82	68	77	94	92	95		88	107%		
150 Day- 95 %	100	100	100	99	100	99	100	100	100	100	100		100	100%		
CASE AGE																
Avg Days-UI (mean)	35.2	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	37.3	40.9		37.4	109%		
Avg Days-UI (median)	31.0	31.0	34.0	32.0	34.0	37.0	36.5	30.0	32.0	37.0	39.0		34.0	115%		
Over 120 days old																
UI Cases	21	19	15	13	16	5	6	4	5	5	7		11	66%		
UI %	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%		0%	61%		
UI % w/out Multis	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%		0%	61%		
NET PYS USED																
ALJ	12.58	13.82	11.70	11.72	9.54	9.09	9.67	12.61	10.74				11.3	0%		
AO Non ALJ	24.25	25.42	23.76	25.50	20.81	22.79	21.19	21.73	21.34				23.0	0%		
CTU Non ALJ	3.46	3.97	4.15	4.20	2.44	2.09	2.79	2.69	2.76				3.2	0%		
Net Pys	40.29	43.21	39.61	41.42	32.79	33.97	33.65	37.03	34.84	0.00	0.00		37.4	0%		
RATIOS																
AO w/o transcribers	1.93	1.84	2.03	2.18	2.18	2.51	2.19	1.72	1.99				2.04	97%		
AO with transcribers	2.20	2.13	2.39	2.53	2.44	2.74	2.48	1.94	2.24				2.32	97%		
TRANSCRIPTS																
PAGES	55	58	49	42	28	34	39	32	49	23			41	56%	409	
AVG PGS Per T/S	3,148	3,824	2,909	3,092	1,882	2,462	2,555	2,011	3,828	1,660			2,737	61%	27,371	
	57	66	59	74	67	72	66	63	78	72			67	107%		
PRODUCTIVITY																
ALJ Disp/wk	30.0	29.8	39.2	30.4	39.7	40.9	38.5	27.3	28.1				33.8	83%		
Trans Pgs/day	43.33	43.78	33.38	33.46	40.60	53.55	48.20	37.38	66.05				44.4	149%		

FY UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	2,858	3,104	3,115	3,121	2,223	2,405	2,661	2,205	3,383	2,517	2,307	1,875	31,774	2,648		
12/13	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	30,561	2,547	96%	-101
13/14	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	21,600	1,800	71%	-747
14/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394		16,088	1,463	81%	-337
													13/14	81%	81%	
													12/13	57%	56%	
													11/12	55%	54%	
														chng 14/15 avg	chng 14/15 YTD	

UI registrations Jan to date are down 19% from 13/14, down 44% from 12/13, and down 46% from 11/12
 UI registration monthly average is down 19% from 13/14, down 43% from 12/13, and down 45% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	2,252	2,722	3,951	3,595	2,976	2,884	2,780	2,960	3,237	2,626	2,211	1,747	33,941	2,828		
12/13	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2,240	3,363	2,704	2,504	1,920	30,626	2,552	90%	-276
13/14	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	21,853	1,821	71%	-731
14/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231		15,943	1,449	80%	-372
													13/14	80%	79%	
													12/13	57%	56%	
													11/12	51%	50%	
														chng 14/15 avg	chng 14/15 YTD	

UI dispositions Jan to date are down 21% from 13/14, down 44% from 12/13, and down 50% from 11/12
 UI disposition monthly average is down 20% from 13/14, down 43% from 12/13, and down 49% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	5,700	6,077	5,243	4,766	4,009	3,518	3,398	2,671	2,785	2,703	2,784	2,910	3,880			
12/13	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384	61%	-1,496	
13/14	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	86%	-329	
14/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277		2,065	100%	10	
													13/14	100%	101%	
													12/13	87%	87%	
													11/12	53%	52%	
														chng 14/15 avg	chng 14/15 YTD	

UI balance of open cases Jan to date are up 1% 13/14, down 13% from 12/13, and down 48% from 11/12
 UI balance monthly average is equal to 13/14, down 13% from 12/13, and down 47% from 11/12

FY TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	23	23	6	43	25	41	22	20	39	23	34	21	320	27		
12/13	2	13	11	9	44	6	27	0	0	53	24	17	206	17	64%	-10
13/14	12	12	5	42	9	27	24	11	18	9	1	8	178	15	86%	-2
14/15	0	5	10	5	11	9	3	8	9	5	6		71	6	44%	-8
													13/14	44%	42%	
													12/13	38%	38%	
													11/12	24%	24%	
																chg 14/15 YTD

Tax registrations Jan to date are down 58% from 13/14, down 62% from 12/13, and down 76% from 11/12
 Tax registration monthly average down 56% from 13/14, down 62% from 12/13, and down 76% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	16	31	19	33	19	17	15	23	21	24	17	13	248	21		
12/13	35	34	43	16	2	18	25	11	15	16	15	10	240	20	97%	-1
13/14	28	38	18	20	13	39	8	16	12	7	13	32	244	20	102%	0
14/15	6	10	0	5	7	5	5	13	0	12	10		73	7	33%	-14
													13/14	33%	34%	
													12/13	33%	32%	
													11/12	32%	31%	
																chg 14/15 YTD

Tax dispositions Jan to date are down 66% from 13/14, down 68% from 12/13 and down 69% from 11/12
 Tax disposition monthly average down 67% from 13/14, down 67% from 12/13, and down 68% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	66	58	45	55	61	85	92	89	108	107	124	132		85		
12/13	100	78	46	39	82	70	72	61	46	83	92	97		72	85%	-13
13/14	82	58	48	67	68	51	74	63	69	71	59	35		62	86%	-10
14/15	22	18	28	27	31	35	33	28	37	30	26			29	46%	-33
														13/14	46%	44%
														12/13	40%	41%
														11/12	34%	35%
																chg 14/15 YTD

Tax balance of open cases Jan to date is down 56% from 13/14, down 59% from 12/13, and down 65% from 11/12
 Tax balance monthly average is down 54% from 13/14, down 60% from 12/13, and down 66% from 11/12

FY OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	9	10	14	16	6	7	7	9	13	2	3	0	96	8		
12/13	1	3	3	2	7	2	2	4	6	9	13	5	57	5	59%	-3
13/14	11	4	4	14	7	4	2	2	8	7	2	4	69	6	121%	1
14/15	2	9	4	4	1	5	6	1	5	13	1		51	5	81%	-1
													13/14	81%	78%	
													12/13	98%	98%	
													11/12	58%	53%	
													chg 14/15 avg chg 14/15 YTD			

Other registrations Jan to date is are down 22% from 13/14, down 2% from 12/13, and down 47% from 11/12
 Other registration monthly average down 19% from 13/14, down 2% from 12/13, and down 42% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	7	7	13	14	17	10	9	7	9	9	9	1	112	9		
12/13	1	0	5	3	1	7	4	3	3	2	15	4	48	4	43%	-5
13/14	4	7	10	2	9	8	7	2	4	3	4	8	68	6	142%	2
14/15	6	1	4	5	5	5	3	5	4	4	0		42	4	67%	-2
													13/14	67%	70%	
													12/13	95%	95%	
													11/12	41%	38%	
													chg 14/15 avg chg 14/15 YTD			

Other dispositions Jan to date are down 30% from 13/14, up 5% from 12/13, and down 62% from 11/12
 Other disposition monthly average down 33% from 13/14, down 5% from 12/13, and down 59% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	20	23	24	26	15	12	10	12	16	9	3	2	14			
12/13	2	5	3	2	8	1	0	2	2	5	2	11	4	25%	-11	
13/14	18	13	7	19	19	13	1	1	9	13	11	7	11	305%	7	
14/15	3	11	11	10	6	7	10	6	7	15	4		8	75%	-3	
													13/14	75%	73%	
													12/13	228%	281%	
													11/12	57%	53%	
													chg 14/15 avg chg 14/15 YTD			

Other balance of open cases is down 27% from 13/14, up 181% from 12/13, and down 47% from 11/12
 Other balance monthly average down 25% from 13/14, up 128% from 12/13, and down 43% from 11/12

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avq.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%											32.2%
15/16 75-Day	92.4%	94.6%											93.5%
15/16 150-Day	99.6%	99.8%											99.7%
Case Aging	37.3	40.9											39.1

UI TRENDS-AO
 Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,661	2,205	3,383	2,517	2,307	1,875	2,319	2,824	2,338	2,632	2,260	2,091	29,412	2,451		
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309	94%	-142
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394								6,698	1,340	83%	-275
													2014	83%	81%	
													2013	58%	48%	
													2012	55%	51%	
																chg to '14 avg
																chg to '14 YTD

UI registrations Jan to date are down 19% from 2014, down 52% from 2013, and down 49% from 2012
 UI registration monthly average is down 17% from 2014, down 42% from 2013, and down 45% from 2012

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,780	2,960	3,237	2,626	2,211	1,747	2,538	2,958	2,582	2,235	2,247	2,512	30,633	2,553		
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2,602	2,040	1,787	1,582	2,083	27,821	2,318	91%	-234
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231								6,347	1,269	79%	-329
													2014	79%	79%	
													2013	55%	47%	
													2012	50%	46%	
																chg to '14 avg
																chg to '14 YTD

UI dispositions Jan to date are down 21% from 2014, down 53% from 2013, and down 54% from 2012
 UI disposition monthly average is down 20% from 2014, down 45% from 2013, and down 50% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,398	2,671	2,785	2,703	2,784	2,910	2,744	2,578	2,363	2,727	2,722	2,199	2,199	2,715		
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148	79%	-567
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277								9,432	1,886	89%	-235
													2014	89%	94%	
													2013	88%	87%	
													2012	69%	66%	
																chg to '14 avg
																chg to '14 YTD

UI balance of open cases Jan to date are down 6% from 2014, down 13% from 2013, and down 34% from 2012
 UI balance monthly average is down 11% from 2014, down 12% from 2013, and down 31% from 2012

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	99	82	120	66	74	62	85	92	78	85	65	57	965	80		
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70	86%	-11
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56								298	60	114%	7
													2014	114%	133%	
													2013	86%	69%	
													2012	74%	68%	

DI registrations Jan to date up 33% from 2014, down 31% from 2013, down 32% from 2012.
DI registration monthly average up 14% from 2014, down 14% from 2013, and down 26% from 2012.

2014	114%	133%
2013	86%	69%
2012	74%	68%

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	113	116	140	88	73	55	79	95	79	87	77	71	1,073	89		
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69	77%	-21
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74								319	64	133%	16
													2014	133%	139%	
													2013	93%	79%	
													2012	71%	60%	

DI dispositions Jan to date up 39% from 2014, down 21% from 2013, down 40% from 2012.
DI disposition monthly average up 33% from 2014, down 7% from 2013, and down 29% from 2012.

2014	133%	139%
2013	93%	79%
2012	71%	60%

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	163	130	109	87	89	97	102	97	97	95	82	68	68	101		
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78	77%	-23
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109									116	139%	32
													2014	139%	186%	
													2013	148%	152%	
													2012	114%	100%	

Open Balance of DI Jan to date up 86% from 2014, up 52% from 2013, and are equal to 2012.
Open Balance monthly average up 39% from 2014, up 48% from 2013, and up 14% from 2012.

2014	139%	186%
2013	148%	152%
2012	114%	100%

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	22	20	39	23	34	21	2	13	11	9	44	6	244	20		
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19	93%	-1
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6								31	6	67%	-3
													2014	67%	49%	
													2013	33%	30%	
													2012	30%	22%	

Tax registrations Jan to date are down 51% from 2014, down 70% from 2013, and down 78% from 2012
 Tax registration monthly average down 33% from 2014, down 67% from 2013, and down 70% from 2012

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	15	23	21	24	17	13	35	34	43	16	2	18	261	22		
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21	95%	-1
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10								40	8	79%	-2
													2014	79%	71%	
													2013	39%	49%	
													2012	37%	40%	

Tax dispositions Jan to date are down 29% from 2014, down 51% from 2013 and down 60% from 2012
 Tax disposition monthly average down 21% from 2014, down 61% from 2013, and down 63% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	92	89	108	107	124	132	100	78	46	39	82	70	70	89		
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69	77%	-20
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26									31	69%	-14
													2014	69%	46%	
													2013	45%	44%	
													2012	35%	30%	

Tax balance of open cases Jan to date is down 54% from 2014, down 56% from 2013, and down 70% from 2012
 Tax balance monthly average is down 21% from 2014, down 55% from 2013, and down 65% from 2012

End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	69%	46%	
2013	45%	44%	
2012	35%	30%	

chg to '14 avg chg to '14 YTD

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	7	9	13	2	3	0	1	3	3	2	7	2	52	4		
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7	160%	3
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13	1								26	5	125%	1
													2014	125%	124%	
													2013	75%	76%	
													2012	120%	76%	

Other registrations Jan to date are up 24% from 2014 and down 24% from 2013, and down 24% from 2012
Other registration monthly average up 25% from 2014, down 25% from 2013, and up 20% from 2012

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	9	7	9	9	9	1	1	0	5	3	1	7	61	5		
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6	116%	1
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4	0								16	3	71%	-1
													2014	71%	80%	
													2013	54%	59%	
													2012	63%	37%	

Other dispositions Jan to date are down 20% from 2014, up 41% from 2013, and down 53% from 2012
Other disposition monthly average down 29% from 2014, down 46% from 2013, and down 37% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	10	12	16	9	3	2	2	5	3	2	8	1	1	6		
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9	152%	3
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15	4									8	112%	1
													2014	112%	120%	
													2013	91%	382%	
													2012	138%	84%	

Other balance of open cases is up 20% from 2014, up 282% from 2013, and down 16% from 2012
Other balance monthly average up 12% from 2014, down 9% from 2013, and up 38% from 2012

	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
	1	6		
	13	9	152%	3
	7	8	81%	-2
		8	112%	1
			120%	
			382%	
			84%	

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556		
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	1,680	70%	-725
2015	1,095	1,288	1,605	1,608	1,470								7,066	1,413	84%	-267
													2014	84%	83%	
													2013	59%	48%	
													2012	55%	52%	

Registrations Jan to date down 17% from 2014, down 52% from 2013, and down 48% from 2012.

Registration monthly average down 16% from 2014, down 41% from 2013, and down 45% from 2012.

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669		
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	1,662	69%	-751
2015	1,415	1,377	1,269	1,346	1,320								6,727	1,345	81%	-317
													2014	81%	81%	
													2013	56%	48%	
													2012	50%	46%	

Dispositions Jan to date down 19% from 2014, down 52% from 2013, and down 54% from 2012.

Disposition monthly average down 19% from 2014, down 44% from 2013, and down 50% from 2012.

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047		
2013	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2015	1,783	1,690	2,028	2,290	2,436									2,045	89%	-260
													2014	89%	89%	
													2013	70%	66%	
													2012	41%	42%	

Open Balance Jan to date is down 11% from 2014, down 34% from 2013, and down 58% from 2012.

Open Balance monthly average down 11% from 2014, down 30% from 2013, and down 59% from 2012.

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%											32.2%
15/16 75-Day	92.4%	94.6%											93.5%
15/16 150-Day	99.6%	99.8%											99.7%
Case Aging	37.3	40.9											39.1

Monthly Board Meeting Litigation Report - May 2015

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 268
SUPERIOR COURT: Claimant Petitions.....	215
Employer Petitions.....	31
EDD Petitions.....	2
Non-benefit Court Cases	6
APPELLATE COURT: Claimant Appeals.....	6
Employer Appeals.....	5
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	230
DI.....	18
Tax.....	11
Non-benefit Court Cases	9

2015 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>May</u>
SUPERIOR COURT: Claimant Petitions.....	13	2
Employer Petitions.....	3	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	1	1
Employer Appeals.....	1	1
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>May</u>
SUPERIOR COURT: Claimant Petitions.....	30	5
Employer Petitions.....	7	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	4	2
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2015 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 2	Loss: 32	Win: 0	Loss: 6	Affirmed: 38	Reversed: 1	Remanded: 1

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

MAY 2015 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	74.0%	≥60%
% Closed in <= 45 Days	94.0%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	22.2	≤30

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	18,055	19,659
Closed	18,729	20,206
Balance of Open Cases	15,268	24,815

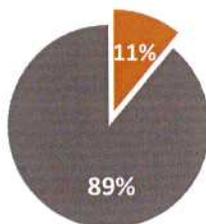
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	32 days
DI Appeals (including PFL)	57 days
All Programs	46 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	92%
UI Extensions as % of All UI	8%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 11% of UI Open Balance, and Regular UI cases made up 89%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	21.1%	≥50%
% Closed in <= 75 Days	94.6%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	40.9	≤40

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	1,394	1,470
Closed	1,231	1,320
Balance of Open Cases	2,277	2,436

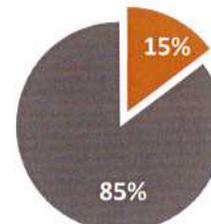
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	60 days
DI Appeals (including PFL)	67 days
All Programs	60 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	88%
UI Extensions as % of All UI	12%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 15% of UI Open Balance, and Regular UI cases made up 85%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in May 2015

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	31	4	8	14	1
Inglewood	32	6	4	13	2
Inland	30	3	5	15	1
Los Angeles	31	3	5	14	2
Oakland	35	4	10	13	0
Orange County	30	3	6	13	2
Oxnard	33	3	10	14	0
Pasadena	31	3	5	13	2
Sacramento	36	3	9	16	1
San Diego	32	4	7	14	1
San Francisco	35	4	11	13	1
San Jose	29	3	7	11	0
Statewide	32	3	7	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	38	5	15	14	1
Inglewood	65	6	11	14	2
Inland	33	3	6	15	1
Los Angeles	40	3	6	15	3
Oakland	39	5	12	13	1
Orange County	42	3	8	14	3
Oxnard	36	3	12	14	0
Pasadena	39	3	10	13	3
Sacramento	39	3	10	16	2
San Diego	49	5	9	14	2
San Francisco	40	4	14	13	2
San Jose	40	4	8	11	1
Tax Office	389	N/A	N/A	122	197
Statewide	46	4	10	14	2

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in May 2015

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	38	3	2	15	2
Inglewood	44	6	4	15	1
Inland	25	6	Not Available	Not Available	Not Available
Los Angeles	37	5	6	13	1
Oakland	60	8	17	12	4
Orange County	57	8	29	14	6
Oxnard	61	5	39	13	0
Pasadena	74	5	31	15	5
Sacramento	34	3	7	16	5
San Diego	178	13	4	12	
San Francisco	36	10	10	15	3
San Jose	49	6	15	23	1
Statewide	57	6	15	15	3

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	51	9	15	14	2
Inglewood	45	11	4	13	5
Inland	55	6	18	17	7
Los Angeles	55	9	16	14	5
Oakland	61	7	27	13	2
Orange County	72	16	16	13	10
Oxnard	77	7	41	16	0
Pasadena	65	6	26	14	4
Sacramento	52	4	10	16	6
San Diego	48	8	8	14	3
San Francisco	59	10	18	13	6
San Jose	52	9	14	12	3
Statewide	57	8	18	14	4