

WORKLOAD NARRATIVE

FIELD OPERATIONS

May 2016

Workload: In May, intake for all cases [18,686] was 3% below the average for this fiscal year and represented the lowest number of new cases in three months. Dispositions [18,814] were slightly greater than the average for the fiscal year. The open balance [28,751] fell but remains 5% higher than the norm this fiscal year.

UI. In May, the number of new UI cases [17,340 cases; 10,196 appellants] and closed cases [17,320 cases; 10,184 appellants] were virtually identical and only slightly greater than the open balance at month's end [17,104 cases; 10,057 appellants]. The same phenomenon was true for extension cases where there was a six case difference between intake and output. The total UI caseload remained 4% higher than the fiscal year average and basically where it was at the beginning of the year. The inventory of extension cases is currently 5.8% of the entire UI workload.

DI. In May, intake [944] was the smallest in four months and 6% below the fiscal year average. Meanwhile, dispositions [1,096] were 11% above the fiscal year average. As a result, the open inventory [1,638] fell sharply for the second straight month. The caseload is basically back to where it was at the end of February and 3% below the fiscal year average.

Tax, Rulings, Other. April was a brief moment where the tax inventory actually fell. In May, dispositions [160] were almost identical to the April total, but verifications [254] almost doubled and were 19% higher than the fiscal year average. As a result, the open inventory [4,918] grew again and is now 9% greater than the fiscal year norm. Ruling dispositions [230] were 37% higher than the fiscal year average, while verifications [130] were 43% below the norm. As a result, the open inventory [5,067] fell for only the second time in the past seven months. The caseload remained 8% greater than the fiscal year average.

Case Aging and Time Lapse. All of the timeliness measures were met for the third straight month with 30-day time lapse at 63.4%; 45-day time lapse at 85.5%; and average case age at 27.5 days. The May results for extension cases were mixed. 47.3% of those cases were resolved within 30 days, which is up slightly from April. Meanwhile, 75.1% were resolved

within 45 days, which was down from April's results. However, average case age fell to 30 days, which is in line with DOL expectations. There remain several large splits of these cases which impacts time lapse, but as we work through those, hopefully all of these numbers will improve.

ALL PROGRAM FY TRENDS - FO

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	409,803	34,150		
13/14	31,649	31,789	26,509	29,993	24,703	26,488	30,651	25,592	27,945	32,463	28,565	26,278	342,625	28,552	84%	-5,598
14/15	26,130	23,655	23,363	22,861	17,201	21,439	18,740	17,502	21,282	23,417	19,659	21,153	256,402	21,367	75%	-7,185
15/16	21,735	20,095	18,915	20,481	17,478	18,717	17,776	17,454	19,674	19,886	18,686		210,897	19,172	90%	-2,194
Multi	47	6					5	1	4							
													14/15	90%	90%	
													13/14	67%	67%	
													12/13	56%	56%	
														chg 15-16 avg	chg 15-16 YTD	

All Programs registrations to date are down 10% from 14/15, down 33% from 13/14, and down 44% from 12/13
 All Programs registrations monthly average is down 10% from 14/15, down 33% from 13/14, and down 44% from 12/13

CLOSED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	409,040	34,087		
13/14	37,227	35,005	31,214	29,718	25,437	24,098	27,304	26,789	28,051	28,143	28,600	26,672	348,258	29,022	85%	-5,065
14/15	27,086	25,897	22,225	25,206	18,498	20,377	20,925	22,273	22,494	21,249	20,206	20,759	267,195	22,266	77%	-6,755
15/16	21,282	19,088	18,743	20,234	16,605	18,285	17,072	18,476	20,754	17,301	18,814		206,654	18,787	84%	-3,480
Multi			7/20		6/38				1/10		2/10					
													14/15	84%	84%	
													13/14	65%	64%	
													12/13	55%	54%	
														chg 15-16 avg	chg 15-16 YTD	

All Programs dispositions to date are down 16% from 14/15, down 36% from 13/14, and down 46% from 12/13
 All Programs dispositions average is down 16% from 14/15, down 35% from 13/14, and down 45% from 12/13

BALANCE OPEN CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875	43,001		
13/14	38,202	34,844	30,062	30,217	29,380	31,701	34,463	33,209	33,026	37,269	37,183	36,725	33,857	79%	-9,144
14/15	35,656	33,331	34,401	31,980	30,632	31,633	29,381	24,557	23,290	25,400	24,815	25,127	29,184	86%	-4,673
15/16	25,470	26,422	26,541	26,756	27,619	27,986	28,622	27,547	26,376	28,924	28,751		27,365	94%	-1,819
Multi	69	64	43	43	1		9	9	12	13	12				
													14/15	94%	93%
													13/14	81%	81%
													12/13	64%	64%
														chg 15-16 avg	chg 15-16 YTD

All Programs balance to date is down 7% from 14/15, down 19% from 13/14, and down 36% from 12/13
 All Programs balance monthly average is down 6% from 14/15, down 19% from 13/14, and down 36% from 12/13

RULING-OTHER FY TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293		
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97	152	329	464	396	294	2,693	224	71%	-90
15/16	247	254	123	144	228	380	316	249	210	418	148		2,717	247	110%	23
													14/15	110%	113%	
													13/14	79%	77%	
													12/13	84%	93%	

Ruling/Other registrations to date are up 13% from 14/15, down 23% from 13/14, and down 7% from 12/13
 Ruling/Other registrations monthly average is up 10% from 14/15, down 21% from 13/14, and down 16% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281		
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116	139	915	243	286	206	3,107	259	89%	-31
15/16	271	176	196	193	186	95	120	118	220	219	238		2,032	185	71%	-74
													14/15	71%	70%	
													13/14	64%	60%	
													12/13	66%	65%	

Ruling/Other dispositions to date are down 30% from 14/15, down 40% from 13/14, and down 35% from 12/13
 Ruling/Other dispositions monthly average is down 29% from 14/15, down 36% from 13/14, and down 34% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613	4,313		
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892	4,204	97%	-109
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221	4,332	4,420	4,603	109%	399
15/16	4,396	4,473	4,398	4,349	4,387	4,673	4,869	5,000	4,989	5,186	5,091		4,710	102%	107
													14/15	102%	102%
													13/14	112%	114%
													12/13	109%	110%

Ruling/Other balance to date is up 2% from 14/15, up 14% from 13/14, and up 10% from 12/13
 Ruling/Other balance monthly average is up 2% from 14/15, up 12% from 13/14, and up 9% from 12/13

	chg 15-16 avg	chg 15-16 YTD

TAX FY TRENDS - FO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241		
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124	197	271	194	189	300	2,665	222	83%	-45
15/16	247	235	177	136	268	270	127	244	253	141	254		2,352	214	96%	-8
													14/15	96%	99%	
													13/14	80%	79%	
													12/13	89%	91%	

Tax registrations to date are down 1% from 14/15, down 21% from 13/14, and down 9% from 12/13
 Tax registrations monthly average is down 4% from 14/15, down 20% from 13/14, and down 11% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322		
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212	252	272	2,093	174	75%	-58
15/16	196	93	64	76	81	139	121	73	141	164	160		1,308	119	68%	-56
													14/15	68%	72%	
													13/14	51%	53%	
													12/13	37%	37%	

Tax dispositions to date are down 28% from 14/15, down 47% from 13/14, and down 63% from 12/13
 Tax dispositions monthly average is down 32% from 14/15, down 49% from 13/14, and down 63% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525		
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363	3,185	90%	-340
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961	3,897	3,923	3,726	117%	541
15/16	3,969	4,112	4,223	4,283	4,470	4,574	4,580	4,742	4,853	4,830	4,918		4,505	121%	779
													14/15	121%	121%
													13/14	141%	142%
													12/13	128%	126%

Tax balance to date is up 21% from 14/15, up 42% from 13/14, and up 26% from 12/13
 Tax balance monthly average is up 21% from 14/15, up 41% from 13/14, and up 28% from 12/13

	chg 15-16 avg	chg 15-16 YTD
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DI FY TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987		
13/14	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	99%	-15
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085	1,019	1,141	12,845	1,070	110%	98
15/16	1,205	1,158	1,004	992	871	921	861	995	1,140	979	944		11,070	1,006	94%	-64
													14/15	94%	95%	
													13/14	104%	103%	
													12/13	102%	101%	
														chg 15-16 avg	chg 15-16 YTD	

DI registrations to date are down 5% from 14/15, up 3% from 13/14, and up 1% from 12/13
DI registrations monthly average is down 6% from 14/15, up 4% from 13/14, and up 2% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021		
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045	939	978	13,281	1,107	111%	114
15/16	1,149	1,052	906	1,034	850	964	927	964	852	1,111	1,096		10,905	991	90%	-115
													14/15	90%	89%	
													13/14	100%	100%	
													12/13	97%	96%	
														chg 15-16 avg	chg 15-16 YTD	

DI dispositions to date are down 11% from 14/15, even with 13/14, and down 4% from 12/13
DI dispositions monthly average is down 10% from 14/15, even with 13/14, and down 3% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462		1,535		
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922		1,468	96%	-67
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237	1,318	1,480		1,723	117%	255
15/16	1,534	1,639	1,737	1,694	1,715	1,672	1,605	1,636	1,924	1,791	1,638			1,690	98%	-33
													14/15	98%	97%	
													13/14	115%	118%	
													12/13	110%	110%	
														chg 15-16 avg	chg 15-16 YTD	

DI balance to date is down 3% from 14/15, up 18% from 13/14, and up 10% from 12/13
DI balance monthly average is down 2% from 14/15, up 15% from 13/14, and up 10% from 12/13

AO REPORT TO BOARD--MONTH OF MAY 2016

	# Cases	Last Month	Cal Yr 2016 Avg	2015 Avg	2011 Avg
REGISTRATIONS	1018	1260	1136	1331	3318
DISPOSITIONS	1273	958	1144	1420	2994
OPEN BALANCE	982	1243	975	1610	5814

CASE AGING (40days) 33.4

TIME LAPSE	
45 Days (50%)	79.00%
75 Days (80%)	95.00%
150 Days (95%)	99.00%

OTHER INFORMATION

FO to AO Transfer Rate	2.04
FO ALLs working in AO	0
Appeal Rate FO to AO	5.90%

AO ALLs working in FO 1

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

Appeal Date: 5/1/2016 Through 5/31/2016

Prog Code	Count	Average Days in Transfer		Office	Case Count
		Prog Code	Average Days in Transfer		
01	556	01	1.99	Fr	69
02	53	02	1.45	Ing	98
03	11	03	1.73	Inl	100
04	1	04	0.00	LA	107
05	7	05	0.14	Oak	58
07	1	07	3.00	OC	82
09	1	09	6.00	Ox	51
10	31	10	1.16	Pas	71
13	1	13	0.00	Sac	35
15	3	15	2.33	SD	46
16	1	16	0.00	SF	40
19	2	19	0.00	SJ	31
22	1	22	0.00	Total	788
23	1	23	0.00		
28	95	28	2.97		
29	11	29	4.09		
33	7	33	2.43		
34	1	34	0.00		
35	4	35	2.00		
Total	788	Total	2.04		

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

April, 2016				March, 2016				February, 2016			
Office	Average Days in Transfer	Case Count	Avg/Total	Office	Average Days in Transfer	Case Count	Avg/Total	Office	Average Days in Transfer	Case Count	Avg/Total
Fr	1.95	65	2.18	Fr	2.13	86	2.38	Fr	3.04	79	3.19
Ing	2.44	188		Ing	2.14	212		Ing	6.18	188	
Inl	0.59	130		Inl	1.47	211		Inl	0.78	145	
LA	1.68	124		LA	2.07	161		LA	1.84	127	
Oak	2.13	56		Oak	1.79	71		Oak	6.43	72	
OC	0.89	124		OC	0.69	108		OC	1.21	123	
Ox	1.21	105		Ox	2.30	98		Ox	1.08	118	
Pas	5.85	78		Pas	6.02	64		Pas	6.73	77	
Sac	3.89	54		Sac	3.75	111		Sac	2.36	86	
SD	3.33	104		SD	3.90	112		SD	3.29	94	
SF	1.47	36		SF	1.32	47		SF	1.63	67	
SJ	2.48	83		SJ	3.13	53		SJ	4.91	76	
Avg/Total		1,147			Avg/Total			1,334		Avg/Total	

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	937	967	1,345	1,211	960								1,084	89%	5,420	
DI	41	33	60	44	46								45	103%	224	
Ruling & T-R	2	2	0	1	3								2	188%	8	
Tax	9	1	6	4	8								6	143%	28	
Other	0	0	1	0	1								0	250%	2	
Total	989	1,003	1,412	1,260	1,018	0	0	0	0	0	0	0	1,136	90%	5,682	581
Multi Cases																
Dispositions																
UI TL	1,168	799	1,359	919	1,221								1,093	112%	5,466	
DI	39	31	61	37	48								43	111%	216	
Ruling & T-R	1	1	3	0	0								1	0%	5	
Tax	9	11	6	1	3								6	50%	30	
Other	0	0	0	1	1								0	250%	2	
Total	1,217	842	1,429	958	1,273	0	0	0	0	0	0	0	1,144	111%	5,719	648
Multi Cases/Ctl																
Balance - Open Cases																
UI TL	713	878	902	1,185	917								919	100%		
DI	36	38	38	44	43								40	108%		
Ruling & T-R	3	4	1	2	5								3	167%		
Tax	19	9	9	12	17								13	129%		
Other	0	0	1	0	0								0	0%		
Total	771	929	951	1,243	982	0	0	0	0	0	0	0	975	101%		561
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	5.5%	6.1%	7.8%	6.2%	6.1%								6.3%	96%		
DI	4.3%	3.6%	6.2%	5.2%	4.1%								4.7%	89%		
Ruling & T-R	2.8%	2.2%	0.0%	0.5%	1.5%								1.4%	106%		
Tax	6.5%	0.8%	8.2%	2.8%	4.9%								4.6%	105%		
Other	0.0%	0.0%	5.9%	0.0%	5.3%								2.2%	236%		
Overall Rate	5.4%	5.9%	7.6%	6.1%	5.9%								6.2%	95%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE														
45 Day-50 %	73	78	80	77	79								77	102%
75 Day- 80 %	97	93	95	98	95								96	100%
150 Day- 95 %	100	99	100	100	99								100	100%
CASE AGE														
Avg Days-UI (mean)	31.2	29.2	25.0	29.0	33.4								29.6	113%
Avg Days-UI (median)	27.0	26.0	22.0	26.0	32.0								26.6	120%
Over 120 days old														
UI Cases	3	0	1	1	4								2	2
UI %	0%	0%	0%	0%	0%								0%	0%
UI % w/out Multis	0%	0%	0%	0%	0%								0%	0%
NET PYS USED														
ALJ	9.74	7.94	7.30	8.36									8.3	100%
AO Non ALJ	17.33	19.30	19.29	19.62									18.9	104%
CTU Non ALJ	3.33	2.52	2.89	2.34									2.8	84%
Net PYS	30.40	29.76	29.48	30.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		98%
RATIOS														
AO w/o transcribers	1.78	2.43	2.64	2.35									2.27	104%
AO with transcribers	2.12	2.75	3.04	2.63									2.60	101%
TRANSCRIPTS														
PAGES	37	49	38	38	26								38	69%
2,917	2,683	2,749	1,955	1,620									2,385	68%
AVG PGS Per T/S	79	55	72	51	62								64	97%
PRODUCTIVITY														
ALL Disp/wwk	32.9	26.5	46.6	26.0									32.9	79%
Trans Pgs/day	46.10	53.23	45.30	37.98									46.1	0.82

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		2015-2016												AO		Appellants	
WORKLOAD	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.	TOTAL	Current Mo.	
Registrations																	
UI TL	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211	960		1,164	82%	12,808		
DI	52	91	72	37	38	54	41	33	60	44	46		52	89%	568		
Ruling & T-R	0	9	7	2	2	5	2	2	0	1	3		3	100%	33		
Tax	6	5	10	5	2	4	9	1	6	4	8		5	147%	60		
Other	1	1	0	0	0	1	0	0	1	0	1		0	220%	5		
Total	1,642	1,586	1,088	1,114	1,156	1,206	989	1,003	1,412	1,260	1,018		1,225	83%	13,474	581	
Multi Cases																	
Dispositions																	
UI TL	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919	1,221		1,226	100%	13,484		
DI	80	56	101	87	34	55	39	31	61	37	48		57	84%	629		
Ruling & T-R	18	4	6	5	2	8	1	1	3	0	0		4	0%	48		
Tax	7	9	4	11	4	4	9	11	6	1	3		6	48%	69		
Other	1	1	3	0	0	1	0	0	0	1	1		1	138%	8		
Total	1,888	1,597	1,432	1,242	947	1,413	1,217	842	1,429	958	1,273		1,294	98%	14,238	648	
Multi Case/Clt																	
Balance - Open Cases																	
UI TL	1,394	1,342	1,021	949	1,161	943	713	878	902	1,185	917		1,037	88%			
DI	77	112	82	32	37	34	36	38	38	44	43		52	83%			
Ruling & T-R	2	7	8	5	5	2	3	4	1	2	5		4	125%			
Tax	24	20	26	20	19	19	19	9	9	12	17		18	96%			
Other	2	2	0	0	0	0	0	0	1	0	0		0	0%			
Total	1,499	1,483	1,137	1,006	1,222	998	771	929	951	1,243	982		1,111	88%		561	
Multi Cases																Estimate	
FO to AO Appeal Rate																	
UI TL	8.2%	7.5%	5.6%	6.1%	5.9%	7.4%	5.5%	6.1%	7.8%	6.2%	6.1%		6.6%	92%			
DI	5.3%	7.9%	6.8%	4.1%	3.7%	6.4%	4.3%	3.6%	6.2%	5.2%	4.1%		5.2%	79%			
Ruling & T-R	0.0%	3.5%	4.2%	1.1%	1.1%	2.9%	2.8%	2.2%	0.0%	0.5%	1.5%		1.8%	83%			
Tax	2.2%	2.6%	10.8%	7.8%	2.6%	4.9%	6.5%	0.8%	8.2%	2.8%	4.9%		4.9%	99%			
Other	6.3%	6.3%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	5.9%	0.0%	5.3%		2.7%	194%			
Overall Rate	7.9%	7.5%	5.7%	5.9%	5.7%	7.3%	5.4%	5.9%	7.6%	6.1%	5.9%		6.4%	91%			

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE												2015-2016													
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.											
TIME LAPSE																									
45 Day-50 %	40	69	68	82	81	73	73	78	80	77	79		73	108%											
75 Day- 80 %	89	95	95	96	97	98	97	93	95	98	95		95	100%											
150 Day- 95 %	99	100	99	99	100	100	100	99	100	100	99		99	100%											
CASE AGE																									
Avg Days-UI (mean)	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	29.0	33.4		30.5	110%											
Avg Days-UI (median)	31.0	28.0	26.0	29.0	29.0	28.0	27.0	26.0	22.0	26.0	32.0		27.6	116%											
Over 120 days old																									
UI Cases	9	3	16	7	2	6	3	0	1	1	4		5	85%											
UI %	1%	0%	2%	1%	0%	0%	0%	0%	0%	0%	0%		0%												
UI % w/out Malles	1%	0%	2%	1%	0%	0%	0%	0%	0%	0%	0%		0%												
NET PYS USED																									
ALJ	11.97	10.46	10.72	9.90	8.70	8.40	9.74	7.94	7.30	8.36			9.3	89%											
AO Non ALJ	20.06	20.42	19.90	20.50	17.59	18.79	17.33	19.30	19.29	19.62			19.3	102%											
CTU Non ALJ	3.68	3.16	3.67	2.93	3.58	2.22	3.33	2.52	2.89	2.34			3.0	77%											
Net PYS	35.71	34.04	34.29	33.33	29.87	29.41	30.40	29.76	29.48	30.32	0.00		31.7	96%											
RATIOS																									
AO w/o transcribers	1.68	1.95	1.86	2.07	2.02	2.24	1.78	2.43	2.64	2.35			2.06	114%											
AO with transcribers	1.98	2.25	2.20	2.37	2.43	2.50	2.12	2.75	3.04	2.63			2.39	110%											
TRANSCRIPTS																									
PAGES	52	39	40	39	33	33	37	49	38	38	26		39	67%											
AVG PGS Per T/S	3,539	3,676	3,845	3,445	2,576	1,901	2,917	2,683	2,749	1,955	1,620		2,810	58%											
	68	94	96	88	78	58	79	55	72	51	62		73	85%											
PRODUCTIVITY																									
ALJ Disp/wk	35.8	34.7	35.2	27.3	30.2	40.1	29.7	27.9	48.9	26.0			33.6	78%											
Trans Pgs/day	43.71	52.88	55.14	51.12	39.98	40.78	41.71	56.04	47.56	37.98			46.7	81%											

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7		
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13	14	8	1	10	7	2	2	6	75	6	150%	2
2016	2	2	1	1	4								10	2	32%	-4
													2015	32%	26%	
													2014	48%	48%	
													2013	29%	29%	

Other registrations Jan to date are down 74% from 2015 and down 52% from 2014, and down 71% from 2013
Other registration monthly average down 68% from 2015, down 52% from 2014, and down 71% from 2013

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6		
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4	5	10	19	5	9	5	2	9	80	7	148%	2
2016	1	1	3	1	1								7	1	21%	-5
													2015	21%	33%	
													2014	31%	35%	
													2013	24%	26%	

Other dispositions Jan to date are down 67% from 2015, down 65% from 2014, and down 74% from 2013
Other disposition monthly average down 79% from 2015, down 69% from 2014, and down 76% from 2013

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9		
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15	24	22	4	9	8	5	5	2	2	10	130%	2
2016	3	4	2	2	5									3	33%	-7
													2015	33%	26%	
													2014	43%	46%	
													2013	35%	145%	

Other balance of open cases is down 74% from 2015, down 54% from 2014, and up 45% from 2013
Other balance monthly average down 67% from 2015, down 57% from 2014, and down 65% from 2013

chg to '14 avg chg to '14 YTD

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19		
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6	1	6	5	10	5	2	4	64	5	58%	-4
2016	9	1	6	4	8								28	6	105%	0
Tax registrations Jan to date are down 10% from 2015, down 56% from 2014, and down 73% from 2013													2015	105%	90%	
Tax registration monthly average is up 5% from 2015, down 39% from 2014, and down 71% from 2013													2014	61%	44%	
													2013	29%	27%	
													chg to '14 avg			chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21		
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10	3	7	9	4	11	4	4	82	7	68%	-3
2016	8	11	6	1	3								29	6	85%	-1
Tax dispositions Jan to date are up 27% from 2015, down 48% from 2014 and down 65% from 2013													2015	85%	73%	
Tax disposition monthly average is down 15% from 2015, down 42% from 2014, and down 72% from 2013													2014	58%	52%	
													2013	28%	35%	
													chg to '14 avg			chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69		
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9	9	12	17									13	52%	-12
Tax balance of open cases Jan to date is down 57% from 2015, down 80% from 2014, and down 81% from 2013													2015	52%	43%	
Tax balance monthly average is down 48% from 2015, down 70% from 2014, and down 82% from 2013													2014	30%	20%	
													2013	19%	19%	
													chg to '14 avg			chg to '14 YTD

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70		
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33	60	44	46								224	45	78%	-13
													2015	78%	75%	
													2014	86%	100%	
													2013	64%	52%	

DI registrations Jan to date down 25% from 2015, equal to 2014, down 48% from 2013.
DI registration monthly average down 22% from 2015, down 14% from 2014, and down 36% from 2013.

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69		
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31	61	37	48								216	43	66%	-22
													2015	66%	68%	
													2014	90%	94%	
													2013	63%	53%	

DI dispositions Jan to date down 32% from 2015, down 6% from 2014, down 47% from 2013.
DI disposition monthly average down 34% from 2015, down 10% from 2014, and down 37% from 2013.

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78		
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	5
2016	36	38	38	44	43									40	45%	-48
													2015	45%	34%	
													2014	48%	64%	
													2013	51%	52%	

Open Balance of DI Jan to date down 66% from 2015, down 36% from 2014, and down 48% from 2013.
Open Balance monthly average down 55% from 2015, down 52% from 2014, and down 49% from 2013.

chg to '14 avg chg to '14 YTD

UI TRENDS-AO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309		
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967	1,345	1,211	960								5,420	1,084	86%	-178
													2015	86%	81%	
													2014	67%	66%	
													2013	47%	38%	

UI registrations Jan to date are down 19% from 2015, down 34% from 2014, and down 62% from 2013

UI registration monthly average is down 14% from 2015, down 39% from 2014, and down 53% from 2013

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2602	2040	1787	1582	2083	27,821	2,318		
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231	1,733	1,782	1,527	1,318	1,139	907	1,345	16,098	1,342	84%	-257
2016	1,168	799	1,359	919	1,221								5,466	1,093	81%	-248
													2015	81%	86%	
													2014	68%	68%	
													2013	47%	40%	

UI dispositions Jan to date are down 14% from 2015, down 32% from 2014, and down 60% from 2013

UI disposition monthly average is down 19% from 2015, down 32% from 2014, and down 53% from 2013

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148		
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878	902	1,185	917								4,595	919	61%	-586
													2015	61%	49%	
													2014	43%	46%	
													2013	43%	43%	

UI balance of open cases Jan to date are down 51% from 2015, down 54% from 2014, and down 57% from 2013

UI balance monthly average is down 39% from 2015, down 57% from 2014, and down 57% from 2013

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.0%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	88.0%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	100.0%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%	78.9%											
16/17 75-Day	98.0%	95.2%											
16/17 150-Day	99.7%	99.4%											
Case Aging	29.0	33.4											

FY OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1	3	3	2	7	2	2	4	6	9	13	5	57	5		
13/14	11	4	4	14	7	4	2	2	8	7	2	4	69	6	121%	1
14/15	2	9	4	4	1	5	6	1	5	13	14	8	72	6	104%	0
15/16	1	10	7	2	2	6	2	2	1	1	4		38	3	58%	-3
													14/15	58%	59%	
													13/14	60%	58%	
													12/13	73%	73%	

Other registrations Jan to date is are up 41% from 14/15, down 42% from 13/14, and down 27% from 12/13.
 Other registration monthly average is down 42% from 14/15, down 40% from 13/14, and down 27% from 12/13.

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1	0	5	3	1	7	4	3	3	2	15	4	48	4		
13/14	4	7	10	2	9	8	7	2	4	3	4	8	68	6	142%	2
14/15	6	1	4	5	5	5	3	5	4	4	5	10	57	5	84%	-1
15/16	19	5	9	5	2	9	1	1	3	1	1		56	5	107%	0
													14/15	107%	119%	
													13/14	90%	93%	
													12/13	127%	127%	

Other dispositions Jan to date are up 19% from 14/15, down 7% from 13/14, and up 27% from 12/13.
 Other disposition monthly average up 7% from 14/15, down 10% from 13/14, and up 27% from 12/13.

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2	5	3	2	8	1	0	2	2	5	2	11		4		
13/14	18	13	7	19	19	13	1	1	9	13	11	7		11	305%	7
14/15	3	11	11	10	6	7	10	6	7	15	24	22		11	101%	0
15/16	4	9	8	5	5	2	3	4	2	2	5			4	40%	-7
													14/15	40%	45%	
													13/14	41%	40%	
													12/13	124%	153%	

Other balance of open cases is down 55% from 14/15, down 60% from 13/14, and up 53% from 12/13.
 Other balance monthly average is down 60% from 14/15, down 59% from 13/14, and up 24% from 12/13.

14/15	40%	45%
13/14	41%	40%
12/13	124%	153%

chg 14/15 avg

chg 14/15 YTD

FY DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	85	92	78	85	65	57	52	121	55	118	84	46	938	78		
13/14	37	61	74	88	55	43	35	45	36	60	48	57	639	53	68%	-25
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58	109%	5
15/16	52	91	72	37	38	54	41	33	60	44	46		568	52	89%	-6
													14/15	89%	88%	
													13/14	97%	98%	
													12/13	66%	64%	

DI registrations Jan to date are down 12% from 14/15, down 2% from 13/14, down 36% from 12/13.
DI registration monthly average is down 11% from 14/15, down 3% from 13/14, and down 34% from 12/13.

chg 14/15 avg chg to 14/15 YTD

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	79	95	79	87	77	71	69	60	117	88	71	65	958	80		
13/14	53	69	52	44	56	78	59	37	38	50	45	46	627	52	65%	-28
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56	107%	4
15/16	80	56	101	87	34	55	39	31	61	37	48		629	57	1268%	1
													14/15	102%	101%	
													13/14	109%	108%	
													12/13	72%	70%	

DI dispositions Jan to date are up 1% from 14/15, up 8% from 13/14, down 30% from 12/13.
DI disposition monthly average is up 2% from 14/15, up 9% from 13/14, and down 28% from 12/13.

chg 14/15 avg chg to 14/15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	102	97	97	95	82	68	51	110	50	78	91	72	83		
13/14	55	49	71	116	115	79	52	61	60	68	71	82	73	89%	-10
14/15	92	81	91	106	112	82	127	107	111	125	109	106	104	89%	31
15/16	77	112	82	32	37	34	36	38	38	44	43		52	28%	-52
													14/15	50%	50%
													13/14	71%	72%
													12/13	63%	62%

Open Balance of DI case to date is down 50% from 14/15, down 28% from 13/14, and down 38% from 12/13.
Open Balance monthly average down 50% from 14/15, down 29% from 13/14, and down 37% from 12/13.

chg 14/15 avg chg to 14/15 YTD

FY UI TRENDS-AO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	30,561	2,547		
13/14	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	21,600	1,800	71%	-747
14/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	17,144	1,429	79%	-371
15/16	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211	960		12,808	1,164	82%	-264

UI registrations Jan to date are down 20% from 14/15, down 35% from 13/14, and down 55% from 12/13

UI registration monthly average is down 18% from 14/15, down 35% from 13/14, and down 54% from 12/13

14/15	82%	80%
13/14	65%	65%
12/13	46%	45%
chg 14/15 avg		chg 14/15 YTD

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2,240	3,363	2,704	2,504	1,920	30,626	2,552		
13/14	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	21,853	1,821	71%	-731
14/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733	17,676	1,473	81%	-348
15/16	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919	1,221		13,484	1,226	83%	-247

UI dispositions Jan to date are down 15% from 14/15, down 34% from 13/14, and down 53% from 12/13

UI disposition monthly average is down 17% from 14/15, down 33% from 13/14, and down 52% from 12/13

14/15	83%	85%
13/14	67%	66%
12/13	48%	47%
chg 14/15 avg		chg 14/15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384		
13/14	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	86%	-329
14/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	2,026	99%	-29
15/16	1,394	1,342	1,021	949	1,161	943	773	878	902	1,185	917		1,037	51%	-990

UI balance of open cases to date are down 50% from 14/15, down 49% from 13/14, and down 56% from 12/13

UI balance monthly average is down 49% from 14/15, down 50% from 13/14, and down 57% from 12/13

14/15	51%	50%
13/14	50%	51%
12/13	43%	44%
chg 14/15 avg		chg 14/15 YTD

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.9%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.1%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	87.9%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	99.8%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%	78.9%											78.2%
16/17 75-Day	98.0%	95.2%											96.6%
16/17 150-Day	99.7%	99.4%											99.5%
Case Aging	29.0	33.4											31.2

Monthly Board Meeting Litigation Report - May 2016

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 126
SUPERIOR COURT: Claimant Petitions.....	89
Employer Petitions.....	12
EDD Petitions.....	0
Non-benefit Court Cases	7
APPELLATE COURT: Claimant Appeals.....	13
Employer Appeals.....	2
EDD Appeals.....	0
Non-benefit Court Cases	0
ISSUES: UI.....	100
DI.....	14
Tax.....	2
Non-benefit Court Cases	10

2016 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>May</u>
SUPERIOR COURT: Claimant Petitions.....	11	2
Employer Petitions.....	2	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	1	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>May</u>
SUPERIOR COURT: Claimant Petitions.....	29	4
Employer Petitions.....	6	3
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	1	1
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2016 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 2	Loss: 26	Win: 0	Loss: 4	Affirmed: 30	Reversed: 2	Remanded: 0

CUIAB 15/16 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
 July 2015 through April 2016

15/16 Fiscal Year-to-Date Overtime Expenditure									
Branch	FY Y-T-D Decision Typing ¹		FY Y-T-D CTU Typing		FY Y-T-D Registration		FY Y-T-D Other		
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay	Hours
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	6.40	\$129.80	
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	189.50	\$9,487.04	
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	
Field	0.00	\$118.56	0.00	\$0.00	5.60	\$119.22	0.00	\$0.00	
Total	0.00	\$118.56	0.00	\$0.00	5.60	\$119.22	195.90	\$9,616.84	

¹ Pay adjustment SFY 2012-13

15/16 Fiscal Year-to-Date Total Overtime Expenditures									
Branch	15/16 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	CTO Expenditures		FY 15/16 FY Projections	
						Hours	Estimated Pay		Estimated Expenditures Over-/Under
Appellate	\$124.00	6.40	0.01	\$129.80	-\$5.80	0.04	\$15.25	-\$52.09	
Admin	\$1,269.00	0.00	0.00	\$0.00	\$1,269.00	14.00	\$691.81	\$346.59	
IT	\$33,057.00	189.50	0.27	\$9,487.04	\$23,569.96	242.50	\$13,700.27	\$3,405.53	
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	0.00	\$0.00	\$0.00	
Field Operations	\$1,044.00	5.60	0.01	\$237.78	\$806.22	0.00	\$0.00	\$758.66	
Total	35,494.00	201.50	0.12	\$9,854.62	\$25,639.38	256.54	\$14,407.33	\$4,458.68	
Actual Monthly Average Personnel Year 0.10									

15/16 Fiscal Year-to-Date Lump Sum Payout									
Branch	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	15/16 Allocation	Allocation Balance	Estimated Over-/Under			
							Appellate	445.00	0.21
Admin	0.00	0.00	\$0	\$3,459	\$3,459	\$3,458.57			
IT	-1,383.00	-0.67	-\$68,923	\$7,544	\$76,467	\$75,991			
Exec	986.00	0.47	\$22,211	\$58,482	\$36,271	\$31,829.06			
Field Operations	13,635.10	6.56	\$735,354	\$775,228	\$39,874	-\$107,196.87			
Total	13,683.10	6.58	\$705,608	\$1,008,730	\$303,122	\$147,740			

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

MAY 2016 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Standard</u>
% Closed in <= 30 Days	63.4%	≥60%
% Closed in <= 45 Days	85.5%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	27.5	≤30

WORKLOAD

	<u>UI</u>	<u>ALL</u>
Opened	17,340	18,686
Closed	17,320	18,814
Balance of Open Cases	17,104	28,751

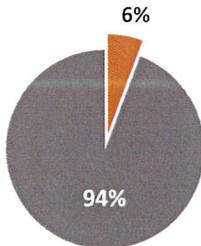
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	36
DI Appeals (including PFL)	73
All Programs	54

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	95%
UI Extensions as % of All UI	5%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 6% of UI Open Balance, and Regular UI cases made up 94%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Guideline</u>
% Closed in <= 45 Days	78.9%	≥50%
% Closed in <= 75 Days	95.2%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	33.4	≤40

WORKLOAD

	<u>UI</u>	<u>ALL</u>
Opened	960	1,018
Closed	1,221	1,273
Balance of Open Cases	917	982

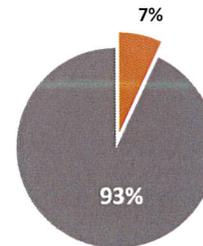
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	43
DI Appeals (including PFL)	42
All Programs	43

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	89.5%
UI Extensions as % of All UI	10.5%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 7% of UI Open Balance, and Regular UI cases made up 93%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in May 2016

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno					
Inglewood	68	7	14	16	8
Inland	70	6	32	14	2
Los Angeles	55	5	24	15	1
Oakland	47	7	14	11	8
Orange County	89	10	49	15	10
Oxnard	42	8	2	13	2
Pasadena	32	6			
Sacramento	67	3	58	16	1
San Diego	39	9	18	17	1
San Francisco	46	6	28	13	4
San Jose	56	5	46	14	0
Statewide	58	6	28	14	4

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	62	7	27	14	2
Inglewood	54	11	11	12	7
Inland	72	5	37	15	6
Los Angeles	72	7	32	16	6
Oakland	61	8	23	11	4
Orange County	89	9	50	14	5
Oxnard	78	11	27	14	2
Pasadena	73	8	18	16	4
Sacramento	122	4	74	18	3
San Diego	66	10	20	13	3
San Francisco	70	7	32	13	5
San Jose	75	6	40	14	1
Statewide	74	7	34	14	5

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in May 2016

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	35	3	13	13	1
Inglewood	38	6	12	11	2
Inland	35	3	11	15	2
Los Angeles	35	3	8	15	2
Oakland	36	6	13	11	1
Orange County	36	5	10	14	1
Oxnard	31	3	7	15	0
Pasadena	34	3	9	14	2
Sacramento	41	2	15	14	2
San Diego	39	5	13	13	1
San Francisco	36	3	13	13	1
San Jose	39	3	17	13	0
Statewide	36	4	12	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	38	3	14	13	1
Inglewood	57	8	18	12	3
Inland	50	3	23	16	2
Los Angeles	42	4	11	16	2
Oakland	47	6	13	16	1
Orange County	58	5	12	14	2
Oxnard	103	5	86	15	0
Pasadena	39	3	10	14	2
Sacramento	54	3	20	18	2
San Diego	55	5	13	14	1
San Francisco	44	4	14	14	2
San Jose	43	3	19	13	1
Tax Office	419	N/A	N/A	57	314
Statewide	54	4	20	14	2