

WORKLOAD NARRATIVE

FIELD OPERATIONS

June 2014

Workload: June intake for all cases [26,278] fell for the second straight month and was the lowest since the short month of February. Although output [26,672] was the smallest this year, it exceeded the number of verifications for the second consecutive month and for the fourth time in five months. The open balance [36,725] hit a three month low.

For the fiscal year, there were 342,625 new cases for all programs. This compares to 409,803 the previous fiscal year, or a reduction of 16%. During the same period, 348,258 decisions were issued. This was down 15% from the previous year. The open balance fell by slightly more than 7,000 cases during the fiscal year.

UI. In June, the number of UI cases [24,702 cases; 14,105 appellants] was the smallest since February. The number of closed cases [25,221 cases; 14,401 appellants] was the smallest this year, but exceeded the number of verifications for the second consecutive month and for the fourth time in five months. The open balance [26,548 cases; 15,159 appellants] hit a three month low.

For the entire fiscal year, there were 323,277 new UI cases, including extensions. This compares to 391,555 for the previous fiscal year, or a drop of 17%. Closed cases [330,077] fell by 15% and exceeded verifications by almost 7,000 cases. The open balance is 24% smaller than it was at the end of the previous fiscal year. Although the open balance of UI time lapse appeals rose during the year by around 3,000 cases, the extension inventory fell by more than 10,000 cases.

DI. Intake of disability appeals [1,131] has been relatively consistent for three months. The number of dispositions [1,038] has been relatively constant for two months. However, intake has exceeded output for eight straight months.

For the fiscal year, there were 12,370 new DI appeals. This was an increase of 4% from the previous fiscal year, which had been the least active in more than ten years. At the same time, dispositions for the year [11,912] were down 3% from 2012/2013 and did not keep pace with intake.

Tax, Rulings, Other. Activity for rulings in June was remarkably slow with only 209 new cases and 101 dispositions. The open balance [4,859] is the largest since September 2010. Unlike the situation at that time, however, the majority of the ruling cases now are from the tax branch, rather than the benefit side of EDD. For the fiscal year, new rulings [3,603] were up 10% from the year before, while closed cases [3,313] were up 6%.

OTP closed a large group of SPG tax cases in June. As a result, the number of closed cases [300] was the highest since last September and 29% greater than the fiscal year average. Meanwhile, intake [217] was the slowest in fourteen months and 19% below the fiscal year average. As a result, the open balance [3,363] hit a four month low. For the fiscal year, there were 3,210 new tax petitions, which was an increase of 11% from the previous fiscal year. There were 2,787 dispositions. As a result, the open balance rose by 14% during the fiscal year. It should be noted, however, that during the two years before that, the inventory had fallen by 37% from the total at the end of June 2011.

Case Aging and Time Lapse. Field operations met all of the DOL timeliness standards once again. This was the 16th consecutive month in which 30-day time lapse [63.6%] was achieved. 45-day time lapse [86.9%] surpassed its standard for the 27th straight month. Average case age [28.1 days] was below the 30 day threshold for the 29th consecutive time. The percentage of extension cases resolved in 30 days [13.9%] and 45 days [30.4%] fell, and the average case age rose to 43 days. Compared to one year ago, the 30-day time lapse percentage is higher, while all of the other measures suffered to some degree.

Cycle Time. The UI time lapse cycle time in June [37 days] fell two days from May [which was impacted by a large multi], but remains slightly higher than previous months. It is four days less than was true in June of 2013. The time to process extension appeals [64 days] and disability appeals [74] both rose from May's figures.

ALL PROGRAM TRENDS - FO

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg												
2011	40,411	36,315	41,141	38,210	38,185	37,903	34,470	40,374	41,888	38,682	32,388	33,369	453,336	37,778														
2012	35,262	32,109	38,944	35,539	36,576	34,012	33,820	39,560	35,059	38,330	32,377	27,469	419,057	34,921	92%	-2,857												
2013	35,188	32,990	35,462	34,280	35,060	30,208	31,649	31,789	26,509	29,993	24,703	26,488	374,319	31,193	89%	-3,728												
2014	30,651	25,592	27,945	32,463	28,565	26,278							171,494	28,582	92%	-2,611												
Multi	391	4	4	4																								
All Programs registrations June to date are down 16% from 2013, down 19% from 2012, and down 26% from 2011																												
All Programs registrations monthly average is down 8% from 2013, down 18% from 2012, and down 24% from 2011																												
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2013	92%	84%																										
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chg to '14 avg		chg to '14 YTD																										

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg												
2011	35,905	40,146	52,970	37,208	34,144	40,592	35,714	39,116	44,083	36,128	35,054	36,169	467,229	38,936														
2012	35,665	39,521	46,692	30,554	36,743	33,437	32,226	37,179	31,752	41,106	34,450	33,674	432,999	36,083	93%	-2,853												
2013	34,777	34,753	39,525	30,992	31,139	27,467	37,227	35,005	31,214	29,718	25,437	24,098	381,352	31,779	88%	-4,304												
2014	27,304	26,789	28,051	28,143	28,600	26,672							165,559	27,593	87%	-4,186												
Multi	1/2				5/498																							
All Programs dispositions June to date are down 17% from 2013, down 26% from 2012, and down 31% from 2011																												
All Programs dispositions average is down 13% from 2013, down 24% from 2012, and down 29% from 2011																												
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2013	87%	83%																										
2012	76%	74%																										
2011	71%	69%																										
chg to '14 avg		chg to '14 YTD																										

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg												
2011	75,183	71,225	59,203	60,086	64,024	61,203	60,107	61,211	58,886	61,349	58,553	55,653		62,224														
2012	55,113	47,540	39,388	44,228	43,982	44,458	45,980	48,183	51,402	48,515	46,318	40,048		46,263	74%	-15,961												
2013	40,368	38,419	34,291	37,401	41,214	43,875	38,202	34,844	30,062	30,217	29,380	31,701		35,831	77%	-10,432												
2014	34,463	33,209	33,026	37,269	37,183	36,725								35,313	99%	-519												
Multi	502	502	498	502	4																							
All Programs balance June to date is down 10% from 2013, down 23% from 2012, and down 46% from 2011																												
All Programs balance monthly average is down 1% from 2013, down 24% from 2012, and down 43% from 2011																												
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2013	99%	90%																										
2012	76%	77%																										
2011	57%	54%																										
chg to '14 avg		chg to '14 YTD																										

UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	38,676	34,399	39,494	35,519	36,159	35,785	32,527	38,079	39,828	36,161	30,799	31,448	428,874	35,740		
2012	33,339	30,233	36,391	33,590	34,531	31,871	32,132	37,791	33,363	36,746	31,266	26,393	397,646	33,137	93%	-2,602
2013	33,691	31,654	33,967	32,876	33,258	28,418	29,941	30,154	24,997	28,576	23,320	25,020	355,872	29,656	89%	-3,481
2014	29,259	24,091	26,279	30,284	26,654	24,702							161,269	26,878	91%	-2,778
Multi	391 4 4												2013	91%	83%	
	UI registrations June to date are down 17% from 2013, down 19% from 2012, and down 27% from 2011												2012	81%	81%	
	UI registrations monthly average is down 9% from 2013, down 19% from 2012, and down 25% from 2011												2011	75%	73%	
														chg to '14 avg	chg to '14 YTD	

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	34,029	37,998	50,124	35,054	32,103	38,117	33,797	36,979	41,802	33,663	33,076	34,301	441,043	36,754		
2012	33,604	37,167	44,615	28,383	34,802	31,915	30,672	35,346	30,299	38,963	32,844	32,269	410,879	34,240	93%	-2,514
2013	33,153	33,375	37,440	29,390	29,752	26,058	35,658	33,322	29,065	27,591	24,375	22,868	362,047	30,171	88%	-4,069
2014	26,057	25,250	26,573	26,957	27,140	25,221							157,198	26,200	87%	-3,971
Multi	112 5/498												2013	87%	83%	
	UI dispositions June to date are down 17% from 2013, down 25% from 2012, and down 31% from 2011												2012	77%	75%	
	UI dispositions monthly average is down 13% from 2013, down 23% from 2012, and down 29% from 2011												2011	71%	69%	
														chg to '14 avg	chg to '14 YTD	

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	63,632	59,909	49,088	49,435	53,389	50,926	49,805	50,755	48,650	51,057	48,653	45,715		51,751		
2012	45,315	38,225	29,603	34,674	34,327	34,188	35,578	37,843	40,820	38,495	36,792	30,853		36,393	70%	-15,358
2013	31,303	29,396	25,859	29,169	32,572	34,851	29,038	25,729	21,580	22,445	21,288	23,364		27,216	75%	-9,177
2014	25,994	24,779	24,421	27,670	27,131	26,548								26,091	96%	-1,126
Multi	502 502 498 502 4												2013	96%	85%	
	UI balance June to date is down 15% from 2013, down 28% from 2012, and down 52% from 2011												2012	72%	72%	
	UI balance monthly average is down 4% from 2013, down 28% from 2012, and down 50% from 2011												2011	50%	48%	
														chg to '14 avg	chg to '14 YTD	

DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1,537	1,651	1,411	1,691	1,360	1,428	1,405	1,575	1,489	1,392	1,094	1,268	17,301	1,442		
2012	1,395	1,490	1,611	1,256	1,362	1,382	1,206	1,122	1,233	1,069	845	754	14,725	1,227	85%	-215
2013	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	79%	-255
2014	1,004	958	979	1,158	1,088	1,131							6,318	1,053	108%	81

DI registrations June to date are up 13% from 2013, down 26% from 2012, and down 30% from 2011
 DI registrations monthly average is up 8% from 2013, down 14% from 2012, and down 27% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1,295	1,576	1,925	1,512	1,441	1,567	1,365	1,462	1,426	1,579	1,266	1,270	17,684	1,474		
2012	1,334	1,547	1,456	1,424	1,460	1,140	1,079	1,220	999	1,452	938	1,039	15,088	1,257	85%	-216
2013	1,083	906	1,186	734	758	860	1,026	1,098	1,223	1,298	749	822	11,743	979	78%	-279
2014	835	891	958	927	1,047	1,038							5,696	949	97%	-29

DI dispositions June to date are up 3% from 2013, down 32% from 2012, and down 39% from 2011
 DI dispositions monthly average is down 3% from 2013, down 24% from 2012, and down 36% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,390	2,465	1,951	2,126	2,046	1,905	1,943	2,054	2,117	1,930	1,757	1,755		2,037		
2012	1,815	1,757	1,905	1,734	1,636	1,877	2,005	1,906	2,139	1,755	1,663	1,379		1,798	88%	-239
2013	1,277	1,182	991	1,227	1,437	1,462	1,481	1,374	1,198	986	1,177	1,300		1,258	70%	-540
2014	1,469	1,536	1,557	1,788	1,830	1,922								1,684	134%	426

DI balance June to date is up 33% from 2013, down 6% from 2012, and down 22% from 2011
 DI balance monthly average is up 34% from 2013, down 6% from 2012, and down 17% from 2011

2013	134%	133%	
2012	94%	94%	
2011	83%	78%	
	chg to '14 avg	chg to '14 YTD	

TAX TRENDS - FO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	134	168	144	261	140	180	112	266	364	147	248	402	2,566	214		
2012	346	141	196	117	78	335	253	229	254	200	215	214	2,578	215	100%	1
2013	223	245	299	199	243	321	233	264	247	242	307	411	3,234	270	125%	55
2014	232	320	285	230	222	217							1,506	251	93%	-19
													2013	93%	98%	
													2012	117%	124%	
													2011	117%	147%	
														chg to '14 avg	chg to '14 YTD	

Tax registrations June to date are down 2% from 2013, up 24% from 2012, and up 47% from 2011
 Tax registrations monthly average is down 7% from 2013, up 17% from 2012, and up 17% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	139	173	193	252	176	277	168	278	325	293	323	247	2,844	237		
2012	227	352	322	492	267	217	236	290	284	357	234	195	3,473	289	122%	52
2013	299	222	475	590	375	301	214	263	352	231	151	185	3,658	305	105%	15
2014	208	265	232	129	257	300							1,391	232	76%	-73
													2013	76%	61%	
													2012	80%	74%	
													2011	98%	115%	
														chg to '14 avg	chg to '14 YTD	

Tax dispositions June to date are down 39% from 2013, down 26% from 2012, and up 15% from 2011
 Tax dispositions monthly average is down 24% from 2013, down 20% from 2012, and down 2% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4,880	4,874	4,824	4,833	4,797	4,700	4,643	4,630	4,666	4,520	4,445	4,593	4,700		
2012	4,711	4,498	4,371	3,995	3,803	3,918	3,931	3,871	3,841	3,683	3,664	3,683	3,997	85%	-703
2013	3,606	3,629	3,453	3,062	2,930	2,949	2,967	2,965	2,861	2,872	3,028	3,253	3,131	78%	-866
2014	3,276	3,328	3,381	3,482	3,447	3,363							3,380	108%	248
													2013	108%	103%
													2012	85%	80%
													2011	72%	70%
														chg to '14 avg	chg to '14 YTD

Tax balance June to date is up 3% from 2013, down 20% from 2012, and down 30% from 2011
 Tax balance monthly average is up 8% from 2013, down 15% from 2012, and down 28% from 2011

RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	64	97	92	739	526	510	426	454	207	982	247	251	4,595	383		
2012	182	245	746	576	605	424	229	418	209	315	51	108	4,108	342	89%	-41
2013	292	280	201	234	589	585	432	380	219	89	135	112	3,548	296	86%	-47
2014	156	223	402	791	601	228							2,401	400	135%	105
													2013	135%	110%	
													2012	117%	86%	
													2011	105%	118%	
														chg to '14 avg	chg to '14 YTD	

Ruling/Other registrations June to date are up 10% from 2013, down 14% from 2012, and up 18% from 2011
Ruling/Other registrations monthly average is up 35% from 2013, up 17% from 2012, and up 5% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	442	399	728	390	424	631	384	397	530	593	389	351	5,658	472		
2012	500	455	299	255	214	165	239	323	170	334	434	171	3,559	297	63%	-175
2013	242	250	424	278	254	248	329	322	574	598	162	223	3,904	325	110%	29
2014	204	383	288	130	156	113							1,274	212	65%	-113
													2013	65%	75%	
													2012	72%	67%	
													2011	45%	42%	
														chg to '14 avg	chg to '14 YTD	

Ruling/Other dispositions June to date are down 25% from 2013, down 33% from 2012, and down 58% from 2011
Ruling/Other dispositions monthly average is down 35% from 2013, down 28% from 2012, and down 55% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4,281	3,977	3,340	3,692	3,792	3,672	3,716	3,772	3,453	3,842	3,698	3,590	3,735		
2012	3,272	3,060	3,509	3,825	4,216	4,475	4,466	4,563	4,602	4,582	4,199	4,133	4,075	109%	340
2013	4,182	4,212	3,988	3,943	4,275	4,613	4,716	4,776	4,423	3,914	3,887	3,776	4,225	104%	150
2014	3,724	3,566	3,667	4,329	4,775	4,892							4,159	98%	-67
													2013	98%	99%
													2012	102%	112%
													2011	111%	110%
														chg to '14 avg	chg to '14 YTD

Ruling/Other balance June to date is down 1% from 2013, up 12% from 2012, and up 10% from 2011
Ruling/Other balance monthly average is down 2% from 2013, up 2% from 2012, and up 11% from 2011

WEEKLY AO WORKLOAD REPORT
2014

Week	Unreq total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
6/6/2014	390	517	424	426	2112	-8
6/13/2014	294	372	477	470	2120	8
6/20/2014	336	488	407	359	2168	-48
6/27/2014	237	356	430	326	2266	98
6/30/2014	193	66	74	53	2285	19

6/1-6/30/2014

Running Total

1799

1812

1634

Week	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
6/6/2014	29.2	71.48%	95.53%	99.31%
6/13/2014	29.7	75.76%	96.44%	100.00%
6/20/2014	30.5	72.47%	96.36%	100.00%
6/27/2014	30.6	61.79%	95.93%	100.00%
6/30/2014	32.3	44.68%	87.23%	100.00%

6/1-6/30/2014

32.3

69.78%

95.72%

99.83%

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
08/09 45-Day	52.2%	37.8%	38.4%	33.2%	16.1%	4.7%	13.8%	20.6%	38.7%	30.8%	43.2%	60.0%	32.4%
08/09 75-Day	93.2%	94.9%	92.3%	90.4%	91.2%	87.3%	88.2%	90.6%	93.9%	75.3%	86.7%	92.7%	89.7%
08/09 150-Day	99.6%	99.7%	98.9%	99.0%	99.1%	99.6%	99.1%	99.8%	100.0%	99.4%	99.8%	97.6%	99.3%
Case Aging	30	34	34	32	38	37	33	39	39	37	44	59	38
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%										75.8%
14/15 75-Day	96.9%	96.4%	95.7%										96.3%
14/15 150-Day	99.2%	99.8%	99.8%										99.6%
Case Aging	28.3	30.3	32.3										30.3

UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,389	2,509	3,616	2,882	3,165	2,850	2,858	3,104	3,115	3,121	2,223	2,405	34,237	2,853		
2012	2,661	2,205	3,383	2,517	2,307	1,875	2,319	2,824	2,338	2,632	2,260	2,091	29,412	2,451	86%	-402
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309	94%	-142
2014	1,620	1,608	1,558	1,883	1,572	1,743							9,984	1,664	72%	-645

UI registrations Jan to date are down 41% from 2013, down 37% from 2012, and down 43% from 2011

UI registration monthly average is down 29% from 2013, down 33% from 2012, and down 42% from 2011

2013	72%	62%
2012	68%	67%
2011	58%	57%
chg to '14 avg		chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,476	2,459	2,464	2,442	2,859	3,265	2,252	2,722	3,951	3,595	2,976	2,884	34,345	2,862		
2012	2,780	2,960	3,237	2,626	2,211	1,747	2,538	2,958	2,582	2,235	2,247	2,512	30,633	2,553	89%	-309
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2,602	2,040	1,787	1,582	2,083	27,821	2,318	91%	-234
2014	1,443	1,490	1,689	1,817	1,599	1,548							9,586	1,598	69%	-721

UI dispositions Jan to date are down 31% from 2013, down 32% from 2012, and down 37% from 2011

UI disposition monthly average is down 31% from 2013, down 37% from 2012, and down 44% from 2011

2013	69%	62%
2012	63%	62%
2011	56%	60%
chg to '14 avg		chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	3,619	3,668	4,738	5,237	5,489	5,090	5,700	6,077	5,243	4,766	4,009	3,518	3,518	4,763		
2012	3,398	2,671	2,785	2,703	2,784	2,910	2,744	2,578	2,363	2,727	2,722	2,199	2,199	2,715	57%	-2,048
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148	79%	-567
2014	1,994	2,106	1,936	1,986	1,979	2,166								2,028	94%	-120

UI balance of open cases Jan to date are down 7% from 2013, down 30% from 2012, and down 56% from 2011

UI balance monthly average is down 7% from 2013, down 26% from 2012, and down 58% from 2011

2013	94%	92%
2012	75%	71%
2011	43%	44%
chg to '14 avg		chg to '14 YTD

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	91	94	135	114	105	112	131	130	124	118	87	108	1,349	112		
2012	99	82	120	66	74	62	85	92	78	85	65	57	965	80	72%	-32
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70	86%	-11
2014	35	45	36	60	48	57							281	47	67%	-23
													2013	67%	59%	
													2012	58%	56%	
													2011	42%	43%	

DI registrations Jan to date down 48% from 2013, down 49% from 2012, down 58% from 2011.
DI registration monthly average down 36% from 2013, down 44% from 2012, and down 60% from 2011.

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	100	128	93	91	95	132	86	100	133	162	118	111	1,349	112		
2012	113	116	140	88	73	55	79	95	79	87	77	71	1,073	89	80%	-23
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69	77%	-21
2014	59	37	38	50	45	46							275	46	67%	-23
													2013	67%	59%	
													2012	51%	47%	
													2011	41%	43%	

DI dispositions Jan to date down 43% from 2013, down 57% from 2012, down 55% from 2011.
DI disposition monthly average down 33% from 2013, down 49% from 2012, and down 59% from 2011.

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	167	133	175	198	208	188	234	265	254	210	180	177	177	199		
2012	163	130	109	87	89	97	102	97	97	95	82	68	68	101	51%	-98
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78	77%	-23
2014	52	61	60	68	71	82								66	84%	-12
													2013	84%	87%	
													2012	65%	58%	
													2011	33%	37%	

Open Balance of DI Jan to date down 23% from 2013, down 42% from 2012, and down 63% from 2011.
Open Balance monthly average down 16% from 2013, down 35% from 2012, and down 67% from 2011.

chg to '14 avg chg to '14 YTD

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	25	18	21	33	32	2	23	23	6	43	25	41	292	24		
2012	22	20	39	23	34	21	2	13	11	9	44	6	244	20	84%	-4
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19	93%	-1
2014	24	11	18	9	1	8							71	12	62%	-7
													2013	62%	59%	
													2012	58%	45%	
													2011	49%	54%	

Tax registrations Jan to date are down 41% from 2013, down 55% from 2012, and down 46% from 2011
 Tax registration monthly average down 38% from 2013, down 42% from 2012, and down 51% from 2011

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	15	34	21	12	34	30	16	31	19	33	19	17	281	23		
2012	15	23	21	24	17	13	35	34	43	16	2	18	261	22	93%	-2
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21	95%	-1
2014	8	16	12	7	13	32							88	15	71%	-6
													2013	71%	96%	
													2012	67%	78%	
													2011	63%	60%	

Tax dispositions Jan to date are down 4% from 2013, down 22% from 2012 and down 40% from 2011
 Tax disposition monthly average down 39% from 2013, down 33% from 2012, and down 37% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	82	66	66	87	86	59	66	58	45	55	61	85	85	68		
2012	92	89	108	107	124	132	100	78	46	39	82	70	70	89	131%	21
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69	77%	-20
2014	74	63	69	71	59	35								62	90%	-7
													2013	90%	82%	
													2012	70%	57%	
													2011	91%	83%	

Tax balance of open cases Jan to date is down 18% from 2013, down 43% from 2012, and down 17% from 2011
 Tax balance monthly average is down 10% from 2013, down 30% from 2012, and down 9% from 2011

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1	4	7	17	16	7	9	10	14	16	6	7	114	10		
2012	7	9	13	2	3	0	1	3	3	2	7	2	52	4	46%	-5
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7	160%	3
2014	2	2	8	7	2	4							25	4	60%	-3
Other registrations Jan to date are down 36% from 2013, down 26% from 2012, and down 52% from 2011													2013	60%	64%	
Other registration monthly average down 40% from 2013, down 4% from 2012, and down 56% from 2011													2012	96%	74%	
													2011	44%	48%	
													chg to '14 avg			chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	10	5	5	1	6	20	7	7	13	14	17	10	115	10		
2012	9	7	9	9	9	1	1	0	5	3	1	7	61	5	53%	-5
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6	116%	1
2014	7	2	4	3	4	8							28	5	79%	-1
Other dispositions Jan to date are down 10% from 2013, down 36% from 2012, and down 40% from 2011													2013	79%	90%	
Other disposition monthly average down 21% from 2013, down 8% from 2012, and down 51% from 2011													2012	92%	64%	
													2011	49%	60%	
													chg to '14 avg			chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4	3	5	21	31	19	20	23	24	26	15	12	12	17		
2012	10	12	16	9	3	2	2	5	3	2	8	1	1	6	36%	-11
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9	152%	3
2014	1	1	9	13	11	7								7	76%	-2
Other balance of open cases Jan to date up 91% from 2013, down 19% from 2012, and down 49% from 2011													2013	76%	191%	
Other balance monthly average down 24% from 2013, up 15% from 2012, and down 59% from 2011													2012	115%	81%	
													2011	41%	51%	
													chg to '14 avg			chg to '14 YTD

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,506	2,625	3,779	3,046	3,318	2,971	3,021	3,267	3,259	3,298	2,341	2,561	35,992	2,999		
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556	85%	-443
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666	1,620	1,959	1,623	1,812							10,361	1,727	72%	-678
													2013	72%	62%	
													2012	68%	66%	
													2011	58%	57%	
														chg to '14 avg	chg to '14 YTD	

Registrations Jan to date down 38% from 2013, down 34% from 2012, and down 43% from 2011.
 Registration monthly average down 28% from 2013, down 32% from 2012, and down 42% from 2011.

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,601	2,626	2,583	2,546	2,994	3,447	2,361	2,860	4,116	3,804	3,130	3,022	36,090	3,008		
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669	89%	-339
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549	1,743	1,877	1,661	1,634							9,981	1,664	69%	-750
													2013	69%	62%	
													2012	62%	61%	
													2011	55%	59%	
														chg to '14 avg	chg to '14 YTD	

Dispositions Jan to date down 38% from 2013, down 39% from 2012, and down 41% from 2011.
 Disposition monthly average down 31% from 2013, down 38% from 2012, and down 45% from 2011.

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047		
2012	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2013	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2014	2,123	2,235	2,074	2,138	2,120	2,290								2,163	94%	-142
													2013	94%	91%	
													2012	74%	70%	
													2011	43%	44%	
														chg to '14 avg	chg to '14 YTD	

Open Balance Jan to date is down 9% from 2013, down 30% from 2012, and down 54% from 2011.
 Open Balance monthly average down 6% from 2013, down 26% from 2012, and down 57% from 2011.

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE														
45 Day-50 %	51	59	77	78	80	70							69	101%
75 Day- 80 %	92	93	96	97	96	96							95	101%
150 Day- 95 %	99	100	100	99	100	100							100	100%
CASE AGE														
Avg Days-UI (mean)	32	27.8	29.3	28.3	30.3	32.3							30.0	108%
Avg Days-UI (median)	28	23.0	26.0	26.0	25.0	31.0							26.5	117%
Over 120 days old														
UI Cases	14	10	25	15	18	17							17	103%
UI %	1%	1%	2%	1%	1%	1%							1%	88%
UI % w/out Nulls	1%	1%	2%	1%	1%	1%							1%	88%
NET PYS USED														
ALJ	13.43	13.30	14.53	13.71	13.75								13.7	100%
AO Non ALJ	25.56	27.46	26.59	27.30	25.76								26.5	97%
CTU Non ALJ	4.10	3.08	4.34	4.16	4.02								3.9	102%
Net Pys	43.09	43.84	45.46	45.17	43.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	44.2	98%
RATIOS														
AO w/o transcribers	1.90	2.06	1.83	1.99	1.87								1.93	97%
AO with transcribers	2.21	2.30	2.13	2.29	2.17								2.22	98%
TRANSCRIPTS														
PAGES	64	43	41	63	25	74							52	143%
AVG PGS Per T/S	4,194	2,870	2,981	5,409	1,924	5,755							3,856	149%
	66	67	73	86	77	78							66	119%
PRODUCTIVITY														
ALJ Displk	26.9	30.6	30.0	31.1	28.8								26.9	107%
Trans Pgs/day	48.71	49.04	34.34	59.10	22.79								48.7	47%

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	1,800	97%	21,600	
DI	37	61	74	88	55	43	35	45	36	60	48	57	53	107%	639	
Ruling & T-R	6	3	2	13	6	3	2	0	8	7	2	4	5	86%	56	
Tax	12	12	5	42	9	27	24	11	18	9	1	8	15	54%	178	
Other	5	1	2	1	1	1	0	2	0	0	0	0	1	0%	13	
Total	2,057	2,055	2,359	2,377	1,612	1,665	1,681	1,666	1,620	1,959	1,623	1,812	1,874	97%	22,486	?
Multi Cases						1										
Dispositions																
UI TL	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	1,821	85%	21,853	
DI	53	69	52	44	56	78	59	37	38	50	45	46	52	88%	627	
Ruling & T-R	3	4	9	1	8	7	5	4	4	2	4	8	5	163%	59	
Tax	28	38	18	20	13	39	8	16	12	7	13	32	20	157%	244	
Other	1	3	1	1	1	1	2	2	0	1	0	0	1	0%	13	
Total	2,258	2,716	2,120	1,853	1,660	2,208	1,517	1,549	1,743	1,877	1,661	1,634	1,900	86%	22,796	?
Multi Cases		1/13														
Balance - Open Cases																
UI TL	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	105%		
DI	55	49	71	116	115	79	52	61	60	68	71	82	73	112%		
Ruling & T-R	13	12	5	17	17	11	2	4	8	13	11	7	10	70%		
Tax	82	58	48	67	68	51	74	63	69	71	59	35	62	56%		
Other	5	1	2	2	2	2	1	1	1	0	0	0	1	0%		
Total	2,484	1,804	2,049	2,575	2,562	1,970	2,123	2,235	2,074	2,138	2,120	2,290	2,202	104%		1,308
Multi Cases						47	47									Estimate
FO to AO Appeal Rate																
UI TL	7.7%	5.5%	6.8%	7.7%	5.6%	6.5%	7.1%	6.2%	6.2%	7.1%	5.8%	6.9%	6.6%	105%		
DI	4.3%	5.9%	6.7%	7.2%	4.2%	5.7%	4.3%	5.4%	4.0%	6.3%	5.2%	5.4%	5.4%	101%		
Ruling & T-R	2.5%	1.0%	0.7%	2.3%	1.0%	2.0%	0.9%	0.0%	2.2%	2.6%	1.6%	3.0%	1.6%	180%		
Tax	4.0%	5.6%	1.9%	11.9%	3.9%	17.9%	13.0%	5.3%	6.8%	3.9%	0.8%	3.1%	6.5%	48%		
Other	41.7%	4.3%	9.1%	5.9%	8.3%	10.0%	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	7.9%	0%		
Overall Rate	7.5%	5.5%	6.7%	7.6%	5.4%	6.5%	7.0%	6.1%	6.0%	7.0%	5.8%	6.4%	6.5%	100%		

Monthly Board Meeting Litigation Report - June 2014

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 317
SUPERIOR COURT: Claimant Petitions.....	261
Employer Petitions.....	38
EDD Petitions.....	2
Non-benefit Court Cases	3
APPELLATE COURT: Claimant Appeals.....	8
Employer Appeals.....	4
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	276
DI.....	24
Tax.....	13
Non-benefit Court Cases	4

2014 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	23	3
Employer Petitions.....	5	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	1	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	49	10
Employer Petitions.....	6	0
EDD Petitions.....	1	0
APPELLATE COURT: Claimant Appeals.....	6	0
Employer Appeals.....	3	0
EDD Appeals.....	0	0

2014 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 4	Loss: 48	Win: 2	Loss: 5	Affirmed: 53	Reversed: 5	Remanded: 1

CUIAB 13/14 Fiscal Year Overtime/Lump Sum Payout - SCO Report
July 2013 through May 2014

Branch	13/14 Fiscal Year-to-Date Overtime Expenditure				FY 13/14 FY Projections	
	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay	FY Y-T-D Registration Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Project	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Total	0.00	\$0.00	0.00	\$0.00	341.75	\$5,385.75

Branch	13/14 Fiscal Year-to-Date Total Overtime Expenditures				FY 13/14 FY Projections	
	13/14 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Estimated Expenditures Over-/Under
Appellate	\$90,097.00	108.25	0.05	\$3,424.55	\$86,672.45	\$86,361.13
Admin	\$5,590.00	0.00	0.00	\$0.00	\$5,590.00	\$5,590.00
IT	\$97,891.00	2,081.85	1.00	\$92,933.04	\$4,957.96	-\$3,490.50
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00
Project	\$1,897.00	10.50	0.01	\$405.20	\$1,491.80	\$1,454.96
Field Operations	\$213,698.00	1,411.00	0.68	\$37,946.85	\$175,751.15	\$172,301.44
Total	409,173.00	3,611.60	1.89	\$134,709.64	\$274,463.36	\$262,217.03

Actual Monthly Average Personnel Year

13/14 Fiscal Year-to-Date Lump Sum Payout July 2013 through May 2014						
Branch	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	13/14 Allocation	Estimated Over/Under	
Appellate	1,313.50	0.63	\$37,569.61	\$144,987.00	\$104,001.97	
Admin	658.00	0.32	\$20,592.40	\$5,000.00	-\$15,592.40	
IT	783.50	0.38	\$26,844.36	\$5,000.00	-\$24,284.76	
Exec	48.50	0.02	\$926.46	\$93,867.00	\$92,856.32	
Project	0.00	0.00	\$0.00	\$5,000.00	\$5,000.00	
Field Operations	3,386.20	1.63	\$94,137.35	\$465,441.00	\$362,745.71	
Total	6,189.70	2.98	\$180,070.18	\$719,295.00	\$524,726.84	