

WORKLOAD NARRATIVE

FIELD OPERATIONS

June 2013

Workload: June may be the first tangible sign of falling levels of new appeals, and yet in all programs, open inventories rose. The number of verifications in all programs [30,208] was 12% below the fiscal year average and represented the lowest intake since December 2012. Perhaps more dramatic is the fact June and last December were the only two months since November 2009 with fewer than 31,000 new appeals. Unfortunately, the number of closed cases [27,467] fell even faster. Dispositions were 19% below the norm for the past twelve months and represented the smallest output since February 2009. This was the third consecutive month in which the inventory [43,875] grew larger. The number of open cases has grown by 28% during those three months and hit a seven month high.

For the entire fiscal year, there were 409,803 new cases verified for all programs. This was a drop of 5% from the previous fiscal year and 10% below the figures for 2010-2011. Field operations issued 409,040 decisions during the fiscal year. This represented 9% less output than the previous fiscal year and a 14% drop from 2010-2011. The number of both the new and closed cases was the lowest it has been since the 2008-2009 fiscal year. While the open balance grew by only 1%, this was the first time in four years in which more work came in than went out during a fiscal year.

UI. In June, the number of new UI cases [28,418 cases; 16,227 appellants] was 13% smaller than the fiscal year average and below 30,000 for only the third time in the past four years. The number of closed cases [26,058 cases; 14,879 appellants] was 20% smaller than average and represented the fewest decisions since February 2009. The open inventory [34,851 cases; 19,900 appellants] has risen by just under 9,000 cases in three months and stands at its highest level since November of last year.

For the entire fiscal year, there were 391,555 new cases [223,578 appellants] verified for UI. This was a drop of 4% from the previous fiscal year and 9% below the figures for 2010-2011. Field operations issued 389,561 UI decisions [for 222,439 appellants] during the fiscal year. This

represented 8% less output than the previous fiscal year and a 13% drop from 2010-2011. The number of both the new and closed cases was the lowest it has been since the 2008-2009 fiscal year. The open balance grew by 2% during the fiscal year. This was the first time in four years in which more work came in than went out.

DI. In disability, the number of new cases [884] in June was the lowest since February and 10% below the fiscal year average. This was the 8th consecutive month with fewer than 1,000 new appeals, which now appears to be the new normal. The number of decisions [860] was 16% below the average this fiscal year. This was the 3rd consecutive month in which the open DI inventory [1,462] has gone up. Nevertheless, it remains smaller than the average size this fiscal year and much smaller than historical levels.

For the entire fiscal year, there were 11,842 new cases verified for the disability and paid family leave programs. This was a drop of 29% from the previous fiscal year and 36% below the figures for 2010-2011. Field operations issued 12,254 DI decisions during the fiscal year. This represented 27% less output than the previous fiscal year and a 33% drop from 2010-2011. The number of both the new and closed cases was the lowest for any fiscal year since at least 2000. The open balance fell by 22% during the fiscal year. This was the fourth consecutive year in which more decisions were issued than new appeals verified.

Tax, Rulings, Other. The number of new ruling cases [559] in June was more than twice the average which is typical as the department tries to complete the rulings before the fiscal year ends. Dispositions [236] were 10% below the norm. The open inventory [4,571] is at its highest level since August 2010, though in practical terms it is equivalent in size to the August/September 2012 time frame. For the fiscal year, there were 3,279 new ruling appeals and 3,134 decisions. These numbers are respectively 36% and 26% smaller than the last fiscal year. The open inventory rose by 3% during the year.

In June, new tax petitions [321] were 33% higher than the fiscal year average and represented the most active input since June 2012. Closed cases [301] were the fewest in four months. The open balance of tax cases [2,949] rose for the first time since February. For the fiscal year, there were 2,895 new tax petitions appeals. This was an increase of 5% from the previous fiscal year and a 44% bump from 2010-2011. For the fiscal year, there were 3,858 decisions. This was a 10% increase from the last fiscal year, and an amazing jump of 85% from 2010-2011. The open

inventory has fallen by 25% during the year and 37% over the past two years.

Case Aging and Time Lapse. While 30-day time lapse suffered in June [61%], this was the 5th consecutive month that all of the timeliness standards were achieved. 45-day time lapse was at 93% and June was the 15th straight month of meeting that goal. Although average case age [25 days] rose for the 3rd straight month and was at a six month high, CUIAB has now complied with that requirement for 17 consecutive months. The time frames for the non-time lapse UI cases [extensions] worsened as the 30-day [11%] and 45-day percentages [35%] were down from May. Likewise, the average age rose to 42 days, up from 35 days in May and 31 in April.

Cycle Time. The UI cycle time in June rose five days to 41 days from date of appeal to issuance of the decision. This average is higher than was true for any individual office in May, and all of the offices took longer in June than the average last month. The increase was primarily in the time it took to schedule a hearing, which is inexorable with rising inventories. The good news is that this means that cases continued to be verified and decisions issued very efficiently. Finally, in DI the cycle time rose to 67 days.

UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	37,307	34,125	38,172	42,249	37,447	36,321	39,238	40,219	31,780	35,604	30,181	35,509	438,152	36,513		
2011	38,676	34,399	39,494	35,519	36,159	35,785	32,527	38,079	39,828	36,161	30,799	31,448	428,874	35,740	98%	-773
2012	33,339	30,233	36,391	33,590	34,531	31,871	32,132	37,791	33,363	36,746	31,266	26,393	397,646	33,137	93%	-2,602
2013	33,691	31,654	33,967	32,876	33,258	28,418							193,864	32,311	98%	-826
Multi	7	53	5	26	2											
UI registrations June to date are down 3% from 2012, down 12% from 2011, and down 14% from 2010																
UI registration monthly average is down 2% from 2012, down 10% from 2011, and down 12% from 2010																
														2012	98%	97%
														2011	90%	88%
														2010	88%	86%
															chg to '13 avg	chg to '13 YTD

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	32,738	37,951	44,067	39,481	35,731	36,680	35,798	39,000	38,748	37,386	34,848	36,237	448,665	37,389		
2011	34,029	37,998	50,124	35,054	32,103	38,117	33,797	36,979	41,802	33,663	33,076	34,301	441,043	36,754	98%	-635
2012	33,604	37,167	44,615	28,383	34,802	31,915	30,672	35,346	30,299	38,963	32,844	32,269	410,879	34,240	93%	-2,514
2013	33,153	33,375	37,439	29,390	29,752	26,058							189,167	31,528	92%	-2,712
Multi			11/46			5/25										
UI dispositions June to date are down 10% from 2012, down 17% from 2011, and down 17% from 2010																
UI disposition monthly average is down 8% from 2012, down 14% from 2011, and down 16% from 2010																
														2012	92%	90%
														2011	86%	83%
														2010	84%	83%
															chg to '13 avg	chg to '13 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	76,301	72,323	66,136	68,715	70,234	69,664	72,557	73,410	66,243	64,624	59,811	59,075		68,258		
2011	63,632	59,909	49,088	49,435	53,389	50,926	49,805	50,755	48,650	51,057	48,653	45,715		51,751	76%	-16,507
2012	45,315	38,225	29,603	34,674	34,327	34,188	35,578	37,843	40,820	38,495	36,792	30,853		36,393	70%	-15,358
2013	31,303	29,396	25,859	29,169	32,572	34,851								30,525	84%	-5,868
Multi	9	67	4	27	2											
UI balance of open cases June to date is down 15% from 2012, down 44% from 2011, and down 57% from 2010																
UI balance monthly average down 16% from 2012, down 41% from 2011, and down 55% from 2010																
														2012	84%	85%
														2011	59%	56%
														2010	45%	43%
															chg to '13 avg	chg to '13 YTD

DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	1,446	1,437	1,775	1,957	1,371	1,232	1,763	1,609	1,366	1,372	1,159	1,414	17,901	1,492		
2011	1,537	1,651	1,411	1,691	1,360	1,428	1,405	1,575	1,489	1,392	1,094	1,268	17,301	1,442	97%	-50
2012	1,395	1,490	1,611	1,256	1,362	1,382	1,206	1,122	1,233	1,069	845	754	14,725	1,227	85%	-215
2013	982	811	995	971	970	884							5,613	936	76%	-292
													2012	76%	66%	
													2011	65%	62%	
													2010	63%	61%	
														chg to '13 avg	chg to '13 YTD	

DI registrations June to date are down 34% from 2012, down 38% from 2011, and down 39% from 2010
DI registration monthly average is down 24% from 2012, down 35% from 2011, and down 37% from 2010

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	1,283	1,557	1,967	1,852	1,276	1,581	1,494	1,511	1,581	1,552	1,372	1,565	18,591	1,549		
2011	1,295	1,576	1,925	1,512	1,441	1,567	1,365	1,462	1,426	1,579	1,266	1,270	17,684	1,474	95%	-76
2012	1,334	1,547	1,456	1,424	1,460	1,140	1,079	1,220	999	1,452	938	1,039	15,088	1,257	85%	-216
2013	1,083	906	1,186	734	758	860							5,527	921	73%	-336
													2012	73%	66%	
													2011	63%	59%	
													2010	59%	58%	
														chg to '13 avg	chg to '13 YTD	

DI dispositions June to date are down 34% from 2012, down 41% from 2011, and down 42% from 2010
DI disposition monthly average is down 27% from 2012, down 37% from 2011, and down 41% from 2010

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg		
2010	2,997	2,876	2,682	2,789	2,891	2,541	2,808	2,908	2,691	2,513	2,299	2,148		2,679			
2011	2,390	2,465	1,951	2,126	2,046	1,905	1,943	2,054	2,117	1,930	1,757	1,755		2,037	76%	-642	
2012	1,815	1,757	1,905	1,734	1,636	1,877	2,005	1,906	2,139	1,755	1,663	1,379		1,798	88%	-239	
2013	1,277	1,182	991	1,227	1,437	1,462								1,263	70%	-535	
														2012	70%	71%	
														2011	62%	59%	
														2010	47%	45%	
															chg to '13 avg	chg to '13 YTD	

DI open balance June to date is down 29% from 2012, down 41% from 2011, and down 55% from 2010
DI open balance monthly average down 30% from 2012, down 38% from 2011, and down 53% from 2010

TAX TRENDS - FO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	142	139	164	233	140	163	94	137	146	181	188	232	1,959	163		
2011	134	168	144	261	140	180	112	266	364	147	248	402	2,566	214	131%	51
2012	346	141	196	117	78	335	253	229	254	200	215	214	2,578	215	100%	1
2013	223	245	299	199	243	321							1,530	255	119%	40
Tax registrations June to date are up 26% from 2012, up 49% from 2011, and up 56% from 2010													2012	119%	126%	
Tax registration monthly average is up 19% from 2012, up 19% from 2011, and up 56% from 2010													2011	119%	149%	
													2010	156%	156%	
													chg to '13 avg		chg to '13 YTD	

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	48	109	107	91	117	124	135	101	174	130	99	235	1,470	123		
2011	139	173	193	252	176	277	168	278	325	293	323	247	2,844	237	193%	115
2012	227	352	322	492	267	217	236	290	284	357	234	195	3,473	289	122%	52
2013	299	222	475	590	375	301							2,262	377	130%	88
Tax dispositions June to date are up 21% from 2012, up 87% from 2011, and up 280% from 2010													2012	130%	121%	
Tax disposition monthly average is up 30% from 2012, up 59% from 2011, and up 208% from 2010													2011	159%	187%	
													2010	308%	380%	
													chg to '13 avg		chg to '13 YTD	

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	4,509	4,539	4,596	4,738	4,759	4,796	4,754	4,790	4,758	4,801	4,890	4,885		4,735		
2011	4,880	4,874	4,824	4,833	4,797	4,700	4,643	4,630	4,666	4,520	4,445	4,593		4,700	99%	-34
2012	4,711	4,498	4,371	3,995	3,803	3,918	3,931	3,871	3,841	3,683	3,664	3,683		3,997	85%	-703
2013	3,606	3,629	3,453	3,062	2,930	2,949								3,272	82%	-726
Tax balance of open cases June to date is down 22% from 2012, down 32% from 2011, and down 30% from 2010													2012	82%	78%	
Tax balance monthly average is down 18% from 2012, down 30% from 2011, and down 31% from 2010													2011	70%	68%	
													2010	69%	70%	
													chg to '13 avg		chg to '13 YTD	

RULING - OTHER TRENDS - FO
 Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	486	609	709	598	441	424	468	1,359	201	239	229	214	5,977	498		
2011	64	97	92	739	526	510	426	454	207	982	247	251	4,595	383	77%	-115
2012	182	245	746	576	605	424	229	418	209	315	51	108	4,108	342	89%	-41
2013	292	280	201	234	589	585							2,181	364	106%	21
													2012	106%	79%	
													2011	95%	108%	
													2010	73%	67%	
														chg to '13 avg	chg to '13 YTD	

Ruling/Other registrations June to date are down 21% from 2012, up 8% from 2011, and down 33% from 2010
 Ruling/Other registration monthly average is up 6% from 2012, down 5% from 2011, and down 27% from 2010

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	335	392	500	682	465	716	421	631	484	804	303	415	6,148	512		
2011	442	399	728	390	424	631	384	397	530	593	389	351	5,658	472	92%	-41
2012	500	455	299	255	214	165	239	323	170	334	434	171	3,559	297	63%	-175
2013	242	250	424	278	254	248							1,696	283	95%	-14
													2012	95%	90%	
													2011	60%	56%	
													2010	55%	55%	
														chg to '13 avg	chg to '13 YTD	

Ruling/Other dispositions June to date are down 10% from 2012, down 44% from 2011, and down 45% from 2010
 Ruling/Other disposition monthly average is down 5% from 2012, down 40% from 2011, and down 45% from 2010

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2010	4,965	5,182	5,394	5,312	5,287	4,996	5,048	5,781	5,494	4,931	4,857	4,658		5,159			
2011	4,281	3,977	3,340	3,692	3,792	3,672	3,716	3,772	3,453	3,842	3,698	3,590		3,735	72%	-1,423	
2012	3,272	3,060	3,509	3,825	4,216	4,475	4,466	4,563	4,602	4,582	4,199	4,133		4,075	109%	340	
2013	4,182	4,212	3,988	3,943	4,275	4,613								4,202	103%	127	
														2012	103%	113%	
														2011	112%	111%	
														2010	81%	81%	
															chg to '13 avg	chg to '13 YTD	

Ruling/Other balance of open cases June to date is up 13% from 2012, up 11% from 2011, and down 19% from 2010
 Ruling/Other balance monthly average is up 3% from 2012, up 12% from 2011, and down 19% from 2010

ALL PROGRAM TRENDS - FO

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Change	Yr-Yr AvgChg
2010	39,381	36,310	40,820	45,037	39,399	38,140	41,563	43,324	33,493	37,396	31,757	37,369	463,989	38,666		
2011	40,411	36,315	41,141	38,210	38,185	37,903	34,470	40,374	41,888	38,682	32,388	33,369	453,336	37,778	98%	-888
2012	35,262	32,109	38,944	35,539	36,576	34,012	33,820	39,560	35,059	38,330	32,377	27,469	419,057	34,921	92%	-2,857
2013	35,188	32,990	35,462	34,280	35,060	30,208							203,188	33,865	97%	-1,057
Multi	7	53	5	26	2											
All program registrations June to date are down 4% from 2012, down 12% from 2011, and down 15% from 2010																
All program registration monthly average is down 3% from 2012, down 10% from 2011, and down 12% from 2010																
														2012	97%	96%
														2011	90%	88%
														2010	88%	85%
															chg to '13 avg	chg to '13 YTD

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Change	Yr-Yr AvgChg
2010	34,404	40,009	46,641	42,106	37,589	39,101	37,848	41,243	40,987	39,872	36,622	38,452	474,874	39,573		
2011	35,905	40,146	52,970	37,208	34,144	40,592	35,714	39,116	44,083	36,128	35,054	36,169	467,229	38,936	98%	-637
2012	35,665	39,521	46,692	30,554	36,743	33,437	32,226	37,179	31,752	41,106	34,450	33,674	432,999	36,083	93%	-2,853
2013	34,777	34,753	39,524	30,992	31,139	27,467							198,652	33,109	92%	-2,975
Multi			11/46		5/25											
All program dispositions June to date are down 11% from 2012, down 18% from 2011, and down 17% from 2010																
All program disposition monthly average is down 8% from 2012, down 15% from 2011, and down 16% from 2010																
														2012	92%	89%
														2011	85%	82%
														2010	84%	83%
															chg to '13 avg	chg to '13 YTD

BALANCE OPEN CASES

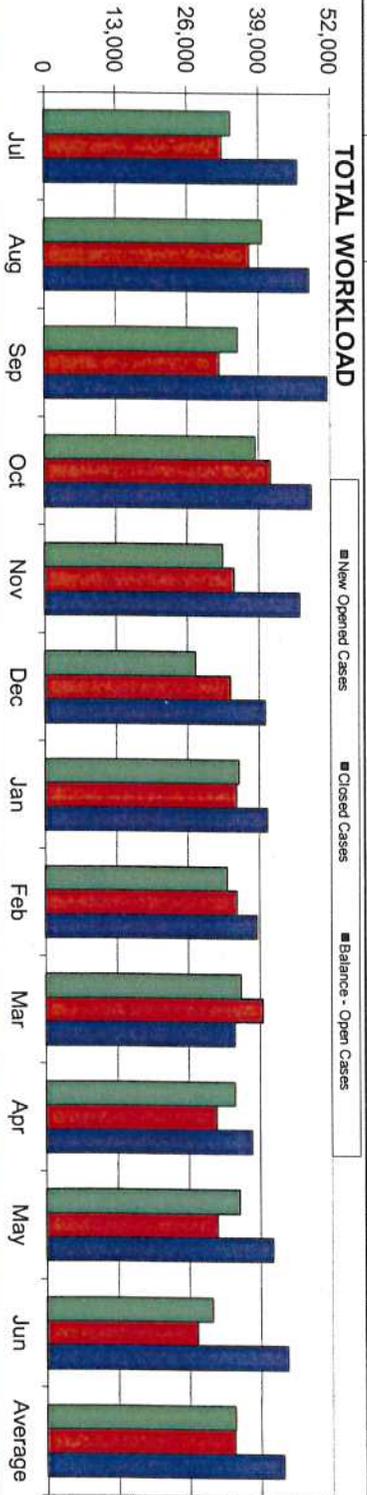
	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Change	Yr-Yr AvgChg
2010	88,772	84,920	78,808	81,554	83,171	81,997	85,167	86,889	79,186	76,869	71,857	70,783		80,831		
2011	75,183	71,225	59,203	60,086	64,024	61,203	60,107	61,211	58,886	61,349	58,553	55,653		62,224	77%	-18,608
2012	55,113	47,540	39,388	44,228	43,982	44,458	45,980	48,183	51,402	48,515	46,318	40,048		46,263	74%	-15,961
2013	40,368	38,419	34,291	37,401	41,214	43,875								39,261	85%	-7,002
Multi	9	67	4	27	2											
All program open balance June to date is down 14% from 2012, down 40% from 2011, and down 53% from 2010																
All program open balance monthly average is down 15% from 2012, down 37% from 2011, and down 51% from 2010																
														2012	85%	86%
														2011	63%	60%
														2010	49%	47%
															chg to '13 avg	chg to '13 YTD

STATEWIDE	2012-2013												Average	STATEWIDE Current Mo. % of Avg	Total	Appellants					
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun				Current Mo.	Average	Total			
WORKLOAD	New Opened Cases	UI TL	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	32,630	87%	391,555	16,227	18,631	223,578	
		DI	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	987	90%	11,842				
		Ruling & T-R	207	399	185	295	37	93	270	258	185	215	576	559	273	205%	3,279				
		Tax	253	229	254	200	215	214	223	245	299	199	243	321	241	133%	2,895				
		Other	22	19	24	20	14	15	22	22	16	19	13	26	19	134%	232				
		Total	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	34,150	88%	409,803				
		Multi Cases	15	54	5	5	2	7	53	4	26	2									
		Closed Cases	UI TL	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	32,463	80%	389,561	14,879	18,537	222,439
		DI	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	1,021	84%	12,254				
		Ruling & T-R	215	294	157	305	425	146	226	229	392	270	239	236	261	90%	3,134				
Tax	236	290	284	357	234	195	299	222	475	590	375	301	322	94%	3,858						
Other	24	29	13	29	9	25	16	21	32	8	15	12	19	62%	233						
Total	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	34,087	81%	409,040						
Multi Case/Chrt	1/4	3/8	2/5	7/52	2/6			11/46	5/25												
Balance - Open Cases	UI TL	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851	33,628	104%		19,900	19,201			
	DI	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462	1,535	95%						
	Ruling & T-R	4,424	4,530	4,558	4,547	4,159	4,104	4,147	4,176	3,970	3,914	4,248	4,571	4,279	107%						
	Tax	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525	84%						
	Other	42	33	44	35	40	29	35	36	18	29	27	42	34	123%						
	Total	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875	43,001	102%						
	Multi Cases	17	56	51	6	8	9	67	3	27	2										
	Time Lapse	30 TL % (60)	42	50	50	53	58	48	54	70	79	80	72	61	60	102%					
	45 TL % (80)	83	83	85	81	85	83	86	89	95	97	96	93	88	88	106%					
	90 TL % (95)	98	98	98	98	97	97	97	98	99	99	100	99	99	98	101%					
CASE AGE	UI (mean)	26	23	27	26	27	27	24	20	19	20	21	26	24	109%						
	Average Days	22	21	24	22	23	24	21	17	18	19	18	23	21	110%						
	>90 Days Old	0%	1%	1%	1%	1%	1%	1%	1%	0%	0%	0%	0%	1%	0%						
	>90 Days Old w/out Mails	0%	1%	1%	1%	1%	1%	1%	1%	0%	0%	0%	0%	1%	0%						
	DI	2%	5%	8%	5%	8%	5%	5%	5%	4%	3%	2%	3%	5%	64%						
	NET PYS USED	180.08	180.02	176.37	190.53	168.33	163.71	169.71	181.93	182.08	161.33	143.21	171.0	183.3	84%						
	Field Offices	180.08	190.86	186.68	195.64	167.80	173.65	179.83	186.84	196.44	179.33	178.93	183.3	183.3	98%						
	Net PYS	344.30	370.88	363.05	386.17	336.13	337.36	349.54	368.77	378.52	340.66	322.14	354.3	354.3	91%						
	Ratio 1 /	1.10	1.06	1.06	1.03	1.00	1.06	1.06	1.03	1.08	1.11	1.25	1.08	1.08	116%						
	w/HO/R/S/U	169.52	184.78	180.11	196.95	172.77	168.36	174.49	187.42	186.93	167.33	147.07	176.0	176.0	84%						
SS w/EDD	218.65	234.75	228.30	236.61	202.94	209.82	219.61	226.65	235.44	216.13	214.59	222.1	222.1	97%							
EDD 0	388.17	419.53	408.41	433.56	375.71	378.18	394.10	414.07	422.37	383.46	361.66	398.1	398.1	91%							
Ratio 1 /	1.29	1.27	1.27	1.20	1.17	1.25	1.26	1.21	1.26	1.29	1.46	1.26	1.26	116%							
PRODUCTIVITY	Weekly Dispos per ALJ (U/ID)	44.6	43.0	45.7	44.6	51.5	49.5	46.7	48.1	49.2	42.9	47.1	46.6	101%							
	Weekly Dispos per ALJ	45.3	43.7	46.4	45.4	52.5	50.0	47.5	48.8	50.3	44.1	48.1	47.5	101%							
	Weekly Dispos (Non-ALJ)	35.1	34.4	36.6	37.8	44.7	40.1	37.7	40.4	40.0	34.1	33.0	37.6	88%							

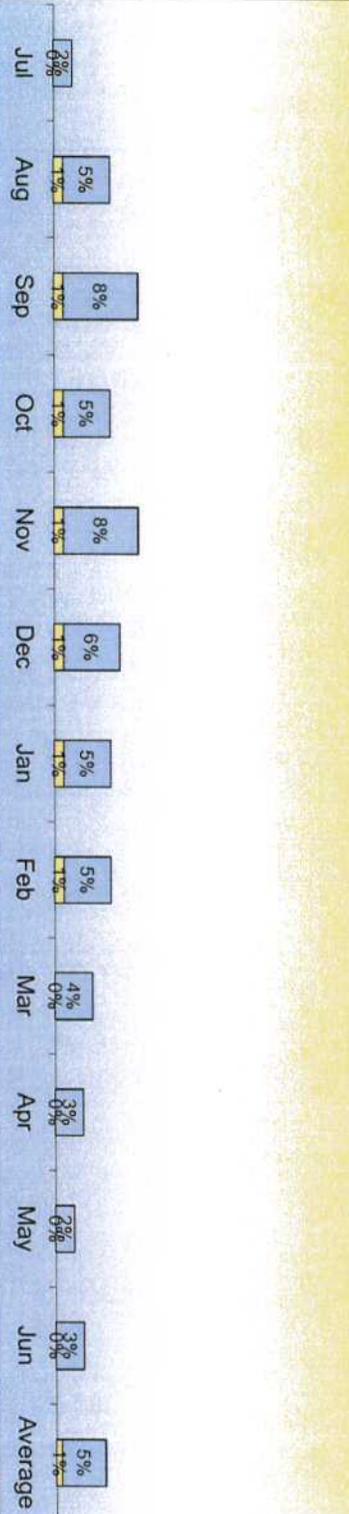
STATEWIDE

2012-2013

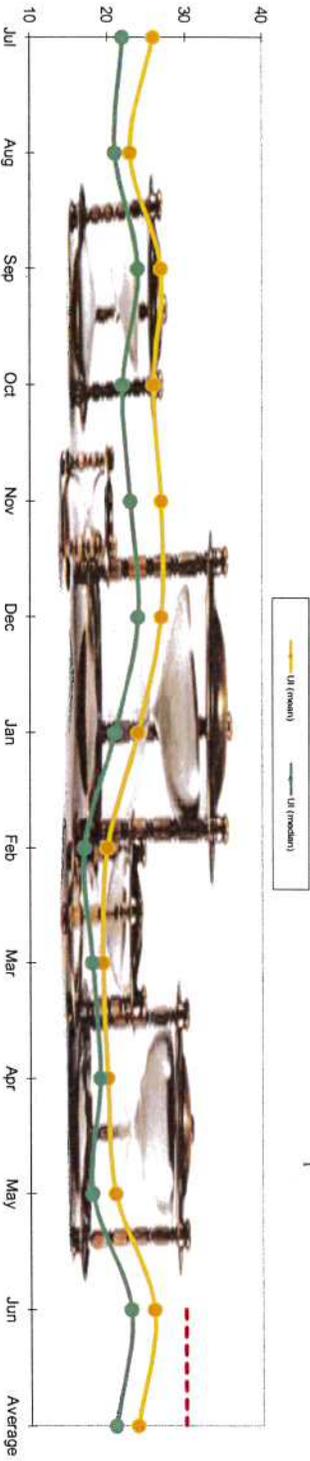
TOTAL WORKLOAD



CASE AGE - % Over 90 Days

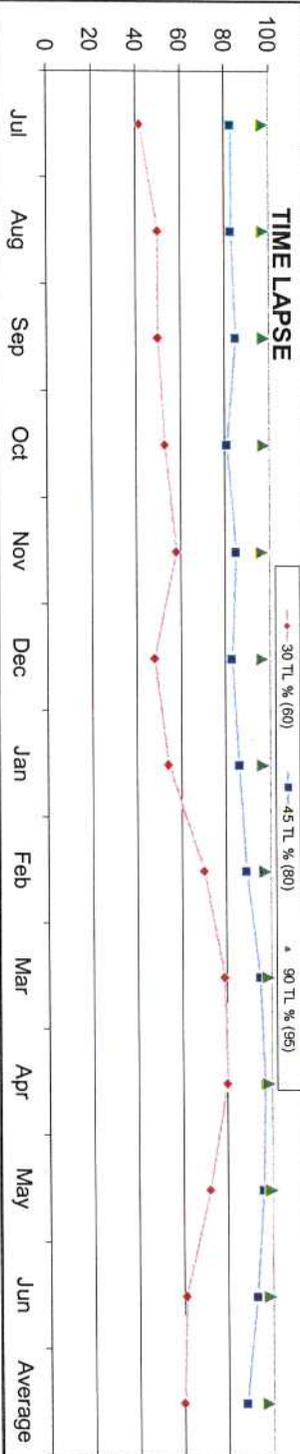


Average Days of UI Case Age

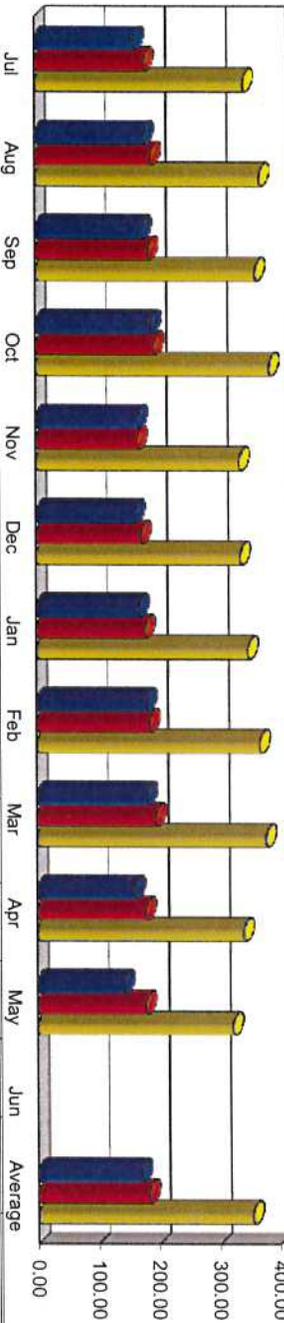


STATEWIDE

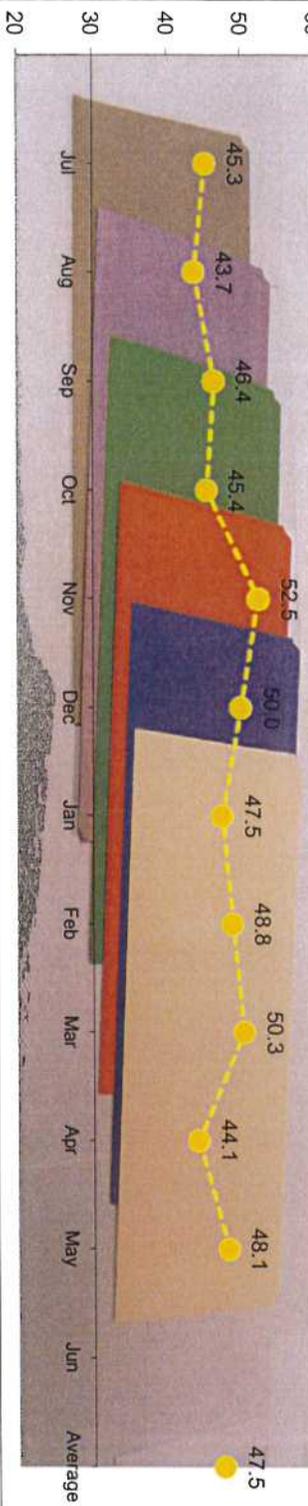
2012-2013



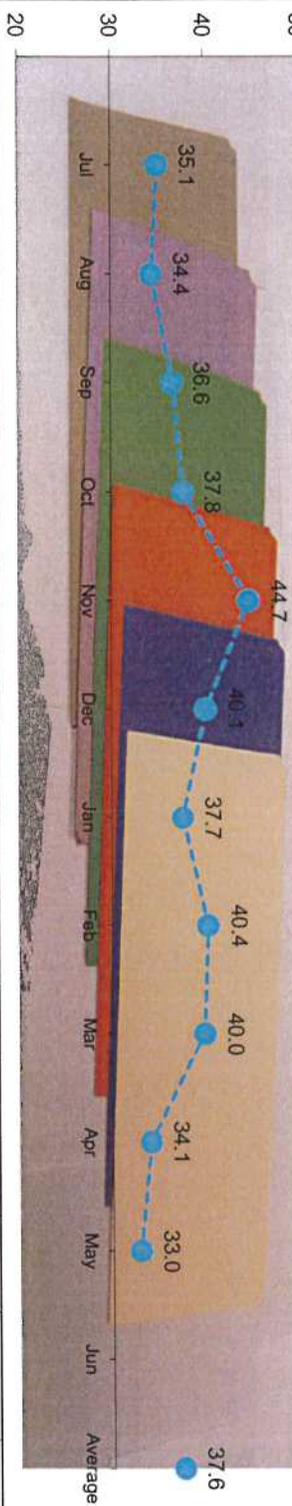
STAFFING-Field Offices



PRODUCTIVITY



PRODUCTIVITY



TL
95%
80%
60%

FIELD OPERATIONS ~ REPORT SUMMARY

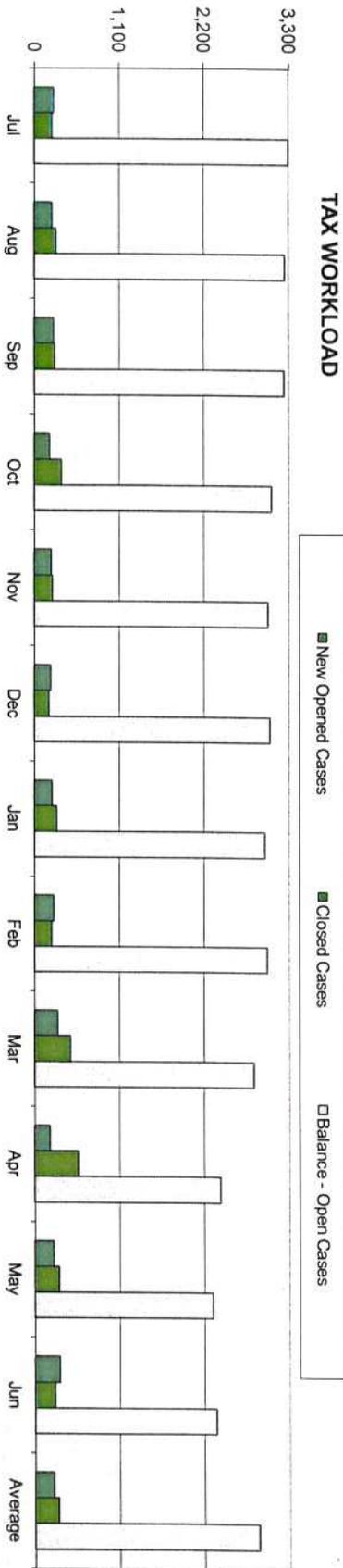
FOHQ	2012-2013												Average	FOHQ		Appellants			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		% of Avg.	Current Mo.	Total	Current Mo.	Average	Total
WORKLOAD																			
New Opened Cases																			
UI TL	6	0	0	0	0	1	8	0	2	2	0	0	0	2	0	19	0	1	11
DI	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0	
Ruling&T-R	90	55	40	16	20	14	11	13	30	103	176	177	62	285%	745				
Tax	251	227	251	194	215	214	223	245	294	196	239	314	239	132%	2,863				
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0		
Total	347	282	291	210	235	229	242	258	326	301	415	491	302	162%	3,627				
Closed Cases																			
UI TL	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1
DI	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!	0		
Ruling&T-R	79	43	50	122	127	98	111	77	81	98	82	78	87	89%	1,046				
Tax	229	275	262	349	233	189	288	219	460	559	307	253	302	84%	3,623				
Other	0	0	0	1	0	0	0	0	0	0	0	0	0	0%	1				
Total	308	318	312	472	360	287	399	296	542	657	389	331	389	85%	4,671				
Balance - Open Cases																			
UI TL	6	0	0	0	0	1	9	1	2	2	0	0	2	0%		0	1		
DI	0	0	0	0	0	0	0	0	0	0	0	0	0	#DIV/0!					
Ruling&T-R	2,459	2,470	2,460	2,353	2,246	2,160	2,060	1,996	1,946	1,951	2,044	2,143	2,191	98%					
Tax	3,287	3,245	3,235	3,076	3,031	3,058	2,990	3,016	2,845	2,409	2,308	2,352	2,904	81%					
Other	5	5	5	4	4	4	4	4	4	4	4	4	4	94%					
Total	5,757	5,720	5,700	5,433	5,281	5,223	5,063	5,017	4,797	4,366	4,356	4,499	5,101	88%					
NET PYS USED																			
ALJ	5.30	4.76	3.74	6.42	4.44	4.65	4.78	5.49	4.85	6.00	3.86		4.9	78%					
Non ALJ	17.65	19.16	17.94	17.98	16.08	16.20	18.06	18.09	18.74	17.58	16.62		17.6	94%					
Net PYS	22.95	23.92	21.68	24.40	20.52	20.85	22.84	23.58	23.59	23.58	20.48		22.6	91%					
Ratio 1 /	3.33	4.03	4.80	2.80	3.62	3.48	3.78	3.30	3.86	2.93	4.31		3.58	120%					
PRODUCTIVITY																			
Weekly Dispos per PY	3.2	2.9	3.8	4.2	4.6	3.4	4.2	3.3	5.5	6.6	4.3		4.2	103%					
Weekly Dispos per ALJ	13.8	14.5	22.0	16.0	21.3	15.4	19.9	14.2	26.6	26.1	22.9		19.3	118%					

FOHQ

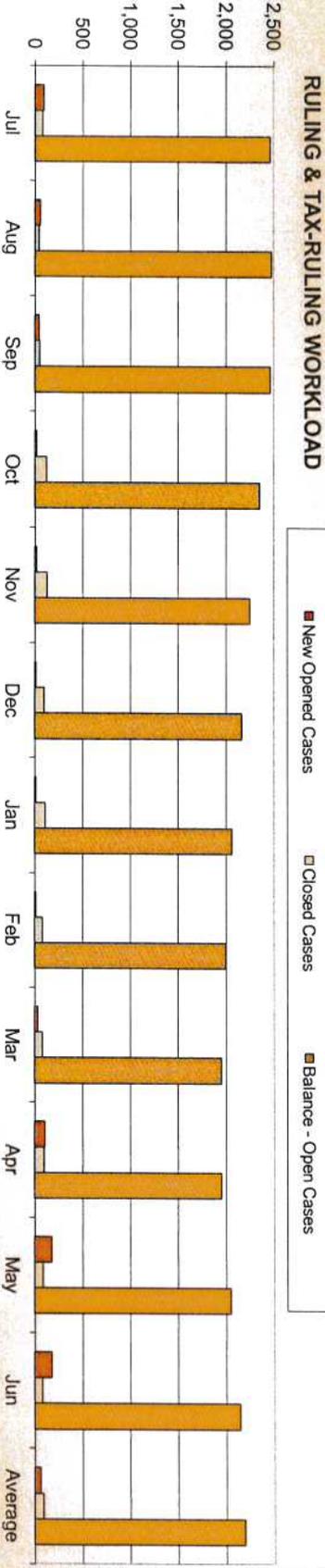
2012-2013

FOHQ

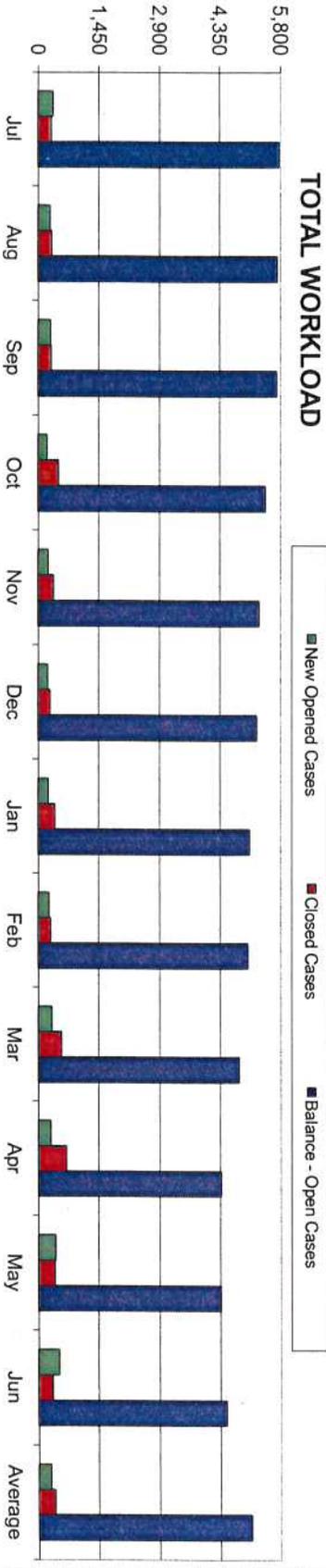
TAX WORKLOAD



RULING & TAX-RULING WORKLOAD



TOTAL WORKLOAD



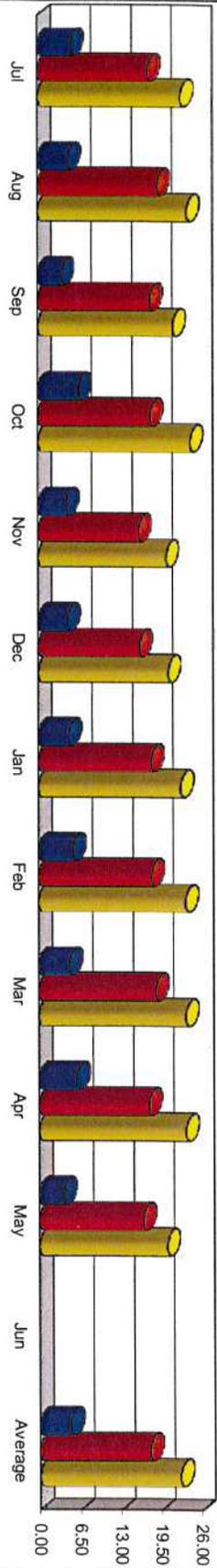
FIELD OPERATIONS ~ REPORT SUMMARY

FOHQ

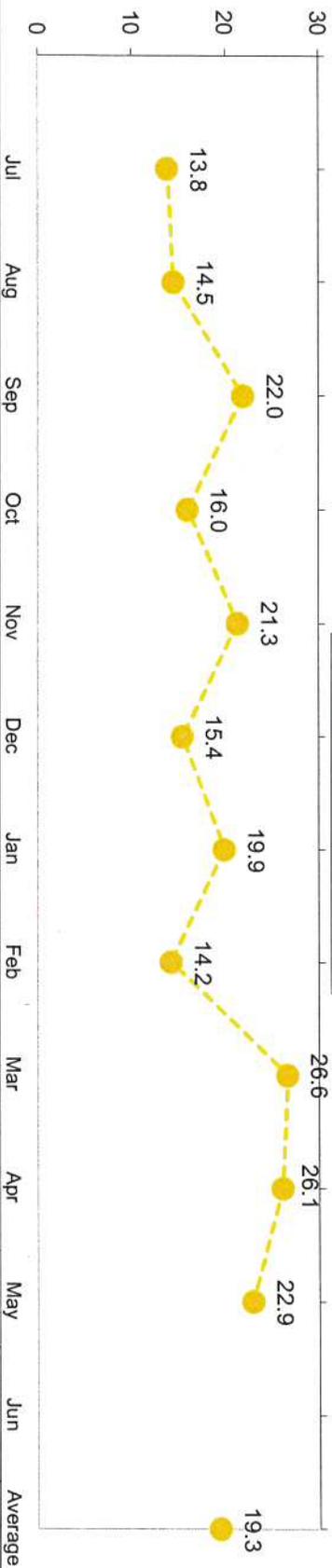
2012-2013

FOHQ

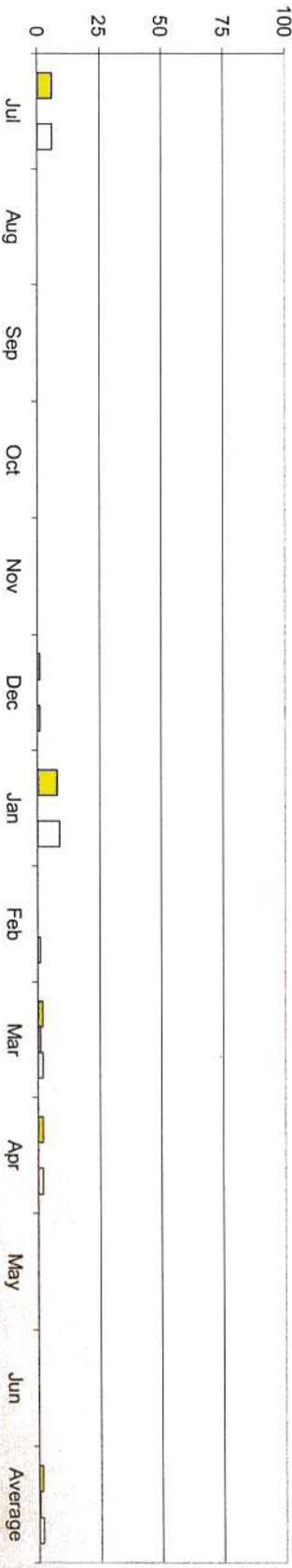
STAFFING - FOHQ



PRODUCTIVITY



UI WORKLOAD



FIELD OPERATIONS ~ REPORT SUMMARY

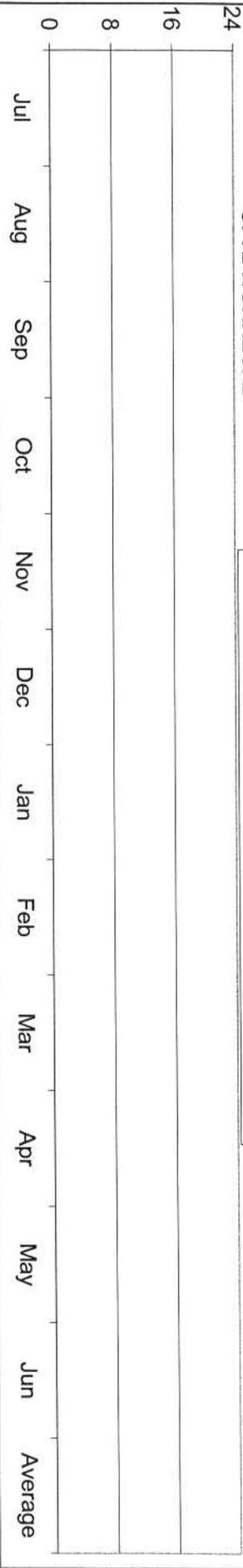
RSU RSU

UI TL WORKLOAD

2012-2013

■ New Opened Cases

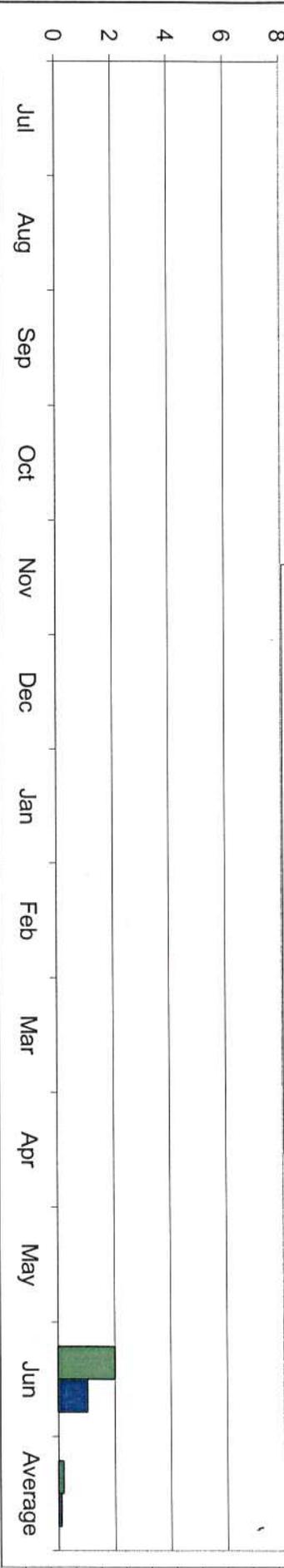
□ Balance - Open Cases



TOTAL WORKLOAD

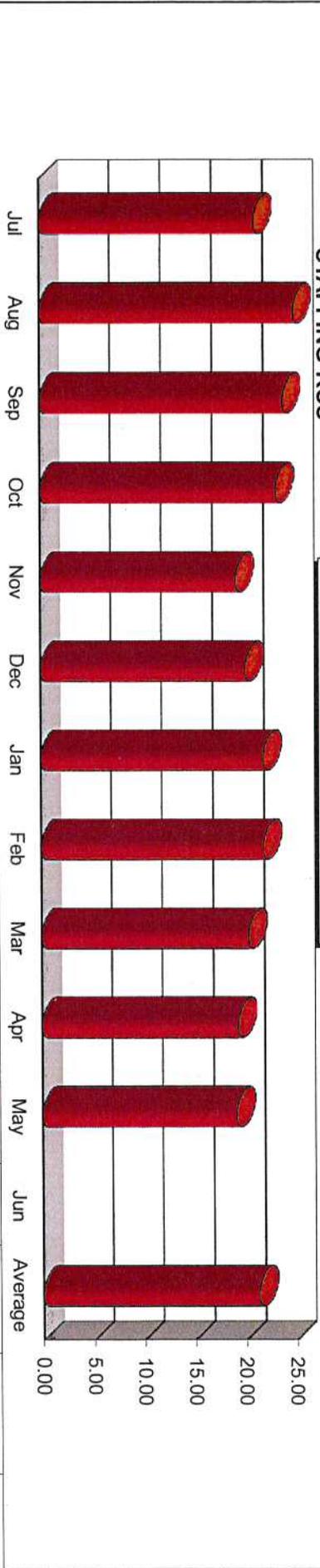
■ New Opened Cases

■ Balance - Open Cases



STAFFING-RSU

■ Non ALL



AO REPORT TO BOARD -- MONTH OF JUNE 2013

	# Cases	Calendar Yr Avg
REGISTRATIONS	2082	2789
DISPOSITIONS	1999	2691
OPEN BALANCE	2671	2371
PENDING REG.		

CASE AGING (40 days) 32.2

TIME LAPSE

45 Days (50%)	72.00%
75 Days (80%)	91.00%
150 Days (95%)	100.00%

ADDITIONAL INFORMATION

FO to AO Avg. Transfer Time	Days Statewide Avg.	1.32 days
FO ALJs working in AO	3	
Appeal rate FO to AO	6.70%	

WEEKLY AO WORKLOAD REPORT

June 2013

Week Ending	<u>Unreg total</u>	<u>Appeals Rec'd</u>	<u>Registrations</u>	<u>Dispositions</u>	<u>Open Balance</u>
6/7/2013	443	532	525	556	2599
6/14/2013	419	510	457	557	2507
6/21/2013	286	619	638	375	2727
6/28/2013	411	646	462	511	2679
6/1/2013-6/30/2013					
Running Total		2307	2082	1999	

Week Ending	<u>Average Case age</u>	<u>45-Day (50%) Time Lapse</u>	<u>75-Day (80%) Time Lapse</u>	<u>150-Day (95%) Time Lapse</u>
6/7/2013	29.1	64.58%	87.47%	100.00%
6/14/2013	29.3	78.99%	94.20%	99.76%
6/21/2013	28.8	67.81%	92.81%	99.32%
6/28/2013	30.2	77.72%	95.26%	100.00%
6/1/2013-6/30/2013	32.2	72.40%	90.69%	99.80%

Change

-19

-92

220

-48

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	2,547	79%	30,561	
Ruling & T-R	85	92	78	85	65	57	52	121	55	118	84	46	78	59%	938	
Tax	1	1	3	1	5	1	2	1	3	5	12	5	3	150%	40	
Other	2	13	11	9	44	6	27	0	0	53	24	17	17	99%	206	
Total	0	2	0	1	2	1	0	3	3	4	1	0	1	0%	17	
Multi Cases	2,407	2,932	2,430	2,728	2,376	2,156	2,789	2,721	3,003	3,403	2,735	2,082	2,647	79%	31,762	1,145
			283	9		6	4			26		13				
Dispositions																
UI TL	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2,240	3,363	2,704	2,504	1,920	2,552	75%	30,626	
Ruling & T-R	79	95	79	87	77	71	69	60	117	88	71	65	80	81%	958	
Tax	1	0	3	3	0	5	3	2	0	1	11	3	3	113%	32	
Other	35	34	43	16	2	18	25	11	15	16	15	10	20	50%	240	
Total	0	0	2	0	1	2	1	1	3	1	4	1	1	75%	16	
Multi Cases/Ch	2,653	3,087	2,709	2,341	2,327	2,608	2,921	2,314	3,498	2,810	2,605	1,999	2,656	75%	31,872	1,152
				1/5		4/237		4/57				2/28				
Balance - Open Cases																
UI TL	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384	104%		
Ruling & T-R	102	97	97	95	82	68	51	110	50	78	91	72	83	87%		
Tax	2	3	3	1	6	2	1	0	3	7	8	10	4	261%		
Other	100	78	46	39	82	70	72	61	46	83	92	97	72	134%		
Total	0	2	0	1	2	1	0	2	2	5	2	1	2	67%		
Multi Cases	2,948	2,758	2,509	2,863	2,894	2,340	2,057	2,452	1,910	2,509	2,625	2,671	2,545	105%		1,525
	0		283	287	287	57	61	4	3	28	28	13				Estimate
FO to AO Appeal Rate																
UI TL	7.3%	9.2%	6.6%	8.7%	5.8%	6.4%	8.4%	7.8%	8.8%	8.6%	8.9%	6.8%	7.8%	87.1%		
Ruling & T-R	7.5%	8.5%	6.4%	8.5%	4.5%	6.1%	5.0%	11.2%	6.1%	9.9%	11.4%	6.1%	7.6%	79.9%		
Tax	0.7%	0.5%	1.0%	0.6%	1.6%	0.2%	1.4%	0.4%	1.3%	1.3%	4.4%	2.1%	1.3%	160.7%		
Other	0.9%	5.5%	3.8%	3.2%	12.3%	2.6%	13.8%	0.0%	0.0%	11.2%	4.1%	4.5%	5.2%	87.9%		
Overall Rate	0.0%	8.3%	0.0%	7.7%	6.9%	11.1%	0.0%	18.8%	14.3%	12.5%	12.5%	0.0%	7.7%	0.0%		
	7.2%	9.1%	6.5%	8.6%	5.8%	6.3%	8.3%	7.8%	8.6%	8.6%	8.8%	6.7%	7.7%	86.9%		

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE		2012-2013												Average	AO				
		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Current Mo. % of Avg.				
TIME LAPSE																			
	45 Day-50 %	13	29	41	25	22	14	13	24	53	62	76	72	37	195%				
	75 Day- 80 %	81	81	76	75	83	75	83	77	91	92	94	91	83	109%				
	150 Day- 95 %	100	99	99	99	100	98	100	100	100	100	100	100	99	100%				
CASE AGE																			
	Avg Days-UI (mean)	48	44	49	45	45	41	41	35	29.1	30.1	31.0	32.2	39.2	82%				
	Avg Days-UI (median)	43	38	41	42	42	41	40	31	25.0	26.0	24.0	27.0	35.0	77%				
Over 120 days old																			
	UI Cases	49	36	36	9	24	17	20	7	1	7	10	16	19	83%				
	UI %	2%	1%	2%	0%	1%	1%	1%	0%	0%	0%	0%	1%	1%	115%				
	UI % w/out Multis	2%	1%	2%	0%	1%	1%	1%	0%	0%	0%	0%	1%	1%	117%				
NET PYS USED																			
	ALJ	17.38	19.99	17.62	17.40	18.79	17.31	21.21	22.75	22.86	21.70	18.79	19.6	19.6	96%				
	AO Non ALJ	37.21	41.93	39.47	41.41	38.34	39.87	39.92	40.71	40.38	37.88	37.29	39.5	39.5	94%				
	CTU Non ALJ	2.94	3.78	3.50	3.50	3.50	3.25	3.29	3.34	3.92	4.20	4.31	3.6	3.6	120%				
	Net PYS	57.53	65.70	60.59	62.31	60.63	60.43	64.42	66.80	67.16	63.78	60.39	62.7	62.7	96%				
RATIOS																			
	AO w/o transcribers	2.14	2.10	2.24	2.38	2.04	2.30	1.88	1.79	1.77	1.75	1.98	2.01	2.01	99%				
	AO with transcribers	2.31	2.29	2.44	2.58	2.23	2.49	2.04	1.94	1.94	1.94	2.21	2.20	2.20	101%				
TRANSCRIPTS																			
	PAGES	90	114	94	73	126	99	97	50	42	111	134	72	92	78%	1,102			
	AVG PGS Per T/S	6,209	7,640	6,943	7,403	8,955	6,856	7,602	3,940	4,633	6,770	7,759	5,145	6,655	77%	79,855			
		69	67	74	101	71	69	78	79	110	61	58	71	76	94%				
PRODUCTIVITY																			
	ALJ Displ/kk	36.3	33.6	40.5	29.2	32.6	37.7	32.8	25.4	36.4	30.8	31.5	33.4	33.4	94%				
	Trans Pgs/day	100.57	87.88	104.41	91.96	134.66	105.48	110.03	58.98	56.28	76.76	81.83	91.7	91.7	89%				

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	2,470	2,136	3,081	2,779	2,362	2,691	2,518	2,957	3,089	2,658	2,796	2,721	32,258	2,688		
2011	2,506	2,625	3,779	3,046	3,318	2,971	3,021	3,267	3,259	3,298	2,341	2,561	35,992	2,999	112%	311
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556	85%	-443
2013	2,789	2,721	3,003	3,403	2,735	2,082							16,733	2,789	109%	233
													2012	109%	107%	
													2011	93%	92%	
													2010	104%	108%	

Registrations Jan to date up 7% from 2012, down 8% from 2011, and up 8% from 2010.

Registration monthly average up 9% from 2012, down 7% from 2011, and up 4% from 2010.

chg to '13 avg chg to '13 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	2,210	2,634	2,764	2,707	2,534	2,949	2,352	2,657	2,647	2,853	2,565	2,360	31,232	2,603		
2011	2,601	2,626	2,583	2,546	2,994	3,447	2,361	2,860	4,116	3,804	3,130	3,022	36,090	3,008	116%	405
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669	89%	-339
2013	2,921	2,314	3,498	2,810	2,605	1,999							16,147	2,691	101%	22
													2012	101%	99%	
													2011	89%	96%	
													2010	103%	102%	

Dispositions Jan to date down 1% from 2012, down 4% from 2011, and up 2% from 2010.

Disposition monthly average up 1% from 2012, down 11% from 2011, and up 3% from 2010.

chg to '13 avg chg to '13 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2010	3,177	2,668	3,000	3,058	2,886	2,635	2,837	3,135	3,591	3,387	3,626	3,973	3,973	3,164		
2011	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047	159%	1,882
2012	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2013	2,057	2,452	1,910	2,509	2,625	2,671								2,371	81%	-542
														2012	81%	76%
														2011	47%	48%
														2010	75%	82%

Open Balance Jan to date down 24% from 2012, down 52% from 2011, and down 18% from 2010.

Open Balance monthly average down 19% from 2012, down 53% from 2011, and down 25% from 2010.

chg to '13 avg chg to '13 YTD

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

	June, 2013	May, 2013	April, 2013	March, 2013
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	1.01 153	1.39 167	2.66 92	1.54 157
Ing	0.91 124	0.89 351	1.82 235	1.23 225
Inl	2.25 178	2.51 292	2.49 239	1.87 331
LA	0.46 152	2.03 192	1.26 219	0.91 265
Oak	1.56 99	2.32 163	1.01 139	1.39 231
OC	0.80 168	0.52 142	0.77 202	0.68 306
Ox	0.31 94	0.37 125	0.23 135	1.14 143
Pas	4.69 62	6.30 171	3.75 186	10.03 142
Sac	1.56 188	2.65 231	2.56 313	2.68 346
SD	1.23 149	2.33 223	4.47 282	4.18 261
SF	1.04 55	1.49 90	0.99 117	1.75 127
SJ	1.23 52	2.58 118	1.28 102	5.07 115
Tax	1.00 9	1.60 10	1.32 19	2.00 20
Total	1.32 1483	2.12 2275	2.15 2280	2.38 2669

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from Date Received at AO to Board Appeal Event Date

	June, 2013	May, 2013	April, 2013	March, 2013
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	1.06	4.07	4.80	7.72
Ing	1.70	3.68	7.85	4.96
Inl	1.48	2.96	6.06	4.89
LA	1.43	3.89	5.47	4.46
Oak	0.54	3.28	4.33	7.58
OC	0.88	3.91	5.02	4.55
Ox	0.78	3.26	4.50	5.58
Pas	0.40	2.23	4.46	5.78
Sac	2.16	3.52	6.69	4.82
SD	1.09	3.89	4.59	6.45
SF	1.25	3.60	4.64	5.18
SJ	0.77	3.22	5.09	3.91
Tax	1.89	5.40	10.58	21.75
Total	1.24	3.47	5.54	5.54
	1483	2275	2280	2669

Board Member	1st	2nd	3rd	UI	DI	Ruling	Tax	1 Party	2 Party	Total
Kathleen Howard										
Sum	248	214	45	483	22	0	2	163	344	507
Percent	23%	20%	58%	23%	22%	0%	13%	21%	24%	
Michael Allen										
Sum	346	455	24	775	40	3	7	306	519	825
Percent	32%	42%	31%	37%	39%	50%	44%	39%	36%	
Robert Dresser										
Sum	37	37	8	79	3	0	0	22	60	82*
Percent	3%	3%	10%	4%	3%	0%	0%	3%	4%	
Roy Ashburn										
Sum	452	377	0	782	37	3	7	303	526	829
Percent	42%	35%	0%	37%	36%	50%	44%	38%	36%	
Total Cases Reviewed:	1083	1083	77	2119	102	6	16	794	1449	

*Off Calendar

Monthly Board Meeting Litigation Report - June 2013

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 336
SUPERIOR COURT: Claimant Petitions.....	275
Employer Petitions.....	35
EDD Petitions.....	3
Non-benefit Court Cases	6
APPELLATE COURT: Claimant Appeals.....	9
Employer Appeals.....	5
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	290
DI.....	22
Tax.....	15
Non-benefit Court Cases	9

2013 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	43	6
Employer Petitions.....	7	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	1	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	34	3
Employer Petitions.....	2	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2013 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 8	Loss: 28	Win: 0	Loss: 2	Affirmed: 30	Reversed: 3	Remanded: 5

CUIAB 12/13 Fiscal Year Overtime/Lump Sum Payout - SCO Report
July 2012 through May 2013

Branch	12/13 Fiscal Year-to-Date Overtime Expenditure		FY Y-T-D Other	
	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay
Appellate	563.55	\$15,278.83	1,683.75	\$47,826.91
Admin	54.50	\$1,982.64	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00
Exec	0.00	\$0.00	0.00	\$0.00
Project	28.00	\$1,141.36	0.00	\$0.00
Field	2,067.46	\$59,333.15	267.50	\$7,184.60
Total	2,713.51	\$77,735.98	1,951.25	\$55,011.51

Branch	12/13 Fiscal Year-to-Date Overtime Expenditure		FY Y-T-D Registration		FY Y-T-D Other	
	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay	Hours	Pay
Appellate	563.55	\$15,278.83	1,683.75	\$47,826.91	1,467.60	\$39,742.87
Admin	54.50	\$1,982.64	0.00	\$0.00	46.00	\$926.16
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Project	28.00	\$1,141.36	0.00	\$0.00	10.00	\$462.70
Field	2,067.46	\$59,333.15	267.50	\$7,184.60	2,081.00	\$59,397.20
Total	2,713.51	\$77,735.98	1,951.25	\$55,011.51	3,604.60	\$100,528.93

Branch	12/13 Fiscal Year-to-Date Total Overtime Expenditures				FY 12/13 FY Projections	
	12/13 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Estimated Expenditures Over-/Under
Appellate	\$71,338.00	7,165.18	3.45	\$197,462.88	-\$126,124.88	-\$144,076.05
Admin	\$3,818.00	366.85	0.18	\$12,151.82	-\$8,333.82	-\$9,438.53
IT	\$35,711.00	2,461.80	1.18	\$100,279.88	-\$64,568.88	-\$73,685.23
Exec	\$2,266.00	0.00	0.00	\$0.00	\$2,266.00	\$2,266.00
Project	\$10,165.00	229.50	0.11	\$8,598.88	\$1,566.12	\$784.40
Field Operations	\$233,873.00	12,006.80	5.77	\$340,713.33	-\$106,840.33	-\$137,814.27
Total	\$357,171.00	22,230.13	10.69	\$659,206.79	-\$302,035.79	-\$361,963.68

Actual Monthly Average Personnel Year 11.66

Branch	12/13 Fiscal Year-to-Date Lump Sum Payout			
	12/13 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay
Appellate	3,415.80	3,415.80	1.64	\$123,553.81
Admin	202.50	202.50	0.10	\$3,537.34
IT	0.00	0.00	0.00	\$0.00
Exec	1,271.00	1,271.00	0.61	\$78,222.40
Project	0.00	0.00	0.00	\$0.00
Field Operations	10,836.60	10,836.60	5.21	\$389,300.51
Total	15,725.90	15,725.90	7.56	\$594,614.06

JUNE 2013 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	60.8%	≥60%
% Closed in <= 45 Days	93.3%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	25.7	≤30

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	28,418	30,208
Closed	26,058	27,467
Balance of Open Cases	34,851	43,875

CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Appeals	41 days
DI Appeals	69 days
All Programs	43 days

FO OVERTURNED OR MODIFIED¹ EDD DETERMINATION

% Overturned/Modified EDD UI TL* Benefit Decisions	51%
% in Favor of Claimants (for Claimant UI appeals)	54%
% in Favor of Employers (for Employer UI appeals)	30%

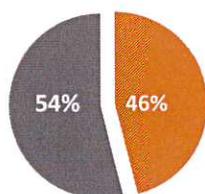
Source: Official Monthly Workload Report

* UI TL stands for UI Timelapse (i.e. regular UI non-extension).

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	71%
UI Extensions as % of All UI	29%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 46% of UI Open Balance, and Regular UI cases made up 54%.

FED-ED UI Extensions made up 0.7% of the FO open balance. These are the extensions that ended in late May 2012. In 2011, they were 3% of the workload.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	72.4%	≥50%
% Closed in <= 75 Days	80.4%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	32.2	≤40

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	2,014	2,082
Closed	1,920	1,999
Balance of Open Cases	2,491	2,671

CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Appeals	TBD
DI Appeals	TBD
All Programs	TBD

Report under development

AO OVERTURNED OR MODIFIED¹ FO DECISION

% Overturned/Modified FO UI TL* Benefit Decisions	16%
% in Favor of Claimants (for Claimant UI appeals)	18%
% in Favor of Employers (for Employer UI appeals)	10%

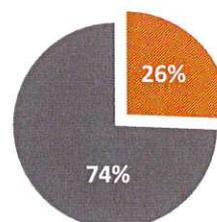
Source: Official Monthly Workload Report

* UI TL stands for UI Timelapse

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	75%
UI Extensions as % of All UI	25%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 26% of UI Open Balance, and Regular UI cases made up 74%.

FED-ED UI Extensions made up 0.1% of the AO open balance.

¹ "Overturned or Modified" is the number/percentage of cases where marked "favorable" to appellant. A case is marked "favorable" if the judge's decision modifies or reverses the EDD determination. The CUIAB's current case tracking system cannot separate out or quantify the modifications from the reversals.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in June 2013

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
	Average	Average	Average	Average	Average
Fresno	57	16	29	13	3
Inglewood	67	16	39	19	2
Inland	60	15	25	16	0
Los Angeles	61	16	54	12	1
Oakland	50	13	20	13	3
Orange County	48	17	12	13	37
Oxnard	59	13	24	14	1
Pasadena	28	14	6		
Sacramento	45	15	16	13	5
San Diego	49	14	15	15	1
San Francisco	50	21	19	15	1
San Jose	54	14	27	21	1
Statewide	53	15	23	15	3

DI CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
	Average	Average	Average	Average	Average
Fresno	60	11	18	16	3
Inglewood	79	9	48	14	3
Inland	66	11	27	17	4
Los Angeles	88	15	46	13	6
Oakland	52	12	14	14	6
Orange County	70	16	14	14	8
Oxnard	73	13	35	15	2
Pasadena	76	14	24	16	7
Sacramento	60	17	15	15	5
San Diego	57	9	13	18	6
San Francisco	68	13	30	14	6
San Jose	68	13	27	18	3
Statewide	69	12	27	16	5

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in June 2013

UI CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	39	6	14	13	2
Inglewood	41	5	14	13	2
Inland	37	5	10	16	1
Los Angeles	39	5	45	13	2
Oakland	45	5	20	12	2
Orange County	38	5	10	14	3
Oxnard	42	5	16	14	0
Pasadena	46	5	16	17	4
Sacramento	41	6	14	13	3
San Diego	37	5	7	16	2
San Francisco	43	5	18	14	1
San Jose	43	5	15	14	1
Statewide	41	5	14	14	2

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	40	6	14	13	2
Inglewood	56	5	26	14	2
Inland	39	6	11	16	2
Los Angeles	41	6	16	13	2
Oakland	46	5	20	12	2
Orange County	43	6	14	15	3
Oxnard	42	5	16	14	0
Pasadena	46	5	16	16	4
Sacramento	44	6	16	13	3
San Diego	37	5	8	16	3
San Francisco	44	5	19	14	2
San Jose	44	6	16	14	1
Statewide	43	6	15	15	2

**FO Cycle Time Summary Report
For Cases Closed in June 2013**

RULING CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
	Average	Average	Average	Average	Average
Jurisdiction					
Fresno	51	2	24	13	6
Inglewood	373	5	269	43	4
Inland					
Los Angeles	135	7	95	13	3
Oakland					
Orange County	852	5	601	227	
Oxnard					
Pasadena	46	2	17	16	5
Sacramento	268	4	168	14	7
San Diego	64	6	16	17	4
San Francisco	44	2	25	13	3
San Jose	62	2	34	13	7
Statewide	318	4	222	44	5



CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD
SPECIAL PROJECTS MATRIX
July 2013

California's economy is globally ranked with approximately 1.3 million business owners and 18.6 million workers. Currently, California, along with the nation, is experiencing an immense economic downturn with 1.6 million California workers out of work. During the Great Recession, CUIAB received unprecedented numbers of appeals for California. We continue to strive to better serve California's workers and business owners during a time when more than ever, they are in need of our services. Since January 2009, the Board has been focused on the appeal backlog and identifying work solutions that will help address the workload.

WORK PROCESS IMPROVEMENTS

Project & Description	Lead	Priority	Milestones	Goals	Status
<p>US Department of Labor Taskforce For nine years, CUIAB has failed to meet US DOL timeliness standards for UI appeals. California is ranked 51st among 53 states and US territories on time lapse and case aging standards. In late 2008, US DOL placed CUIAB under a corrective action plan with oversight by a taskforce of US DOL, EDD & CUIAB representatives.</p>		High	Appeal program review 07/27-31/2009 DOL report 02/05/2010 LWDA response 03/10/2010 Two yr At Risk CAP 07/15/2010 Last site visit 04/10/2013	<ul style="list-style-type: none"> - Meet DOL time lapse measures. - Meet DOL case age measures. 	CA removed from corrective action on average case age for first level appeals. For March 2013, CA ranked 30 in the nation compared to rank 51 in December 2008. June 2013 Performance – First Level 30-day – 61% (60%) 45 day – 93% (80%) Avg Age – 25 days (30 days) Second level Avg age – 32 days (40 days)

TECHNOLOGY

Project & Description	Lead	Priority	Milestones	Goals	Status
<p>Collate Decision Print Jobs Reduce a manually collated appeal decision print jobs to one print job to save staff time.</p>	Hugh Harrison Julie Krebs Lori Kurosaka Faye Saunders	High		<ul style="list-style-type: none"> - Reduce claimants' & employers' wait times for benefits and adjustments. - Reduce cycle time for appeals process. 	Programming completed and testing is in progress. Solution will be implemented with new E-CATS release (Spring 2013).
<p>CUIAB Network Upgrade This upgrade will double the bandwidth for faster processing of appeal data and information for ALJs and staff.</p>	Rafael Placencia	High		<ul style="list-style-type: none"> - Reduce cycle time for appeals data flow and document saving. 	Meeting with EDD IT to explore options & alignment with Agency network consolidation efforts. Design plans are completed.

TECHNOLOGY Cont.

Project & Description	Lead	Priority	Milestones	Goals	Status
<p>Dictaphone Integration Consolidating data & audio files on CATS for appeal cases for improved access.</p>	Faye Saunders	High			Will be released with E-CATS. Issues identified with Dictaphone 8 & Windows 7. Server Group is analyzing solutions & testing.
<p>Digital Imaging EDD mails hard copy documents to CUIAB when an appeal is filed. CUIAB will collaborate with EDD to image documents and records relating to all appeals and design an electronic exchange.</p>	Lori Kurosaka	High	<p>Kick off 11/2010 FSR completion 02/2011 Potential BCP 02/2011 Procurement 04/2011 FSR in review 03/14/2011 FSR in review 11/30/2011</p>	<ul style="list-style-type: none"> - Reduce paper files prepared & sent by EDD. - Increase information security. - Reduce paper file storage space needs & costs at CUIAB. - Reduce postage costs. - Increase federal performance. 	<p>Agency, EDD, CUIAB meeting on 01/16/2013. Moving UI appeal scope back to UI Forms Project. CUIAB & EDD are meeting to explore scope that can be completed before UI Forms Project is relaunched. Decisions will be made at a follow up meeting.</p>
<p>E-CATS Enhanced CA Appeal Tracking System is the modernization of CUIAB's legacy appeals tracking system. In-house IT staff are developing the system on a Microsoft web application framework</p>	Faye Saunders	High	Stress test 02/13/2013	<ul style="list-style-type: none"> - 	<p>Users will see new and improved screen search, efficiency in decision printing, and IT ability to roll-out updates via the internet. Conversion from Silverlight to WFP is complete. IT is debugging & retesting. Completed stress test with 100 users on 06/12.</p>
<p>Electronic Case Management CUIAB's case tracking database is 10 years old and cumbersome to manage the current workload volume. CUIAB is collaborating with LWDA & EDD to develop an integrated case management system.</p>	Lori Kurosaka Janet Maglinte	On Hold	<p>LWDA, EDD & CUIAB approved FSR & project strategy in 10/2010. Kick off 05/2011.</p>	<ul style="list-style-type: none"> - Receive appeals case documents electronically from EDD. - Eliminate internal mailing of case documents 	<p>Project Team is revisiting the FSR to update and complete by end of 2013. Will begin product research and demos with LWDA. LWDA is searching for enterprise case management tool.</p>
<p>E-Decision Review for ALJs In-house development for electronic appeal decision review process.</p>	Faye Saunders	High		<ul style="list-style-type: none"> - 	<p>Performing business analysis for requirements gathering.</p>
<p>EDD CCR Interface As part of EDD's UI Modernization Project, CUIAB is building an interface with the Continued Claims Redesign Project under development. Primary data exchange will include address change updates.</p>	Faye Saunders	High		<ul style="list-style-type: none"> - Eliminate paper exchange process with EDD. - Increase worker information security. 	<p>Completed testing with EDD. EDD's CCR implementation is delayed to July 2013. UI Branch provided an overview to CUIAB on 05/09/2013. CCR goes live 07/15/2013. New procedures under development.</p>
<p>Expand Auto Dialer Hearing Reminder Adding email and cell phone text features for supplemental hearing notifications.</p>	Rafael Placencia	On Hold	<p>Updated software. Final testing 08/2010. Implemented 09/2010. Implemented email reminders 04/2011. Revised 10/2011.</p>	<ul style="list-style-type: none"> - Increase hearing attendance rate & productivity. 	

TECHNOLOGY cont.

Project & Description	Lead	Priority	Milestones	Goals	Status
<p>Explore Feasibility to Use EDD Mail Center Within three months, Field Operations wants to explore feasibility of mailing decisions and notices via the EDD Mail Center to take advantage of bulk postal discounts and save staff resources.</p>	<p>Hugh Harrison Lori Kurosaka Faye Saunders</p>	<p>On Hold</p>		<p>-</p>	<p>Held planning meeting with EDD on 04/12/2012 for requirements gathering & costing. Held requirements gathering session with FO & AO on 05/02/2012. Procuring software to expedite coding for this process. Held CUIAB requirements session. CUIAB IT is unable to dedicate resources due to other priorities.</p>
<p>Field Office Technology Enhancements Investing and testing use of larger sized monitors for hearing rooms. Provide second monitors for support staff to toggle into SCDB without interrupting their CATS.</p>	<p>Rafael Placencia</p>	<p>Medium</p>	<p>Complete procurement</p>	<p>- Improve readability of documents on screen.</p>	<p>Hardware deployment</p>
<p>Field Office Telephone Tree Field Operations will test the use of phone menu options to answer routine constituent calls. This will allow support staff to spend more time on the non-routine calls.</p>	<p>Rafael Placencia</p>	<p>Medium</p>	<p>Develop standard automated phone tree to be used for all FO's Pilot new phone tree in the Inland FO</p>	<p>- Reduce claimants & employers time on phones. - Standardize hearing information provided by phone.</p>	<p>Standard phone tree design completed. Pilot began in the Inland FO.</p>
<p>EDD Flat File Expansion The nightly data file of UI, DI, and PFL appeal transmittals will be expanded to include data for the entire UI macro print jobs. This expanded data will allow CUIAB to calendar hearings before paper transmittal arrives.</p>	<p>Lori Kurosaka Faye Saunders</p>	<p>High</p>		<p>- Reduce claimants' & employers' wait times for benefits and adjustments. - Reduce cycle time for appeals process. - Reduce hard copy SCDB screen prints mailing from EDD.</p>	<p>Gathered business requirements with Judicial Advisory Council 10/16/2012. Received UI macro programming to complete analysis of what detail UI Branch will need to reprogram.</p>
<p>Hearing Scheduling System Currently, FO & AO support staff schedule or assign appeal hearings or cases using a hybrid manual process. Appellate, Field & IT staff observed an EDD demon on their UI Scheduling System.</p>	<p>Lori Kurosaka Faye Saunders</p>	<p>On Hold</p>	<p>Charter & scope completed. Kick off 10/14/2010. Requirements 2/2011 Testing began 01/2012 AO Implementation 04/26/2012</p>	<p>- Reduce claimants & employers wait time for hearing decisions. - Provide easier electronic process for staff to calendar hearings or schedule cases.</p>	<p>IT team completed visits to 12 FOs to observe calendaring processes. Business requirements & design document were vetted with FO Steering Council in September 2012. Application coding is 35% completed. On hold due to redirection of IT resources.</p>
<p>LWDA Network Consolidation To comply with OCIO Policy Letter 10-14, the LWDA Departments & Boards are developing a network consolidation plan that must be completed by June 2013.</p>	<p>Rafael Placencia</p>	<p>Medium</p>	<p>LWDA Workgroup develops migration plan. Consensus on migration plan. Implementation</p>	<p>- Improve IT efficiency & effectiveness. - Improve security. - Reduce IT costs by using shared service models. - Reduce greenhouse gas emissions.</p>	<p>The migration plan is completed and a cost model has been developed.</p>

TECHNOLOGY cont.

Project & Description	Lead	Priority	Milestones	Goals	Status
<p>Personal Productivity & Mobility Pilot for Board Members, Appellate & Senior Staff Testing use of new mobile, paperless technology with Board Members, six Appellate ALJs, and Senior Staff.</p>	Rafael Placencia	On Hold due to air card limitations	OCIO approval for procurement. Testing equipment with Board.	<ul style="list-style-type: none"> - Reduce the use of paper for board appeal processing and board meetings. 	Scoped down due to GO directive on cell phone (air card) reductions.
<p>Printer Standardization Standardizes the use of printers throughout the organization as they are replaced. This will reduce maintenance and toner costs through the printers lives.</p>	Rafael Placencia	Medium		<ul style="list-style-type: none"> - Reduce maintenance & support costs. - Reduce toner costs. 	Researching feasible equipment. Standards are in place for light, heavy, color, and multi-function printers.
<p>Refresh Bench & Conversion CUIAB's intranet site is under refresh and conversion to SharePoint 2010 software. This software will provide easier updates and content.</p>	Faye Saunders	Medium	Secured consultant to build SharePoint server 09/2012. Migration of current content completed 08/2012.	<ul style="list-style-type: none"> - Improve internal communication tool for CUIAB employees. 	IT anticipates to go live at end of 07/2013.
<p>VOIP Telephony CUIAB is exploring use of Voice Over Internet technology to provide lower cost telecommunications.</p>	Rafael Placencia Janet Maglante	On Hold	09/17/2011 Completed 23out station hearing facilities.	<ul style="list-style-type: none"> - Elimination of long distance toll calls - Consolidation of telecommunications support areas. 	On hold 07/2011. IT staff are preparing business analysis for feasibility of further implementation.

STAFFING, FACILITIES, EQUIPMENT & OTHER

Project & Description	Lead	Priority	Milestones	Goals	Status
<p>Judicial Advisory Council Established an advisory council of two Presiding Judges & three ALJs to seek input on major technology development.</p>	Lori Kurosaka Janet Maglante	On-Going	07/2011-Completed business requirements for case management system.	- Design comprehensive technology systems with input from judicial users.	Updating business requirements for imaging & workflow system. Testing ergonomic furniture to help judges to adopt new technology. Field Operations performance indicator reports are complete. In final testing for Appellate Operations cycle time and case aging reports.
<p>Performance Management Tools for Board & Leadership Develop additional reporting tools that the Board & Leadership will use to monitor overall appellate performance and appeal process cycle times. These tools will also help to measure success with the large scale technology projects.</p>	Janet Maglante	High	Business case metrics for imaging Business case metrics for case management Tested report template designs with IT.	- Design comprehensive technology systems with input from staff users.	Updating business requirements for imaging & workflow system.
<p>Staff Advisory Council Established an advisory council of six Field Operations staff and two Appellate staff to seek input on major technology development.</p>	Lori Kurosaka Janet Maglante	On-Going		- Develop and implement training plan for judges & staff. - Develop and implement a communications plan targeting all CUIAB stakeholder groups on new technology status.	Draft communications and training plans are approved by Steering Council. Staff are developing PC skills assessment tools. Draft communication tools are in review with Steering Council.
<p>Transforming CUIAB Completed engagement with vendor. Establish new change management program at CUIAB to train staff for skills needed for new technology implementations and communicate on tech project initiatives.</p>	Pam Boston	High	Vetted with Presiding Judges 02/2013		



CUIAB
2013- 2014
BUDGET PROPOSAL

California Unemployment Insurance Appeals Board
July 9, 2013 Board Meeting



BASE BUDGET ADJUSTMENTS

Personnel and Operating Expenses and Equipment

BUDGET AUTHORITY ADJUSTMENTS	POSITIONS	DOLLARS
CUIAB's BASE BUDGET ESTIMATE	1430.1	\$ 102,084,219
May 2013 Revise	-91.2	\$ (4,074,596)
Credit 4 PYs	4.0	\$ 412,213
Sequestration	-34.0	\$ (6,682,293)
Restore PLP 2012		\$ 2,991,781
Unearned DI & PFL		\$ (3,366,824)
Additional Earnings (ALJ Loan)		\$ 1,100,000
TOTAL (Estimates)	1308.9	\$ 92,464,500



BUDGET FUNDING SOURCES

	Dollars	Percent
Federal Funds Unemployment Administration Fund - to administer UI Benefit & Tax appeal hearings.	\$ 88,571,745	95.79%
State Special Funds State Disability Insurance Fund - to administer DI Benefit & Tax appeal hearings.	\$ 3,088,314	3.34%
General Fund General Fund – (To administer Tax Appeal hearings for the State Personal Income Tax program)	\$ 804,441	0.87%
Total	\$ 92,464,500	100.0%



BRANCH REQUESTS

Personnel and Operating Expenses and Equipment

CUIAB BRANCH REQUESTS	POSITIONS	DOLLARS
Appellate Operations	79.5	\$ 7,422,329
Administrative Services	12.0	\$ 4,972,025
Information Technology	43.5	\$ 6,285,818
Executive Office	12.0	\$ 2,648,593
Project Team	7.5	\$ 752,517
Field Operations	540.5	\$ 68,332,404
TOTAL	695.0	\$ 90,413,686



BUDGET PROPOSAL SUMMARY

	<u>POSITIONS</u>			<u>DOLLARS</u>
	Perm	Temp	Total	
BASE BUDGET	607.0	701.9	1308.9	\$ 92,464,500
BRANCH REQUESTS	603.0	92.0	695.0	\$ 90,413,686
BALANCE	4.0	609.9	613.9	\$ 2,050,814
LESS UNSPENT BENEFITS				\$ (1,900,839)
RESERVE				\$ 149,975



Personnel & OE&E Strategy Reductions

REDUCTIONS	DOLLARS
Defer Backfilling Attritions for 3 Months (To be analyzed/revisited monthly and quarterly)	\$ (795,560)
Retired Annuitant ALJ Usage Reduction (3) (To be analyzed/revisited monthly and quarterly)	\$ (336,972)
25% Overtime Reduction (From Feb/Mar/Apr) (To be analyzed/revisited monthly and quarterly)	\$ (357,472)
Salary Savings (NDI/SDI/WC/LOA) (To be analyzed/revisited monthly and quarterly)	\$ (1,300,001)
Facility Closures (Santa Cruz/San Diego/Inland RSU)	\$ (54,799)
General OE&E Reductions (Travel, Interpreters, Etc.) (Workload-driven reductions as well as policy change to realize savings)	\$ (1,103,643)
TOTAL	\$ 3,948,447



OPERATING EXPENSES & EQUIPMENT (OE&E) BUDGET HIGHLIGHTS

CALL LETTER REQUESTS	13/14 Requests	12/13 Allocations	12/13-13/14 Change	% Change
Equipment/Furniture Purchase	\$ 6,353	24,200	(17,847)	-74%
Telephone Equipment Purchase	\$ 2,700	2,200	500	23%
Security Services	\$ 27,185	27,699	(514)	-2%
Software Purchase	\$ 63,100	3,000	60,100	2003%
Premises Planned/Unplanned Repairs	\$ 19,000	50,000	(31,000)	-62%
Other Postage	\$ 190,414	216,579	(26,165)	-12%
DP Equipment Purchase	\$ 0	1,200	(1,200)	-100%
Training	\$ 6,000	164,025	(158,025)	-96%
Miscellaneous Expenses	\$ 31,300	8,000	23,300	291%
Professional Service Contracts	\$ 351,660	844,726	(493,066)	-58%
DP/Non Equip Maintenance / Repair	\$ 1,060,770	1,113,986	(53,216)	-5%
TOTALS	\$ 1,758,482	2,455,615	(697,133)	-28%



OE&E BUDGET HIGHLIGHTS

ON-GOING COSTS	13/14 Requests	12/13 Allocations	12/13-13/14 Change	% Change
Printing and Binding	\$ 0	0	0	0%
Advertising	\$ 0	0	0	0%
Transportation/Freight	\$ 0	1,000	(\$1,000)	-100%
Memberships	\$ 10,800	48,850	(38,050)	-78%
Other Services	\$ 84,375	115,700	(31,325)	-27%
Subscriptions	\$ 65,750	86,900	(21,150)	-24%
Supplies	\$ 279,833	310,925	(31,092)	-10%
Pro Rata & SWCAP	\$ 713,458	681,830	31,628	5%
Phone Services & Repair	\$ 635,700	525,900	109,800	21%
Travel / Auto Expense	\$ 695,270	1,109,900	(414,630)	-37%
Postage	\$ 531,000	627,000	(96,000)	-15%
Computer Output Microfilm	\$ 0	0	0	0%
AG Services/Court Costs	\$ 742,300	750,750	(8,450)	-1%
Interpreter Services	\$ 1,315,800	1,571,700	(255,900)	-16%
Premises Rent, DGS Plans, TIs, Utilities, Janitorial, Maintenance	\$ 10,434,816	10,139,956	294,860	3%
TOTAL	\$ 15,509,102	15,970,411	(461,309)	-3%



OE&E BUDGET SUMMARY

<u>OE&E - FISCAL YEAR CHANGE</u>	DOLLARS
2012-13 ALLOCATION	\$ 18,426,026
2013-14 ALLOCATION	\$ 17,267,584
TOTAL DECREASE	- \$ 1,158,442



PERSONNEL BUDGET HIGHLIGHTS

<u>PERSONNEL REDUCTION</u>	<u>POSITIONS</u>			<u>SALARY/WAGE</u>
	Perm	Temp	Total	
2012-13 ALLOCATION	624.0	84.2	708.2	\$ 49,833,443
2013-14 REQUESTS	603.0	92.0	695.0	\$ 41,211,067
TOTAL DECREASE	-21.0	7.8	-13.2	\$ -8,622,376

OVERTIME ALLOCATION \$409,173 (25% reduction)

LUMP SUM ALLOCATION \$719,295 (28% increase)



POTENTIAL BUDGETARY

RISKS

1. The October 2013 and May 2014 Revises (reduced workload, positions, and dollars) \$?
2. Executive Order Budget Reductions \$?
3. Higher Litigation Costs \$?



POTENTIAL BUDGETARY RESERVES

1. 2013-14 Reserve	\$ 149,975
2. Litigation	\$ 100,000
3. Facility Repairs	\$ 19,000
Total	\$ 268,975



BUDGET SUMMARY PROPOSAL

	<u>POSITIONS</u>			<u>DOLLARS</u>
	Perm	Temp	Total	
BASE BUDGET	607.0	701.9	1308.9	\$ 92,464,500
BRANCH REQUESTS	603.0	92.0	695.0	\$ 90,413,686
BALANCE	4.0	609.9	613.9	\$ 2,050,814
LESS UNSPENT BENEFITS				\$ (1,900,839)
RESERVE				\$ 149,975

<u>BUDGET PERCENTAGES</u>			
<u>POSITIONS</u>		<u>DOLLARS</u>	
Permanent	86.8%	Salaries/Wages	57.7%
Temporary Help	12.4%	Benefits	23.1%
Overtime	.8%	OE&E	19.1%
		Reserve	.1%
Total	100%	Total	100% ¹³

California Unemployment Insurance Appeals Board



Budget Advisory Committee (BAC)/Executive Task Force (ETF)

Branch Representatives:

Executive/Field	Admin. Services	Info Technology	Project Team	Appellate
Robert Dresser	Robert Silva	Rafael Placencia	Lori Kurosaka	Elise Rose
Kathleen Howard	Valerie Graziano			Joel Contreras
Sal Cannella				Luis Rodriguez
Elena Gonzales				
Angela Bullard				
Tim McArdle				
Ralph Hilton				
Hugh Harrison				
Renee Erwin				
Martha Silva				
John Zinto				
Carl Vega				