

WORKLOAD NARRATIVE

FIELD OPERATIONS

June 2016

Workload: In June, intake for all cases [19,413] was 1% above the average for this fiscal year. Dispositions [19,300] were 2% above the fiscal year norm but trailed intake by 113 cases. The open balance [28,831] is now 5% higher than the average this fiscal year.

For the entire fiscal year, we verified 230,310 cases in all programs. This is down 10% from the previous fiscal year. During 2015-2016, we disposed of 225,954 cases, down 15% from the previous year. During the fiscal year, the open balance rose by 15%.

UI. In June, the number of new UI cases [18,040 cases; 10,608 appellants] was 2% greater than the fiscal year average. Meanwhile, closed cases [17,645 cases; 10,375 appellants] were only 1% above the norm and trailed intake by 395 cases. The open balance at month's end [17,469 cases; 10,272 appellants] was 6% above the average for the fiscal year and at its highest level since January. The inventory of extension cases fell to 5.3% of the entire UI workload.

For the entire fiscal year, we verified 212,798 UI cases. This is down 11% from the previous fiscal year. During 2015-2016, we disposed of 210,054 cases, down 16% from the previous year. During the fiscal year, the open balance rose by 14%.

DI. In June, intake [974] was 3% below the fiscal year average. Meanwhile, dispositions [1,062] were 6% above the fiscal year average and exceeded intake for the third consecutive month. As a result, the open inventory [1,549] fell to its lowest level since July 2015 and is 8% smaller than the fiscal year average.

For the entire fiscal year, we verified 12,044 DI cases. This is down 6% from the previous fiscal year. During 2015-2016, we disposed of 11,967 cases, down 10% from the previous year. During the fiscal year, the open balance rose by 5%.

Tax, Rulings, Other. June was a great month for tax cases. Verifications [170] were 19% below the fiscal year average. At the same time, dispositions [285] hit a two year high and were more than double the

average for the year. The field offices issued 166 tax case decisions in June, with all but one office contributing to that total. As a result, the open inventory [4,802] hit a four month low, and is now "just" 6% greater than the fiscal year norm. Ruling dispositions [292] were 64% higher than the fiscal year average, while verifications [214] were 6% below the norm. As a result, the open inventory [4,988] fell for the second straight month and is now also 6% greater than the fiscal year average.

For the entire fiscal year, we verified 2,522 tax cases. This is down 5% from the previous fiscal year. During 2015-2016, we disposed of 1,593 tax cases, down 24% from the previous year. During the fiscal year, the open balance rose by 22%. For the entire fiscal year, we verified 2,742 ruling and tax ruling cases. This is up 12% from the previous fiscal year. During 2015-2016, we disposed of 2,141 of those cases, down 25% from the previous year. During the fiscal year, the open balance rose by 13%.

Case Aging and Time Lapse. All of the timeliness measures were met for the fourth straight month with 30-day time lapse at 60.3%; 45-day time lapse at 82.2%; and average case age at 26.4 days. The June results for extension cases were mixed. 44.1% of those cases were resolved within 30 days, which is down slightly from May. Meanwhile, 77.1% were resolved within 45 days, which was up from May's results. Average case age rose to 32 days. There remain large splits of these cases which impacts time lapse, but as we work through those, hopefully all of these numbers will improve.

RULING-OTHER FY TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293		
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97	152	329	464	396	294	2,693	224	71%	-90
15/16	247	254	123	144	228	380	316	249	210	418	148	229	2,946	246	109%	21
													14/15	109%	109%	
													13/14	78%	78%	
													12/13	84%	84%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other registrations to date are up 9% from 14/15, down 22% from 13/14, and down 16% from 12/13
Ruling/Other registrations monthly average is up 9% from 14/15, down 22% from 13/14, and down 16% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281		
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116	139	915	243	286	206	3,107	259	89%	-31
15/16	271	176	196	193	186	95	120	118	220	219	238	308	2,340	195	75%	-64
													14/15	75%	75%	
													13/14	67%	67%	
													12/13	69%	69%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other dispositions to date are down 25% from 14/15, down 33% from 13/14, and down 31% from 12/13
Ruling/Other dispositions monthly average is down 25% from 14/15, down 33% from 13/14, and down 31% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613	4,313			
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892	4,204	97%	-109	
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221	4,332	4,420	4,603	109%	399	
15/16	4,396	4,473	4,398	4,349	4,387	4,673	4,869	5,000	4,989	5,186	5,091	5,011	4,735	103%	132	
													14/15	103%	103%	
													13/14	113%	113%	
													12/13	110%	110%	
														chg 15-16 avg	chg 15-16 YTD	

Ruling/Other balance to date is up 3% from 14/15, up 13% from 13/14, and up 10% from 12/13
Ruling/Other balance monthly average is up 3% from 14/15, up 13% from 13/14, and up 10% from 12/13

TAX FY TRENDS - FO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241		
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124	197	271	194	189	300	2,665	222	83%	-45
15/16	247	235	177	136	268	270	127	244	253	141	254	170	2,522	210	95%	-12
													14/15	95%	95%	
													13/14	79%	79%	
													12/13	87%	87%	

Tax registrations to date are down 5% from 14/15, down 21% from 13/14, and down 13% from 12/13
Tax registrations monthly average is down 5% from 14/15, down 21% from 13/14, and down 13% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322		
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212	252	272	2,093	174	75%	-58
15/16	196	93	64	76	81	139	121	73	141	164	160	285	1,593	133	76%	-42
													14/15	76%	76%	
													13/14	57%	57%	
													12/13	41%	41%	

Tax dispositions to date are down 24% from 14/15, down 43% from 13/14, and down 59% from 12/13
Tax dispositions monthly average is down 24% from 14/15, down 43% from 13/14, and down 59% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949		3,525		
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363		3,185	90%	-340
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961	3,897	3,923		3,726	117%	541
15/16	3,969	4,112	4,223	4,283	4,470	4,574	4,580	4,742	4,853	4,830	4,918	4,802		4,530	122%	804
													14/15	122%	122%	
													13/14	142%	142%	
													12/13	128%	128%	

Tax balance to date is up 22% from 14/15, up 42% from 13/14, and up 28% from 12/13
Tax balance monthly average is up 22% from 14/15, up 42% from 13/14, and up 28% from 12/13

	chg 15-16 avg	chg 15-16 YTD

DI FY TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987		
13/14	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	99%	-15
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085	1,019	1,141	12,845	1,070	110%	98
15/16	1,205	1,158	1,004	992	871	921	861	995	1,140	979	944	974	12,044	1,004	94%	-67
													14/15	94%	94%	
													13/14	103%	103%	
													12/13	102%	102%	
														chg 15-16 avg	chg 15-16 YTD	

DI registrations to date are down 6% from 14/15, up 3% from 13/14, and up 2% from 12/13
DI registrations monthly average is down 6% from 14/15, up 3% from 13/14, and up 2% from 12/13

CLOSED CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021		
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045	939	978	13,281	1,107	111%	114
15/16	1,149	1,052	906	1,034	850	964	927	964	852	1,111	1,096	1,062	11,967	997	90%	-110
													14/15	90%	90%	
													13/14	100%	100%	
													12/13	98%	98%	
														chg 15-16 avg	chg 15-16 YTD	

DI dispositions to date are down 10% from 14/15, even with 13/14, and down 2% from 12/13
DI dispositions monthly average is down 10% from 14/15, even with 13/14, and down 2% from 12/13

BALANCE OPEN CASES

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462	1,535			
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922	1,468	96%	-67	
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237	1,318	1,480	1,723	117%	255	
15/16	1,534	1,639	1,737	1,694	1,715	1,672	1,605	1,636	1,924	1,791	1,638	1,549	1,678	97%	-45	
													14/15	97%	97%	
													13/14	114%	114%	
													12/13	109%	109%	
														chg 15-16 avg	chg 15-16 YTD	

DI balance to date is down 3% from 14/15, up 14% from 13/14, and up 9% from 12/13
DI balance monthly average is down 3% from 14/15, up 14% from 13/14, and up 9% from 12/13

UI FY TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	391,555	32,630		
13/14	29,941	30,154	24,997	28,576	23,320	25,020	29,259	24,091	26,279	30,284	26,654	24,702	323,277	26,940	83%	-5,690
14/15	24,330	22,177	21,805	21,462	16,062	19,991	17,415	16,163	19,647	21,674	18,055	19,418	238,199	19,850	74%	-7,090
15/16	20,036	18,448	17,611	19,209	16,111	17,146	16,472	15,966	18,071	18,348	17,340	18,040	212,798	17,733	89%	-2,117
Multi:	47	6					5	1	4							
UI registrations to date are down 11% from 14/15, down 34% from 13/14, and down 46% from 12/13																
UI registrations monthly average is down 11% from 14/15, down 34% from 13/14, and down 46% from 12/13																
CLOSED CASES																
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
12/13	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	389,561	32,463		
13/14	35,658	33,322	29,065	27,591	24,375	22,868	26,057	25,250	26,573	26,957	27,140	25,221	330,077	27,506	85%	-4,957
14/15	25,688	24,541	20,520	23,658	17,228	18,900	19,584	20,754	20,060	19,749	18,729	19,303	248,714	20,726	75%	-6,780
15/16	19,666	17,767	17,577	18,931	15,488	17,087	15,904	17,321	19,541	15,807	17,320	17,645	210,054	17,505	84%	-3,222
Multi:			7/20		6/38				1/10		2/10	1/6				
UI dispositions to date are down 16% from 14/15, down 36% from 13/14, and down 46% from 12/13																
UI dispositions monthly average is down 16% from 14/15, down 36% from 13/14, and down 46% from 12/13																

BALANCE OPEN CASES

FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg																
12/13	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851		33,628																		
13/14	29,038	25,729	21,580	22,445	21,288	23,364	25,994	24,779	24,421	27,670	27,131	26,548		24,999	74%	-8,629																
14/15	25,113	22,670	23,888	21,619	20,404	21,447	19,211	14,570	14,111	15,981	15,268	15,304		19,132	77%	-5,867																
15/16	15,571	16,198	16,183	16,430	17,047	17,067	17,568	16,169	14,610	17,117	17,104	17,469		16,544	86%	-2,588																
Multi:	69	64	43	43	1		9	9	12	13	12	4																				
UI balance to date is down 14% from 14/15, down 34% from 13/14, and down 51% from 12/13																																
UI balance monthly average is down 14% from 14/15, down 34% from 13/14, and down 51% from 12/13																																
<table border="0"> <tr> <td></td> <td>14/15</td> <td>86%</td> <td>86%</td> </tr> <tr> <td></td> <td>13/14</td> <td>66%</td> <td>66%</td> </tr> <tr> <td></td> <td>12/13</td> <td>49%</td> <td>49%</td> </tr> <tr> <td></td> <td>chg 15-16 avg</td> <td></td> <td>chg 15-16 YTD</td> </tr> </table>																		14/15	86%	86%		13/14	66%	66%		12/13	49%	49%		chg 15-16 avg		chg 15-16 YTD
	14/15	86%	86%																													
	13/14	66%	66%																													
	12/13	49%	49%																													
	chg 15-16 avg		chg 15-16 YTD																													

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard 45-Day	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard 75-Day	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard 150-Day	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Case Age	40	40	40	40	40	40	40	40	40	40	40	40	40
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.0%	40.2%	69.0%	68.4%	82.5%	81.0%	73.4%	72.8%	77.7%	79.8%	62.0%
15/16 75-Day	92.4%	94.6%	88.0%	89.1%	95.3%	94.6%	96.4%	97.3%	97.6%	96.6%	93.4%	94.6%	94.1%
15/16 150-Day	99.6%	99.8%	100.0%	99.4%	99.8%	98.9%	99.4%	99.5%	99.8%	99.7%	99.2%	99.8%	99.6%
Case Aging	37.3	40.9	42.2	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	32.8
16/17 45-Day	77.4%	78.9%	62.1%										
16/17 75-Day	98.0%	95.2%	92.3%										
16/17 150-Day	99.7%	99.4%	99.7%										
Case Aging	29.0	33.4	32.3										

AO REPORT TO BOARD -- MONTH OF JUNE 2016

	# Cases	Last Month	Cal Yr 2016 Avg	2015AVG	2011 Avg
REGISTRATIONS	1397	1260	1180	1331	3318
DISPOSITIONS	732	958	1075	1420	2994
OPEN BALANCE	982	1243	1087	1610	5814

CASE AGING (40days) 32.3 25

TIME LAPSE

45 Days (50%) 62.00%
 75 Days (80%) 92.00%
 150 Days (95%) 100.00%

OTHER INFORMATION

FO to AO Transfer Rate 1.79
 FO ALLs working in AO 0
 Appeal Rate FO to AO 6.60%
 AO ALLS working in FO 1

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

	June, 2016	May, 2016	April, 2016	March, 2016
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	0.98	1.98	1.92	2.09
Ing	3.02	2.84	2.44	2.11
Inl	1.30	1.20	0.80	1.50
LA	2.15	1.19	1.66	2.14
Oak	3.65	4.87	2.13	3.04
OC	1.39	1.13	0.89	0.70
Ox	0.52	1.08	4.73	2.34
Pas	2.48	5.86	5.85	6.05
Sac	1.12	1.32	3.89	3.75
SD	2.92	4.19	3.33	3.90
SF	0.54	2.94	1.47	1.33
SJ	0.72	2.07	2.54	2.71
Tax		16.00		
Total	1.79	2.48	2.54	2.45
	822	1122	1158	1296

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7			
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3	
2015	6	1	5	13	14	8	1	10	7	2	2	6	75	6	150%	2	
2016	2	2	1	1	4	4							14	2	37%	-4	
													2015	37%	30%		
													2014	56%	56%		
													2013	34%	36%		
																chg to '14 avg	
																	chg to '14 YTD

Other registrations Jan to date are down 70% from 2015 and down 44% from 2014, and down 64% from 2013
Other registration monthly average down 63% from 2015, down 44% from 2014, and down 66% from 2013

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6			
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1	
2015	3	5	4	4	5	10	19	5	9	5	2	9	80	7	148%	2	
2016	1	1	3	1	1	2							9	2	23%	-5	
													2015	23%	29%		
													2014	33%	32%		
													2013	25%	29%		
																chg to '14 avg	
																	chg to '14 YTD

Other dispositions Jan to date are down 71% from 2015, down 68% from 2014, and down 71% from 2013
Other disposition monthly average down 77% from 2015, down 67% from 2014, and down 75% from 2013

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9			
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2	
2015	10	6	7	15	24	22	4	9	8	5	5	2	2	10	130%	2	
2016	3	4	2	2	5	7								4	39%	-6	
													2015	39%	27%		
													2014	51%	55%		
													2013	41%	105%		
																chg to '14 avg	
																	chg to '14 YTD

Other balance of open cases is down 73% from 2015, down 45% from 2014, and up 5% from 2013
Other balance monthly average down 61% from 2015, down 49% from 2014, and down 59% from 2013

TAX TRENDS-AO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19		
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6	1	6	5	10	5	2	4	64	5	58%	-4
2016	9	1	6	4	8	11							39	7	122%	1
Tax registrations Jan to date are up 22% from 2015, down 45% from 2014, and down 68% from 2013													2015	122%	122%	
Tax registration monthly average is up 22% from 2015, down 30% from 2014, and down 66% from 2013													2014	70%	55%	
													2013	34%	32%	
													chg to '14 avg		chg to '14 YTD	

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21		
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10	3	7	9	4	11	4	4	82	7	68%	-3
2016	8	11	6	1	3	5							34	6	83%	-1
Tax dispositions Jan to date are up 21% from 2015, down 61% from 2014 and down 63% from 2013													2015	83%	79%	
Tax disposition monthly average is down 17% from 2015, down 44% from 2014, and down 73% from 2013													2014	56%	39%	
													2013	27%	37%	
													chg to '14 avg		chg to '14 YTD	

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69		
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26	25	24	20	26	20	19	19	19	26	58%	-19
2016	19	9	9	12	17	23								15	58%	-11
Tax balance of open cases Jan to date is down 50% from 2015, down 76% from 2014, and down 80% from 2013													2015	58%	50%	
Tax balance monthly average is down 42% from 2015, down 67% from 2014, and down 78% from 2013													2014	33%	24%	
													2013	22%	20%	
													chg to '14 avg		chg to '14 YTD	

DI TRENDS-AO
Program Codes 7,10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70		
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56	51	52	91	72	37	38	54	693	58	111%	6
2016	41	33	60	44	46	60							284	47	82%	-10
													2015	82%	81%	
													2014	91%	101%	
													2013	68%	60%	

DI registrations Jan to date down 19% from 2015, up 1% from 2014, down 40% from 2013.

DI registration monthly average down 18% from 2015, down 9% from 2014, and down 32% from 2013.

chg to '14 avg	chg to '14 YTD
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DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69		
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74	52	80	56	101	87	34	55	784	65	136%	17
2016	39	31	61	37	48	47							263	44	67%	-22
													2015	67%	71%	
													2014	91%	96%	
													2013	64%	56%	

DI dispositions Jan to date down 29% from 2015, down 4% from 2014, down 44% from 2013.

DI disposition monthly average down 33% from 2015, down 9% from 2014, and down 36% from 2013.

chg to '14 avg	chg to '14 YTD
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BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78		
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109	106	77	112	82	32	37	34	34	88	106%	5
2016	36	38	38	44	43	55								42	48%	-46
													2015	48%	37%	
													2014	51%	64%	
													2013	54%	56%	

Open Balance of DI Jan to date down 63% from 2015, down 36% from 2014, and down 44% from 2013.

Open Balance monthly average down 52% from 2015, down 49% from 2014, and down 46% from 2013.

chg to '14 avg	chg to '14 YTD
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UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309		
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394	1,056	1,583	1,480	999	1,070	1,114	1,142	15,142	1,262	78%	-353
2016	937	967	1,345	1,211	960	1,322							6,742	1,124	89%	-138

UI registrations Jan to date are down 13% from 2015, down 32% from 2014, and down 58% from 2013
 UI registration monthly average is down 11% from 2015, down 30% from 2014, and down 51% from 2013

2015	89%	87%
2014	70%	68%
2013	49%	42%

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2602	2040	1787	1582	2083	27,821	2,318		
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231	1,733	1,782	1,527	1,318	1,139	907	1,345	16,098	1,342	84%	-257
2016	1,168	799	1,359	919	1,221	678							6,144	1,024	76%	-318

UI dispositions Jan to date are down 24% from 2015, down 36% from 2014, and down 60% from 2013
 UI disposition monthly average is down 24% from 2015, down 36% from 2014, and down 56% from 2013

2015	76%	76%
2014	64%	64%
2013	44%	40%

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148		
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277	1,599	1,394	1,342	1,021	949	1,161	1,161	1,161	1,505	71%	-616
2016	713	878	902	1,185	917	1,560							6,155	1,026	68%	-479

UI balance of open cases Jan to date are down 44% from 2015, down 49% from 2014, and down 54% from 2013
 UI balance monthly average is down 32% from 2015, down 52% from 2014, and down 52% from 2013

2015	68%	56%
2014	48%	51%
2013	48%	46%

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	937	967	1,345	1,211	960	1,322							1,124	118%	6,742	
DI	41	33	60	44	46	60							47	127%	284	
Ruling & T-R	2	2	0	1	3	2							2	120%	10	
Tax	9	1	6	4	8	11							7	169%	39	
Other	0	0	1	0	1	2							1	300%	4	
Total	989	1,003	1,412	1,260	1,018	1,397	0	0	0	0	0	0	1,180	118%	7,079	786
Multi Cases																
Dispositions																
UI TL	1,168	799	1,359	919	1,221	678							1,024	66%	6,144	
DI	39	31	61	37	48	47							44	107%	263	
Ruling & T-R	1	1	3	0	0	1							1	100%	6	
Tax	9	11	6	1	3	5							6	86%	35	
Other	0	0	0	1	1	1							1	200%	3	
Total	1,217	842	1,429	958	1,273	732	0	0	0	0	0	0	1,075	68%	6,451	429
Multi Cases/Clt																
Balance - Open Cases																
UI TL	713	878	902	1,185	917	1,560							1,026	152%		
DI	36	38	38	44	43	55							42	130%		
Ruling & T-R	3	4	1	2	5	6							4	171%		
Tax	19	9	9	12	17	23							15	155%		
Other	0	0	1	0	0	1							0	300%		
Total	771	929	951	1,243	982	1,645	0	0	0	0	0	0	1,087	151%		939
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	5.5%	6.1%	7.8%	6.2%	6.1%	7.6%							6.5%	117%		
DI	4.3%	3.6%	6.2%	5.2%	4.1%	5.5%							4.8%	114%		
Ruling & T-R	2.8%	2.2%	0.0%	0.5%	1.5%	0.9%							1.3%	66%		
Tax	6.5%	0.8%	8.2%	2.8%	4.9%	6.9%							5.0%	137%		
Other	0.0%	0.0%	5.9%	0.0%	5.3%	25.0%							6.0%	415%		
Overall Rate	5.4%	5.9%	7.6%	6.1%	5.9%	7.4%							6.4%	116%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE															
	45 Day-50 %	73	78	80	77	79	62							75	83%
	75 Day- 80 %	97	93	95	98	95	92							95	97%
	150 Day- 95 %	100	99	100	100	99	100							100	100%
CASE AGE															
	Avg Days-UI (mean)	31.2	29.2	25.0	29.0	33.4	32.3							30.0	108%
	Avg Days-UI (median)	27.0	26.0	22.0	26.0	32.0	30.0							27.2	110%
Over 120 days old															
	UI Cases	3	0	1	1	4	1							2	
	UI %	0%	0%	0%	0%	0%	0%							0%	
	UI % w/out Multis	0%	0%	0%	0%	0%	0%							0%	
NET PYS USED															
	ALJ	9.74	7.94	7.30	8.36	8.54								8.4	102%
	AO Non ALJ	17.33	19.30	19.29	19.62	18.32								18.8	98%
	CTU Non ALJ	3.33	2.52	2.89	2.34	2.43								2.7	90%
	Net PYS	30.40	29.76	29.48	30.32	29.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00		98%
RATIOS															
	AO w/o transcribers	1.78	2.43	2.64	2.35	2.15								2.24	96%
	AO with transcribers	2.12	2.75	3.04	2.63	2.43								2.56	95%
TRANSCRIPTS															
	PAGES	37	49	38	38	26	34							37	92%
	AVG PGS Per T/S	2,917	2,683	2,749	1,955	1,620	2,363							2,381	99%
		79	55	72	51	62	70							64	108%
PRODUCTIVITY															
	ALJ Disp/wk	32.9	26.5	46.6	26.0									32.9	113%
	Trans Pgs/day	46.10	53.23	45.30	37.98									46.1	0.7230031

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE		2015-2016												AO	TOTAL	Appellants
WORKLOAD	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.		
Registrations																
UI TL	1,583	1,480	999	1,070	1,114	1,142	937	967	1,345	1,211	960	1,322	1,178	112%	14,130	
DI	52	91	72	37	38	54	41	33	60	44	46	60	52	115%	628	
Ruling & T-R	0	9	7	2	2	5	2	2	0	1	3	2	3	69%	35	
Tax	6	5	10	5	2	4	9	1	6	4	8	11	6	186%	71	
Other	1	1	0	0	0	1	0	0	1	0	1	2	1	343%	7	
Total	1,642	1,586	1,088	1,114	1,156	1,206	989	1,003	1,412	1,260	1,018	1,397	1,239	113%	14,871	786
Multi Cases																
Dispositions																
UI TL	1,782	1,527	1,318	1,139	907	1,345	1,168	799	1,359	919	1,221	678	1,180	57%	14,162	
DI	80	56	101	87	34	55	39	31	61	37	48	47	56	83%	676	
Ruling & T-R	18	4	6	5	2	8	1	1	3	0	0	1	4	24%	49	
Tax	7	9	4	11	4	4	9	11	6	1	3	5	6	81%	74	
Other	1	1	3	0	0	1	0	0	0	1	1	1	1	133%	9	
Total	1,888	1,597	1,432	1,242	947	1,413	1,217	842	1,429	958	1,273	732	1,248	59%	14,970	429
Multi Case/Ch																
Balance - Open Cases																
UI TL	1,394	1,342	1,021	949	1,161	943	713	878	902	1,185	917	1,560	1,080	144%		
DI	77	112	82	32	37	34	36	38	38	44	43	55	52	105%		
Ruling & T-R	2	7	8	5	5	2	3	4	1	2	5	6	4	144%		
Tax	24	20	26	20	19	19	19	9	9	12	17	23	18	127%		
Other	2	2	0	0	0	0	0	0	1	0	0	1	1	200%		
Total	1,499	1,483	1,137	1,006	1,222	998	771	929	951	1,243	982	1,645	1,156	142%		939
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	8.2%	7.5%	5.6%	6.1%	5.9%	7.4%	5.5%	6.1%	7.8%	6.2%	6.1%	7.6%	6.7%	115%		
DI	5.3%	7.9%	6.8%	4.1%	3.7%	6.4%	4.3%	3.6%	6.2%	5.2%	0.3%	5.5%	4.9%	111%		
Ruling & T-R	0.0%	3.5%	4.2%	1.1%	1.1%	2.9%	2.8%	2.2%	0.0%	0.5%	0.0%	0.9%	1.6%	54%		
Tax	2.2%	2.6%	10.8%	7.8%	2.6%	4.9%	6.5%	0.8%	8.2%	2.8%	0.1%	6.9%	4.7%	147%		
Other	6.3%	6.3%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	5.9%	0.0%	0.0%	25.0%	4.1%	604%		
Overall Rate	7.9%	7.5%	5.7%	5.9%	5.7%	7.3%	5.4%	5.9%	7.6%	6.1%	6.4%	7.4%	6.6%	113%		

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE		2015-2016												Average	AO Current Mo. % of Avg.
		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		
TIME LAPSE	45 Day-50 %	40	69	68	82	81	73	73	78	80	77	79	62	72	86%
	75 Day- 80 %	89	95	95	96	97	98	97	93	95	98	95	92	95	97%
	150 Day- 95 %	99	100	99	99	100	100	100	99	100	100	99	100	100	100%
CASE AGE	Avg Days-UI (mean)	33.1	32.9	29.8	29.6	31.5	30.8	31.2	29.2	25.0	29.0	33.4	32.3	30.7	105%
	Avg Days-UI (median)	31.0	28.0	26.0	29.0	29.0	28.0	27.0	26.0	22.0	26.0	32.0	30.0	27.8	108%
	Over 120 days old														
NET PYS USED	UI Cases	9	3	16	7	2	6	3	0	1	1	4	1	4	23%
	UI %	1%	0%	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	UI % w/out Multis	1%	0%	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
RATIOS	ALJ	11.97	10.46	10.72	9.90	8.70	8.40	9.74	7.94	7.30	8.36	8.54		9.3	92%
	AO Non ALJ	20.06	20.42	19.90	20.50	17.59	18.79	17.33	19.30	19.29	19.62	18.32		19.2	95%
	CTU Non ALJ	3.68	3.16	3.67	2.93	3.58	2.22	3.33	2.52	2.89	2.34	2.43		3.0	82%
	Net Pys	35.71	34.04	34.29	33.33	29.87	29.41	30.40	29.76	29.48	30.32	29.29		31.4	93%
AO w/c transcribers		1.68	1.95	1.86	2.07	2.02	2.24	1.78	2.43	2.64	2.35	2.15		2.07	104%
	AO with transcribers	1.98	2.25	2.20	2.37	2.43	2.50	2.12	2.75	3.04	2.63	2.43		2.39	102%
TRANSCRIPTS		52	39	40	39	33	33	37	49	38	38	26	34	38	89%
	PAGES	3,539	3,676	3,845	3,445	2,576	1,901	2,917	2,683	2,749	1,955	1,620	2,363	2,772	85%
	AVG PGS Per T/S	68	94	96	88	78	58	79	55	72	51	62	70	73	96%
PRODUCTIVITY															
	ALJ Dsp/clk	35.8	34.7	35.2	27.3	30.2	40.1	29.7	27.9	48.9	26.0	35.5		33.8	105%
	Trans Pgs/day	43.71	52.88	55.14	51.12	39.98	40.78	41.71	56.04	47.56	37.98	31.75		45.3	70%

WEEKLY AO WORKLOAD REPORT

July 2016

Week	Unreg total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
7/1/2016	256	66	48	29	1663	19
7/8/2016						
7/15/2016						
7/22/2016						
7/29/2016						

7/1-7/31/2016
Running Total

66	48	29
----	----	----

Week	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
7/1/2016	32.6	52.94%	94.12%	100.00%
7/8/2016				
7/15/2016				
7/22/2016				
7/29/2016				

7/1-7/31/2016

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WEEKLY AO WORKLOAD REPORT
June 2016

Week	Unreg total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
<u>Ending</u>						
6/3/2016	359	210	136	161	957	-25
6/10/2016	245	340	372	166	1162	205
6/17/2016	134	239	371	228	1305	143
6/24/2016	211	310	290	89	1505	200
6/30/2016	218	251	228	88	1644	139

6/1-6/30/2016
Running Total

1350 1397 732

Week	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
<u>Ending</u>				
6/3/2016	32	75.66%	94.74%	98.68%
6/10/2016	29.8	67.11%	93.42%	100.00%
6/17/2016	27.6	59.32%	89.27%	100.00%
6/24/2016	29.6	46.99%	89.16%	100.00%
6/30/2016	32.3	48.00%	96.00%	100.00%
6/1-6/30/2016	32.3	62.13%	92.33%	99.69%

Monthly Board Meeting Litigation Report - June 2016

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 117
SUPERIOR COURT: Claimant Petitions.....	83
Employer Petitions.....	10
EDD Petitions.....	0
Non-benefit Court Cases	6
APPELLATE COURT: Claimant Appeals.....	13
Employer Appeals.....	2
EDD Appeals.....	0
Non-benefit Court Cases	0
ISSUES: UI.....	92
DI.....	14
Tax.....	2
Non-benefit Court Cases	9

2016 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	13	2
Employer Petitions.....	2	0
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	1	0
EDD Appeals.....	0	0
 <u>LITIGATION CASES CLOSED</u>	 <u>YTD</u>	 <u>June</u>
SUPERIOR COURT: Claimant Petitions.....	37	8
Employer Petitions.....	8	2
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	1	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2016 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 2	Loss: 33	Win: 0	Loss: 5	Affirmed: 38	Reversed: 2	Remanded: 0

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

JUNE 2016 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Standard</u>
% Closed in <= 30 Days	60.3%	≥60%
% Closed in <= 45 Days	82.2%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	26.4	≤30

WORKLOAD

	<u>UI</u>	<u>ALL</u>
Opened	18,040	19,413
Closed	17,645	19,300
Balance of Open Cases	17,469	28,831

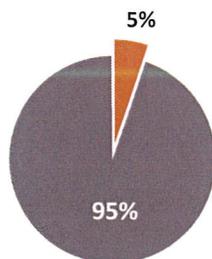
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	39
DI Appeals (including PFL)	77
All Programs	63

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	95%
UI Extensions as % of All UI	5%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 5% of UI Open Balance, and Regular UI cases made up 95%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Guideline</u>
% Closed in <= 45 Days	62.1%	≥50%
% Closed in <= 75 Days	92.3%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	32.3	≤40

WORKLOAD

	<u>UI</u>	<u>ALL</u>
Opened	1,322	1,397
Closed	678	732
Balance of Open Cases	1,560	1,645

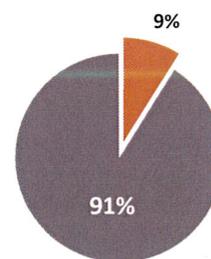
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	<u>Days</u>
UI Timelapse Appeals	50
DI Appeals (including PFL)	44
All Programs	49

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	91%
UI Extensions as % of All UI	9%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 9% of UI Open Balance, and Regular UI cases made up 91%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in June 2016

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	37	3	14	13	1
Inglewood	37	6	11	12	2
Inland	37	3	11	16	1
Los Angeles	40	3	14	15	2
Oakland	38	6	14	12	1
Orange County	42	4	12	15	1
Oxnard	33	3	8	15	0
Pasadena	35	2	10	14	2
Sacramento	41	3	16	14	2
San Diego	41	4	16	13	1
San Francisco	37	4	14	14	1
San Jose	44	3	21	14	1
Statewide	39	4	13	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	43	5	19	13	1
Inglewood	70	7	14	13	2
Inland	62	3	29	21	2
Los Angeles	76	3	15	16	3
Oakland	55	6	14	15	1
Orange County	63	5	14	15	2
Oxnard	68	3	27	20	0
Pasadena	43	3	12	15	2
Sacramento	50	3	21	16	2
San Diego	60	4	16	15	1
San Francisco	45	4	14	14	1
San Jose	46	3	22	14	1
Tax Office	654	N/A	N/A	40	119
Statewide	63	4	19	16	2

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in June 2016

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	50	6	13	14	5
Inglewood	-	-	-	-	-
Inland	52	5	26	15	5
Los Angeles	57	7	14	15	3
Oakland	52	6	20	12	3
Orange County	85	7	52	16	5
Oxnard	18	6	-	-	-
Pasadena	64	4	40	16	2
Sacramento	67	4	37	15	2
San Diego	72	4	41	12	1
San Francisco	42	10	27	14	5
San Jose	64	6	34	15	4
Statewide	58	6	28	14	3

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	54	6	16	14	3
Inglewood	49	10	11	11	6
Inland	74	4	37	16	9
Los Angeles	58	7	19	15	6
Oakland	62	8	25	12	4
Orange County	96	10	47	17	7
Oxnard	89	8	39	15	2
Pasadena	76	7	26	16	3
Sacramento	146	4	78	42	4
San Diego	81	8	24	12	4
San Francisco	61	7	26	14	4
San Jose	77	6	38	15	1
Statewide	78	7	33	18	5

CUIAB 15/16 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
July 2015 through May 2016

Branch	FY Y-T-D Decision Typing ¹		FY Y-T-D CTU Typing		FY Y-T-D Registration		FY Y-T-D Other	
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	6.40	\$129.80
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	189.50	\$9,487.04
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	0.00	\$118.56	0.00	\$0.00	5.60	\$119.22	0.00	\$0.00
Total	0.00	\$118.56	0.00	\$0.00	5.60	\$119.22	195.90	\$9,616.84

¹Pay adjustment SFY 2012-13

Branch	15/16 Fiscal Year-to-Date Total Overtime Expenditures				CTO Expenditures		FY 15/16 FY Projections Estimated Expenditures Over-/Under
	15/16 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Hours	Estimated Pay	
Appellate	\$124.00	6.40	0.01	\$129.80	0.04	\$15.25	-\$34.24
Admin	\$1,269.00	0.00	0.00	\$0.00	14.00	\$691.81	\$514.30
IT	\$33,057.00	189.50	0.27	\$9,487.04	297.50	\$16,766.81	\$4,416.44
Exec	\$0.00	0.00	0.00	\$0.00	0.00	\$0.00	\$0.00
Field Operations	\$1,044.00	5.60	0.01	\$237.78	0.00	\$0.00	\$784.60
Total	35,494.00	201.50	0.11	\$9,854.62	311.54	\$17,473.87	\$5,681.10
Actual Monthly Average Personnel Year							
							0.15

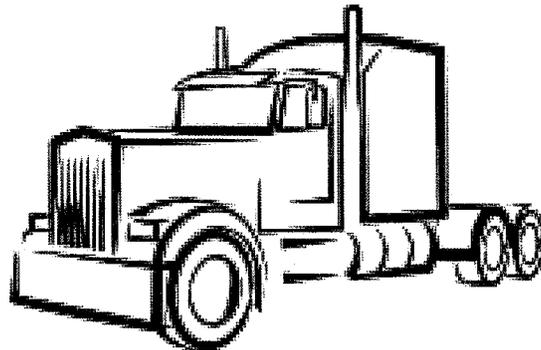
Branch	15/16 Fiscal Year-to-Date Lump Sum Payout July 2015 through May 2016						
	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	15/16 Allocation	Allocation Balance	Estimated Over/Under	
Appellate	572.00	0.28	\$19,698	\$164,018	\$144,320	\$142,529.78	
Admin	0.00	0.00	\$0	\$3,459	\$3,459	\$3,458.57	
IT	-47.00	-0.02	-\$1,959	\$7,544	\$9,502	\$7,544.00	
Exec	986.00	0.47	\$22,211	\$58,482	\$36,271	\$34,252.05	
Field Operations	13,635.10	6.56	\$735,354	\$775,228	\$39,874	-\$26,976.43	
Total	15,146.10	7.28	\$775,304	\$1,008,730	\$233,426	\$160,808	

7/11/16 v8

ORAL ARGUMENT
CASE NO. AO-380199

EDD APPEAL OF FO CASE NO. 5308590
PETITIONER RWI TRANSPORTATION LLC

JULY 12, 2016
CUIAB BOARD ROOM
SACRAMENTO CA



ORAL ARGUMENT NOTEBOOK
CASE NO. AO-380199
TABLE OF CONTENTS

I AGENCY ACTIONS

- A. Proposed Board Precedent Decision
- B. FO ALJ Decision, Case No. 5308590 (Mailed September 23, 2015)
- C. Notice Of Assessment (Issued July 28, 2014, Mailed August 4, 2014)

II. PARTY BRIEFS AND COMMUNICATIONS

- A. EDD Board Appeal (October 5, 2015)
 - 1. EDD Appeal Brief (January 11, 2016)
 - 2. Written Argument Of Petitioner (January 11, 2016)
- B. Petition For Reassessment (September 3, 2014)
 - 1. EDD Answer To Petition (December 5, 2014)
 - 2. Petitioner's Preliminary Jurisdictional Brief (June 15, 2015)
 - 3. Petitioner's Supplemental Authority (July 22, 2015)

III. SIGNIFICANT EVIDENCE

- A. EDD Audit Report (Appears In Record As Exh. B Of Petition)
- B. Sample Contractor Lease Agreement (Exh. 27 In Evidence)



STATE OF CALIFORNIA - GOVERNOR EDMUND G. BROWN, JR.
LABOR AND WORKFORCE DEVELOPMENT AGENCY

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD
2400 Venture Oaks Way, Suite 300
Sacramento, CA 95833
Phone: (916) 263-6806
Fax: (916) 263-6842

June 16, 2016

Christopher L. Brooks
Senior Attorney
Employment Development Department
800 Capitol Mall, MIC 53
Sacramento, California 95814

COPY

Re: Oral Argument Information
AO-380199

Your inquiry, dated June 10, 2016, and addressed to Kim Hickok, attorney in the Chief Counsel's Office of the California Unemployment Insurance Appeals Board, has been referred to this office for response.

On June 10, 2016, on behalf of the Board, our office mailed a letter to the parties in this case with information to assist them in preparation for oral argument scheduled for July 12, 2016. A copy of the Board's June 10, 2016 letter is enclosed for your convenience.

With respect to the order of presentation, the Employment Development Department (EDD) will be allowed to present oral argument first, followed by the Petitioner. Within the allotted time, each party may choose to address any of the legal issues noticed for hearing before the administrative law judge, decided by the administrative law judge or implicated in the case. Each party also should be prepared to address Board questions concerning any of the previously noticed, decided or implicated legal issues as well as questions related to evidence in the existing record. At the conclusion of presentation of oral arguments, the EDD will be allowed to present rebuttal and closing statement first. The Petitioner will then be allowed to present its rebuttal and closing statement.

The burden of proof is a legal issue in the case and either party may address it during oral argument should that party deem it important to do so.

Christopher L. Brooks
June 16, 2016
Page two

Copies of the EDD's June 10, 2016 inquiry and the Board's June 10, 2016 letter, as well as this response, are provided herein to all parties to this case.

Sincerely,

Elise Rose by *Jorge Canales*

ELISE ROSE
CHIEF ADMINISTRATIVE LAW JUDGE
Appellate Operations,
CUIAB
2400 Venture Oaks Way, Suite 300
Sacramento, CA 95833
(916) 263-6797

Enclosures: EDD inquiry, dated June 10, 2016
June 10, 2016 CUIAB letter to parties

cc: RWI TRANSPORTATION LLC
c/o JAHMAL T DAVIS, ESQ
HANSON BRIDGETT LLP
425 Market Street, 26th Floor
San Francisco, CA 94105

Stella Ulm, Senior Staff Attorney
EDD Legal—MIC 53
800 Capitol Mall
Sacramento, CA 95814

EDD Audit Section
FACD Central Operations
MIC 94
722 Capitol Mall
Sacramento, CA 95814

Gary Becker, Esq.
Dismore & Sholh LLP
255 E. 5th Street
Cincinnati, OH 45202

Christopher L. Brooks
June 16, 2016
Page three

cc: EDD Legal MIC 53
PO BOX 826880
Sacramento, CA 94280-001

#730 Sacramento, AAO
3321 Power Inn Rd, Suite 220
Sacramento, CA 95826



STATE OF CALIFORNIA – GOVERNOR EDMUND G. BROWN, JR.
LABOR AND WORKFORCE DEVELOPMENT AGENCY

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

Post Office Box 944275
Sacramento, CA 94244-2750
Phone: (916) 263-6803
FAX: (916) 263-6837

June 10, 2016

Stella Ulm, Senior Staff Attorney
EDD Legal – MIC 53
800 Capitol Mall
Sacramento, CA 95814

RWI TRANSPORTATION LLC
c/o JAHMAL T DAVIS, ESQ
HANSON BRIDGETT LLP
425 MARKET ST 26TH FL
SAN FRANCISCO CA 94105

Re: Oral Argument Information
AO-380199

By notice mailed May 20, 2016, the California Unemployment Insurance Appeals Board advised you that the Board will hear oral argument concerning Case No. AO-380199 on July 12, 2016. The Board would like to provide the following additional information in order to enable you to prepare for this event.

Oral argument will begin at 11 AM. It is conducted during the public session of the Board meeting. The Board will allow each party up to 30 minutes of presentation time, exclusive of time during which a party is receiving or answering questions posed by Board members. Before concluding the Board will afford each party up to an additional 10 minutes to rebut and make a closing statement.

Each party should be prepared to answer Board questions concerning the legal issues implicated in this case, as well as questions regarding testimony and documentary evidence contained in the existing record. As the Board conducts appellate review, no new or additional testimony or evidence will be accepted.

If either party has questions or concerns, please contact Mary Werner for assistance at 916-263-3899.

Sincerely,

Elise S. Rose
Chief Administrative Law Judge

CC: EDD Audit Section
FACD Central Operations
MIC 94
722 Capitol Mall
Sacramento, CA 95814

Gary Becker, Esq.
Dismore & Sholh LLP
255 E. 5th Street
Cincinnati, OH 45202

EDD Legal MIC 53
PO BOX 826880
Sacramento, CA 94280-001

#730 Sacramento, AAO
3321 Power Inn Rd, Ste220
Sacramento, CA 95826

Hickox, Kim@CUIAB

From: Brooks, Chris@EDD
Sent: Friday, June 10, 2016 10:46 AM
To: Hickox, Kim@CUIAB
Cc: Bandy, Blake@EDD; Obenauer, John@EDD
Subject: Oral argument at July 12 Board meeting

Good morning Ms. Hickox,

I am an attorney with the Employment Development Department. I am seeking additional information about the oral argument scheduled for July 12 before the California Unemployment Insurance Appeals Board regarding RWI Transportation. Can you please advise me about the particular issues the Board would like the parties to address? Which party will address the Board first? Who has the burden of proof? Any other additional information you can provide will be greatly appreciated.

Christopher L. Brooks

Senior Attorney
Employment Development Department
800 Capitol Mall, MIC 53
Sacramento, California 95814
Phone: (916) 654-8410
Fax: (916) 654-9069

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California Labor and Workforce Development Agency



Edmund G. Brown Jr.
Governor

June 27, 2016
53:CB:RWI Transportation
(916) 654-8410

California Unemployment Insurance Appeals Board
2400 Venture Oaks Way, Suite 300
Sacramento, CA 95833

Via Fax
(916) 263-6842

Re: RWI TRANSPORTATION v. EDD
AO-380199

Dear Appellate Operations personnel,

The Employment Development Department respectfully requests to have two individuals from our legal office present arguments and address questions from the board members of the California Unemployment Insurance Appeals Board during the oral argument, in the above entitled matter, scheduled for July 12, 2016.

If you have any questions or concerns, please do not hesitate to contact me at (916) 654-8410.

Sincerely,

CHRISTOPHER L. BROOKS
Attorney III



STATE OF CALIFORNIA – GOVERNOR EDMUND G. BROWN, JR.
LABOR AND WORKFORCE DEVELOPMENT AGENCY

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

Post Office Box 944275
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Phone: (916) 263-6803
FAX: (916) 263-6837

June 28, 2016

Christopher L. Brooks
Attorney III
Employment Development Department
P.O. Box 826880
Sacramento, CA 94280-0010
FAX -916-654-9069

RE: RWI Transportation v. EDD
AO-380199

Dear Mr. Brooks:

The Board grants your request to have two members of your staff present at Oral Argument on July 12, 2016. You may divide your allotted time as you see fit.

I am copying the other parties with your letter and this response. Please remember to copy all parties on any communications or documents sent to the Board.

Sincerely,

Elise S. Rose
Chief Administrative Law Judge
Appellate Operations.

CC: RWI TRANSPORTATION LLC c/o
HANSON BRIDGETT LLP
425 MARKET ST 26TH FL
SAN FRANCISCO, CA 94105

EDD Audit Section –MIC 94
722 Capitol Mall
Sacramento, Ca 95814

EDD Legal MIC 53
PO BOX 826880
Sacramento, CA 94280-001



JAHMAL T. DAVIS
PARTNER
DIRECT DIAL (415) 995-5815
DIRECT FAX (415) 995-3489
E-MAIL jdavis@hansonbridgett.com

July 5, 2016

VIA FACSIMILE (916) 263-6842 and U.S. MAIL

Judge Elise S. Rose
Chief Administrative Law Judge
Appellate Operations
California Unemployment Insurance Appeals Board
2400 Venture Oaks Way, Suite 300
Sacramento, CA 95833

Re: RWI Transportation, LLC v. EDD
AB Case No. AO-380199

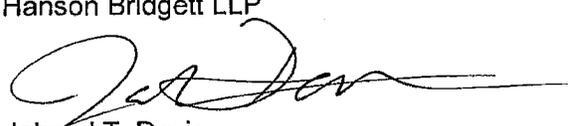
Dear Judge Rose:

RWI Transportation, LLC respectfully requests to have two individuals on behalf of RWI present arguments and address questions during oral argument in the above-entitled matter scheduled for July 12, 2016. Specifically, both the undersigned and Gary E. Becker of Dinsmore & Shohl LLP will present arguments and address questions.

If you have any questions or concerns, please do not hesitate to contact me.

Very truly yours,

Hanson Bridgett LLP



Jahmal T. Davis

JTD:jl

cc: Christopher L. Brooks/ Employment Development Department
Gary E. Becker



STATE OF CALIFORNIA – GOVERNOR EDMUND G. BROWN, JR.
LABOR AND WORKFORCE DEVELOPMENT AGENCY

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

Post Office Box 944275
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Phone: (916) 263-6803
FAX: (916) 263-6837

July 6, 2015

Jahmal T. Davis
Hanson Bridgett LLP
425 Market Street
20th Floor
San Francisco, CA 94105

FAX 415-995-3489

RE: RWI Transportation, LLC v EDD
AO-380199

The Board grants your request to have two individuals, you and Gary Becker of Dinsmore & Shohl LLP, present Oral Argument on July 12th, 2016. You may divide your allotted time as you see fit.

I am copying the other parties with your letter and this response. Please remember to copy all parties on any communications or documents sent to the Board.

Sincerely,

Elise S. Rose
Chief Administrative Law Judge
Appellate Operations.

CC: Christopher Brooks
EDD
Box 826880
Sacramento, CA 94280-0010

EDD Audit Section MIC 94
72 Capitol Mall
Sacramento, CA 95814

Gary Becker
Dinsmore & Schohl LLP
255 E. 5th Street
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