

WORKLOAD NARRATIVE

FIELD OPERATIONS

June 2015

Workload: In June, the number of new cases for all programs [21,153] was just slightly below the fiscal year average. Dispositions [20,759] were 7% below the norm for the past twelve months. This was only the second time in 2015 in which output trailed intake. Despite the increase, the open balance [25,127] remains 14% below the average for the fiscal year.

For the fiscal year, there were 256,402 new cases for all programs. This compares to 342,625 the previous fiscal year, or a reduction of 25%. When compared to 2011/12, the drop off has been 41% in three years. During the last fiscal year, 267,195 decisions were issued. This was down 23% from the previous year and 40% from three years ago. The open balance fell by 11,598 cases [32%] during the fiscal year.

UI. In June, the number of new UI cases [19,418 cases; 11,767 appellants] was down 2% from the fiscal year average. Closed cases [19,303 cases; 11,698 appellants] were up slightly from May's figures, but still 7% smaller than the fiscal year average. During the month, the open balance [15,304 cases; 9,274 appellants] rose by just 36 cases and remains 20% below the fiscal year average.

For the fiscal year, there were 238,199 new unemployment insurance and extension cases. This compares to 323,277 the previous fiscal year, or a reduction of 26%. When compared to 2011/12, the drop off has been 42% in three years. During the last fiscal year, 248,714 UI decisions were issued. This was down 25% from the previous year and 41% from three years ago. The open balance fell by 11,244 cases [42%] during the fiscal year.

DI. In June, verifications of disability cases [1,141] were 7% above the average for the fiscal year and represented the largest intake since last July. At the same time, dispositions [978] were below 1000 for the second straight month. Although the open inventory [1,480] hit a four month high, it is still 14% below its fiscal year norm.

For the fiscal year, there were 12,845 disability insurance and paid family leave cases that were verified. This compares to 12,370 the previous fiscal year, or an increase of 4%. When compared to 2011/12, there has

been a reduction of 23% in intake from three years ago. During the last fiscal year, 13,281 DI decisions were issued. This was up 11% from the previous year and represents the largest output in three years. It should be noted, however, that output is down by 21% from the 2011/12 figures. During the 2014/15 fiscal year, the open balance fell by 442 cases [23%].

Tax, Rulings, Other. June was a busy month in the tax arena. New petitions [300] were 35% above the average for the fiscal year and represented the largest intake since February 2014. Dispositions [272] were 56% above the norm and represented the largest output in one year. The open inventory [3,923] rose slightly and is 5% greater than the fiscal year average. Verifications of new ruling cases [278] has begun to subside from the late spring rush, but were still 36% greater than the fiscal year average. Dispositions [190] were 20% below the norm and represented the smallest production in four months. The inventory of ruling cases [4,397] grew for the third straight month, but remains 4% smaller than the fiscal year average.

For the fiscal year, there were 2,665 new tax petitions. This compares to 3,210 the previous fiscal year, or a reduction of 17%. In fact, this was the lowest intake since 2010/11. During the last fiscal year, 2,093 tax decisions were issued. This was down 25% from the previous year and 40% from three years ago. This was the second consecutive year in which there were more petitions than decisions, during which time the open inventory [3,923] has risen by one-third. It should be noted, however, that the open caseload has grown by only 5 cases from June 2012.

For the fiscal year, there were 2,457 new ruling cases. This compares to 3,603 the previous fiscal year, or a reduction of 32%. When compared to 2011/12, the drop off has been in excess of 50% in three years. In fact, this represents the smallest number of new ruling cases since at least 2001. During the last fiscal year, 2,863 decisions were issued. This was down 14% from the previous year, 33% from three years ago and represents the fewest decisions issued since the 2008/09 fiscal year. The open balance fell by 462 cases [10%] during the fiscal year.

Case Aging and Time Lapse. All of the timeliness measures were crushed again in June. Average case age was 21.5 days; 30-day time lapse was at 73.8%; and 45-day time lapse was at 93.1%. This was the fourth consecutive month in which all measures were achieved. Moreover, there has been substantial improvement in the timeliness results compared to a year ago when the average case age was 28.1 days; 30-day time lapse was at 63.6%; and 45-day time lapse was at 86.9%.

Cycle Time. The cycle time for time lapse cases [33 days] was up one day from the April and May results, but down four days from June 2014. The time to process extension appeals [49 days] was up 7 days from the May figures, but down 15 days from where we were a year ago. For disability cases [62 days], the cycle time was also up from May but down 12 days from twelve months ago.

BAY AREA

In June, intake of new UI appeals [4,030 cases; 2,442 appellants] was 4% below the fiscal year average. UI dispositions [3,993 cases; 2,420 appellants] were 11% below the norm. Although intake was greater than output, the open inventory [3,257 cases; 1,974 appellants] actually fell as Oakland sent cases to other offices for hearings. The number of new DI appeals [251] was relatively consistent with the pattern of the past six months, but dispositions [196] fell to their lowest level since November. As a result, the open inventory [322] went up, but remains 18% smaller than the fiscal year average. As a group, these offices made all timeliness measures for the fourth consecutive month with 30-day time lapse at 75.9%; 45-day time lapse at 92.2%; and average case age at 20.9 days.

For the entire fiscal year, the group verified 50,217 new UI cases and disposed of 53,698 cases. These figures were down 25% and 21% respectively from the 2013-2014 totals. During the fiscal year, the open inventory was cut almost in half. For disability cases, the group verified 3,076 and resolved 3,187 cases. Intake was up by 4% from the year before, and production was up by 17%. This caused the open inventory to fall by 28% during those twelve months.

Oakland: In June, Oakland was basically in a holding pattern. The number of new UI cases [1,280 cases; 776 appellants] and dispositions [1,280 cases; 776 appellants] were identical. Moreover, intake was up by exactly three cases from May's figures. As Oakland sent cases to other offices for hearing, the open inventory [1,124 cases; 681 appellants] hit a three month low. While intake and output of disability cases was roughly the same, the inventory [80] fell for the second straight month. The open caseload is now two-thirds its average size for the fiscal year and at its lowest point since September 2013. Oakland met all timeliness criteria in June with an average case age of 22.4 days; 30-day time lapse at 70.4%; and 45-day time lapse at 81.3%.

For the entire fiscal year, the office verified 17,489 new UI cases and disposed of 18,276 cases. These figures were down 28% and 26% respectively from the 2013/14 totals. During the fiscal year, the open inventory fell by 48%. For disability cases, the office verified 838 cases, which was an increase of 1% from the previous year. Meanwhile, dispositions [881] were up by 21% from 2013/14, which caused the open inventory to fall by 37% during the fiscal year.

San Francisco: In June, the number of new UI appeals [1,110 cases; 673 appellants] bounced back over 1000 but was still 4% smaller than the fiscal year average. Dispositions [1,035 cases; 627 appellants] fell by just one case from May but trailed intake for the first time in three months. The UI inventory [977 cases; 592 appellants] is 21% smaller than the fiscal year average and has been relatively consistent for the past five months. With intake higher than average and output substantially lower than the norm, the DI inventory [100] rose by one-third, but remains 9% below average levels. San Francisco met all timeliness standards for the fourth consecutive month with 30-day time lapse at 68.9%; 45-day time lapse at 95.4%; and average case age at 23.5 days.

For the entire fiscal year, the office verified 13,925 new UI cases and disposed of 15,113 cases. These figures were down 30% and 26% respectively from the 2013/14 totals. During the fiscal year, the open inventory fell by 53%. For disability cases, the office verified 817 cases, which was an increase of 8% from the previous year. Meanwhile, dispositions [851] were up by 20% from 2013/14, which caused the open inventory to fall by 21% during the fiscal year.

San Jose: Intake of UI appeals in June [1,640 cases; 994 appellants] was 5% greater than the fiscal year average for the second consecutive month. Dispositions [1,678 cases; 1,017 appellants] were just short of the fiscal year average. The open inventory [1,156 cases; 701 appellants] fell for the first time in three months and is now 20% smaller than the fiscal year average. In June, San Jose had the fewest DI dispositions for 2015, and the open inventory [142 cases] rose for the first time in four months. That caseload remains 13% smaller than the fiscal year average. The office met all DOL mandates for the fourth consecutive month with an average case age of 16.8 days; 30-day time lapse at 88.3%; and 45-day time lapse at 99.8%.

For the entire fiscal year, the office verified 18,803 new UI cases and disposed of 20,309 cases. These figures were down 17% and 13% respectively from the 2013/14 totals. The reduction was less dramatic than for its sister offices as San Jose took responsibility for Modesto during the fiscal year. During the fiscal year, the open inventory fell by 45%. For disability cases, the office verified 1,421 cases, which was an increase of 4% from the previous year. Meanwhile, dispositions [1,455] were up by 12% from 2013/14. The open inventory fell by 27% during the fiscal year.

CENTRAL

In June, the number of new UI cases [3,757 cases; 2,277 appellants] was 4% below than the fiscal year average while closed cases [3,578 cases; 2,168 appellants] were 10% below the norm. The open inventory for UI and all cases in this group has not changed significantly during the past four months. While the open caseload [3,292 cases; 1,995 appellants] had its greatest movement during that time frame, since February, the number of UI cases grew by 43 cases and for all cases, the increase was only 100 cases. The DI inventory [357] rose for the third straight month but remains 8% smaller than the fiscal year average. The group met all timeliness measures for the fourth straight month with an average case age of 22.8 days; 30-day time lapse of 71.5%; and 45-day time lapse at 94.0%.

For the entire fiscal year, the group verified 46,779 new UI cases and disposed of 47,871 cases. These figures both were down 27% from the 2013/14 totals. During the fiscal year, the open inventory was cut by one-third. For disability cases, the group verified 2,645 and resolved 2,683 cases. Intake was up by 11% from the year before, and production was up by 20%. Due to the significant increase in dispositions, the open inventory fell by 17% during those twelve months.

Fresno: In June, UI intake [1,279 cases; 775 appellants] was 8% above the fiscal year average, while dispositions [1,248 cases; 756 appellants] were 5% above the norm. After three consecutive months of hitting new all-time lows for UI inventory, Fresno took on some work from Oxnard that together with the higher intake caused the open caseload [1,105 cases; 670 appellants] to reach its highest level since November. The DI inventory [79 cases] also rose due to taking cases from Oxnard and is now 10% smaller than average size for the fiscal year. The office met all timeliness standards for the fifth consecutive month with an average case age of 22.4 days; 30-day time lapse at 78.5%; and 45-day time lapse at 96.0%.

For the entire fiscal year, the office verified 14,167 new UI cases and disposed of 14,262 cases. These figures each were down 23% from the 2013/14 totals. During the fiscal year, the open inventory fell by 10%. In fact, Fresno was remarkable for having intake and output of UI work with less than a 100 case difference in every month but one during the fiscal year. For disability cases, the office verified 707 cases, which was an increase of 11% from the previous year. Meanwhile, dispositions [746] were up by 17% from 2013/14. The open inventory to fall by 13% during the fiscal year.

Oxnard: June was a relatively slow month for Oxnard as UI intake [1,031 cases; 625 appellants] hit a four month low while output [1,052 cases; 638 appellants] was the smallest since **December 2007**. Despite the weaker production, this was the first time in four months in which the inventory [1,037 cases; 628 appellants] went down. The number of open cases is now 15% smaller than average size. The DI inventory [152] fell back to average levels. The office met all timeliness standards for the fifth consecutive month with an average case age of 25.3 days; 30-day time lapse at 66.8%; and 45-day time lapse at 90.7%.

For the entire fiscal year, the office verified 15,157 new UI cases and disposed of 15,126 cases. These figures were down 25% and 27% respectively from the 2013/14 totals. This was one of two offices that had more new than closed UI cases over the fiscal year. However, with assistance from other offices, the open inventory fell by 30% during the fiscal year. For disability cases, the office verified 978 cases, which was an increase of 6% from the previous year. Meanwhile, dispositions [924] were up by 12% from 2013/14. The open DI inventory fell by 4% during the fiscal year.

Pasadena: At the end of May, Pasadena had the fewest open UI cases in history. In June, intake of UI cases [1,447 cases; 877 appellants] was just below fiscal year averages and represented the largest intake in three months. Dispositions [1,278 cases; 774 appellants] were 17% below the norm and at a five month low. With the reduction in production and by taking cases from other offices, the office's inventory [1,150 cases; 697 appellants] rose to a four month high. Nonetheless, it remains 28% smaller than the average for this fiscal year. The DI inventory [126] rose slightly to hit a five month high, but is still 14% below the average this fiscal year. The office met all timeliness standards for the fourth straight month with an average case age of 20.7 days; 30-day time lapse at 69.3%; and 45-day time lapse at 95.3%.

For the entire fiscal year, the office verified 17,455 new UI cases and disposed of 18,483 cases. These figures each were down 30% from the 2013/14 totals. During the fiscal year, the open inventory was almost cut in half. For disability cases, the office verified 960 cases, which was an increase of 15% from the previous year. Meanwhile, dispositions [1,013] were up by 30% from 2013/14, which caused the open inventory to fall by 30% during the fiscal year.

BASIN

In June, both UI verifications [5,474 cases; 3,317 appellants] and dispositions [5,903 cases; 3,577 appellants] were 3% below the fiscal year average. Output for this group has been remarkably static for each of the six months of 2015. This was the eighth time in nine months in which dispositions exceeded intake. The open inventory [4,028 cases; 2,441 appellants] is 19% below the fiscal year average. With DI verifications [355] 17% higher than the fiscal year average and dispositions [281] 13% below the norm, the open inventory rose for the third straight month. Nevertheless, the caseload remains 16% smaller than the fiscal year average. The group met all timeliness measures for the fourth straight month with an average case age of 21.6 days; 30-day time lapse at 74.4%, and 45-day time lapse at 90.7%.

For the entire fiscal year, the group verified 67,977 new UI cases and disposed of 72,951 cases. These figures were down 23% and 21% respectively from the 2013/14 totals. During the fiscal year, the open inventory cut by 42%. For disability cases, the group verified 3,636 and resolved 3,876 cases. This meant that intake was almost exactly the same as the year before, while production was up by 5%. This caused the open inventory to fall by 28% during those twelve months.

Inglewood: In June, Inglewood had the fewest new UI appeals [1,905 cases; 1,154 appellants] since February and the fewest dispositions [1,939 cases; 1,175 appellants] since December. Although there were more decisions than registrations, the open UI caseload [1,479 cases; 896 appellants] rose as the office accepted cases from Sacramento. The UI inventory is 3% smaller than the fiscal year average. In May, Inglewood had the fewest DI verifications in fourteen months. In June, the office had the fewest DI dispositions in thirteen months. When the months are combined the open inventory [84] grew by 8 cases and is 36% below the fiscal year average. All timeliness mandates were surpassed for the fifth straight month with an average case age of 26.0 days; 30-day time lapse at 68.5%; and 45-day time lapse at 86.6%.

For the entire fiscal year, the office verified 23,871 new UI cases and disposed of 25,302 cases. These figures were down 17% and 16% respectively from the 2013/14 totals. During the fiscal year, the open inventory fell by 25%. For disability cases, the office verified 1,211 cases, which was an increase of 7% from the previous year. Meanwhile, dispositions [1,331] were up by 13% from 2013/14. The open inventory fell by 55% during the fiscal year.

Los Angeles: UI intake [1,876 cases; 1,137 appellants] was 6% below the fiscal year average while output [2,201 cases; 1,334 appellants] hit a four month high and was 3% greater than the fiscal year norm. As a result, the open inventory [1,360 cases; 824 appellants] hit a four month low and is 30% smaller than the average for this fiscal year. The DI inventory [169] grew for the third straight month but remains 23% smaller than the norm. Los Angeles met all timeliness measures for the fourth straight month with an average case age of 19.7 days, 30-day time lapse at 70.1%; and 45-day time lapse at 89.1%.

For the entire fiscal year, the office verified 23,825 new UI cases and disposed of 25,739 cases. These figures were down 25% and 22% respectively from the 2013/14 totals. During the fiscal year, the open inventory was cut in half. For disability cases, the office verified 1,336 cases, which was an increase of 5% from the previous year. Meanwhile, dispositions [1,465] were up by 11% from 2013/14, which caused the open inventory to fall by 32% during the fiscal year.

Orange County: In June, the number of new UI cases in Orange County [1,693 cases; 1,026 appellants] was right on the average for the fiscal year. Dispositions [1,763 cases; 1,068 appellants] were the highest in five months. The open inventory [1,189 cases; 721 appellants] is now 21% smaller than its average size for the past twelve months. With the greatest number of new DI cases in a year, the open inventory rose for the third straight month. The caseload is at its highest level in 2015 and 12% greater than the fiscal year average. The timeliness measures were all achieved for the fifth consecutive month with an average case age of 19.1 days; 30-day time lapse at 84.6% and 45-day time lapse at 96.3%.

For the entire fiscal year, the office verified 20,281 new UI cases and disposed of 21,910 cases. These figures were down 28% and 24% respectively from the 2013/14 totals. During the fiscal year, the open inventory fell by 47%. For disability cases, the office verified 1,089 cases, which was a decrease of 12% from the previous year. Meanwhile, dispositions [1,080] were down by 9% from 2013/14. The DI inventory rose by 11% during the fiscal year making this was the only office in which the disability inventory rose during the last twelve months.

CORNERS

With the number of new UI cases [6,157 cases; 3,731 appellants] 1% above the fiscal year average and dispositions [5,829 cases, 3,532 appellants] 6% below the norm, the open inventory [4,727 cases, 2,865 appellants] rose for the third time in four months. However, the caseload remains 22% smaller than its average size for the fiscal year. With the DI dispositions trailing verifications for the third straight month, the DI inventory [374] hit a four month high. However, as this group hit an all-time low in March, there are still 14% fewer open DI cases than the fiscal year average. This group met all timeliness standards for the fourth straight month with an average case age of 20.7 days; 30 day time lapse at 71.5%; and 45-day time lapse at 94.6%.

For the entire fiscal year, the group verified 73,226 new UI cases and disposed of 74,194 cases. These figures each were down 29% from the 2013/14 totals. During the fiscal year, the open inventory was cut by 43%. For disability cases, the group verified 3,488 and resolved 3,535 cases. Intake was up 3% from the previous year while production was up by 9%. This caused the open inventory to fall by 17% during those twelve months.

Inland: New UI cases [2,518 cases; 1,526 appellants] were 13% greater than the fiscal year average. Closed cases [2,360 cases; 1,430 appellants] also were above the norm but trailed intake. The open inventory [1,843 cases; 1,117 appellants] hit a five month high but remains 8% smaller than the average for the fiscal year. Although DI dispositions were more than almost twice the number in May, the DI inventory [225] rose for the third straight month and is just 3% smaller than the average. Inland met all timeliness standards for the fifth straight month with an average case age of 19.5 days; 30-day time lapse at 80.9% and 45-day time lapse at 99.1%.

For the entire fiscal year, the office verified 26,684 new UI cases and disposed of 27,638 cases. These figures were down 21% and 17% respectively from the 2013/14 totals. Inland had the highest number of dispositions among all of the offices during the fiscal year. During those twelve months, the open inventory fell by 34%. For disability cases, the office verified 1,639 cases, which was an increase of 16% from the previous year. Meanwhile, dispositions [1,664] were up by 28% from 2013/14. The open inventory fell by 10% during the fiscal year.

Sacramento: With a big jump in new UI appeals [1,902 cases; 1,153 appellants] and fewer dispositions [1,677 cases; 1,016 appellants], Sacramento's inventory [1,663 cases; 1,008 appellants] rose even with cases having been sent to other offices. The open caseload is 23% smaller than average for the fiscal year. The DI inventory [73 cases] has barely budged in three months and is also 23% below the norm. The office made all timeliness standards for the second straight month with 30-day time lapse at 74.0%; 45-day time lapse at 88.6%; and average case age at 22.4 days.

For the entire fiscal year, the office verified 23,844 new UI cases and disposed of 23,172 cases. These figures were down 34% and 38% respectively from the 2013/14 totals. The magnitude of the reductions was due to the significant loss of ALJs, both permanent and annuitant, which led to the transfer of Modesto to San Jose and the transfer of other cases to various offices for hearings. In fact, Sacramento, traditionally the office with by far the highest workload, had the fewest dispositions among the Corners group and was fifth in total production during the past twelve months. During the fiscal year, the open inventory fell by 43%. For disability cases, the office verified 882 cases, which was a decrease of 15% from the previous year. Meanwhile, dispositions [904] were down by 13% from 2013/14. The open inventory fell by 30% during the fiscal year.

San Diego: In June, both the number of new UI cases [1,737 cases; 1,053 appellants] and closed UI cases [1,792 cases; 1,086 appellants] were 8% below their fiscal year averages. The open inventory [1,221 cases; 740 appellants] is 35% smaller than the fiscal year average. The DI open caseload [76] is 31% below the norm. This was the only office that did not meet all timeliness measures as 30-day time lapse slipped to 59.7%. This should be easily remedied as 45-day lapse was at 96.1% and the average case age was at 20.2 days.

For the entire fiscal year, the office verified 22,698 new UI cases and disposed of 23,384 cases. These figures were down 33% and 31% respectively from the 2013/14 totals. Some of this substantial drop off was due to transferring full jurisdiction for Murrieta to Inland. During the fiscal year, the open inventory fell by 53%. For disability cases, the office verified and resolved 967 cases during the fiscal year. These were increases of 3% and 7% respectively from the totals the previous year. During those twelve months, the open inventory fell 22%.

OFFICE OF TAX PETITIONS

New tax petitions [291] were 34% above the fiscal year average and represented the largest intake since February 2014. Dispositions [222] were 51% above their norm but trailed intake for the 11th time this fiscal year. As additional cases were referred to field offices, the “in-house” inventory [2,777] rose by only 17 cases. The late spring rush of new tax ruling petitions [120] began to abate but was still 51% greater than the fiscal year average. These cases are now being heard in the field and as a result, the OTP inventory is 16% smaller than average despite the massive intake of new cases since February.

For the entire fiscal year, the office verified 2,610 new tax petitions. This was a decrease of 17% from the previous year. OTP disposed of 1,768 cases, which was 28% fewer than the year before and less than one-half of the total in 2012/13, when the office had access to a greater number of regular and retired judges. Despite this disparity, the in-house inventory grew by just 7% as more cases were sent to the field for resolution. In terms of tax rulings, there were 956 new cases during the fiscal year, which was 46% fewer than in the previous year, though still more than were processed in 2012/13. With the loss of fire power, the office resolved 351 of the tax rulings during the fiscal year, which was a drop of 47% from the year before. The in-house inventory fell by 32% during the last twelve months as these cases also were distributed to four field offices.

FY ALL PROGRAM TRENDS - FO

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	34,470	40,374	41,888	38,682	32,388	33,369	35,262	32,109	38,944	35,539	36,576	34,012	433,613	36,134				
12/13	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	409,803	34,150	95%	-1,984		
13/14	31,649	31,789	26,509	29,993	24,703	26,488	30,651	25,592	27,945	32,463	28,565	26,278	342,625	28,552	84%	-5,598		
14/15	26,130	23,655	23,363	22,861	17,201	21,439	18,740	17,502	21,282	23,417	19,659	21,153	256,402	21,367	75%	-7,185		
Multi:	4				11				2				22					
All Programs registrations Jun to date are down 25% from 13/14, down 37% from 12/13, and down 41% from 11/12																		
All Programs registrations monthly average is down 25% from 13/14, down 37% from 12/13, and down 41% from 11/12																		

CLOSED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	35,714	39,116	44,083	36,128	35,054	36,169	35,665	39,521	46,692	30,554	36,743	33,437	448,876	37,406				
12/13	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	409,040	34,087	91%	-3,320		
13/14	37,227	35,005	31,214	29,718	25,437	24,098	27,304	26,789	28,051	28,143	28,600	26,672	348,258	29,022	85%	-5,065		
14/15	27,086	25,897	22,225	25,206	18,498	20,377	20,925	22,273	22,494	21,249	20,206	20,759	267,195	22,266	77%	-6,755		
Multi:	2/4				2/11				1/4				13/14					
All Programs dispositions Jun to date are down 23% from 13/14, down 35% from 12/13, and down 40% from 11/12																		
All Programs dispositions average is down 23% from 13/14, down 35% from 12/13, and down 40% from 11/12																		

BALANCE OPEN CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	60,107	61,211	58,886	61,349	58,553	55,653	55,113	47,540	39,388	44,228	43,982	44,458		52,539				
12/13	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875		43,001	82%	-9,538		
13/14	38,202	34,844	30,062	30,217	29,380	31,701	34,463	33,209	33,026	37,269	37,183	36,725		33,857	79%	-9,144		
14/15	35,656	33,331	34,401	31,980	30,632	31,633	29,381	24,557	23,290	25,400	24,815	25,127		29,184	86%	-4,673		
Multi:	4				4				7				25					
All Programs balance Jun to date is down 14% from 13/14, down 32% from 12/13, and down 44% from 11/12																		
All Programs balance monthly average is down 14% from 13/14, down 32% from 12/13, and down 44% from 11/12																		

FY RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	426	454	207	982	247	251	182	245	746	576	605	424	5,345	445		
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293	66%	-153
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97	152	329	464	396	294	2,693	224	71%	-90
													13/14	71%	71%	
													12/13	77%	77%	
													11/12	50%	50%	
														chg 14-15 avg	chg 14-15 YTD	

Ruling/Other registrations Jun to date are down 29% from 13/14, down 23% from 12/13, and down 50% from 11/12
Ruling/Other registrations monthly average is down 29% from 13/14, down 23% from 12/13, and down 50% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	384	397	530	593	389	351	500	455	299	255	214	165	4,532	378		
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281	74%	-97
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116	139	915	243	286	206	3,107	259	89%	-31
													13/14	89%	89%	
													12/13	92%	92%	
													11/12	69%	69%	
														chg 14-15 avg	chg 14-15 YTD	

Ruling/Other dispositions Jun to date are down 11% from 13/14, down 8% from 12/13, and down 31% from 11/12
Ruling/Other dispositions monthly average is down 11% from 13/14, down 8% from 12/13, and down 31% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	3,716	3,772	3,453	3,842	3,698	3,590	3,272	3,060	3,509	3,825	4,216	4,475	3,702			
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613	4,313	116%	611	
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892	4,204	97%	-109	
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221	4,332	4,420	4,603	109%	399	
													13/14	109%	109%	
													12/13	107%	107%	
													11/12	124%	124%	
														chg 14-15 avg	chg 14-15 YTD	

Ruling/Other balance Jun to date is up 9% from 13/14, up 7% from 12/13, and up 24% from 11/12
Ruling/Other balance monthly average is up 9% from 13/14, up 7% from 12/13, and up 24% from 11/12

FY TAX TRENDS - FO
 Program Codes 15, 17, 18, 32, 46, 47, 48

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	112	266	364	147	248	402	346	141	196	117	78	335	2,752	229		
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241	105%	12
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124	197	271	194	189	300	2,665	222	83%	-45
													13/14	83%	83%	
													12/13	92%	92%	
													11/12	97%	97%	
														chg 14-15 avg	chg 14-15 YTD	

Tax registrations Jun to date are down 17% from 13/14, down 8% from 12/13, and down 3% from 11/12
 Tax registrations monthly average is down 17% from 13/14, down 8% from 12/13, and down 3% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	168	278	325	293	323	247	227	352	322	492	267	217	3,511	293		
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322	110%	29
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212	252	272	2,093	174	75%	-58
													13/14	75%	75%	
													12/13	54%	54%	
													11/12	60%	60%	
														chg 14-15 avg	chg 14-15 YTD	

Tax dispositions Jun to date are down 25% from 13/14, down 46% from 12/13, and down 40% from 11/12
 Tax dispositions monthly average is down 25% from 13/14, down 46% from 12/13, and down 40% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	4,643	4,630	4,666	4,520	4,445	4,593	4,711	4,498	4,371	3,995	3,803	3,918	4,399			
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525	80%	-874	
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363	3,185	90%	-340	
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961	3,897	3,923	3,726	117%	541	
													13/14	117%	117%	
													12/13	106%	106%	
													11/12	85%	85%	
														chg 14-15 avg	chg 14-15 YTD	

Tax balance Jun to date is up 17% from 13/14, up 6% from 12/13, and down 15% from 11/12
 Tax balance monthly average is up 17% from 13/14, up 6% from 12/13, and down 15% from 11/12

FY DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,405	1,575	1,489	1,392	1,094	1,268	1,395	1,490	1,611	1,256	1,362	1,382	16,719	1,393		
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987	71%	-406
13/14	1,043	991	1,046	1,086	941	945	1,004	958	979	1,158	1,088	1,131	12,370	1,031	104%	44
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085	1,019	1,141	12,845	1,070	104%	40
													13/14	104%	104%	
													12/13	108%	108%	
													11/12	77%	77%	
														chg 14-15 avg	chg 14-15 YTD	

DI registrations Jun to date are up 4% from 13/14, up 8% from 12/13, and down 23% from 11/12
DI registrations monthly average is up 4% from 13/14, up 8% from 12/13, and down 23% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,365	1,462	1,426	1,579	1,266	1,270	1,334	1,547	1,456	1,424	1,460	1,140	16,729	1,394		
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021	73%	-373
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045	939	978	13,281	1,107	111%	114
													13/14	111%	111%	
													12/13	108%	108%	
													11/12	79%	79%	
														chg 14-15 avg	chg 14-15 YTD	

DI dispositions Jun to date are up 11% from 13/14, up 8% from 12/13, and down 21% from 11/12
DI dispositions monthly average is up 11% from 13/14, up 8% from 12/13, and down 21% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,943	2,054	2,117	1,930	1,757	1,755	1,815	1,757	1,905	1,734	1,636	1,877		1,857	
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462		1,535	83%
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922		1,468	96%
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237	1,318	1,480		1,723	117%
													13/14	117%	117%
													12/13	112%	112%
													11/12	93%	93%
														chg 14-15 avg	chg 14-15 YTD

DI balance Jun to date is up 17% from 13/14, up 12% from 12/13, and down 7% from 11/12
DI balance monthly average is up 17% from 13/14, up 12% from 12/13, and down 7% from 11/12

FY UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	32,527	38,079	39,828	36,161	30,799	31,448	33,339	30,233	36,391	33,590	34,531	31,871	408,797	34,066				
12/13	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	391,555	32,630	96%	-1,437		
13/14	29,941	30,154	24,997	28,576	23,320	25,020	29,259	24,091	26,279	30,284	26,654	24,702	323,277	26,940	83%	-5,690		
14/15	24,330	22,177	21,805	21,462	16,062	19,991	17,415	16,163	19,647	21,674	18,055	19,418	238,199	19,850	74%	-7,090		
Multi:	4				11				2				22					
UI registrations Jun to date are down 26% from 13/14, down 39% from 12/13, and down 42% from 11/12																		
UI registrations monthly average is down 26% from 13/14, down 39% from 12/13, and down 42% from 11/12																		

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	33,797	36,979	41,802	33,663	33,076	34,301	33,604	37,167	44,615	28,383	34,802	31,915	424,104	35,342				
12/13	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	389,561	32,463	92%	-2,879		
13/14	35,658	33,322	29,065	27,591	24,375	22,868	26,057	25,250	26,573	26,957	27,140	25,221	330,077	27,506	85%	-4,957		
14/15	25,688	24,541	20,520	23,658	17,228	18,900	19,584	20,754	20,060	19,749	18,729	19,303	248,714	20,726	75%	-6,780		
Multi:	2/4				2/11				1/4				13/14					
UI dispositions Jun to date are down 25% from 13/14, down 36% from 12/13, and down 41% from 11/12																		
UI dispositions monthly average is down 25% from 13/14, down 36% from 12/13, and down 41% from 11/12																		

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	49,805	50,755	48,650	51,057	48,653	45,715	45,315	38,225	29,603	34,674	34,327	34,188		42,581				
12/13	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851		33,628	79%	-8,953		
13/14	29,038	25,729	21,580	22,445	21,288	23,364	25,994	24,779	24,421	27,670	27,131	26,548		24,999	74%	-8,629		
14/15	25,113	22,670	23,888	21,619	20,404	21,447	19,211	14,570	14,111	15,981	15,268	15,304		19,132	77%	-5,867		
Multi:	4				4				7				7					
UI balance Jun to date is down 23% from 13/14, down 43% from 12/13, and down 55% from 11/12																		
UI balance monthly average is down 23% from 13/14, down 43% from 12/13, and down 55% from 11/12																		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																	
Registrations																	
UI TL	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	1,429	1,429	74%	17,144	
DI	55	39	59	69	52	71	59	54	57	72	56	51	58	58	88%	694	
Ruling & T-R	1	7	4	2	0	4	2	0	2	12	13	7	5	5	156%	54	
Tax	0	5	10	5	11	9	3	8	9	5	6	1	6	6	17%	72	
Other	1	2	0	2	1	1	4	1	3	1	1	1	2	2	67%	18	
Total	1,847	1,729	1,636	1,873	1,298	1,417	1,095	1,288	1,605	1,608	1,470	1,116	1,499	1,499	74%	17,982	664
Multi Cases																	
Dispositions																	
UI TL	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733	1,473	1,473	118%	17,676	
DI	45	50	50	55	45	56	59	74	53	59	74	52	56	56	93%	672	
Ruling & T-R	6	10	2	4	5	4	1	4	0	2	5	7	3	3	205%	41	
Tax	14	10	0	5	7	5	5	13	0	12	10	3	7	7	43%	84	
Other	0	0	2	1	0	1	2	1	4	2	0	3	1	1	225%	16	
Total	1,583	1,813	1,925	1,568	1,438	1,637	1,415	1,377	1,269	1,346	1,320	1,798	1,541	1,541	117%	18,489	969
Multi Case/Ch																	
Balance - Open Cases																	
UI TL	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	2,026	2,026	79%		
DI	92	81	91	106	112	127	127	107	111	125	109	106	108	108	98%		
Ruling & T-R	2	8	10	8	3	4	5	1	3	12	20	20	8	8	250%		
Tax	22	18	28	27	31	35	33	28	37	30	26	25	28	28	88%		
Other	1	3	1	2	3	3	5	5	4	3	4	2	3	3	67%		
Total	2,549	2,459	2,177	2,483	2,330	2,106	1,783	1,690	2,028	2,290	2,436	1,752	2,174	2,174	81%		1,000
Multi Cases																	Estimate
FO to AO Appeal Rate																	
UI TL	7.1%	6.5%	6.4%	8.7%	5.2%	7.7%	5.4%	6.3%	7.4%	7.6%	7.1%	5.6%	6.8%	6.8%	83%		
DI	5.3%	3.8%	5.4%	5.6%	4.5%	7.4%	5.5%	4.7%	4.6%	5.2%	5.4%	5.4%	5.2%	5.2%	104%		
Ruling & T-R	1.0%	4.4%	4.0%	0.8%	0.0%	2.9%	0.7%	0.0%	1.9%	1.3%	6.1%	2.5%	2.1%	2.1%	117%		
Tax	0.0%	2.5%	6.7%	2.6%	6.3%	6.2%	2.5%	9.9%	6.0%	3.5%	2.8%	0.4%	4.1%	4.1%	10%		
Other	8.3%	13.3%	0.0%	8.3%	7.1%	4.5%	36.4%	2.4%	9.7%	4.3%	3.2%	12.5%	9.2%	9.2%	136%		
Overall Rate	6.8%	6.4%	6.3%	8.4%	5.1%	7.7%	5.4%	6.2%	7.2%	7.1%	6.9%	5.5%	6.6%	6.6%	84%		

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE		2014-2015												Average	AO			
		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Current Mo.			
TIME LAPSE															% of Avg.			
	45 Day-50 %	42	49	57	39	40	42	45	21	58	43	21	35	41	86%			
	75 Day- 80 %	96	91	93	91	89	82	68	77	94	92	95	88	88	100%			
	150 Day- 95 %	100	100	100	99	100	99	100	100	100	100	100	100	100	100%			
CASE AGE																		
	Avg Days-UI (mean)	35.2	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	37.3	40.9	42.2	37.8	112%			
	Avg Days-UI (median)	31.0	31.0	34.0	32.0	34.0	37.0	36.5	30.0	32.0	37.0	39.0	39.0	34.4	113%			
Over 120 days old																		
	UI Cases	21	19	15	13	16	5	6	4	5	5	7	10	11	95%			
	UI %	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%	1%	1%	120%			
	UI % w/out Multis	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%	1%	1%	120%			
NET PYS USED																		
	ALJ	12.58	13.82	11.70	11.72	9.54	9.09	9.67	12.61	10.74	8.49	9.39	10.9	10.9	87%			
	AO Non ALJ	24.25	25.42	23.76	25.50	20.81	22.79	21.19	21.73	21.34	21.78	20.29	22.6	22.6	90%			
	CTU Non ALJ	3.46	3.97	4.15	4.20	2.44	2.09	2.79	2.69	2.76	2.75	2.33	3.1	3.1	76%			
	Net Pys	40.29	43.21	39.61	41.42	32.79	33.97	33.65	37.03	34.84	33.02	32.01	36.5	36.5	88%			
RATIOS																		
	AO w/o transcribers	1.93	1.84	2.03	2.18	2.18	2.51	2.19	1.72	1.99	2.57	2.16	2.09	2.09	104%			
	AO with transcribers	2.20	2.13	2.39	2.53	2.44	2.74	2.48	1.94	2.24	2.89	2.41	2.37	2.37	102%			
TRANSCRIPTS																		
	Avg PGS Per T/S	55	58	49	42	28	34	39	32	49	40	23	28	40	58%		477	
		3,148	3,824	2,909	3,092	1,882	2,462	2,555	2,011	3,828	3,258	1,660	2,762	2,783	60%		33,391	
		57	66	59	74	67	72	66	63	78	81	72	99	71	101%			
PRODUCTIVITY																		
	ALJ Disp/clk	30.0	29.8	39.2	30.4	39.7	40.9	38.5	27.3	28.1	36.0	35.1	34.1	34.1	103%			
	Trans Pgs/day	43.33	43.78	33.38	33.46	40.60	53.55	48.20	37.38	66.05	53.85	35.62	44.5	44.5	80%			

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.1%										33.1%
15/16 75-Day	92.4%	94.6%	87.9%										91.6%
15/16 150-Day	99.6%	99.8%	99.8%										99.7%
Case Aging	37.3	40.9	42.2										40.1

FY ALL PROGRAM TRENDS-AO

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/1/12	3,021	3,267	3,298	3,298	2,341	2,561	2,789	2,316	3,555	2,608	2,418	1,958	33,430	2,786		
12/1/13	2,407	2,932	2,430	2,728	2,376	2,156	2,789	2,721	3,003	3,403	2,735	2,082	31,762	2,647	95%	-139
13/1/14	2,057	2,055	2,359	2,377	1,612	1,665	1,681	1,666	1,620	1,959	1,623	1,812	22,486	1,874	71%	-773
14/1/15	1,847	1,729	1,636	1,873	1,298	1,417	1,095	1,288	1,605	1,608	1,470	1,116	17,982	1,499	80%	-375
													13/1/14	80%	80%	
													12/1/13	57%	57%	
													11/1/12	54%	54%	

Registrations Jan to date down 20% from 13/1/14, down 43% from 12/1/13, and down 46% from 11/1/12.

Registration monthly average down 20% from 13/1/14, down 43% from 12/1/13, and down 46% from 11/1/12.

chg 14/15 Avg chg 14/15 YTD

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/1/12	2,361	2,860	4,116	3,804	3,130	3,022	2,917	3,106	3,407	2,747	2,310	1,816	35,596	2,966		
12/1/13	2,653	3,087	2,709	2,341	2,327	2,608	2,921	2,314	3,498	2,810	2,605	1,999	31,872	2,656	90%	-310
13/1/14	2,258	2,716	2,120	1,853	1,660	2,208	1,517	1,549	1,743	1,877	1,661	1,634	22,796	1,900	72%	-756
14/1/15	1,583	1,813	1,925	1,568	1,438	1,637	1,415	1,377	1,269	1,346	1,320	1,798	18,489	1,541	81%	-359
													13/1/14	81%	81%	
													12/1/13	58%	58%	
													11/1/12	52%	52%	

Dispositions Jan to date down 19% from 13/1/14, down 42% from 12/1/13, and down 48% from 11/1/12.

Disposition monthly average down 19% from 13/1/14, down 42% from 12/1/13, and down 48% from 11/1/12.

chg 14/15 Avg chg 14/15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/1/12	6,020	6,423	5,566	5,057	4,265	3,792	3,872	3,870	4,984	5,543	5,814	5,356		5,047		
12/1/13	6,020	6,423	5,566	5,057	4,265	3,792	3,663	2,902	3,018	2,906	3,014	3,141		4,147	82%	-900
13/1/14	2,948	2,758	2,509	2,863	2,894	2,340	2,057	2,452	1,910	2,509	2,625	2,671		2,545	61%	-1,603
14/1/15	2,484	1,804	2,049	2,575	2,562	1,970	1,783	1,690	2,028	2,290	2,436	1,752		2,119	83%	-426
													13/1/14	83%	83%	
													12/1/13	51%	51%	
													11/1/12	42%	42%	

Open Balance to date is down 17% from 13/1/14, down 49% from 12/1/13, and down 58% from 11/1/12.

Open Balance monthly average down 17% from 13/1/14, down 49% from 12/1/13, and down 58% from 11/1/12.

chg 14/15 Avg chg 14/15 YTD

FY OTHER TRENDS-AO
 Program Codes 9, 13, 14, 19, 21, 22, 40, 44

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	9	10	14	16	6	7	7	9	13	2	3	0	96	8		
12/13	1	3	3	2	7	2	2	4	6	9	13	5	57	5	59%	-3
13/14	11	4	4	14	7	4	2	2	8	7	2	4	69	6	121%	1
14/15	2	9	4	4	1	5	6	1	5	13	14	8	72	6	104%	0
													13/14	104%	104%	
													12/13	126%	126%	
													11/12	75%	75%	
													chg 14/15 avg			chg 14/15 YTD

Other registrations Jan to date is are up 4% from 13/14, up 26% from 12/13, and down 25% from 11/12
 Other registration monthly average up 4% from 13/14, up 26% from 12/13, and down 25% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	7	7	13	14	17	10	9	7	9	9	9	1	112	9		
12/13	1	0	5	3	1	7	4	3	3	2	15	4	48	4	43%	-5
13/14	4	7	10	2	9	8	7	2	4	3	4	8	68	6	142%	2
14/15	6	1	4	5	5	5	3	5	4	4	5	10	57	5	84%	-1
													13/14	84%	84%	
													12/13	119%	119%	
													11/12	51%	51%	
													chg 14/15 avg			chg 14/15 YTD

Other dispositions Jan to date are down 16% from 13/14, up 19% from 12/13, and down 49% from 11/12
 Other disposition monthly average down 16% from 13/14, up 19% from 12/13, and down 49% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	20	23	24	26	15	12	10	12	16	9	3	2		14		
12/13	2	5	3	2	8	1	0	2	2	5	2	11		4	25%	-11
13/14	18	13	7	19	19	13	1	1	9	13	11	7		11	305%	7
14/15	3	11	11	10	6	7	10	6	7	15	24	22		11	101%	0
													13/14	101%	101%	
													12/13	307%	307%	
													11/12	77%	77%	
													chg 14/15 avg			chg 14/15 YTD

Other balance of open cases is up 1% from 13/14, up 207% from 12/13, and down 23% from 11/12
 Other balance monthly average up 1% from 13/14, up 207% from 12/13, and down 23% from 11/12

FY TAX TRENDS-AO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	23	23	6	43	25	41	22	20	39	23	34	21	320	27			
12/13	2	13	11	9	44	6	27	0	0	53	24	17	206	17	64%	-10	
13/14	12	12	5	42	9	27	24	11	18	9	1	8	178	15	86%	-2	
14/15	0	5	10	5	11	9	3	8	9	5	6	1	72	6	40%	-9	
													13/14	40%	40%		
													12/13	35%	35%		
													11/12	23%	23%		
																chg 14/15 avg	
																	chg 14/15 YTD

Tax registrations Jan to date are down 60% from 13/14, down 65% from 12/13, and down 77% from 11/12
 Tax registration monthly average down 60% from 13/14, down 65% from 12/13, and down 77% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	16	31	19	33	19	17	15	23	21	24	17	13	248	21			
12/13	35	34	43	16	2	18	25	11	15	16	15	10	240	20	97%	-1	
13/14	28	38	18	20	13	39	8	16	12	7	13	32	244	20	102%	0	
14/15	6	10	0	5	7	5	5	13	0	12	10	3	76	6	31%	-14	
													13/14	31%	31%		
													12/13	32%	32%		
													11/12	31%	31%		
																chg 14/15 avg	
																	chg 14/15 YTD

Tax dispositions Jan to date are down 69% from 13/14, down 68% from 12/13 and down 69% from 11/12
 Tax disposition monthly average down 69% from 13/14, down 68% from 12/13, and down 69% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg		
11/12	66	58	45	55	61	85	92	89	108	107	124	132	85				
12/13	100	78	46	39	82	70	72	61	46	83	92	97	72	85%	-13		
13/14	82	58	48	67	68	51	74	63	69	71	59	35	62	86%	-10		
14/15	22	18	28	27	31	35	33	28	37	30	26	25	28	46%	-34		
													13/14	46%	46%		
													12/13	39%	39%		
													11/12	33%	33%		
																chg 14/15 avg	
																	chg 14/15 YTD

Tax balance of open cases to date is down 54% from 13/14, down 61% from 12/13, and down 67% from 11/12
 Tax balance monthly average is down 54% from 13/14, down 61% from 12/13, and down 67% from 11/12

FY DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	131	130	124	118	87	108	99	82	120	66	74	62	1,201	100		
12/13	85	92	78	85	65	57	52	121	55	118	84	46	938	78	78%	-22
13/14	37	61	74	88	55	43	35	45	36	60	48	57	639	53	68%	-25
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58	109%	5
													13/14	109%	109%	
													12/13	74%	74%	
													11/12	58%	58%	

DI registrations Jan to date up 9% from 13/14, down 26% from 12/13, down 42% from 11/12.
 DI registration monthly average up 9% from 13/14, down 26% from 12/13, and down 42% from 11/12.

13/14	109%	109%
12/13	74%	74%
11/12	58%	58%

chg 14/15 avg chg to 14/15 YTD

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	86	100	133	162	118	111	113	116	140	88	73	55	1,295	108		
12/13	79	95	79	87	77	71	69	60	117	88	71	65	958	80	74%	-28
13/14	53	69	52	44	56	78	59	37	38	50	45	46	627	52	65%	-28
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56	107%	4
													13/14	107%	107%	
													12/13	70%	70%	
													11/12	52%	52%	

DI dispositions Jan to date are up 7% from 3/14, down 30% from 12/13, down 48% from 11/12.
 DI disposition monthly average up 7% from 13/14, down 30% from 12/13, and down 48% from 11/12.

13/14	107%	107%
12/13	70%	70%
11/12	52%	52%

chg 14/15 avg chg to 14/15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	234	265	254	210	180	177	163	130	109	87	89	97		166		
12/13	102	97	97	95	82	68	51	110	50	78	91	72		83	50%	-84
13/14	55	49	71	116	115	79	52	61	60	68	71	82		73	89%	-10
14/15	92	81	91	106	112	82	127	107	111	125	109	106		104	142%	31
													13/14	142%	142%	
													12/13	126%	126%	
													11/12	63%	63%	

Open Balance of DI case to date up 42% from 13/14, up 26% from 12/13, and down 37% from 11/12.
 Open Balance monthly average up 42% from 13/14, up 26% from 12/13, and down 37% from 11/12.

13/14	142%	142%
12/13	126%	126%
11/12	63%	63%

chg 14/15 avg chg to 14/15 YTD

FY UI TRENDS-AO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg Of Avg	Yr-Yr AvgChg		
11/12	2,858	3,104	3,115	3,121	2,223	2,405	2,661	2,205	3,383	2,517	2,307	1,875	31,774	2,648				
12/13	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	30,561	2,547	96%	-101		
13/14	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	21,600	1,800	71%	-747		
14/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	17,144	1,429	79%	-371		
UI registrations Jan to date are down 21% from 13/14, down 44% from 12/13, and down 46% from 11/12 UI registration monthly average is down 21% from 13/14, down 44% from 12/13, and down 46% from 11/12													13/14	79%	79%			
													12/13	56%	56%			
													11/12	54%	54%			
													chg 14/15 avg			chg 14/15 YTD		

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg Of Avg	Yr-Yr AvgChg		
11/12	2,252	2,722	3,951	3,595	2,976	2,884	2,780	2960	3237	2626	2211	1747	33,941	2,828				
12/13	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2240	3363	2704	2504	1920	30,626	2,552	90%	-276		
13/14	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	21,853	1,821	71%	-731		
14/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733	17,676	1,473	81%	-348		
UI dispositions Jan to date are down 19% from 13/14, down 42% from 12/13, and down 48% from 11/12 UI disposition monthly average is down 19% from 13/14, down 42% from 12/13, and down 48% from 11/12													13/14	81%	81%			
													12/13	58%	58%			
													11/12	52%	52%			
													chg 14/15 avg			chg 14/15 YTD		

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg Of Avg	Yr-Yr AvgChg
11/12	5,700	6,077	5,243	4,766	4,009	3,518	3,398	2,671	2,785	2,703	2,784	2,910	3,880		
12/13	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384	61%	-1,496
13/14	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	86%	-329
14/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	2,026	99%	-29

UI balance of open cases to date are down 1% from 13/14, down 15% from 12/13, and down 48% from 11/12
 UI balance monthly average is down 1% from 13/14, down 15% from 12/13, and down 48% from 11/12

13/14	99%	99%	
12/13	85%	85%	
11/12	52%	52%	
chg 14/15 avg			chg 14/15 YTD

AO REPORT TO BOARD -- MONTH OF JUNE 2015

	# Cases	Last Mo.	Calendar Yr Avg	Last Yr Avj	2012
REGISTRATIONS	1116	1470	1376	1680	2418
DISPOSITIONS	1,754	1320	1471	1662	2310
OPEN BALANCE	1,798	2436	2045	2306	5814

CASE AGING (40days) 42.2 40.9

TIME LAPSE

45 Days (50%)	35.10%	21.10%
75 Days (80%)	87.90%	94.60%
150 Days (95%)	100.00%	99.80%

OTHER INFORMATION

FO to AO Transfer Rate	1.28 days
FO ALJs working in AO	1
Appeal Rate FO to AO	5.50%

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from FO Received Date to Date Received at AO

	June, 2015	May, 2015	April, 2015	March, 2015
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	0.63	0.55	0.61	0.53
	67	76	130	76
Ing	2.13	2.82	2.81	3.32
	83	184	175	213
Inl	1.08	1.07	1.81	1.39
	100	178	252	216
LA	0.57	0.87	2.47	2.06
	86	113	167	201
Oak	1.33	3.87	1.66	2.61
	39	47	68	111
OC	0.35	1.17	0.52	0.82
	46	121	166	141
Ox	0.34	0.49	0.38	1.42
	50	75	85	83
Pas	3.50	6.03	6.34	5.23
	28	76	118	156
Sac	1.66	0.91	1.15	2.01
	80	113	86	163
SD	1.78	1.96	4.34	4.26
	54	96	91	171
SF	2.45	2.51	0.92	3.45
	31	39	78	76
SJ	0.96	0.88	1.75	2.67
	46	77	77	107
Tax	1.00	2.00	0.50	0.00
	1	3	2	2
Total	1.28	1.78	2.09	2.57
	711	1198	1495	1716

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.1%										33.1%
15/16 75-Day	92.4%	94.6%	87.9%										91.6%
15/16 150-Day	99.6%	99.8%	99.8%										99.7%
Case Aging	37.3	40.9	42.2										40.1

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	1,027	1,225	1,534	1,518	1,394	1,056							1,292	82%	7,754	
DI	59	54	57	72	56	51							58	88%	349	
Ruling & T-R	2	0	2	12	13	7							6	117%	36	
Tax	3	8	9	5	6	1							5	19%	32	
Other	4	1	3	1	1	1							2	55%	11	
Total	1,095	1,288	1,605	1,608	1,470	1,116	0	0	0	0	0	0	1,364	82%	8,182	664
Multi Cases																
Dispositions																
UI TL	1,348	1,285	1,212	1,271	1,231	1,733							1,347	129%	8,080	
DI	59	74	53	59	74	52							62	84%	371	
Ruling & T-R	1	4	0	2	5	7							3	221%	19	
Tax	5	13	0	12	10	3							7	42%	43	
Other	2	1	4	2	0	3							2	150%	12	
Total	1,415	1,377	1,269	1,346	1,320	1,798	0	0	0	0	0	0	1,421	127%	8,525	969
Multi Case/Ch																
Balance - Open Cases																
UI TL	1,613	1,549	1,873	2,120	2,277	1,599							1,839	87%		
DI	127	107	111	125	109	106							114	93%		
Ruling & T-R	5	1	3	12	20	20							10	197%	349	
Tax	33	28	37	30	26	25							30	84%		
Other	5	5	4	3	4	2							4	52%		
Total	1,783	1,690	2,028	2,290	2,436	1,752	0	0	0	0	0	0	1,997	88%		1,000
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	5.4%	6.3%	7.4%	7.6%	7.1%	5.6%							6.6%	86%		
DI	5.5%	4.7%	4.6%	5.2%	5.4%	5.4%							5.1%	106%		
Ruling & T-R	0.7%	0.0%	1.9%	1.3%	6.1%	2.5%							2.1%	120%		
Tax	2.5%	9.9%	6.0%	3.5%	2.8%	0.4%							4.2%	9%		
Other	36.4%	2.4%	9.7%	4.3%	3.2%	12.5%							11.4%	109%		
Overall Rate	5.4%	6.2%	7.2%	7.1%	6.9%	5.5%							6.4%	86%		

FY ALL PROGRAM TRENDS-AO

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/112	3,021	3,267	3,298	3,298	2,341	2,561	2,789	2,316	3,555	2,608	2,418	1,958	33,430	2,786		
12/113	2,407	2,932	2,430	2,728	2,376	2,156	2,789	2,721	3,003	3,403	2,735	2,082	31,762	2,647	95%	-139
13/114	2,057	2,055	2,359	2,377	1,612	1,665	1,681	1,666	1,620	1,959	1,623	1,812	22,486	1,874	71%	-773
14/115	1,847	1,729	1,636	1,873	1,298	1,417	1,095	1,288	1,605	1,608	1,470	1,116	17,982	1,499	80%	-375
													13/14	80%	80%	
													12/13	57%	57%	
													11/12	54%	54%	
																chg 14/15 avg
																chg 14/15 YTD

Registrations Jan to date down 20% from 13/14, down 43% from 12/13, and down 46% from 11/12.

Registration monthly average down 20% from 13/14, down 43% from 12/13, and down 46% from 11/12.

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/112	2,361	2,860	4,116	3,804	3,130	3,022	2,917	3,106	3,407	2,747	2,310	1,816	35,596	2,966		
12/113	2,653	3,087	2,709	2,341	2,327	2,608	2,921	2,314	3,498	2,810	2,605	1,999	31,872	2,656	90%	-310
13/114	2,258	2,716	2,120	1,853	1,660	2,208	1,517	1,549	1,743	1,877	1,661	1,634	22,796	1,900	72%	-756
14/115	1,583	1,813	1,925	1,568	1,438	1,637	1,415	1,377	1,269	1,346	1,320	1,798	18,489	1,541	81%	-359
													13/14	81%	81%	
													12/13	58%	58%	
													11/12	52%	52%	
																chg 14/15 avg
																chg 14/15 YTD

Dispositions Jan to date down 19% from 13/14, down 42% from 12/13, and down 48% from 11/12.

Disposition monthly average down 19% from 13/14, down 42% from 12/13, and down 48% from 11/12.

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/112	6,020	6,423	5,566	5,057	4,265	3,792	3,872	3,870	4,984	5,543	5,814	5,356	5,047			
12/113	6,020	6,423	5,566	5,057	4,265	3,792	3,663	2,902	3,018	2,906	3,014	3,141	4,147	82%	-900	
13/114	2,948	2,758	2,509	2,863	2,894	2,340	2,057	2,452	1,910	2,509	2,625	2,671	2,545	61%	-1,603	
14/115	2,484	1,804	2,049	2,575	2,562	1,970	1,783	1,690	2,028	2,290	2,436	1,752	2,119	83%	-426	
													13/14	83%	83%	
													12/13	51%	51%	
													11/12	42%	42%	
																chg 14/15 avg
																chg 14/15 YTD

Open Balance to date is down 17% from 13/14, down 49% from 12/13, and down 58% from 11/12.

Open Balance monthly average down 17% from 13/14, down 49% from 12/13, and down 58% from 11/12.

FY OTHER TRENDS-AO
 Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	9	10	14	16	6	7	7	9	13	2	3	0	96	8		
12/13	1	3	3	2	7	2	2	4	6	9	13	5	57	5	59%	-3
13/14	11	4	4	14	7	4	2	2	8	7	2	4	69	6	121%	1
14/15	2	9	4	4	1	5	6	1	5	13	14	8	72	6	104%	0
													13/14	104%	104%	
													12/13	126%	126%	
													11/12	75%	75%	
													chg 14/15 avg chg 14/15 YTD			

Other registrations Jan to date is are up 4% from 13/14, up 26% from 12/13, and down 25% from 11/12
 Other registration monthly average up 4% from 13/14, up 26% from 12/13, and down 25% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	7	7	13	14	17	10	9	7	9	9	9	1	112	9		
12/13	1	0	5	3	1	7	4	3	3	2	15	4	48	4	43%	-5
13/14	4	7	10	2	9	8	7	2	4	3	4	8	68	6	142%	2
14/15	6	1	4	5	5	5	3	5	4	4	5	10	57	5	84%	-1
													13/14	84%	84%	
													12/13	119%	119%	
													11/12	51%	51%	
													chg 14/15 avg chg 14/15 YTD			

Other dispositions Jan to date are down 16% from 13/14, up 19% from 12/13, and down 49% from 11/12
 Other disposition monthly average down 16% from 13/14, up 19% from 12/13, and down 49% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	20	23	24	26	15	12	10	12	16	9	3	2		14		
12/13	2	5	3	2	8	1	0	2	2	5	2	11		4	25%	-11
13/14	18	13	7	19	19	13	1	1	9	13	11	7		11	305%	7
14/15	3	11	11	10	6	7	10	6	7	15	24	22		11	101%	0
													13/14	101%	101%	
													12/13	307%	307%	
													11/12	77%	77%	
													chg 14/15 avg chg 14/15 YTD			

Other balance of open cases is up 1% from 13/14, up 207% from 12/13, and down 23% from 11/12
 Other balance monthly average up 1% from 13/14, up 207% from 12/13, and down 23% from 11/12

FY DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	131	130	124	118	87	108	99	82	120	66	74	62	1,201	100		
12/13	85	92	78	85	65	57	52	121	55	118	84	46	938	78	78%	-22
13/14	37	61	74	88	55	43	35	45	36	60	48	57	639	53	68%	-25
14/15	55	39	59	69	52	71	59	54	57	72	56	51	694	58	109%	5
													13/14	109%	109%	
													12/13	74%	74%	
													11/12	58%	58%	

DI registrations Jan to date up 9% from 13/14, down 26% from 12/13, down 42% from 11/12.
DI registration monthly average up 9% from 13/14, down 26% from 12/13, and down 42% from 11/12.

chg 14/15 avg chg to 14/15 YTD

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	86	100	133	162	118	111	113	116	140	88	73	55	1,295	108		
12/13	79	95	79	87	77	71	69	60	117	88	71	65	958	80	74%	-28
13/14	53	69	52	44	56	78	59	37	38	50	45	46	627	52	65%	-28
14/15	45	50	50	55	45	56	59	74	53	59	74	52	672	56	107%	4
													13/14	107%	107%	
													12/13	70%	70%	
													11/12	52%	52%	

DI dispositions Jan to date are up 7% from 3/14, down 30% from 12/13, down 48% from 11/12.
DI disposition monthly average up 7% from 13/14, down 30% from 12/13, and down 48% from 11/12.

chg 14/15 avg chg to 14/15 YTD

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	234	265	254	210	180	177	163	130	109	87	89	97	166		
12/13	102	97	97	95	82	68	51	110	50	78	91	72	83	50%	-84
13/14	55	49	71	116	115	79	52	61	60	68	71	82	73	89%	-10
14/15	92	81	91	106	112	82	127	107	111	125	109	106	104	142%	31
													13/14	142%	142%
													12/13	126%	126%
													11/12	63%	63%

Open Balance of DI case to date up 42% from 13/14, up 26% from 12/13, and down 37% from 11/12.
Open Balance monthly average up 42% from 13/14, up 26% from 12/13, and down 37% from 11/12.

chg 14/15 avg chg to 14/15 YTD

FY UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/1/12	2,858	3,104	3,115	3,121	2,223	2,405	2,661	2,205	3,383	2,517	2,307	1,875	31,774	2,648		
12/1/13	2,319	2,824	2,338	2,632	2,260	2,091	2,708	2,596	2,942	3,223	2,614	2,014	30,561	2,547	96%	-101
13/1/14	1,997	1,978	2,276	2,233	1,541	1,591	1,620	1,608	1,558	1,883	1,572	1,743	21,600	1,800	71%	-747
14/1/15	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518	1,394	1,056	17,144	1,429	79%	-371
													13/1/14	79%	79%	
													12/1/13	56%	56%	
													11/1/12	54%	54%	
																chg 14/15 avg

UI registrations Jan to date are down 21% from 13/14, down 44% from 12/13, and down 46% from 11/12
 UI registration monthly average is down 21% from 13/14, down 44% from 12/13, and down 46% from 11/12

DISPOSITIONS

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/1/12	2,252	2,722	3,951	3,595	2,976	2,884	2,780	2960	3237	2626	2211	1747	33,941	2,828		
12/1/13	2,538	2,958	2,582	2,235	2,247	2,512	2,823	2240	3363	2704	2504	1920	30,626	2,552	90%	-276
13/1/14	2,173	2,602	2,040	1,787	1,582	2,083	1,443	1,490	1,689	1,817	1,599	1,548	21,853	1,821	71%	-731
14/1/15	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271	1,231	1,733	17,676	1,473	81%	-348
													13/1/14	81%	81%	
													12/1/13	58%	58%	
													11/1/12	52%	52%	
																chg 14/15 avg

UI dispositions Jan to date are down 19% from 13/14, down 42% from 12/13, and down 48% from 11/12
 UI disposition monthly average is down 19% from 13/14, down 42% from 12/13, and down 48% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/1/12	5,700	6,077	5,243	4,766	4,009	3,518	3,398	2,671	2,785	2,703	2,784	2,910	3,880			
12/1/13	2,744	2,578	2,363	2,727	2,722	2,199	1,933	2,279	1,809	2,336	2,432	2,491	2,384	61%	-1,496	
13/1/14	2,329	1,684	1,923	2,373	2,360	1,827	1,994	2,106	1,936	1,986	1,979	2,166	2,055	86%	-329	
14/1/15	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120	2,277	1,599	2,026	99%	-29	
													13/1/14	99%	99%	
													12/1/13	85%	85%	
													11/1/12	52%	52%	
																chg 14/15 avg

UI balance of open cases to date are down 1% from 13/14, down 15% from 12/13, and down 48% from 11/12
 UI balance monthly average is down 1% from 13/14, down 15% from 12/13, and down 48% from 11/12

Monthly Board Meeting Litigation Report - June 2015

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 240
SUPERIOR COURT: Claimant Petitions.....	189
Employer Petitions.....	29
EDD Petitions.....	0
Non-benefit Court Cases	5
APPELLATE COURT: Claimant Appeals.....	9
Employer Appeals.....	5
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	209
DI.....	14
Tax.....	9
Non-benefit Court Cases	8

2015 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	16	3
Employer Petitions.....	4	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	4	3
Employer Appeals.....	1	0
EDD Appeals.....	0	0
<u>LITIGATION CASES CLOSED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	57	27
Employer Petitions.....	10	3
EDD Petitions.....	2	2
APPELLATE COURT: Claimant Appeals.....	4	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2015 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 3	Loss: 55	Win: 0	Loss: 8	Affirmed: 63	Reversed: 2	Remanded: 1

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

JUNE 2015 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	73.8%	≥60%
% Closed in <= 45 Days	93.1%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	21.5	≤30

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	19,418	21,153
Closed	19,303	20,759
Balance of Open Cases	15,304	25,127

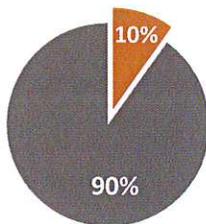
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	33 days
DI Appeals (including PFL)	62 days
All Programs	47 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	94%
UI Extensions as % of All UI	6%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 10% of UI Open Balance, and Regular UI cases made up 90%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	35.1%	≥50%
% Closed in <= 75 Days	87.9%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	42.2	≤40

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	1,056	1,116
Closed	1,733	1,798
Balance of Open Cases	1,599	1,752

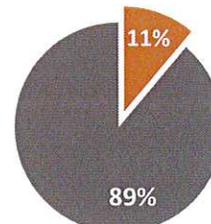
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	60 days
DI Appeals (including PFL)	73 days
All Programs	65 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	88%
UI Extensions as % of All UI	12%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 11% of UI Open Balance, and Regular UI cases made up 89%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in June 2015

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	31	7	7	14	0
Inglewood	40	11	1	12	7
Inland	57	6	34	14	3
Los Angeles	54	4	18	13	2
Oakland	54	7	25	13	3
Orange County	67	6	36	14	2
Oxnard	56	6	42	15	3
Pasadena	66	6	24	14	7
Sacramento	38	6	20	16	4
San Diego	42	8	10	13	3
San Francisco	54	10	20	14	2
San Jose	42	5	7	11	7
Statewide	52	7	21	13	3

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	43	6	8	14	2
Inglewood	48	11	6	14	8
Inland	69	6	33	16	5
Los Angeles	66	8	30	14	3
Oakland	70	7	22	13	3
Orange County	79	9	23	14	6
Oxnard	85	6	50	15	2
Pasadena	59	7	21	14	3
Sacramento	59	5	11	17	7
San Diego	51	7	17	13	3
San Francisco	64	11	26	13	5
San Jose	51	8	12	14	3
Statewide	63	7	22	14	4

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in June 2015

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	31	3	8	14	0
Inglewood	34	6	5	14	2
Inland	31	3	6	15	1
Los Angeles	34	3	7	14	2
Oakland	36	4	10	13	1
Orange County	31	3	5	14	2
Oxnard	35	3	11	14	0
Pasadena	31	3	6	13	2
Sacramento	34	3	7	16	2
San Diego	34	4	10	13	1
San Francisco	34	4	9	13	1
San Jose	29	3	8	11	0
Statewide	33	4	7	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	32	4	8	14	1
Inglewood	67	6	7	15	3
Inland	41	3	7	15	1
Los Angeles	45	3	10	14	3
Oakland	39	5	12	13	1
Orange County	46	3	8	14	3
Oxnard	40	3	14	14	0
Pasadena	34	3	8	13	3
Sacramento	38	4	8	16	2
San Diego	47	5	11	13	1
San Francisco	41	5	13	14	2
San Jose	42	3	9	13	0
Tax Office	326	N/A	N/A	51	68
Statewide	47	4	9	14	2

CUIAB 14/15 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
 July 2014 through May 2015

Branch	14/15 Fiscal Year-to-Date Overtime Expenditure				FY Y-T-D Other	
	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	3.50	\$83.83
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	137.50	\$5,819.77
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	0.00	\$0.00	0.00	\$0.00	107.00	\$4,597.79
Total	0.00	\$0.00	0.00	\$0.00	248.00	\$10,501.39

Branch	14/15 Fiscal Year-to-Date Total Overtime Expenditures						FY 14/15 FY Projections		CTO Expenditures	
	14/15 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Estimated Expenditures Over-/Under	Hours	Estimated Pay	Hours	Estimated Pay
Appellate	\$3,975.00	3.50	0.00	\$83.83	\$3,891.17	\$3,883.55	0.00	\$0.00	0.00	\$0.00
Admin	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	33.50	\$1,620.00	33.50	\$1,620.00
IT	\$39,211.00	137.50	0.11	\$5,819.77	\$33,391.23	\$32,862.16	971.80	\$49,937.28	971.80	\$49,937.28
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field Operations	\$38,648.00	107.00	0.09	\$4,597.79	\$34,050.21	\$33,632.23	44.35	\$1,562.48	44.35	\$1,562.48
Total	81,834.00	248.00	0.13	\$10,501.39	\$71,332.61	\$70,377.94	1,049.65	\$53,119.76	1,049.65	\$53,119.76
Actual Monthly Average Personnel Year 0.12										

Branch	14/15 Fiscal Year-to-Date Lump Sum Payout						14/15		Estimated	
	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation	Over-/Under	Hours	Estimated Pay	Hours	Estimated Pay	
Appellate	5,780.52	2.78	\$309,739	\$126,443.00	-\$211,454.06					
Admin	131.00	0.06	\$2,355	\$14,192.00	\$11,623.04					
IT	1,554.20	0.75	\$74,874	\$39,547.00	-\$42,133.80					
Exec	1,634.70	0.79	\$103,904	\$12,441.00	-\$100,908.82					
Field Operations	15,453.00	7.43	\$860,564	\$949,757.00	\$10,960.31					
Total	24,553.42	11.81	\$1,351,436	\$1,142,380.00	-\$331,913					

7/7/15 vg

Appeals Board Policy Statement No. 7

Equal Employment Opportunity

As an equal opportunity employer, the California Unemployment Insurance Appeals Board (CUIAB) is committed to an active Equal Employment Opportunity (EEO) Program. CUIAB policy requires equal consideration and treatment in all aspects of employment including selection, appointment, development, advancement, accommodation and all other terms and conditions of employment without regard to age (40 and over), race, sex, color, religion, national origin, political affiliation, ancestry, marital status, disability, sexual orientation or any other characteristic protected by law.

All CUIAB managers, supervisors, employees and contract employees are expected to work professionally, complying with the principles of equal employment opportunities and with the California Fair Employment and Housing Act. CUIAB takes appropriate preventive actions to ensure compliance with this policy.

It is the policy of the CUIAB to provide all applicants, employees, and service recipients with a uniform method for expressing complaints of discrimination. The complaints will receive prompt and impartial consideration to bring about a satisfactory resolution for everyone. It is also the policy that every effort will be made to resolve discrimination complaints at the lowest level possible.

Discrimination complaints must be on the basis of race, color, pregnancy, religion, sex, veteran's status, age, disability, national origin, ancestry, genetic characteristics, sexual orientation, political affiliation, gender identity, or marital status.

CUIAB strictly prohibits any form of retaliation or reprisal for reporting alleged violations of this policy.

Appeals Board Policy Statement No. 13

Reasonable Accommodation

The California Unemployment Insurance Appeals Board is committed to the fair and equal employment of people with disabilities. Reasonable accommodation is the key to this non-discrimination policy. While many individuals with disabilities can work without accommodation, other qualified applicants and employees face barriers to employment without the accommodation process.

It is the policy of the California Unemployment Insurance Appeals Board to reasonably accommodate qualified individuals with disabilities unless the accommodation would impose an undue hardship. In accordance with the Americans with Disabilities Act, the Fair Employment and Housing Act (FEHA), and the comprehensive civil rights laws that prohibit discrimination against a qualified applicant or employee because of his/her disability, accommodations will be provided to qualified individuals with disabilities when such accommodations are directly related to performing the essential functions of a job, competing for a job, or to enjoy equal benefits and privileges of employment. This policy applies to all applicants, employees, and employees seeking promotional opportunities.

To: Chief Elena Gonzales
From: Jill Coren
Re: Recommended Board Takeover: FO 5477399

Reviewed: 6/30/15
Parties: Claimant (Delgado)
Heard: 06/02/15 [12:26 mins]
Decided: 06/19/15
Thirty days: 07/20/15
Issue: 1256
Referral: PALJ Martin to 406(b) Review Process

Review of Hearing

The claimant had worked for the employer for 7 years. She took a three month maternity leave to have her baby in August 2014. When she returned to work the employer told her that the company was too small to accommodate another maternity leave and her job would not be preserved.

When the claimant returned to work, her mother in law provided child care.

Around February 2014 the claimant's mother in law had to travel to Mexico to care for an ailing relative, leaving the claimant without child care. Her mother in law did not know how long she would be in Mexico because she did not know when the relative would recover.

The claimant, mindful of the employer's remarks about future leave, decided to quit work without again raising the issue with her employer.

The claimant did not file for UI benefits until her mother in law returned from Mexico toward the latter part of March 2014. She had been gone for about one month.

The ALJ decision seemed to ignore testimony so that the ALJ could deny benefits to the claimant.

When the ALJ asked the claimant why she quit, she said, "To stay home with my baby; I had no one to care for him." Her testimony remained consistent throughout the hearing, which was supported by her behavior, returning to work after 3 months leave, and not filing for benefits until her child care resumed and she was free to seek work. The claimant's testimony and responses were credible throughout the hearing.

The ALJ was dubious and suspicious of her throughout the hearing. When she reported she had no child care, he asked why she quit, why not just hire a babysitter.

When she explained she could not afford childcare, the ALJ did not accept her response but continued to press her on the earnings of her child's father, her boyfriend, with whom she lived. She explained that his earnings as a landscaper were not consistent and not sufficient to enable them to hire childcare services.

The ALJ persisted, asking why he did not care for the child; she explained that he worked, even though it was not consistent.

The ALJ asked why the claimant did not seek a leave of absence and she explained the boss's warning regarding further maternity leaves.

The ALJ again persisted in challenging why the claimant could not afford child care on her and her boyfriend's earnings. The ALJ had difficulty referring to the claimant's boyfriend as such, making more than one comment about the fuzzy nature of the relationship, presumably because they were not married. He then began to calculate the child's age, asking why he couldn't be placed in day care. The claimant patiently and credibly explained such care was expensive and that she had applied for a program and was waitlisted.

The ALJ misstated the claimant's testimony, saying, "You told the employer you quit your job to stay home with your child, okay, is that why you quit, so you could be a full time mother?" Again the claimant explained, "...and because I didn't have no one (sic) to watch him."

The ALJ continued to challenge the claimant about the brief length of her mother in law's stay in Mexico even though the claimant explained neither she nor her mother in law knew ahead of time when she would return. The ALJ asked for proof of the mother in law's trip to Mexico and appeared to disbelieve the claimant who told him she had traveled by car. He also asked the claimant for proof ("independent evidence") that she currently had child care.

The ALJ again stated: "So, you quit in order to stay home with your child then," ignoring and misstating all of the claimant's testimony to the contrary. When she was silent, he went on to assure her, condescendingly, "And there's nothing wrong with that," and continued telling her that benefits are for people actively engaged in the employment world, effectively telling her that she is not believable and is not really looking for work.

The claimant insisted that she has always worked and wants to work, which is supported by her actions. If she wanted to stay home and take care of her child, why did she return from maternity leave in the first place? Why begin a job search when her mother in law returned?

The claimant testified credibly about the work she was seeking, and that she was looking for work closer to home. Her testimony was that it took her 45 minutes to an hour to get to and from her former job, which was in Inglewood. The ALJ's decision did not include this information but instead noted that her previous employer was located 21 miles away, implying that she had no good reason to not try to return to her former job. This also suggests that the claimant had some sort of duty to try to return to her old job, rather than look for any suitable work.

The ALJ commented that the claimant had too much income to qualify for subsidized child care, forcing her to correct him, reminding him that she had no income.

The ALJ's decision repeatedly states what the "claimant claims" or "alleges." He included as findings that the claimant did not seek to return to her old job and that there was no "corroborating evidence" of the mother in law's trip.

Contrary to the weight of the evidence presented, he found that the "real reason the claimant quit is because she wanted to stay home with her baby." He also concluded that a leave of absence was available because she had previously had one, even though the claimant testified that her employer would not allow a second such leave.

Even though the claimant testified she did not know when her mother in law would return because it was based on the illness or recovery of the family member, the ALJ found her ignorance to be "improbable" because she "only had to ask" when her mother in law would return. These findings and conclusions fly in the face of the evidence presented at the hearing.

The ALJ here fails QR Criteria #'s 21, 22, 23, 25, 28, and the requirements of 22 CCR § 5062(m).

Conclusion

This hearing should be referred to the Board for review of the hearing and decision, which was against the weight of the evidence presented and which seemed to be the result of the ALJ's bias.