

WORKLOAD NARRATIVE

FIELD OPERATIONS

July 2015

Workload: In July, the number of new cases for all programs was 21,735. This did not signal a general increase in appeals, but was the direct result of the seasonal bubble of reasonable assurance cases during the summer. Last month, 1253.3 cases represent 9.1% of the total intake for UI cases, as opposed to 0.6% of the cases in June. Dispositions in July [21,282] were at the norm for this calendar year, and represented the highest output in four months. The open balance [25,470] rose by 343 cases and is right at average levels for 2015.

UI. In July, the number of new UI cases [20,036 cases; 12,142 appellants] was slightly higher than the average for this year due to the reasonable assurance cases. Closed cases [19,666 cases; 11,918 appellants] hit a three month high and were right at the average for the year. Even with the influx of 1253.3 appeals, the open balance [15,571 cases; 9,436 appellants] remains slightly smaller than the average so far this year.

DI. In July, verifications of disability cases [1,205] were 11% above the average for the year. Dispositions [1,149] hit a four month high and were 2% greater than the average for 2015. The open inventory was 1,534.

Tax, Rulings, Other. July was relatively busy for the tax arena, though not as active as June. New petitions [247] were 14% above the average for the year. Dispositions [196] were 5% above the norm. The open inventory [3,969] is now slightly greater than the average for the year. Verifications of new ruling cases [231] fell for the third straight month and were 13% below the average for 2015. Dispositions [255] were 11% below the norm, but exceeded intake for the first time in four months. The inventory of ruling cases [4,374] is 1% greater than the average this year.

Case Aging and Time Lapse. Average case age was 20.9 days and 30-day time lapse was at 75.7%. These were both the best results in three months. 45-day time lapse was down slightly [92.4%], but was still far higher than the DOL required 80%. This was the fifth consecutive month in which all measures were crushed.

Cycle Time. The cycle time for time lapse cases [32 days] was down one day from June's figures and identical with the results in April and May. The time to process extension appeals [47 days] was down two days from June. For disability cases [62 days], the cycle time was the same as June's.

FY ALL PROGRAM TRENDS - FO

NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2012	35,262	32,109	38,944	35,539	36,576	34,012	33,820	39,560	35,059	38,330	32,377	27,469	419,057	34,921			
2013	35,188	32,990	35,462	34,280	35,060	30,208	31,649	31,789	26,509	29,993	24,703	26,488	374,319	31,193	89%	-3,728	
2014	30,651	25,592	27,945	32,463	28,565	26,278	26,130	23,655	23,363	22,861	17,201	21,439	306,143	25,512	82%	-5,681	
2015	18,740	17,502	21,282	23,417	19,659	21,153	21,735						143,488	20,498	80%	-5,014	
Multi:	2												22		47		
All Programs registrations Jul to date are down 27% from 2014, down 39% from 2013, and down 42% from 2012																	
All Programs registrations monthly average is down 20% from 2014, down 34% from 2013, and down 41% from 2012																	

CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2012	35,665	39,521	46,692	30,554	36,743	33,437	32,226	37,179	31,752	41,106	34,450	33,674	432,999	36,083			
2013	34,777	34,753	39,525	30,992	31,139	27,467	37,227	35,005	31,214	29,718	25,437	24,098	381,352	31,779	88%	-4,304	
2014	27,304	26,789	28,051	28,143	28,600	26,672	27,086	25,897	22,225	25,206	18,498	20,377	304,848	25,404	80%	-6,375	
2015	20,925	22,273	22,494	21,249	20,206	20,759	21,282						149,188	21,313	84%	-4,091	
Multi:	1/4												25		69		
All Programs dispositions Jul to date are down 23% from 2014, down 37% from 2013, and down 41% from 2012																	
All Programs dispositions average is down 16% from 2014, down 33% from 2013, and down 41% from 2012																	

BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2012	55,113	47,540	39,388	44,228	43,982	44,458	45,980	48,183	51,402	48,515	46,318	40,048		46,263			
2013	40,368	38,419	34,291	37,401	41,214	43,875	38,202	34,844	30,062	30,217	29,380	31,701		35,831	77%	-10,432	
2014	34,463	33,209	33,026	37,269	37,183	36,725	35,656	33,331	34,401	31,980	30,632	31,633		34,126	95%	-1,706	
2015	29,381	24,557	23,290	25,400	24,815	25,127	25,470							25,434	75%	-8,691	
Multi:	7												25		69		

All Programs balance Jul to date is down 28% from 2014, down 35% from 2013, and down 44% from 2012

All Programs balance monthly average is down 25% from 2014, down 29% from 2013, and down 45% from 2012

2014	75%	72%
2013	71%	65%
2012	55%	56%
	chg 2015 avg	chg 2015 YTD

FY RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	182	245	746	576	605	424	229	418	209	315	51	108	4,108	342		
2013	292	280	201	234	589	585	432	380	219	89	135	112	3,548	296	86%	-47
2014	156	223	402	791	601	228	231	217	190	119	71	133	3,362	280	95%	-16
2015	97	152	329	464	396	294	247						1,979	283	101%	3
													2014	101%	75%	
													2013	96%	76%	
													2012	83%	66%	
													chg 2015 avg		chg 2015 YTD	

Ruling/Other registrations Jul to date are down 25% from 2014, down 24% from 2013, and down 34% from 2012
Ruling/Other registrations monthly average is up 1% from 2014, down 4% from 2013, and down 17% from 2012

CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	500	455	299	255	214	165	239	323	170	334	434	171	3,559	297		
2013	242	250	424	278	254	248	329	322	574	598	162	223	3,904	325	110%	29
2014	204	383	288	130	156	113	174	106	269	209	160	284	2,476	206	63%	-119
2015	116	139	915	243	286	206	271						2,176	311	151%	105
													2014	151%	150%	
													2013	96%	107%	
													2012	105%	102%	
													chg 2015 avg		chg 2015 YTD	

Ruling/Other dispositions Jul to date are up 50% from 2014, up 7% from 2013, and up 2% from 2012
Ruling/Other dispositions monthly average is up 51% from 2014, down 4% from 2013, and up 5% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,272	3,060	3,509	3,825	4,216	4,475	4,466	4,563	4,602	4,582	4,199	4,133	4,075		
2013	4,182	4,212	3,988	3,943	4,275	4,613	4,716	4,776	4,423	3,914	3,887	3,776	4,225	104%	150
2014	3,724	3,566	3,667	4,329	4,775	4,892	4,914	5,022	4,942	4,851	4,761	4,597	4,503	107%	278
2015	4,580	4,591	4,002	4,221	4,332	4,420	4,396						4,363	97%	-140
													2014	97%	102%
													2013	103%	102%
													2012	107%	114%
													chg 2015 avg		chg 2015 YTD

Ruling/Other balance Jul to date is up 2% from 2014, up 2% from 2013, and up 14% from 2012
Ruling/Other balance monthly average is down 3% from 2014, up 3% from 2013, and up 7% from 2012

FY TAX TRENDS - FO
Program Codes 15, 17, 18, 32, 46, 47, 48

NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	346	141	196	117	78	335	253	229	254	200	215	214	2,578	215		
2013	223	245	299	199	243	321	233	264	247	242	307	411	3,234	270	125%	55
2014	232	320	285	230	222	217	217	234	255	178	253	253	2,896	241	90%	-28
2015	124	197	271	194	189	300	247						1,522	217	90%	-24
													2014	90%	88%	
													2013	81%	86%	
													2012	101%	104%	
														chg 2015 avg	chg 2015 YTD	

Tax registrations Jul to date are down 12% from 2014, down 14% from 2013, and up 4% from 2012
Tax registrations monthly average is down 10% from 2014, down 19% from 2013, and up 1% from 2012

CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	227	352	322	492	267	217	236	290	284	357	234	195	3,473	289		
2013	299	222	475	590	375	301	214	263	352	231	151	185	3,658	305	105%	15
2014	208	265	232	129	257	300	200	149	195	174	145	120	2,374	198	65%	-107
2015	81	150	143	212	252	272	196						1,306	187	94%	-11
													2014	94%	82%	
													2013	61%	53%	
													2012	64%	62%	
														chg 2015 avg	chg 2015 YTD	

Tax dispositions Jul to date are down 18% from 2014, down 47% from 2013, and down 38% from 2012
Tax dispositions monthly average is down 6% from 2014, down 39% from 2013, and down 36% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	4,711	4,498	4,371	3,995	3,803	3,918	3,931	3,871	3,841	3,683	3,664	3,683	3,997		
2013	3,606	3,629	3,453	3,062	2,930	2,949	2,967	2,965	2,861	2,872	3,028	3,253	3,131	78%	-866
2014	3,276	3,328	3,381	3,482	3,447	3,363	3,379	3,463	3,523	3,526	3,633	3,766	3,464	111%	333
2015	3,808	3,854	3,979	3,961	3,897	3,923	3,969						3,913	113%	449
													2014	113%	116%
													2013	125%	121%
													2012	98%	94%
														chg 2015 avg	chg 2015 YTD

Tax balance Jul to date is up 16% from 2014, up 21% from 2013, and down 6% from 2012
Tax balance monthly average is up 13% from 2014, up 25% from 2013, and down 2% from 2012

FY DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	1,395	1,490	1,611	1,256	1,362	1,382	1,206	1,122	1,233	1,069	845	754	14,725	1,227		
2013	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	79%	-255
2014	1,004	958	979	1,158	1,088	1,131	1,352	1,027	1,113	1,102	815	1,062	12,789	1,066	110%	94
2015	1,104	990	1,035	1,085	1,019	1,141	1,205						7,579	1,083	102%	17
													2014	102%	99%	
													2013	111%	114%	
													2012	88%	78%	
														chg 2015 avg	chg 2015 YTD	

DI registrations Jul to date are down 1% from 2014, up 14% from 2013, and down 22% from 2012
DI registrations monthly average is up 2% from 2014, up 11% from 2013, and down 12% from 2012

CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	1,334	1,547	1,456	1,424	1,460	1,140	1,079	1,220	999	1,452	938	1,039	15,088	1,257		
2013	1,083	906	1,186	734	758	860	1,026	1,098	1,223	1,298	749	822	11,743	979	78%	-279
2014	835	891	958	927	1,047	1,038	1,024	1,101	1,241	1,165	965	1,073	12,265	1,022	104%	44
2015	1,144	1,230	1,376	1,045	939	978	1,149						7,861	1,123	110%	101
													2014	110%	117%	
													2013	115%	120%	
													2012	89%	83%	
														chg 2015 avg	chg 2015 YTD	

DI dispositions Jul to date are up 17% from 2014, up 20% from 2013, and down 17% from 2012
DI dispositions monthly average is up 10% from 2014, up 15% from 2013, and down 11% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2012	1,815	1,757	1,905	1,734	1,636	1,877	2,005	1,906	2,139	1,755	1,663	1,379		1,798			
2013	1,277	1,182	991	1,227	1,437	1,462	1,481	1,374	1,198	986	1,177	1,300		1,258	70%	-540	
2014	1,469	1,536	1,557	1,788	1,830	1,922	2,250	2,176	2,048	1,984	1,834	1,823		1,851	147%	594	
2015	1,782	1,542	1,198	1,237	1,318	1,480	1,534							1,442	78%	-410	
														2014	78%	82%	
														2013	115%	111%	
														2012	80%	79%	
															chg 2015 avg	chg 2015 YTD	

DI balance Jul to date is down 18% from 2014, up 11% from 2013, and down 21% from 2012
DI balance monthly average is down 22% from 2014, up 15% from 2013, and down 20% from 2012

FY UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

CY	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2012	33,339	30,233	36,391	33,590	34,531	31,871	32,132	37,791	33,363	36,746	31,266	26,393	397,646	33,137			
2013	33,691	31,654	33,967	32,876	33,258	28,418	29,941	30,154	24,997	28,576	23,320	25,020	355,872	29,656	89%	-3,481	
2014	29,259	24,091	26,279	30,284	26,654	24,702	24,330	22,177	21,805	21,462	16,062	19,991	287,096	23,925	81%	-5,731	
2015	17,415	16,163	19,647	21,674	18,055	19,418	20,036						132,408	18,915	79%	-5,009	
Multi:	2												22		47		
UI registrations Jul to date are down 29% from 2014, down 41% from 2013, and down 43% from 2012																	
UI registrations monthly average is down 21% from 2014, down 36% from 2013, and down 43% from 2012																	

CLOSED CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
2012	33,604	37,167	44,615	28,383	34,802	31,915	30,672	35,346	30,299	38,963	32,844	32,269	410,879	34,240				
2013	33,153	33,375	37,440	29,390	29,752	26,058	35,658	33,322	29,065	27,591	24,375	22,868	362,047	30,171	88%	-4,069		
2014	26,057	25,250	26,573	26,957	27,140	25,221	25,688	24,541	20,520	23,658	17,228	18,900	287,733	23,978	79%	-6,193		
2015	19,584	20,754	20,060	19,749	18,729	19,303	19,666						137,845	19,692	82%	-4,286		
Multi:	1/4												2014		82%		75%	
UI dispositions Jul to date are down 25% from 2014, down 39% from 2013, and down 43% from 2012																		
UI dispositions monthly average is down 18% from 2014, down 35% from 2013, and down 42% from 2012																		

BALANCE OPEN CASES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg		
2012	45,315	38,225	29,603	34,674	34,327	34,188	35,578	37,843	40,820	38,495	36,792	30,853		36,393				
2013	31,303	29,396	25,859	29,169	32,572	34,851	29,038	25,729	21,580	22,445	21,288	23,364		27,216	75%	-9,177		
2014	25,994	24,779	24,421	27,670	27,131	26,548	25,113	22,670	23,888	21,619	20,404	21,447		24,307	89%	-2,909		
2015	19,211	14,570	14,111	15,981	15,268	15,304	15,571							15,717	65%	-8,590		
Multi:	7												7		25		69	
UI balance Jul to date is down 39% from 2014, down 48% from 2013, and down 56% from 2012																		
UI balance monthly average is down 35% from 2014, down 42% from 2013, and down 57% from 2012																		

2014	65%	61%
2013	58%	52%
2012	43%	44%
	chg 2015 avg	chg 2015 YTD

AO REPORT TO BOARD -- MONTH OF JULY 2015

	# Cases	Calendar Yr Avg	Last Yr Avg	2011
REGISTRATIONS	1644	1403	1642	3318
DISPOSITIONS	1888	1477	1680	2994
OPEN BALANCE	1503	1925	1662	5814

CASE AGING (40days) 33.1

TIME LAPSE	
45 Days (50%)	40.20%
75 Days (80%)	89.05%
150 Days (95%)	99.69%

OTHER INFORMATION

FO to AO Transfer Rate	1.3 days
FO ALLs working in AO	1
Appeal Rate FO to AO	7.90%

WEEKLY AO WORKLOAD REPORT
 July 2015

Week	Unreg total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
<u>Ending</u>						
7/3/2015	861	228	125	230	1647	-106
7/10/2015	812	347	365	327	1682	-35
7/17/2015	674	340	472	341	1809	127
7/24/2015	630	415	375	387	1796	-13
7/31/2015	544	240	307	603	1503	-293

7/1-7/31/2015
 Running Total

1570 1644 1888

Week	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
<u>Ending</u>				
7/3/2015	41.5	34.25%	83.43%	100.00%
7/10/2015	40.6	48.06%	91.17%	100.00%
7/17/2015	38.2	40.53%	84.85%	99.24%
7/24/2015	37.2	36.42%	93.83%	99.38%
7/31/2015	33.1	48.24%	89.02%	98.82%
7/1-7/31/2015	33.1	40.20%	89.05%	99.36%

California Unemployment Insurance Appeals Board
Board Appeal Summary Report

Average Days in Transfer from FO Received Date to Date Received at AO

	July, 2015	June, 2015	May, 2015	April, 2015
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	0.98	0.82	0.55	0.59
	56	131	76	133
Ing	3.82	3.10	2.82	2.80
	68	236	184	174
Inl	2.41	1.27	1.34	1.80
	91	185	181	253
LA	0.57	0.78	0.87	2.47
	51	181	113	167
Oak	2.19	2.52	8.87	1.66
	47	111	53	68
OC	0.27	0.25	1.17	3.27
	89	136	121	172
Ox	0.29	0.22	1.26	0.38
	34	79	76	85
Pas	2.09	5.28	6.33	6.34
	34	88	80	118
Sac	0.90	1.59	0.91	1.15
	67	143	115	87
SD	1.35	2.53	2.23	4.30
	69	101	97	92
SF	0.77	2.89	2.50	0.92
	47	64	40	78
SJ	0.77	1.73	0.86	1.74
	44	107	79	76
Tax		1.50	2.00	0.50
		2	3	2
Total	1.43	1.83	2.14	2.39
	697	1564	1218	1505

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%	21.1%	35.0%	40.2%									34.9%
15/16 75-Day	92.4%	94.6%	88.0%	89.1%									91.0%
15/16 150-Day	99.6%	99.8%	100.0%	99.4%									99.7%
Case Aging	37.3	40.9	42.2	33.1									38.4

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556		
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	1,680	70%	-725
2015	1,095	1,288	1,605	1,608	1,470	1,116	1,642						9,824	1,403	84%	-277
													2014	84%	80%	
													2013	58%	52%	
													2012	55%	54%	
														chg to '14 avg	chg to '14 YTD	

Registrations Jan to date down 20% from 2014, down 48% from 2013, and down 46% from 2012.

Registration monthly average down 16% from 2014, down 42% from 2013, and down 45% from 2012.

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669		
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	1,662	69%	-751
2015	1,415	1,377	1,269	1,346	1,320	1,798	1,888						10,413	1,488	90%	-175
													2014	90%	105%	
													2013	62%	185%	
													2012	56%	55%	
														chg to '14 avg	chg to '14 YTD	

Dispositions Jan to date are up 5% from 2014, up 85% from 2013, and down 45% from 2012.

Disposition monthly average down 10% from 2014, down 38% from 2013, and down 44% from 2012.

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047		
2013	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2015	1,783	1,690	2,028	2,290	2,436	1,752	1,499							1,925	84%	-380
														2014	84%	81%
														2013	66%	62%
														2012	38%	38%
														chg to '14 avg	chg to '14 YTD	

Open Balance Jan to date is down 19% from 2014, down 38% from 2013, and down 62% from 2012.

Open Balance monthly average down 16% from 2014, down 34% from 2013, and down 62% from 2012.

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	7	9	13	2	3	0	1	3	3	2	7	2	52	4		
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7	160%	3
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13	14	8	1						48	7	165%	3
Other registrations Jan to date are up 78% from 2014 and down 4% from 2013, and up 37% from 2012													2014	165%	178%	
Other registration monthly average up 65% from 2014, down 1% from 2013, and up 58% from 2012													2013	99%	96%	
													2012	158%	137%	
													chg to '14 avg		chg to '14 YTD	

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	9	7	9	9	9	1	1	0	5	3	1	7	61	5		
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6	116%	1
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4	5	10	19						50	7	159%	3
Other dispositions Jan to date are up 47% from 2014, up 43% from 2013, and up 11% from 2012													2014	159%	147%	
Other disposition monthly average up 59% from 2014, down 21% from 2013, and up 41% from 2012													2013	121%	143%	
													2012	141%	111%	
													chg to '14 avg		chg to '14 YTD	

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	10	12	16	9	3	2	2	5	3	2	8	1	1	6		
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9	152%	3
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15	24	22	4							13	168%	5
Other balance of open cases is up 96% from 2014, up 120% from 2013, and up 63% from 2012													2014	168%	196%	
Other balance monthly average up 68% from 2014, up 36% from 2013, and up 107% from 2012													2013	136%	220%	
													2012	207%	163%	
													chg to '14 avg		chg to '14 YTD	

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	22	20	39	23	34	21	2	13	11	9	44	6	244	20		
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19	93%	-1
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5	6	1	6						38	5	59%	-4
													2014	59%	54%	
													2013	29%	29%	
													2012	27%	24%	

Tax registrations Jan to date are down 46% from 2014, down 71% from 2013, and down 76% from 2012
 Tax registration monthly average down 41% from 2014, down 71% from 2013, and down 73% from 2012

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	15	23	21	24	17	13	35	34	43	16	2	18	261	22		
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21	95%	-1
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12	10	3	7						50	7	71%	-3
													2014	71%	53%	
													2013	35%	42%	
													2012	33%	34%	

Tax dispositions Jan to date are down 47% from 2014, down 58% from 2013 and down 66% from 2012
 Tax disposition monthly average down 29% from 2014, down 65% from 2013, and down 67% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	92	89	108	107	124	132	100	78	46	39	82	70	70	89		
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69	77%	-20
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30	26	25	24							29	65%	-15
													2014	65%	52%	
													2013	42%	38%	
													2012	33%	27%	

Tax balance of open cases Jan to date is down 48% from 2014, down 62% from 2013, and down 73% from 2012
 Tax balance monthly average is down 35% from 2014, down 58% from 2013, and down 67% from 2012

2014	65%	52%	
2013	42%	38%	
2012	33%	27%	
	chg to '14 avg	chg to '14 YTD	

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	99	82	120	66	74	62	85	92	78	85	65	57	965	80		
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70	86%	-11
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72	56	51	52						401	57	110%	5
													2014	110%	119%	
													2013	82%	78%	
													2012	71%	68%	

DI registrations Jan to date up 19% from 2014, down 22% from 2013, down 32% from 2012.
DI registration monthly average up 10% from 2014, down 16% from 2013, and down 29% from 2012.

2014	110%	119%
2013	82%	78%
2012	71%	68%

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	113	116	140	88	73	55	79	95	79	87	77	71	1,073	89		
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69	77%	-21
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59	74	52	80						451	64	134%	16
													2014	134%	87%	
													2013	94%	57%	
													2012	72%	68%	

DI dispositions Jan to date up 13% from 2014, down 43% from 2013, down 32% from 2012.
DI disposition monthly average up 34% from 2014, down 6% from 2013, and down 28% from 2012.

2014	134%	87%
2013	94%	57%
2012	72%	68%

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	163	130	109	87	89	97	102	97	97	95	82	68	68	101		
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78	77%	-23
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125	109	106	77							109	130%	25
													2014	130%	157%	
													2013	139%	150%	
													2012	107%	98%	

Open Balance of DI Jan to date up 57% from 2014, up 50% from 2013, and down 2% from 2012.
Open Balance monthly average up 30% from 2014, up 39% from 2013, and up 7% from 2012.

2014	130%	157%
2013	139%	150%
2012	107%	98%

UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,661	2,205	3,383	2,517	2,307	1,875	2,319	2,824	2,338	2,632	2,260	2,091	29,412	2,451		
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309	94%	-142
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518	1,394	1,056							7,754	1,292	80%	-322

UI registrations Jan to date are down 34% from 2014, down 57% from 2013, and down 55% from 2012
 UI registration monthly average is down 20% from 2014, down 44% from 2013, and down 47% from 2012

2014	80%	66%
2013	56%	43%
2012	53%	45%

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,780	2,960	3,237	2,626	2,211	1,747	2,538	2958	2582	2235	2247	2512	30,633	2,553		
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2602	2040	1787	1582	2083	27,821	2,318	91%	-234
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271	1,231	1,733							8,080	1,347	84%	-252

UI dispositions Jan to date are down 27% from 2014, down 54% from 2013, and down 55% from 2012
 UI disposition monthly average is down 16% from 2014, down 42% from 2013, and down 47% from 2012

2014	84%	73%
2013	58%	46%
2012	53%	45%

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,398	2,671	2,785	2,703	2,784	2,910	2,744	2,578	2,363	2,727	2,722	2,199	2,199	2,715		
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148	79%	-567
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120	2,277	1,599							11,031	1,839	87%	-283

UI balance of open cases Jan to date are down 24% from 2014, down 29% from 2013, and down 45% from 2012
 UI balance monthly average is down 13% from 2014, down 14% from 2013, and down 32% from 2012

2014	87%	76%
2013	86%	71%
2012	68%	55%

chg to '14 avg chg to '14 YTD

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																	
Registrations																	
UI TL		1,583												1,583	100%	1,583	
DI		52												52	100%	52	
Ruling & T-R		0												0	0%	0	
Tax		6												6	100%	6	
Other		1												1	100%	1	
Total		1,642	0	0	0	0	0	0	0	0	0	0	0	1,642	100%	1,642	935
	Multi Cases																
Dispositions																	
UI TL		1,782												1,782	100%	1,782	
DI		80												80	100%	80	
Ruling & T-R		18												18	100%	18	
Tax		7												7	100%	7	
Other		1												1	100%	1	
Total		1,888	0	0	0	0	0	0	0	0	0	0	0	1,888	100%	1,888	1,069
	Multi Cases/Ct																
Balance - Open Cases																	
UI TL		1,394												1,394	100%		
DI		77												77	100%		
Ruling & T-R		2												2	100%		
Tax		24												24	100%		
Other		2												2	100%		
Total		1,499	0	0	0	0	0	0	0	0	0	0	0	1,499	100%		856
	Multi Cases																Estimate
FO to AO Appeal Rate																	
UI TL		8.2%												8.2%	100%		
DI		5.3%												5.3%	100%		
Ruling & T-R		0.0%												0.0%	0%		
Tax		2.2%												2.2%	100%		
Other		6.3%												6.3%	100%		
Overall Rate		7.9%												7.9%	100%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.
WORKLOAD																
Registrations																
UI TL	1,027	1,225	1,534	1,518	1,394	1,056	1,583						1,334	119%	9,337	
DI	59	54	57	72	56	51	52						57	91%	401	
Ruling & T-R	2	0	2	12	13	7	0						5	0%	36	
Tax	3	8	9	5	6	1	6						5	111%	38	
Other	4	1	3	1	1	1	1						2	58%	12	
Total	1,095	1,288	1,605	1,608	1,470	1,116	1,642	0	0	0	0	0	1,403	117%	9,824	935
Multi Cases																
Dispositions																
UI TL	1,348	1,285	1,212	1,271	1,231	1,733	1,782						1,409	126%	9,862	
DI	59	74	53	59	74	52	80						64	124%	451	
Ruling & T-R	1	4	0	2	5	7	18						5	341%	37	
Tax	5	13	0	12	10	3	7						7	98%	50	
Other	2	1	4	2	0	3	1						2	54%	13	
Total	1,415	1,377	1,269	1,346	1,320	1,798	1,888	0	0	0	0	0	1,488	127%	10,413	1,069
Multi Case/Ct																
Balance - Open Cases																
UI TL	1,613	1,549	1,873	2,120	2,277	1,599	1,394						1,775	79%		
DI	127	107	111	125	109	106	77						109	71%		
Ruling & T-R	5	1	3	12	20	20	2						9	22%		
Tax	33	28	37	30	26	25	24						29	83%		
Other	5	5	4	3	4	2	2						4	56%		
Total	1,783	1,690	2,028	2,290	2,436	1,752	1,499	0	0	0	0	0	1,925	78%		856
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	5.4%	6.3%	7.4%	7.6%	7.1%	5.6%	8.2%						6.8%	121%		
DI	5.5%	4.7%	4.6%	5.2%	5.4%	5.4%	5.3%						5.2%	103%		
Ruling & T-R	0.7%	0.0%	1.9%	1.3%	6.1%	2.5%	0.0%						1.8%	0%		
Tax	2.5%	9.9%	6.0%	3.5%	2.8%	0.4%	2.2%						3.9%	57%		
Other	36.4%	2.4%	9.7%	4.3%	3.2%	12.5%	6.3%						10.7%	59%		
Overall Rate	5.4%	6.2%	7.2%	7.1%	6.9%	5.5%	7.9%						6.6%	120%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE														
45 Day-50 %	45	21	58	43	21	35	40						38	107%
75 Day- 80 %	68	77	94	92	95	88	89						86	103%
150 Day- 95 %	100	100	100	100	100	100	99						100	100%
CASE AGE														
Avg Days-UI (mean)	41.5	33.4	33.9	37.3	40.9	42.2	33.1						37.5	88%
Avg Days-UI (median)	36.5	30.0	32.0	37.0	39.0	39.0	31.0						34.9	89%
Over 120 days old														
UI Cases	6	4	5	5	7	10	9						7	137%
UI %	0%	0%	0%	0%	0%	1%	1%						0%	168%
UI % w/out Multis	0%	0%	0%	0%	0%	1%	1%						0%	191%
NET PYS USED														
ALJ	9.67	12.61	10.74	8.49	9.39	10.12							10.2	100%
AO Non ALJ	21.19	21.73	21.34	21.78	20.29	19.26							20.9	92%
CTU Non ALJ	2.79	2.69	2.76	2.75	2.33	2.71							2.7	101%
Net PYS	33.65	37.03	34.84	33.02	32.01	32.09	0.00	0.00	0.00	0.00	0.00	0.00	33.8	95%
RATIOS														
AO w/o transcribers	2.19	1.72	1.99	2.57	2.16	1.90							2.06	92%
AO with transcribers	2.48	1.94	2.24	2.89	2.41	2.17							2.32	94%
TRANSCRIPTS														
	39	32	49	40	23	28	52						38	138%
PAGES														
AVG PGS Per T/S	2,555	2,011	3,828	3,258	1,660	2,762	3,539						2,802	126%
	66	63	78	81	72	99	68						66	104%
PRODUCTIVITY														
ALJ Disp/clk	38.5	27.3	28.1	36.0	35.1	40.4							38.5	105%
Trans Pgs/day	48.20	37.38	66.05	53.85	35.62	46.33							48.2	0.96

Monthly Board Meeting Litigation Report - June 2015

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 240
SUPERIOR COURT: Claimant Petitions.....	189
Employer Petitions.....	29
EDD Petitions.....	0
Non-benefit Court Cases	5
APPELLATE COURT: Claimant Appeals.....	9
Employer Appeals.....	5
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	209
DI.....	14
Tax.....	9
Non-benefit Court Cases	8

2015 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>June</u>
SUPERIOR COURT: Claimant Petitions.....	16	3
Employer Petitions.....	4	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	4	3
Employer Appeals.....	1	0
EDD Appeals.....	0	0
 <u>LITIGATION CASES CLOSED</u>	 <u>YTD</u>	 <u>June</u>
SUPERIOR COURT: Claimant Petitions.....	57	27
Employer Petitions.....	10	3
EDD Petitions.....	2	2
APPELLATE COURT: Claimant Appeals.....	4	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2015 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 3	Loss: 55	Win: 0	Loss: 8	Affirmed: 63	Reversed: 2	Remanded: 1

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

JULY 2015 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	75.7%	≥60%
% Closed in <= 45 Days	92.4%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	20.9	≤30

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	20,036	21,735
Closed	19,666	21,282
Balance of Open Cases	15,571	25,470

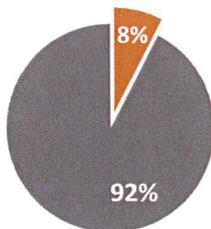
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	32 days
DI Appeals (including PFL)	62 days
All Programs	46 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	94%
UI Extensions as % of All UI	6%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 8% of UI Open Balance, and Regular UI cases made up 92%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	40.2%	≥50%
% Closed in <= 75 Days	89.1%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	33.1	≤40

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	1,583	1,642
Closed	1,782	1,888
Balance of Open Cases	1,394	1,499

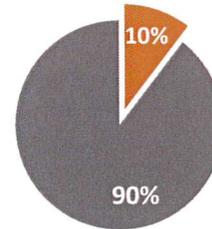
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	57 days
DI Appeals (including PFL)	72 days
All Programs	58 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	88%
UI Extensions as % of All UI	12%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 10% of UI Open Balance, and Regular UI cases made up 90%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in July 2015

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	76	5	44	16	1
Inglewood	-	-	-	-	-
Inland	69	5	30	15	4
Los Angeles	50	5	25	17	0
Oakland	45	5	27	12	1
Orange County	64	7	33	14	3
Oxnard	-	-	-	-	-
Pasadena	57	4	21	12	2
Sacramento	51	5	12	15	7
San Diego	55	6	22	16	1
San Francisco	67	16	12	13	10
San Jose	49	6	30	11	3
Statewide	58	6	25	14	3

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	57	5	24	13	2
Inglewood	59	11	20	14	4
Inland	67	6	34	15	5
Los Angeles	70	7	37	14	4
Oakland	64	6	26	14	3
Orange County	75	6	23	14	7
Oxnard	89	6	49	14	1
Pasadena	53	6	16	13	3
Sacramento	58	5	12	16	4
San Diego	42	7	10	13	3
San Francisco	64	10	27	13	4
San Jose	56	7	22	11	2
Statewide	62	7	24	14	4

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in July 2015

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	33	3	9	13	0
Inglewood	36	6	7	14	2
Inland	32	3	7	15	1
Los Angeles	30	3	4	15	2
Oakland	33	5	8	13	1
Orange County	31	3	6	14	2
Oxnard	36	3	12	15	0
Pasadena	31	3	6	13	2
Sacramento	34	3	6	17	2
San Diego	30	4	5	13	1
San Francisco	37	4	12	13	1
San Jose	27	2	8	11	0
Statewide	32	3	7	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	36	4	12	14	1
Inglewood	82	6	12	16	3
Inland	42	3	9	16	2
Los Angeles	43	3	6	16	2
Oakland	35	5	10	13	1
Orange County	53	4	11	14	3
Oxnard	41	3	16	15	0
Pasadena	36	3	9	14	2
Sacramento	37	3	7	17	2
San Diego	39	4	5	14	1
San Francisco	43	5	16	13	2
San Jose	36	3	10	11	0
Tax Office	260	N/A	N/A	325	65
Statewide	46	4	10	15	2

CUIAB 14/15 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
Final July 2014 through June 2015

Branch	14/15 Fiscal Year-to-Date Overtime Expenditure				FY 14/15 FY Projections		CTO Expenditures
	FY Y-T-D Decision Typing Hours	FY Y-T-D CTU Typing Pay	FY Y-T-D Registration Hours	FY Y-T-D Other Hours	Estimated Expenditures Over-/Under	Estimated Pay	
Appellate	0.00	\$0.00	0.00	0.00	\$3,798.18	\$0.00	\$0.00
Admin	0.00	\$0.00	0.00	0.00	\$0.00	\$0.00	\$1,620.00
IT	0.00	\$0.00	0.00	0.00	\$33,391.23	\$33,391.23	\$55,235.38
Exec	0.00	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00
Field	0.00	\$0.00	0.00	0.00	\$33,661.33	\$33,661.33	\$1,562.48
Total	0.00	\$0.00	0.00	0.00	\$70,850.74	\$70,850.74	\$58,417.86

Branch	14/15 Fiscal Year-to-Date Total Overtime Expenditures				14/15 Fiscal Year-to-Date Lump Sum Payout		14/15 Fiscal Year-to-Date Overtime Expenditure		14/15 Fiscal Year-to-Date Overtime Expenditure		CTO Expenditures	
	14/15 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Year-to-Date Pay	Year-to-Date Position Equivalent	Year-to-Date Hours	Year-to-Date Pay	Year-to-Date Position Equivalent		Hours
Appellate	\$3,975.00	7.75	0.01	\$176.82	\$3,798.18	\$309,739	2.78	5,780.52	\$126,443.00	-\$183,295.97	0.00	\$0.00
Admin	\$0.00	0.00	0.00	\$0.00	\$0.00	\$2,355	0.06	131.00	\$14,192.00	\$11,837.12	33.50	\$1,620.00
IT	\$39,211.00	137.50	0.11	\$5,819.77	\$33,391.23	\$74,874	0.75	1,554.20	\$39,547.00	-\$35,327.07	1071.30	\$55,235.38
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	\$103,904	0.79	1,634.70	\$12,441.00	-\$91,463.00	0.00	\$0.00
Field Operations	\$38,648.00	115.00	0.09	\$4,986.67	\$33,661.33	\$888,687	7.69	15,997.50	\$949,757.00	\$61,070.23	44.35	\$1,562.48
Total	\$81,834.00	260.25	0.13	\$10,983.26	\$70,850.74	\$1,379,559	12.07	25,097.92	\$1,142,380.00	-\$237,179	1,149.15	\$58,417.86
Actual Monthly Average Personnel Year 0.13												

Branch	14/15 Fiscal Year-to-Date Lump Sum Payout				14/15 Fiscal Year-to-Date Overtime Expenditure		14/15 Fiscal Year-to-Date Overtime Expenditure	
	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Year-to-Date Pay	Year-to-Date Position Equivalent	Year-to-Date Hours	Year-to-Date Pay
Appellate	5,780.52	2.78	\$309,739	\$3,798.18	\$126,443.00	2.78	\$176.82	
Admin	131.00	0.06	\$2,355	\$0.00	\$14,192.00	0.06	\$0.00	
IT	1,554.20	0.75	\$74,874	\$33,391.23	\$39,547.00	0.75	\$5,819.77	
Exec	1,634.70	0.79	\$103,904	\$0.00	\$12,441.00	0.79	\$0.00	
Field Operations	15,997.50	7.69	\$888,687	\$33,661.33	\$949,757.00	7.69	\$4,986.67	
Total	25,097.92	12.07	\$1,379,559	\$70,850.74	\$1,142,380.00	12.07	\$10,983.26	

8/5/15 vg