

WORKLOAD NARRATIVE

FIELD OPERATIONS

July 2014

Workload: June intake for all cases [26,130] fell for the third straight month and was the lowest since the short month of February. At the same time, output [27,086] was higher than in June. This was the third consecutive month, and the fifth time in six months, in which the number of dispositions exceeded the number of verifications. The open balance [35,656] hit a four month low.

Ui. In July, the number of new UI cases [24,330 cases; 13,892 appellants] was the smallest since February and 8% below the average for 2014. The number of closed cases [25,668 cases; 14,668 appellants] was 2% below the norm and exceeded the number of verifications for the third straight month and for the fifth time in six months. The open balance [25,113 cases; 14,340 appellants] hit a four month low. Within these numbers are both the time lapse and the extension cases in the UI program. The extension cases are falling off at an increasing rate. Intake in July 2014 was 2,460 cases. This represented 55% fewer new cases than three months ago, and 73% fewer than in July 2013. Although dispositions of extension cases in July [3,590] exceeded intake by 41%, there still is a reservoir of appeals [4,348]. This open inventory, however, is 68% smaller than was true one year ago.

DI. From November 2012 through March 2014, there were only four months in which we verified more than 1,000 new disability appeals. Since then, we have passed that threshold each month. In July, intake [1,352] was the greatest since June 2012. While we have issued more than 1,000 disability decisions in each of the last three months, this has not been enough as the open inventory [2,250] has risen for nine straight months and is at its highest level since February 2011.

Tax, Rulings, Other. For rulings, intake in June was 39% below the monthly average but exceeded dispositions [159] for the fifth straight month. The open balance [4,887] is the largest since September 2010. For the last four months, intake of tax cases has been remarkably consistent while dispositions much more erratic. In July, both intake and output were 12% below the monthly average for this year. The open inventory is exactly at the average for this year. The number of open tax rulings fell for the second straight month.

Case Aging and Time Lapse. Field operations met all of the DOL timeliness standards once again. This was the 17th consecutive month in which 30-day time lapse [62.4%] was achieved. 45-day time lapse [83.6%] surpassed its standard for the 28th straight month. Average case age [28.0 days] was below the 30 day threshold for the 30th consecutive time. The percentage of extension cases resolved in 30 days [14.4%] and 45 days [32.8%] improved, while the average case age rose to 46 days.

Cycle Time. The UI time lapse cycle time in July [39 days] rose two days from June but was the same as in May. The increase was in the time between verification and the scheduling of the hearing. The time to process extension appeals [63 days] and disability appeals [73] both improved by one day from the June figures.

UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	38,676	34,399	39,494	35,519	36,159	35,785	32,527	38,079	39,828	36,161	30,799	31,448	428,874	35,740		
2012	33,339	30,233	36,391	33,590	34,531	31,871	32,132	37,791	33,363	36,746	31,266	26,393	397,646	33,137	93%	-2,602
2013	33,691	31,654	33,967	32,876	33,258	28,418	29,941	30,154	24,997	28,576	23,320	25,020	355,872	29,656	89%	-3,481
2014	29,259	24,091	26,279	30,284	26,654	24,702	24,330						185,599	26,514	89%	-3,142
Multi	391				4								2013	89%	83%	
													2012	80%	80%	
													2011	74%	73%	
														chg to '14 avg	chg to '14 YTD	

UI registrations July to date are down 17% from 2013, down 20% from 2012, and down 27% from 2011
 UI registrations monthly average is down 11% from 2013, down 20% from 2012, and down 26% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	34,029	37,998	50,124	35,054	32,103	38,117	33,797	36,979	41,802	33,663	33,076	34,301	441,043	36,754		
2012	33,604	37,167	44,615	28,383	34,802	31,915	30,672	35,346	30,299	38,963	32,844	32,269	410,879	34,240	93%	-2,514
2013	33,153	33,375	37,440	29,390	29,752	26,058	35,658	33,322	29,065	27,591	24,375	22,868	362,047	30,171	88%	-4,069
2014	26,057	25,250	26,573	26,957	27,140	25,221	25,688						182,886	26,127	87%	-4,044
Multi	112				51,498								2013	87%	81%	
													2012	76%	76%	
													2011	71%	70%	
														chg to '14 avg	chg to '14 YTD	

UI dispositions July to date are down 19% from 2013, down 24% from 2012, and down 30% from 2011
 UI dispositions monthly average is down 13% from 2013, down 24% from 2012, and down 29% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg				
2011	63,632	59,909	49,088	49,435	53,389	50,926	49,805	50,755	48,650	51,057	48,653	45,715		51,751						
2012	45,315	38,225	29,603	34,674	34,327	34,188	35,578	37,843	40,820	38,495	36,792	30,853		36,393	70%	-15,358				
2013	31,303	29,396	25,859	29,169	32,572	34,851	29,038	25,729	21,580	22,445	21,288	23,364		27,216	75%	-9,177				
2014	25,994	24,779	24,421	27,670	27,131	26,548	25,113							25,951	95%	-1,265				
Multi	502				502				498				4				2013	95%	86%	
																	2012	71%	72%	
																	2011	50%	48%	
																		chg to '14 avg	chg to '14 YTD	

UI balance July to date is down 14% from 2013, down 28% from 2012, and down 52% from 2011
 UI balance monthly average is down 5% from 2013, down 29% from 2012, and down 50% from 2011

DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1,537	1,651	1,411	1,691	1,360	1,428	1,405	1,575	1,489	1,392	1,094	1,268	17,301	1,442		
2012	1,395	1,490	1,611	1,256	1,362	1,382	1,206	1,122	1,233	1,069	845	754	14,725	1,227	85%	-215
2013	982	811	995	971	970	884	1,043	991	1,046	1,086	941	945	11,665	972	79%	-255
2014	1,004	958	979	1,158	1,088	1,131	1,352						7,670	1,096	113%	124
													2013	113%	115%	
													2012	89%	79%	
													2011	76%	73%	
														chg to '14 avg	chg to '14 YTD	

DI registrations July to date are up 15% from 2013, down 21% from 2012, and down 27% from 2011
 DI registrations monthly average is up 13% from 2013, down 11% from 2012, and down 24% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	1,295	1,576	1,925	1,512	1,441	1,567	1,365	1,462	1,426	1,579	1,266	1,270	17,684	1,474		
2012	1,334	1,547	1,456	1,424	1,460	1,140	1,079	1,220	999	1,452	938	1,039	15,088	1,257	85%	-216
2013	1,083	906	1,186	734	758	860	1,026	1,098	1,223	1,298	749	822	11,743	979	78%	-279
2014	835	891	958	927	1,047	1,038	1,024						6,720	960	98%	-19
													2013	98%	103%	
													2012	76%	71%	
													2011	65%	63%	
														chg to '14 avg	chg to '14 YTD	

DI dispositions July to date are up 3% from 2013, down 29% from 2012, and down 37% from 2011
 DI dispositions monthly average is down 2% from 2013, down 24% from 2012, and down 35% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,390	2,465	1,951	2,126	2,046	1,905	1,943	2,054	2,117	1,930	1,757	1,755		2,037		
2012	1,815	1,757	1,905	1,734	1,636	1,877	2,005	1,906	2,139	1,755	1,663	1,379		1,798	88%	-239
2013	1,277	1,182	991	1,227	1,437	1,462	1,481	1,374	1,198	986	1,177	1,300		1,258	70%	-540
2014	1,469	1,536	1,557	1,788	1,830	1,922	2,250							1,765	140%	507
													2013	140%	136%	
													2012	98%	97%	
													2011	87%	83%	
														chg to '14 avg	chg to '14 YTD	

DI balance July to date is up 36% from 2013, down 3% from 2012, and down 17% from 2011
 DI balance monthly average is up 40% from 2013, down 2% from 2012, and down 13% from 2011

TAX TRENDS - FO
Program Codes 15, 17, 18, 32, 45, 46, 47, 48

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	134	168	144	261	140	180	112	266	364	147	248	402	2,566	214		
2012	346	141	196	117	78	335	253	229	254	200	215	214	2,578	215	100%	1
2013	223	245	299	199	243	321	233	264	247	242	307	411	3,234	270	125%	55
2014	232	320	285	230	222	217	217						1,723	246	91%	-23
													2013	91%	98%	
													2012	115%	118%	
													2011	115%	151%	
														chg to '14 avg	chg to '14 YTD	

Tax registrations July to date are down 2% from 2013, up 18% from 2012, and up 51% from 2011

Tax registrations monthly average is down 9% from 2013, up 15% from 2012, and up 15% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	139	173	193	252	176	277	168	278	325	293	323	247	2,844	237		
2012	227	352	322	492	267	217	236	290	284	357	234	195	3,473	289	122%	52
2013	299	222	475	590	375	301	214	263	352	231	151	185	3,658	305	105%	15
2014	208	265	232	129	257	300	200						1,591	227	75%	-78
													2013	75%	64%	
													2012	79%	75%	
													2011	96%	115%	
														chg to '14 avg	chg to '14 YTD	

Tax dispositions July to date are down 36% from 2013, down 25% from 2012, and up 15% from 2011

Tax dispositions monthly average is down 25% from 2013, down 21% from 2012, and down 4% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4,880	4,874	4,824	4,833	4,797	4,700	4,643	4,630	4,666	4,520	4,445	4,593		4,700		
2012	4,711	4,498	4,371	3,995	3,803	3,918	3,931	3,871	3,841	3,683	3,664	3,683		3,997	85%	-703
2013	3,606	3,629	3,453	3,062	2,930	2,949	2,967	2,965	2,861	2,872	3,028	3,253		3,131	78%	-866
2014	3,276	3,328	3,381	3,482	3,447	3,363	3,379							3,379	108%	248
														2013	108%	105%
														2012	85%	81%
														2011	72%	71%
															chg to '14 avg	chg to '14 YTD

Tax balance July to date is up 5% from 2013, down 19% from 2012, and down 29% from 2011

Tax balance monthly average is up 8% from 2013, down 15% from 2012, and down 28% from 2011

RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	64	97	92	739	526	510	426	454	207	982	247	251	4,595	383		
2012	182	245	746	576	605	424	229	418	209	315	51	108	4,108	342	89%	-41
2013	292	280	201	234	589	585	432	380	219	89	135	112	3,548	296	86%	-47
2014	156	223	402	791	601	228	231						2,632	376	127%	80

Ruling/Other registrations July to date are up 1% from 2013, down 12% from 2012, and up 7% from 2011
Ruling/Other registrations monthly average is up 27% from 2013, up 10% from 2012, and down 2% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	442	399	728	390	424	631	384	397	530	593	389	351	5,658	472		
2012	500	455	299	255	214	165	239	323	170	334	434	171	3,559	297	63%	-175
2013	242	250	424	278	254	248	329	322	574	598	162	223	3,904	325	110%	29
2014	204	383	288	130	156	113	174						1,448	207	64%	-118

Ruling/Other dispositions July to date are down 28% from 2013, down 32% from 2012, and down 57% from 2011
Ruling/Other dispositions monthly average is down 36% from 2013, down 30% from 2012, and down 56% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	4,281	3,977	3,340	3,692	3,792	3,672	3,716	3,772	3,453	3,842	3,698	3,590		3,735		
2012	3,272	3,060	3,509	3,825	4,216	4,475	4,466	4,563	4,602	4,582	4,199	4,133		4,075	109%	340
2013	4,182	4,212	3,988	3,943	4,275	4,613	4,716	4,776	4,423	3,914	3,887	3,776		4,225	104%	150
2014	3,724	3,566	3,667	4,329	4,775	4,892	4,914							4,267	101%	41

Ruling/Other balance July to date is even with 2013, up 11% from 2012, and up 13% from 2011
Ruling/Other balance monthly average is up 1% from 2013, up 5% from 2012, and up 14% from 2011

2013	101%	100%	
2012	105%	111%	
2011	114%	113%	
	chg to '14 avg	chg to '14 YTD	

ALL PROGRAM TRENDS - FO

NEW OPENED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2011	40,411	36,315	41,141	38,210	38,185	37,903	34,470	40,374	41,888	38,682	32,388	33,369	453,336	37,778			
2012	35,262	32,109	38,944	35,539	36,576	34,012	33,820	39,560	35,059	38,330	32,377	27,469	419,057	34,921	92%	-2,857	
2013	35,188	32,990	35,462	34,280	35,060	30,208	31,649	31,789	26,509	29,993	24,703	26,488	374,319	31,193	89%	-3,728	
2014	30,651	25,592	27,945	32,463	28,565	26,278	26,130						197,624	28,232	91%	-2,961	
Multi: 391	4				4									2013	91%	84%	
														2012	81%	80%	
														2011	75%	74%	
															chg to '14 avg	chg to '14 YTD	

All Programs registrations July to date are down 16% from 2013, down 20% from 2012, and down 26% from 2011
 All Programs registrations monthly average is down 9% from 2013, down 19% from 2012, and down 25% from 2011

CLOSED CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg	
2011	35,905	40,146	52,970	37,208	34,144	40,592	35,714	39,116	44,083	36,128	35,054	36,169	467,229	38,936			
2012	35,665	39,521	46,692	30,554	36,743	33,437	32,226	37,179	31,752	41,106	34,450	33,674	432,999	36,083	93%	-2,853	
2013	34,777	34,753	39,525	30,992	31,139	27,467	37,227	35,005	31,214	29,718	25,437	24,098	381,352	31,779	88%	-4,304	
2014	27,304	26,789	28,051	28,143	28,600	26,672	27,086						192,645	27,521	87%	-4,259	
Multi: 112														2013	87%	82%	
														2012	76%	76%	
														2011	71%	70%	
															chg to '14 avg	chg to '14 YTD	

All Programs dispositions July to date are down 18% from 2013, down 24% from 2012, and down 30% from 2011
 All Programs dispositions average is down 13% from 2013, down 24% from 2012, and down 29% from 2011

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Avg.	% Chg of Avg	Yr-Yr AvgChg		
2011	75,183	71,225	59,203	60,086	64,024	61,203	60,107	61,211	58,886	61,349	58,553	55,653	62,224				
2012	55,113	47,540	39,388	44,228	43,982	44,458	45,980	48,183	51,402	48,515	46,318	40,048	46,263	74%	-15,961		
2013	40,368	38,419	34,291	37,401	41,214	43,875	38,202	34,844	30,062	30,217	29,380	31,701	35,831	77%	-10,432		
2014	34,463	33,209	33,026	37,269	37,183	36,725	35,656						35,362	99%	-470		
Multi: 502														2013	99%	90%	
														2012	76%	77%	
														2011	57%	55%	
															chg to '14 avg	chg to '14 YTD	

All Programs balance July to date is down 10% from 2013, down 23% from 2012, and down 45% from 2011
 All Programs balance monthly average is down 1% from 2013, down 24% from 2012, and down 43% from 2011

AO REPORT TO BOARD -- MONTH OF JULY 2014

	# Cases	Calendar Yr Avg	Last Yr Avg	2011
REGISTRATIONS	1847	1744	2405	3021
DISPOSITIONS	1583	1652	2414	2361
OPEN BALANCE	2549	2202	2306	6020

CASE AGING (40days) 35.2 Days

TIME LAPSE	
45 Days (50%)	42.00%
75 Days (80%)	96.00%
150 Days (95%)	100.00%

OTHER INFORMATION

FO to AO Transfer Rate	2.33 days
FO ALLs working in AO	1
Appeal Rate FO to AO	6.50%

California Unemployment Insurance Appeals Board
Board Appeal Summary Report
Average Days in Transfer from FO Received Date to Date Received at AO

	July, 2014		June, 2014		May, 2014		April, 2014	
	Average Days in Transfer	Case Count						
Fr	1.82	128	0.48	96	1.93	102	1.06	102
Ing	3.35	155	1.74	154	2.63	227	2.28	162
Inl	1.28	159	1.35	230	1.66	194	5.27	256
LA	1.58	118	2.77	159	1.65	140	1.58	179
Oak	1.02	90	1.60	106	2.52	106	1.29	195
OC	0.64	130	0.43	215	0.43	179	0.30	155
Ox	2.78	87	1.75	121	0.35	109	0.22	100
Pas	4.60	107	10.20	114	7.08	145	6.92	76
Sac	3.17	122	2.71	150	1.62	288	4.37	227
SD	3.23	108	3.27	166	3.09	244	3.42	137
SF	2.65	60	0.98	86	1.02	124	1.72	75
SJ	2.42	64	1.90	98	0.82	90	1.30	83
Tax	0.00	1	0.00	2	2.00	3	0.88	8
Total	2.33	1329	2.31	1697	2.14	1951	2.66	1755

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,506	2,625	3,779	3,046	3,318	2,971	3,021	3,267	3,259	3,298	2,341	2,561	35,992	2,999		
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556	85%	-443
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847						12,208	1,744	73%	-661
													2013	73%	65%	
													2012	68%	68%	
													2011	58%	57%	

Registrations Jan to date down 35% from 2013, down 32% from 2012, and down 43% from 2011.

Registration monthly average down 27% from 2013, down 32% from 2012, and down 42% from 2011.

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	2,601	2,626	2,583	2,546	2,994	3,447	2,361	2,860	4,116	3,804	3,130	3,022	36,090	3,008		
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669	89%	-339
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583						11,564	1,652	68%	-762
													2013	68%	63%	
													2012	62%	61%	
													2011	55%	60%	

Dispositions Jan to date down 37% from 2013, down 39% from 2012, and down 40% from 2011.

Disposition monthly average down 33% from 2013, down 38% from 2012, and down 45% from 2011.

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2011	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047		
2012	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2013	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2014	2,123	2,235	2,074	2,138	2,120	2,290	2,549							2,218	96%	-87
													2013	96%	93%	
													2012	76%	72%	
													2011	44%	44%	

Open Balance Jan to date is down 7% from 2013, down 28% from 2012, and down 56% from 2011.

Open Balance monthly average down 4% from 2013, down 24% from 2012, and down 56% from 2011.

chng to '14 avg	chng to '14 YTD
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APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	2014												Average	AO Current Mo. % of Avg.	TOTAL	Appellants Current Mo.				
	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec								
WORKLOAD																				
Registrations																				
UI TL	1,620	1,608	1,558	1,883	1,572	1,743	1,790										1,682	106%	11,774	
DI	35	45	36	60	48	57	55										48	115%	336	
Ruling & T-R	2	0	8	7	2	4	1										3	29%	24	
Tax	24	11	18	9	1	8	0										10	0%	71	
Other	0	2	0	0	0	0	1										0	233%	3	
Total	1,681	1,666	1,620	1,959	1,623	1,812	1,847	0	0	0	0	0	0	0	0	0	1,744	106%	12,208	?
Multi Cases																				
Dispositions																				
UI TL	1,443	1,490	1,689	1,817	1,599	1,548	1,518										1,586	96%	11,104	
DI	59	37	38	50	45	46	45										46	98%	320	
Ruling & T-R	5	4	4	2	4	8	6										5	127%	33	
Tax	8	16	12	7	13	32	14										15	96%	102	
Other	2	2	0	1	0	0	1										1	0%	5	
Total	1,517	1,549	1,743	1,877	1,661	1,634	1,583	0	0	0	0	0	0	0	0	0	1,652	96%	11,564	?
Multi Case/CI																				
Balance - Open Cases																				
UI TL	1,994	2,106	1,936	1,986	1,979	2,166	2,432										2,086	117%		
DI	52	61	60	68	71	82	92										69	133%		
Ruling & T-R	2	4	8	13	11	7	2										7	30%		
Tax	74	63	69	71	59	35	22										56	39%		
Other	1	1	1	0	0	0	1										1	175%		
Total	2,123	2,235	2,074	2,138	2,120	2,290	2,549	0	0	0	0	0	0	0	0	0	2,218	115%		
Multi Cases																				
FO to AO Appeal Rate																				
UI TL	7.1%	6.2%	6.2%	7.0%	5.8%	6.4%	7.1%										6.5%	108.4%		
DI	4.3%	5.4%	4.0%	6.3%	5.2%	5.4%	5.3%										5.1%	103.4%		
Ruling & T-R	0.9%	0.0%	2.2%	2.6%	1.6%	3.0%	1.0%										1.6%	61.8%		
Tax	13.0%	5.3%	6.8%	3.9%	0.8%	3.1%	0.0%										4.7%	0.0%		
Other	0.0%	15.4%	0.0%	0.0%	0.0%	0.0%	8.3%										3.4%	245.9%		
Overall Rate	7.0%	6.1%	6.0%	7.0%	5.8%	6.4%	6.5%										6.4%	101.0%		

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	AO Current Mo. % of Avg.
TIME LAPSE														
45 Day-50 %	51	59	77	78	80	70	42						65	65%
75 Day- 80 %	92	93	96	97	96	96	96						95	101%
150 Day- 95 %	99	100	100	99	100	100	100						100	100%
CASE AGE														
Avg Days-UI (mean)	32	27.8	29.3	28.3	30.3	32.3	35.2						30.7	115%
Avg Days-UI (median)	28	23.0	26.0	26.0	25.0	31.0	31.0						27.1	114%
Over 120 days old														
UI Cases	14	10	25	15	18	17	21						17	123%
UI %	1%	1%	2%	1%	1%	1%	1%						1%	96%
UI % w/out Multis	1%	1%	2%	1%	1%	1%	1%						1%	96%
NET PYS USED														
ALJ	13.43	13.30	14.53	13.71	13.75								13.7	0%
AO Non ALJ	25.56	27.46	26.59	27.30	25.76								26.5	0%
CTU Non ALJ	4.10	3.08	4.34	4.16	4.02								3.9	0%
Net Pys	43.09	43.84	45.46	45.17	43.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	44.2	0%
RATIOS														
AO w/o transcribers	1.90	2.06	1.83	1.99	1.87								1.93	0%
AO with transcribers	2.21	2.30	2.13	2.29	2.17								2.22	0%
TRANSCRIPTS														
PAGES	64	43	41	63	25	74	55						52	105%
AVG PGS Per T/S	4.194	2.870	2.981	5.409	1.924	5.755	3.148						3,754	84%
	66	67	73	86	77	78	57						66	87%
PRODUCTIVITY														
ALJ Dispr/wk	26.9	30.6	30.0	31.1	28.8								26.9	#DIV/0!
Trans Pgs/day	48.71	49.04	34.34	59.10	22.79								48.7	#DIV/0!

Monthly Board Meeting Litigation Report - July 2014

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 319
SUPERIOR COURT: Claimant Petitions.....	259
Employer Petitions.....	39
EDD Petitions.....	2
Non-benefit Court Cases	4
APPELLATE COURT: Claimant Appeals.....	8
Employer Appeals.....	4
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	275
DI.....	23
Tax.....	14
Non-benefit Court Cases	7

2014 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>July</u>
SUPERIOR COURT: Claimant Petitions.....	25	2
Employer Petitions.....	6	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	1	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0
 <u>LITIGATION CASES CLOSED</u>	 <u>YTD</u>	 <u>July</u>
SUPERIOR COURT: Claimant Petitions.....	53	4
Employer Petitions.....	6	0
EDD Petitions.....	1	0
APPELLATE COURT: Claimant Appeals.....	6	0
Employer Appeals.....	3	0
EDD Appeals.....	0	0

2014 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 4	Loss: 52	Win: 2	Loss: 5	Affirmed: 57	Reversed: 5	Remanded: 1

JULY 2014 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Standard</u>
% Closed in <= 30 Days	62.4%	≥60%
% Closed in <= 45 Days	83.6%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	28.0	≤30

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	24,330	26,130
Closed	25,688	27,086
Balance of Open Cases	25,113	35,656

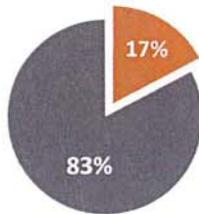
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	39 days
DI Appeals (including PFL)	73 days
All Programs	48 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	90%
UI Extensions as % of All UI	10%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 17% of UI Open Balance, and Regular UI cases made up 83%.

FED-ED UI Extensions made up 0.3% of the FO open balance. These are the extensions that ended in late May 2012. In 2011, they were 3% of the workload.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS

UI TIMELAPSE CASES

Closed Cases	<u>Closed</u>	<u>DOL Guideline</u>
% Closed in <= 45 Days	42.1%	≥50%
% Closed in <= 75 Days	96.1%	≥80%

Pending Cases	<u>Avg. Days</u>	<u>DOL Standard</u>
Case Aging	35.2	≤40

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	1,790	1,847
Closed	1,518	1,583
Balance of Open Cases	2,432	2,549

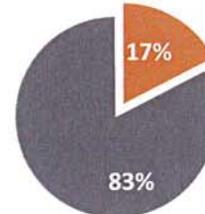
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	50 days
DI Appeals (including PFL)	57 days
All Programs	50 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	79%
UI Extensions as % of All UI	21%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 17% of UI Open Balance, and Regular UI cases made up 83%.

FED-ED UI Extensions made up 0.1% of the AO open balance.

JUNE 2014 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS

UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	63.6%	≥60%
% Closed in <= 45 Days	86.9%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	28.1	≤30

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	24,702	26,278
Closed	25,221	26,672
Balance of Open Cases	26,548	36,725

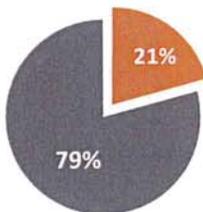
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	37 days
DI Appeals (including PFL)	74 days
All Programs	47 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	89%
UI Extensions as % of All UI	11%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 21% of UI Open Balance, and Regular UI cases made up 79%.

FED-ED UI Extensions made up 0.2% of the FO open balance. These are the extensions that ended in late May 2012. In 2011, they were 3% of the workload.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS

UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	69.8%	≥50%
% Closed in <= 75 Days	95.7%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	32.3	≤40

WORKLOAD	<u>UI</u>	<u>ALL</u>
Opened	1,743	1,812
Closed	1,548	1,634
Balance of Open Cases	2,166	2,290

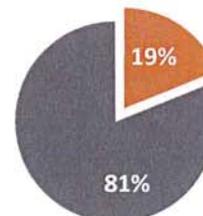
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	46 days
DI Appeals (including PFL)	50 days
All Programs	47 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	80%
UI Extensions as % of All UI	20%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 19% of UI Open Balance, and Regular UI cases made up 81%.

FED-ED UI Extensions made up 0.4% of the AO open balance.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in July 2014

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	36	5	12	13	1
Inglewood	39	8	10	12	2
Inland	39	4	12	16	1
Los Angeles	40	3	11	17	3
Oakland	36	5	12	13	1
Orange County	38	4	11	15	3
Oxnard	38	4	13	15	0
Pasadena	40	3	14	14	2
Sacramento	40	6	12	15	2
San Diego	39	6	14	12	2
San Francisco	41	4	17	14	1
San Jose	41	3	19	13	1
Tax Office	N/A	N/A	N/A	N/A	N/A
Statewide	39	5	13	14	2

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	40	5	15	13	1
Inglewood	46	9	14	14	3
Inland	46	4	17	16	2
Los Angeles	45	4	14	18	3
Oakland	45	5	17	12	2
Orange County	43	4	14	15	3
Oxnard	42	4	17	15	1
Pasadena	46	3	18	15	3
Sacramento	43	6	13	15	3
San Diego	43	6	15	13	2
San Francisco	48	4	21	14	2
San Jose	44	3	20	13	1
Tax Office	452	N/A	N/A	69	34
Statewide	48	5	16	15	2

**California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in July 2014**

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	49	4	66	14	0
Inglewood	57	10	25	12	5
Inland	65	8	39	16	6
Los Angeles	69	6	49	15	7
Oakland	68	6	45	13	2
Orange County	34	5	40	14	1
Oxnard	73	7	40	14	1
Pasadena	53	4	34	16	5
Sacramento	58	6	15	16	6
San Diego	53	8	4	11	4
San Francisco	62	9	33	14	8
San Jose	47	7	26	12	5
Statewide	57	7	27	14	4

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	81	6	54	13	3
Inglewood	80	10	39	14	8
Inland	81	7	47	15	6
Los Angeles	75	8	38	19	5
Oakland	95	7	50	12	12
Orange County	80	8	17	15	13
Oxnard	71	8	38	15	1
Pasadena	80	7	42	15	6
Sacramento	58	7	19	16	6
San Diego	54	10	17	12	8
San Francisco	75	8	38	14	5
San Jose	68	7	31	16	3
Statewide	75	8	36	15	6

CUIAB 13/14 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
Final July 2013 through June 2014

Branch	13/14 Fiscal Year-to-Date Overtime Expenditure						FY 13/14 FY Projections Over-/Under
	FY Y-T-D Decision Typing Hours	Pay	FY Y-T-D CTU Typing Hours	Pay	FY Y-T-D Registration Hours	Pay	
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	108.50 \$3,429.92
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00 \$0.00
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	2,081.85 \$92,933.04
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00 \$0.00
Project	0.00	\$0.00	0.00	\$0.00	4.50	\$214.52	10.50 \$333.69
Field	0.00	\$0.00	0.00	\$0.00	337.25	\$5,171.23	1,086.98 \$33,063.58
Total	0.00	\$0.00	0.00	\$0.00	341.75	\$5,385.75	3,287.83 \$129,760.23

Branch	13/14 Fiscal Year-to-Date Total Overtime Expenditures						FY 13/14 FY Projections Over-/Under
	13/14 FY Allocation	Year-to-Date Hours	Position Equivalent	Year-to-Date Pay	Allocation Balance	Actual Monthly Average Personnel Year	
Appellate	\$90,097.00	108.50	0.05	\$3,429.92	\$86,667.08	1.75	\$86,667.08
Admin	\$5,590.00	0.00	0.00	\$0.00	\$5,590.00	0.68	\$5,590.00
IT	\$97,891.00	2,081.85	1.00	\$92,933.04	\$4,957.96	1.75	\$4,957.96
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	0.01	\$0.00
Project	\$1,897.00	15.00	0.01	\$548.21	\$1,348.79	0.68	\$1,348.79
Field Operations	\$213,698.00	1,424.23	0.68	\$38,234.81	\$175,463.19	1.75	\$175,463.19
Total	409,173.00	3,629.58	1.75	\$135,145.98	\$274,027.02	1.75	\$274,027.02

13/14 Fiscal Year-to-Date Lump Sum Payout Final July 2013 through June 2014						
Branch	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	13/14 Allocation	Estimated Over/Under	
Appellate	1,313.50	0.63	\$37,569.61	\$144,987.00	\$107,417.39	
Admin	658.00	0.32	\$20,592.40	\$5,000.00	-\$15,592.40	
IT	783.50	0.38	\$26,844.36	\$5,000.00	-\$21,844.36	
Exec	48.50	0.02	\$926.46	\$93,867.00	\$92,940.54	
Project	0.00	0.00	\$0.00	\$5,000.00	\$5,000.00	
Field Operations	4,166.80	2.00	\$138,024.34	\$465,441.00	\$327,416.66	
Total	6,970.30	3.35	\$223,957.17	\$719,295.00	\$495,337.83	