



# CUIAB myAppeal – How to Navigate myAppeal

California Unemployment Insurance Appeals Board (CUIAB)





### **Training Navigational Tools:**



Click on HOME icon to return to section's Table of Contents.



Use mouse scroll to next/previous page.



Located at bottom of slide are viewing tools, +/- to zoom, etc.

**Blue Text Links** Blue text with underline – are potentially active hyperlinks to take you directly to sections within this training material.





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Welcome to **myAppeal**, the CUIAB's online public web portal.

### **Overview of the CUIAB** myAppeal Portal

- Provides secured access to current appeal information.
- Accessible using mobile devices and personal computers.
- Online services include options to download, upload, request, and submit documents.
- Receive electronic notifications via email.



UNEMPLOYMENT INSURANCE APPEALS BOARD

LOG IN FORGOT F

FORGOT PASSWORD ? REGISTER





#### **Home Screen**

- This is the first page displayed when accessing your CUIAB myAppeal account.
- The left sidebar menu contains the following:
  - Dashboard
  - L Profile
  - 7 FAQs & Feedback
  - Logout



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#### STATE OF CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

#### My Cases

Below is a list of cases where you have been identified as a party. You will be able to access the case for up to 90 days after the case is closed. For any further action, please contact CUIAB Customer Support at **(833) 784-2227** during normal working hours

		Enter fu	I <b>I Case Nun</b> Accou /alue To Sea	nber, SSN or E nt ID arch	DD		
Case Number	Your Affiliation	Hearing Date & Time	Case Status (j)	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retention Date	Action Request Menu
10101330	CLAIMANT		Open	08/25/2022			ନ
Previous	1 Next				Sł	nowing Page	1 ▼ of 1







# **Dashboard**

#### 1. My Cases

Will display a list of all cases that are currently in open status or that have closed within the last 90 days.

#### 2. Dashboard

Provides a brief overview of each appeal case, which includes the affiliation, hearing date and time, case status, deadline for filing a Board Appeal and Writ, case retention date, and the Action Request Menu.

#### 3. Search option

Provides an option to search for cases.



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#### STATE OF CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

#### My Cases

Below is a list of cases where you have been identified as a party. You will be able to access the case for up to 90 days after the case is closed. For any further action, please contact CUIAB Customer Support at **(833) 784-2227** during normal working hours







### **Dashboard | My Cases**

To access detailed appeal case information, click on **Case Number**.



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#### STATE OF CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

#### My Cases

Below is a list of cases where you have been identified as a party. You will be able to access the case for up to 90 days after the case is closed. For any further action, please contact CUIAB Customer Support at **(833) 784-2227** during normal working hours

0		Enter full Case Number, SSN or EDD Account ID Q Enter Value To Search						
Ð	Case Number	Your Affiliation	Hearing Date & Time	Case Status (j)	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retention Date	Action Request Menu
	<u>10101330</u>	CLAIMANT		Open	08/25/2022			ล
	Previous	1 Next				Sł	nowing Page	1 ▼ of 1



### **Case Number Screen**

- 1. Case Number
- 2. Case Documents
- 3. Hearing Recordings
- 4. Authorized Representative Information

Case Number : 1	10101330 1					Action Request
Your Affiliation	Hearing Date & Time	Case Status	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retentio Date	on
CLAIMANT		Open	08/25/2022			
CASE DOCUM	ents 2					Upload Docume
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10101330 - Docu	ment -8_23_2022-161413			pg 3	09/21/2022	٤)
Reopened Notice	- 121 - LOS ANGELES ADJUDICATION CTR -	Case No. 10101330.pdf			08/24/2022	ځ
NonAppearance	Alma C Pascasio - Case No. 10101330.pdf				07/26/2022	٤
NonAppearance	121 - LOS ANGELES ADJUDICATION CTR - C	ase No. 10101330.pdf			07/26/2022	٤)
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FO Acknowledge	ment - Alma C Pascasio - Case No. 1010133(	0.pdf			05/24/2022	<u>ل</u>
10101330 - EDD	Transmittal -5_24_2022-122529.pdf			2	05/24/2022	4
HEARING REC	ORDINGS 3 technical issues with audio playback, please conta	ct CUIAB at (833) 784-2227			Retrie	eve Recording Fi
Please click 'Re	trieve Recording Files' button to view all hear	ing recordings.				





### **Case Number**

#### Details included under Case Number are:

- Affiliation Claimant, Employer, or Employer Tax Petitioner
- Hearing Date & Time
- Case Status
- Board Appeal Filing Deadline
- Case Retention Date

#### **Action Request Menu**

 Provides users options to update or make various changes to their appeal.

Case Number : 10	101330				Ac	tion Request
Your Affiliation	Hearing Date & Time	Case Status	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retent Date	ion
CLAIMANT		Open	08/25/2022			
CASE DOCUMEN	ITS				Up	load Docume
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Hear Notice - Alma	C Pascasio - Case No. 10101330.pdf			1	07/05/2022	2
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10101330 - EDD Tra	insmittal -5_24_2022-122529.pdf	2	05/24/2022	4		
HEARING RECO	RDINGS chnical issues with audio playback, please contac	t CUIAB at (833) 784-2227			Retrieve	Recording F
Please click 'Retrie	eve Recording Files' button to view all heari	ng recordings.				





### **Action Request Menu**

**Depending on the status** of each appeal case, **myAppeal** registered account holders will have access to specific **Action Request** options, as follows:

#### Action Request For Hearing

- Reopen an appeal case, after closure
- Request an Interpreter
- Withdraw an appeal
- Request a Phone Hearing
- Postponement of an appeal
- Other

#### File Board Appeal

 To appeal the decision issued by the CUIAB Administrative Law Judge

#### **General Action Request**

- Request a Phone or In-Person Hearing
- Copy of Documents
- Add a Representative
- Add Agency Representative
- Other

#### **Profile Update**

- Request to make changes to user profile
- Language preference

#### Subpoena

- Witness(es)/Document Notice to
- Subpoena/Duces

#### **Tax Petition**

• File Tax Petition



### **Case Documents**

Within the **CASE DOCUMENTS** box, **myAppeal** registered account holders will be able to:

#### Upload

• Documents, files, pictures, and audio

#### Download

Appeal Case Documents

	STATE OF CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD					<u>*</u>	
	Case Number : 10101330				Action Requ	iest Menu	
*	Your Affiliation Hearing Date & Time	Case Status	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retention Date		
0	CLAIMANT	Open	08/25/2022				
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	Reopened Notice - 121 - LOS ANGELES ADJUDICATION CTR - Case No. 10101330.pdf 08/24/2022						
	NonAppearance - Alma C Pascasio - Case No. 10101330.pdf 07/26/2022						
	NonAppearance - 121 - LOS ANGELES ADJUDICATION CTR	07/26/2022					
	Hear Notice - Alma C Pascasio - Case No. 10101330.pdf	1	07/05/2022				
	FO Acknowledgement - Alma C Pascasio - Case No. 10101330.pdf 05/24/2022						
	10101330 - EDD Transmittal -5_24_2022-122529.pdf	10101330 - EDD Transmittal -5_24_2022-122529.pdf					
	HEARING RECORDINGS If you encounter any technical issues with audio playback, please co	ntact CUIAB at (833) 784-2227			Retrieve Recordi	ng Files	
	Please click 'Retrieve Recording Files' button to view all h	earing recordings.					
	Authorized Representative Information				Add Authorized Repre	esentative	
	No Authorized Representative has been added yet						





### **Hearing Recordings**

Listen to the recorded appeal hearing by clicking on:

Retrieve Recording Files

The hearing recording will be made available once a hearing has concluded.

		INSURANCE APPEALS BOARD					
	Case Number : 1010	1330				Ad	ction Request Menu
*	Your Affiliation	Hearing Date & Time	Case Status	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retent Date	tion
0	CLAIMANT		Open	08/25/2022			
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	Reopened Notice - 121 - LOS ANGELES ADJUDICATION CTR - Case No. 10101330.pdf 08/24/2022						
	NonAppearance - Alma C Pascasio - Case No. 10101330.pdf 07/26/2022						4
	NonAppearance - 121 - LOS ANGELES ADJUDICATION CTR - Case No. 10101330.pdf 07/26/2022						لغ
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	HEARING RECORD If you encounter any techni Please click 'Retrieve	INGS ical issues with audio playback, please conta Recording Files' button to view all hear	ct CUIAB at (833) 784-2227		-	Retriev	e Recording Files
	Authorized Represer	ntative Information				Add Authori	zed Representative
	No Authorized Representa	ative has been added yet					





# Authorized Representative Information

To add a **Representative** or **Agency Representative**, click on:

Add Authorized Representative

The following information for the Authorized Representative will be necessary:

- Name
- E-mail
- Phone number
- Address

Case Number : 1	0101330				Acti	on Request I
Your Affiliation	Hearing Date & Time	Case Status	Board Appeal Filing Deadline	Writ Filing Deadline	Case Retention Date	n
CLAIMANT		Open	08/25/2022			
CASE DOCUME	NTS				Uplo	ad Docume
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NonAppearance - Alma C Pascasio - Case No. 10101330.pdf 07/26/2022						4
NonAppearance - 121 - LOS ANGELES ADJUDICATION CTR - Case No. 10101330.pdf 07/26/2022 🛃						ځ
Hear Notice - Alma C Pascasio - Case No. 10101330.pdf         1         07/05/2022						2
F0 Acknowledgen	ent - Alma C Pascasio - Case No. 101013	30.pdf			05/24/2022	4
10101330 - EDD T	ansmittal -5_24_2022-122529.pdf			2	05/24/2022	٤
HEARING RECO	PRDINGS echnical issues with audio playback, please con	tact CUIAB at (833) 784-2227			Retrieve F	Recording Fi
Please click 'Ret	ieve Recording Files' button to view all he	aring recordings.				





### **Profile Details**

#### Shows the myAppeal Registered Account Holder's:

- First and Last names
- Address
- Language Preference
- Email
- Phone Number(s) & Communication Preference

myAppeal account holders
can update Phone Number(s)
& Communication
Preference by clicking on
Update Informations.



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#### STATE OF CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

#### Profile Details

To change your First Name, Last Name, Language Preference or address please submit a change request from Dashboard Action Request Menu. All other infromation you can update by clicking Update Information.

First Name Alma	Last Name Pascasio	Language Preference Spanish	Email superocmmail@yopmail.co
Street Address 3473 W Shields Ave Spc 104	City Fresno	State California	Zip Code 93722-7237
		[	Go To Dashboard
Phone 777-777-7777	Mobile Phone	Communication Preferen E-mail	се





# Phone Number & Communication Preference

#### **Communication Preference**

 Allows user to select their preferred method to receive communication from CUIAB. The account holders will need to choose between:

 $\rightarrow$  E-mail

Or

 $\rightarrow \textbf{U.S Mail} \\ \rightarrow \textbf{Click on Save}$ 

• For other changes, submit a request using the **Action Request Menu**.



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#### **Profile Details**

Please make sure to save the below informations by clicking Save button after making changes. Please note that fields marked with (\*) are mandatory.

777-777-7777			
*Communication Preference			
∠-IIIaII ✓ E-mail	•	 	
U.S Mail		Back	Save





### **FAQs**

Provides a list of Frequently Asked Questions that **myAppeal** users can refer to.

Click on ? to go directly to FAQs.

While you are there, provide feedback regarding your **myAppeal** user portal experience.

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# **Ə**Logout

Logout of myAppeal anytime by clicking on the Logout icon.



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